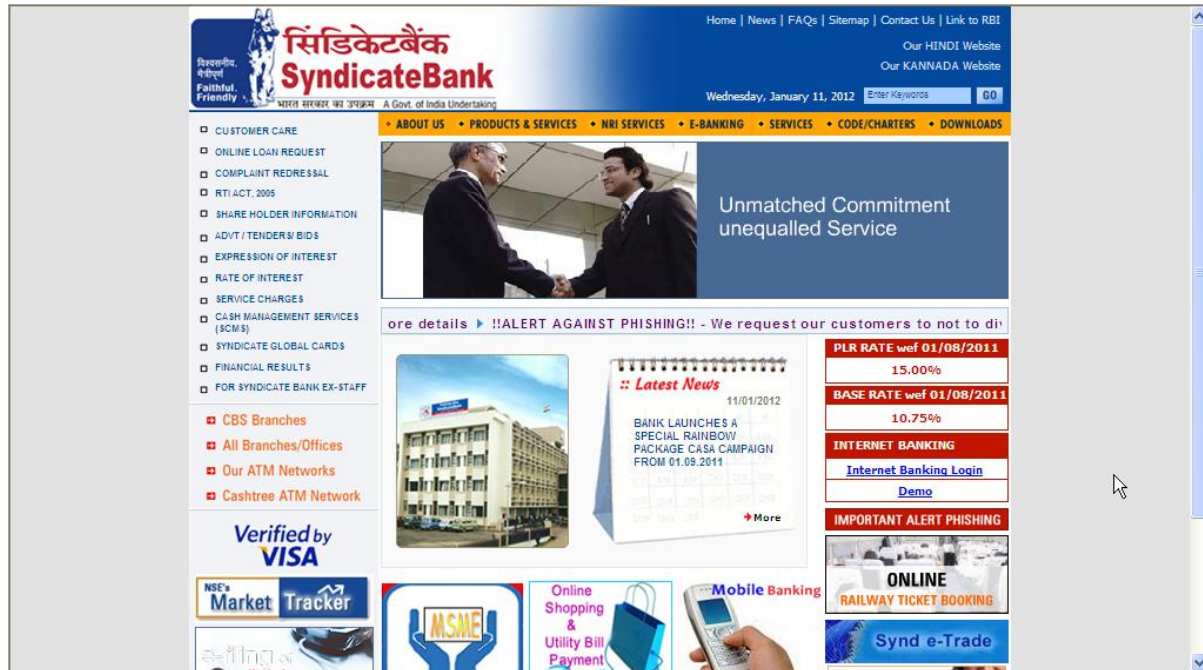


HOW TO MAKE CREDIT CARD PAYMENTS THROUGH INTERNET BANKING

1. Apply for internet banking facility through our e-banking (CBS) branch, where you are maintaining your account, in case you are not enjoying internet banking facility.
2. You will receive two passwords i.e. Login password and Transaction Password.
3. For making Credit Card payment, please login to our website at <http://syndicatebank.in/>



4. Click “Internet Banking Login” under the heading “INTERNET BANKING” on the right side, which will display the following screen on the monitor-

The screenshot displays the Syndicate Bank Internet Banking login interface. At the top, the bank's logo and name are shown in Hindi and English. A blue button labeled "Continue to Login" is visible. Below this, a section titled "Tips for Safe Internet Banking" provides a warning: "Avoid online banking from public or shared computers or a virus infected computer. Do not open multiple browser windows while banking online." The main login area is titled "Welcome to Syndicate Net Banking" and contains a "Login Here" box with fields for "Login ID" and "Password", a "Sign in" button, and a checkbox for "Use the Virtual Keyboard for entering password (Recommended)". A "Virtual Keyboard" is provided for password entry. A security warning at the bottom states: "Your password is case-sensitive" and "To know more about Virtual Keyboard, Click Here". A VeriSign security seal is also present.

