M.Sc., Psychology

<u>Syllabus</u>

<u>First Year</u>		Course code
Paper- I	- Advanced General Psychology	MSY 11
Paper- II	- Advanced Social Psychology	MSY 12
Paper- III	- Life Span Psychology	MSY 13
Paper- IV	- Research Methodology	MSY 14
Paper- V	- Psychological Testing (Practical)	MSY 15
Second Yea	<u>ar</u>	
Paper- VI	- Organizational Behaviour	MSY 21
Paper- VII	- Marketing Psychology and Consumer Behaviour	MSY 22
Paper- VIII	- Human Resource Management	MSY 23
Paper- IX	- Counselling and Behaviour Modification	MSY 24
Paper- X	- Health Psychology / Project.	MSY 25

FIRST YEAR

Paper I

ADVANCED GENERAL PSYCHOLOGY (MSY 11)

Block - I:

Basic concepts – Definition of Psychology – Schools of Psychology – Behaviorist – Gestalt – Psychoanalysis – Humanistic. Scientific methods in Psychology – Application of Psychology – Psychology in Industry, community, family, education, health, self development – Human relations.

Block - II:

Hereditary and environment – Experimental studies – Growth and maturation – Physiological basis of behaviour – The brain and nervous system – The sensory process – Some general characteristic of senses – Five senses – Perception: Organization – The role of learning in perception – Perception and attention – Perceptual process.

Block - III:

Learning – Principles and Methods – Classical conditioning – Operant Conditioning – The principle of reinforcement – Multiple response learning – Cognitive learning – Optimizing learning: Programmed learning and automated instruction – Transfer of learning – Role of Reward and punishment in learning.

Block - IV:

Motivation and emotion – Physiological basis of motivation – Current status of motivational concepts – Theories of motivation – Motivational factors in aggression – Emotion – Emotional expression – Theories of emotions.

Block - V:

Memory and forgetting – Kinds of remembering – Retrieval processes – The nature of forgetting – Two process theories of memory – Improving memory – Language and thought – Symbols and concepts – Structure – Forms of thought - thinking and reasoning – Concept formation.

Block - VI:

Intelligence – Theories of intelligence – Measuring Intelligence – Kinds of intelligence tests – Ability – Formation of aptitude and attitude – Aptitude tests – Creativity and its tests - Personality – Definition of Personality – Theories of Personality – Assessment of Personality.

- Clifford T. Morgan, Richard a. King, John R. Weis and John Schopler, "Introduction to Psychology" – 7th Edition. Tata McGraw Hill Book Co. New Delhi, 1993.
- 2. Ernest R. Hillgard, Richard C. Atkinson, Rita L. Atkinson, "Introduction to Psychology" 6th Edition, Oxford IBH publishing Co. Pvt. Ltd., New Delhi, 1975.
- 3. Baron.A. Robert, Psychology, Pearson Education Vth Ed., 2002

Paper II

ADVANCED SOCIAL PSYCHOLOGY (MSY 12)

Block - I:

Basic concept of social psychology – scope – individual, society and culture - Social Psychology in the new millennium - Research Methods in Social Psychology: Systematic, Correlation and Experimental Methods.

Block - II

Social Perception - Nonverbal Communications - Attribution: Understanding the causes of others Behaviour - Theories of Attribution- Kelley's model - Impression Formation and Management - Social Cognition: Social Information-Heuristics and Automated Processing - Sources of Error. Groups: Types and formation - Theories of Group Formation - Co-ordination - Group Decision making - Group Think.

Block - III

Interpersonal attraction – Factors determining Attraction - Sociometry - Social Motives -types - Social Influences - Conformity- Compliance - Obedience - Prosocial Behaviour- Why do we help others- Situational Factors- Individual characteristics - Empathy - Altruism- Attitude: Components, Formation - influence on Behaviour - Changing the Attitudes - Persuasion - Cognitive Dissonance.

Block --IV

Prejudice -Discrimination in Action - Origin - Methods to reduce it - Aggression - Theories of Aggression - Types of Aggression - Determinants of Aggression - Environmental causes - prevention and control of Aggression.

Block - V:

Environmental Influences: The urban environment and social behaviour - Environmental Stress: The hazards of a noisy environment - Temperature and weather as environmental stressors - Temperature and aggression - Air pollution - Effects of negative ions - Personal space - Territorial behaviour - Territorial dominance - architectural designs - Crowding - The effects of too many people and too little space.