5. Please enter your ‘Customer ID’ in the ‘Login ID’ box and the ‘Login Password’ in the ‘Password’ box. Then click on ‘Start ✓’ button to get following net banking screen-

https://netbanking.syndicatebank.in/ - Welcome to Syndicate Bank Internet Banking - Windows Internet Explorer

Syndicat-e-Bank

Welcome MR
ASHOKAN
Last Login 02/12/2007
00:22

Applications
Synd BillPay
My Accounts
Account Summary
Account Details
Account Activity
Uncleared Funds
Customer Services
Cheque Book Request
Cheque Status Inquiry
Stop Cheque Request
Bankers Cheque Issue
Demand Draft Request
Forex Rates Inquiry
Bulletins

account summary

Currency Selection

Savings and Current Accounts					
Account Number	Description	Currency	Current Balance	Balance w/o Unclear fund	INR Equivalent
01102020015023	SAVINGS BANK - STAFF	INR	524.84	524.84	524.84
04091290000984	ODC-STAFF	INR	394,211.86	394,211.86	394,211.86
04092020003914	SAVINGS BANK - STAFF	INR	751.77	751.77	751.77
Total Savings and Current Account INR Equivalent					392,935.25

Current balance includes uncleared amount

Click on Account Number to view account details.

Net Banking best viewed in 1024*768 resolution

Done Internet 100% 10:28 AM

- Click on “Synd BillPay” on the left side of the screen under the heading “Applications” to get following screen-

https://netbanking.syndicatebank.in/?fldAppId=RR&fldTxnId=MNU&fldScrNbr=01&fldAppServerId=Z - Wi...

Syndicat-e-Bank

WELCOME
ASHOKAN R -
502930

EBPP transactions

Applications
Retail Application
Ebpp Transactions
Bills Due
Register a Biller
Reports
Bill Search
Auto Pay Priority
Bill Pay Alerts

session summary

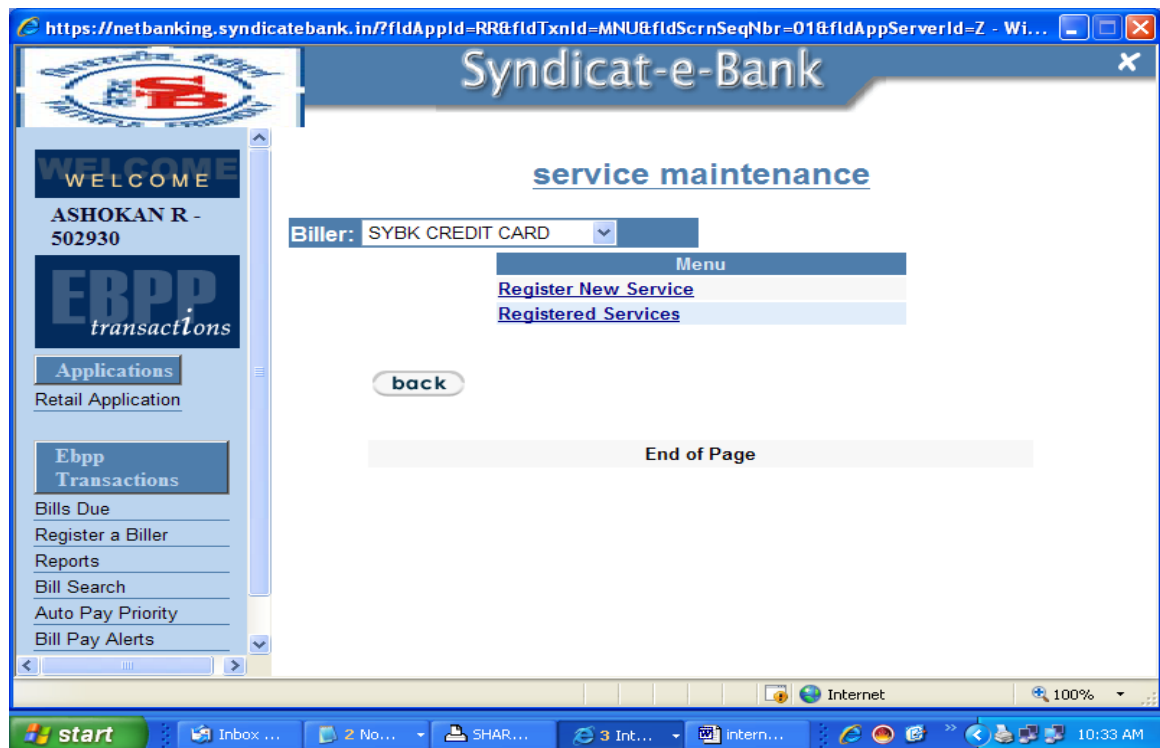
session summary history print

description	date	details
1. Login	05/12/2007 10:26 AM	

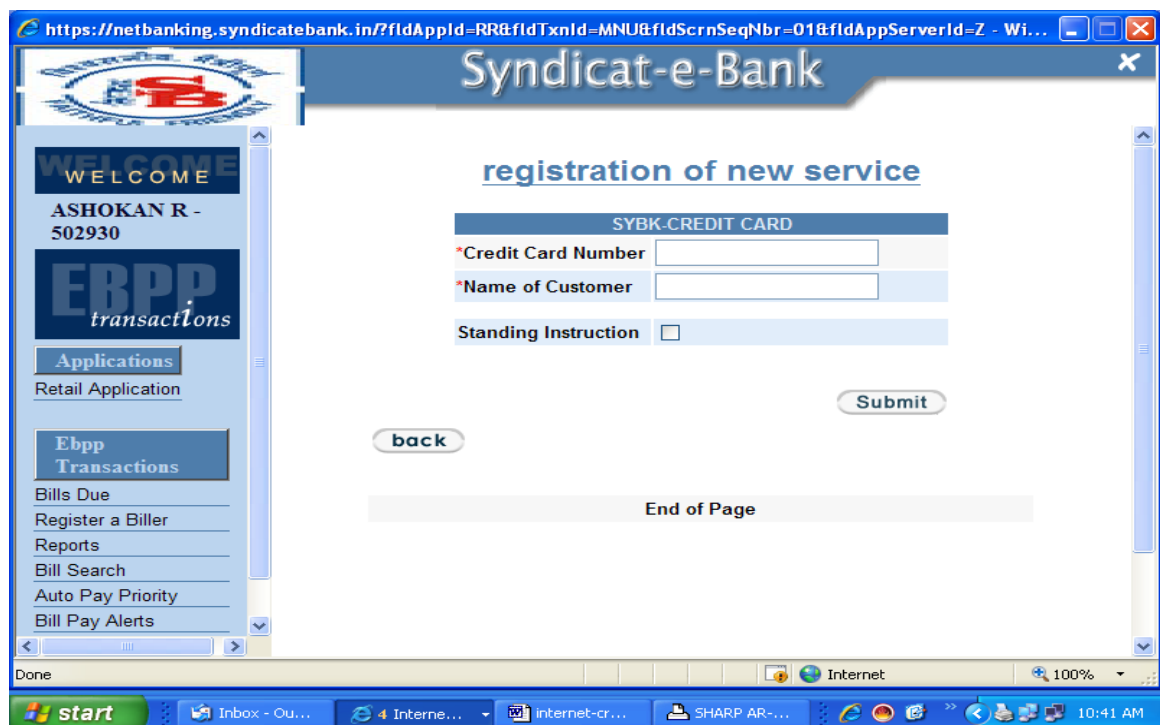
End of Page

start 10:31 AM

- Click on “Register a Biller” under the heading “Ebpp Transactions” on the left screen menu to get “Service Maintenance Screen”.



8. Select “SYBK CREDIT CARD” next to the Biller from the drop down list and then click on ‘Register New Service’.



9. Enter your ‘Credit Card Number’ and ‘Name’ as it appears on the Credit Card (Please keep your Credit Card in hand before entering the above screen).