- 1. Kuppusamy .B An introduction to Social psychology Bombay Asia Publishing House 1965.
- 2. Baron and Byrne . Social Psychology, Tata McGraw Hill, 1998.
- 3. Lindgren, Introduction to Social Psychology.
- 4. David G Myers, Social Psychology, McGraw Hill Book Company, New Delhi 1988.

Paper III

LIFE SPAN PSYCHOLOGY (MSY 13)

Block - I:

Basic Concepts – Aspects of Development, Life Span periods – Methods – Non Experimental, Experimental - Stages of Development – Principles of Development – Prenatal period – Birth – Neonatal stage – First year of Life – Early childhood, Middle childhood – Adolescence, Adulthood and old age.

Block - II:

Physical Development – Motor Skills – Growth rate – Physical health during Adulthood, Physical fitness & energy – Motor functions in old age. Intellectual Development –Approaches: Psychometric, Piagetian and Information processing approach – Cognitive Development – Piaget's model – Language Acquisition and Development of language, Memory, Intelligence and Moral Development.

Block - III:

Personality and Social Development – Emotions – emergence of Self – Role of parents and siblings – peer group influence – Psychoanalytic, social learning and cognitive perspectives in the personality development – Emotional problems of childhood – identity crisis in adolescence, relationship with parents and peers, sexual identity- Teenage problems.

Block - IV:

Personality and Social issues in young adulthood - Parenthood - Career planning - Intimate relationship and personal life styles - work life - personal relationship in family and work life

Block - V

Old age – Physical changes - Psychomotor functioning – Health & fitness – Health problems – Memory changes – Work and Retirement – Adjustment to Old age - Personal Relations in Late life – Death Bereavement – Purpose and meaning of life.

- 1. Elizabeth B. Hurlock, Developmental Psychology A Life Span Approach, Fifth Edition, Tata McGraw Hill Publishing co. Ltd., New Delhi.
- 2. Zubek J.P. and Solberg, P.A., Human Development, New York, McGraw Hill Book Co. Ltd., 1954.
- 3. Papalia, Diane E and Old, Human Development V Ed 1992, Tata McGraw Mill Publishing Co., Ltd

Paper IV

RESEARCH METHODOLOGY (MSY 14)

Block I:

Scientific Method and its goals - Research process - Criteria of good research - Research problem - Criteria for selecting the problem - Defining the research problem - Hypotheses - Types of Hypotheses - Testing of Hypotheses and their limitations.

Block II:

Research Design – Meaning, needs for research design - Important concepts relating to research design – Different Research Designs. Sampling design- Steps in sampling design – Characteristics of good sampling design – Sampling techniques - Sample size and its determination – the approach based on Precision rate, Confidence level and on Bayesian statistics.

Block III:

Research Methods – Survey – Experimental, Exploratory – Case study – Cross sectional and longitudinal methods – Selection of Tools – Criteria for selection of tools – Different types of tools- Observation, interview, questionnaire, check list, inventories – rating scale, attitude scale – Criteria of good research tool – Reliability, Validity, objectivity and practicability – Standardization of test and Item Analysis.

Block IV:

Measurement – Concepts of Hypothesis testing - Procedure for hypothesis testing – Important Parametric tests – Hypothesis testing – Hypothesis testing using 't' test, Correlations, ANOVA - Non-parametric tests – Chi-square test – Multivariate analysis.

Block V:

Research Proposal – Meaning of Interpretation- Significance of Report writing – Steps in writing report- Types of Reports – Role of computers in Research.

- 1. Guilford J.P. Fundamental Statistics Psychology and Education New York McGraw Hill Booth Co. 1965.
- 2. Fred N. Kerlinger, Foundations of Behaviour Research, Surject Publications, 1983.
- 3. Kothari, C.R. Research Methodology, Willy Eastern Limited, New Delhi.

Paper V

PSYCHOLOGICAL TESTING (PRACTICAL) (MSY 15)

Fifteen tests from the following areas will be selected by the University and conducted during the I year of the course.

- 1. Intelligence
- 2. Memory
- 3. Creativity
- 4. Aptitude
- 5. Interest
- 6. Personality
- 7. Stress
- 8. Study Skills
- 9. Interpersonal relations
- 10. Anger
- 11. Organizational Climate
- 12. Job involvement
- 13. Job satisfaction
- 14. Leadership
- 15. Self esteem
- 16. Assertiveness
- 17. Anxiety

- 1. Cronbach, L.J. Essentials of Psychological Testing, 1972. New Delhi, Prentice Hall Inc.
- 2. Woodworth R.S. and Scholsberg, 1981, Experimental Psychology, New Delhi, Taa McGraw Hill Co. Ltd.,
- 3. Udaipreek, T. Venkateswara Rao. Handbook of Psychological and Social Instruments. Samashti, B-2, Chamelibagh, Baroda-2.