If you wish to make payment once and opt to view the amount due every month and to pay after viewing the Bill, please do not tick the box under standing instruction. Click on ‘submit’ and the following screen shall appear-

https://netbanking.syndicatebank.in/?fldAppId=RR&fldTxnId=MNU&fldScrNbr=01&fldAppServerId=Z - Wi...

Syndicat-e-Bank

WELCOME
ASHOKAN R - 502930

EBPP transactions

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registered services summary

Biller: SYBK CREDIT CARD

Service details modified successfully.

Credit Card Number	Name of Customer	Edit Service	Status	Delete Service
4090311100003320	R ASHOKAN	Edit	Submitted	<input type="checkbox"/>

Submit

back

End of Page

Done

start

Inbox - Outl... 4 Internet... internet-cre... SHARP AR... 10:44 AM

10. Please verify the entered details and if found correct, click on '**submit**'. In case of error, click the Tab '**Edit**' in **Yellow colour** and re-enter the correct details and click on '**submit**'. The screen will show the modified service details.
11. **Options available for making Credit Card payments through Internet Banking-**
 - A. **One Time Standing Instruction** – To register your request for hassle-free debit every month, please tick the box against '**Standing Instruction**' to get the following screen-

https://netbanking.syndicatebank.in/?fldAppId=RR&fldTxnId=MNU&fldScrNbr=01&fldAppServerId=Z - Wi...

Syndicat-e-Bank

WELCOME
ASHOKAN R - 502930

EBPP transactions

Applications
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registration of new service

SYBK-CREDIT CARD

*Credit Card Number 4090311100003320

*Name of Customer R ASHOKAN

Standing Instruction ☒

Valid from (DD/MM/YYYY)

Valid to (DD/MM/YYYY)

Maximum Amount for Standing Instruction(Rs)

Account Number Select Account No.

Submit

back

Done

start

Inbox - Outl... 4 Internet... internet-cre... SHARP AR... 10:51 AM

- B. **Instruction for Specific Period (No. of months)** – In case you opt to give your debit instructions for a limited period, please specify the dates against '**Valid from ...Valid to**' in above screen.
- C. **Fixing the Upper Limit for debit:** You may specify the upper limit beyond which you do not want the execution of instruction. **Under this option, the standing instruction will be executed only for the 'Total Payment Due'**. It is clarified that the standing instruction will not be executed, if the '**Total Payment Due**' as per Billing Statement is more than the

“Upper Limit fixed for Standing Instruction”. In such cases, you will have to make the full payment directly.

D. Flexible Payments - If you wish to make flexi payments every month i.e. **any payment less than the TOTAL AMOUNT DUE**, please **opt for the facility of view and pay every month without standing instruction**.

12. In case you are opting for Standing Instruction, please select the account number (from which the standing instruction has to be carried out every month) from the drop down list containing the accounts linked to your internet banking. Please note that the standing instruction would not be carried out, if sufficient balance is not available in the selected account on the due date.

The screenshot shows the 'SYBK-CREDIT CARD' registration form on the Syndicat-e-Bank website. The form includes the following fields and values:

- *Credit Card Number:** 4090311100003320
- *Name of Customer:** R ASHOKAN
- Standing Instruction:** ☒
- Valid from:** 01/12/2007 (DD/MM/YYYY)
- Valid to:** 01/12/2008 (DD/MM/YYYY)
- Maximum Amount for Standing Instruction(Rs):** 5000
- Account Number:** 04091290000984 (dropdown menu)

Buttons: back, Submit

End of Page

13. After all the details are entered, please click ‘submit’ and the screen with the message “**Service Details successfully recorded and sent to agency for validation**” will appear.

The screenshot shows the 'registered services summary' page on the Syndicat-e-Bank website. The page displays the following information:

- Biller:** SYBK CREDIT CARD (dropdown menu)
- Service details successfully recorded and sent to agency for validation.**
- Table:**

Credit Card Number	Name of Customer	Edit Service	Status	Delete Service
4090311100003320	R ASHOKAN	Edit	Submitted	<input type="checkbox"/>

Buttons: back, Submit

End of Page

13. You have to verify that your registration is successful by logging in to the menu after 4 working days, by selecting “**Register a Biller**” and “**SYBK CREDIT CARD**” from the drop down list

and then clicking on '**Registered Biller**' to view the validated biller details. If it is registered successfully the following screen with status "**Registered**" will appear on the screen.

https://netbanking.syndicatebank.in/?fldAppId=RR&fldTxnId=MNU&fldScrnSeqNbr=01&fldAppServerId=Z - Wi...

Syndicat-e-Bank

registered services summary

Biller: SYBK CREDIT CARD

Credit Card Number	Name of Customer	Edit Service	Status	Delete Service
4090311100003320	R ASHOKAN	Edit	Registered	<input type="checkbox"/>

Submit

back

End of Page

14. If you wish to modify the details, please select the yellow tab "EDIT" and if you desire to cancel the facility, please go to the same screen and tick the option "Delete Service".
15. **Payment of the Bill:** Please login after the billing date (21st of the month onwards) and till the Payment Due Date (10th of the succeeding month) to view the bill and pay by following steps-
 - a) Click "**Bills Due**" summary on the left side of the screen, move the mouse on biller name "SYBK CREDIT CARD" or select the Yellow Tab "View" to view the bill details.
 - b) If you desire to make the payment, tick the Box under "**Pay**" on the right side of the screen. The amount due for payment will be displayed in the column "**Total amount of selected Bills excluding charges**".
 - c) Select the account number from the drop down list under "**Account Number**" from which you want the amount to be debited, enter the "**Transaction Password**" and then click on icon "Pay".

The Cardholders, who have opted for Standing Instruction, can view the bill details and check the bill paid details by generating the report.

https://netbanking.syndicatebank.in/?fldAppId=RR&fldTxnId=MNU&fldScrnSeqNbr=01&fldAppServerId=Z - Wi...

Syndicat-e-Bank

bill(s) due summary

Biller Name	Bill Amt (Rs)	Charges	Bill Date	Due Date	View Bill	Standing Inst	Pay
SYBK CREDIT CARD	100.00	None	20/11/2007	10/12/2007	View	View	<input type="checkbox"/>
Total Amount(Rs)		100.00					

Total Amount of Selected Bills Excluding Charges (Rs)

Account Number

Enter Transaction Password

Pay

Note: Total amount debited will also include charges.

17. After successful payment, the screen will display the full details of the payment, which can be printed by clicking the tab “**Print**”.

The screenshot displays the Syndicat-e-Bank netbanking interface. The browser address bar shows the URL: <https://netbanking.syndicatebank.in/?fldAppId=RR&fldTxnId=MNU&fldScrNbr=01&fldAppServerId=Z>. The page header includes the Syndicat-e-Bank logo and a welcome message for user ASHOKAN R - 502930. The left sidebar contains navigation links under 'Applications' (Retail Application) and 'Ebpp Transactions' (Bills Due, Register a Biller, Reports, Bill Search, Auto Pay Priority, Bill Pay Alerts, Ebpp logoff). The main content area displays a confirmation message 'Bills paid successfully.' followed by a table of Bill Payment Details. Below the table is a 'Print' button. The status bar at the bottom shows 'Done' and 'Internet'.

WELCOME
ASHOKAN R - 502930

EBPP
transactions

Applications
Retail Application

Ebpp Transactions
Bills Due
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Reports
Bill Search
Auto Pay Priority
Bill Pay Alerts
Ebpp logoff

Bills paid successfully.

Bill Payment Details	
Transaction Id	75422
Credit Card Number	4090311100003320
Name of Customer	R ASHOKAN
Bill Date	20/11/2007
Payer Id	502930
Date of Transaction	10-Dec-2007 01:10:06
Amount paid against Bill	100.00
Charges	0.00
Total Amount Paid	100.00

Print

ΩΩΩΩΩ