SECOND YEAR

Paper VI

ORGANIZATIONAL BEHAVIOUR (MSY 21)

Block - I

Organisational Behaviour – Definitions- Fundamentals of Organizational Behaviour – Dynamics of people and organization – Theoretic Frameworks - Models and Approaches of organizational behaviour.

Block - II

Foundations of Individual Behaviour —Perception: Selectivity and Organisation — Personality: Meaning and Determinants of Personality- its influence on Organisation— Learning: Principles- Reinforcement Schedules — Punishment. Motivation: Types of Motives — theories of Motivation- Content and Process — Attitude- Components, Functions and Changing — Job Satisfaction: Determinants and Effects.

Block - III

Foundations of Interpersonal Behaviour – Groups: Meaning, Formation, Types – Team Building – Group Decision making. Leadership: Styles, Power and Theories of Leadership – Traditional and Modern. Communication: Meaning, Types – Upward, Downward, and Interactive- process.

Block - IV

Stress and Conflict Management – Stress: Individual and Organisational Stressors, Effects and Management – Types of Counselling – Conflict: Types, Interpersonal and Intra-individual Conflicts- Conflict Resolution and Management.

Block - V

Organisational Culture – Functions - Organisational Change and its effects –Managing Change and Resistance to change – Organisational Structure – Designs - Organizational Behaviour Modification process - Quality of Work Life – Employee Assistance Programs.

<u>REFERENCES</u>:

- 1. John W. Newstrom and Keith Davis Organizational Behaviour Human Behaviour at Work. 10th ed. Tata McGraw Hill, 2002.
- 2. Fred Luthans Organisational Behaviour, McGraw Hill- Irwin, 9th Ed.2002.
- 3. Stephen P. Robbins Organisational Behaviour, Prentice Hall of India, 2003.

Paper VII

MARKETING PSYCHOLOGY AND CONSUMER BEHAVIOUR (MSY 22)

Block - I

Understanding Marketing Management – Basic concepts of marketing — Market oriented strategic planning – Corporate and Division Strategic Planning – Identifying and Analyzing competitors.

Block - II

Developing Market Strategies – Differentiating and positioning –Challenges in New Product Development – Market testing – Customer Adoption Process. Components of Marketing Information System – Marketing Intelligence System - Marketing Research – Marketing Decision Support System - Marketing research program for a new product - common errors.

Block - III

Managing marketing communications – Developing Effective Communications – Developing and Managing an Advertising Program – Media Decisions - Sales Promotion and Public Relations.

Block - IV

Understanding Consumer Behaviour – Definition – Influencers Building customer satisfaction– Attracting and Retaining Customers - Analyzing consumer markets buying behaviour – Buying Decision Process – Stages in the process-Marketing strategies – Market segmentation- Levels and patterns of Market Segmentation.

Block - V

Influences on Consumer Behaviour – Environmental influences: culture – subcultures – social class – Social groups – Family – Personal influence and diffusion of Innovations – Individual determinants of consumer behaviour – Personality and self concept – Motivation and Involvement – Information processing – Learning and memory attitudes.

- 1. Kotler, P. (2003), Marketing Management, (Eleventh Edition). Prentice Hall.
- 2. Mamoria, C.B. and Joshi, R.L. (1998), Marketing Management, Analysis, Planning, Implementation and control, (Ninth Edition) Prentice Hill.
- 3. Loudon, D.L. and Della Bitta, A.J. (2002) Consumer Behaviour (forth edition) Tata McGraw Hill.
- 4. Advertising Management, Aaker & Myers, Batra.

Paper VIII

HUMAN RESOURCE MANAGEMENT (MSY 23)

Block - I

Nature and scope of Human Resource Management – Human Resource Planning – Job Analysis - Job description - Job specification - Recruitment and Selection – Types – Interview types and selection process.

Block - II

Employee testing – Importance of Selection – Psychological tests – Other informations - Development of Human Resources - Types of training and Executive Development - Performance appraisal – Methods and uses.

Block - III:

Maintenance of Human Resource – Motivation and Reward System.- Job evaluation - Compensation – Wage and salary, Incentive patterns - Collective Bargaining – Types and process - Importance.

Block - IV:

Employee problems – Disciplining, Promotion, Transfer and Separations - Employee welfare safety health benefits and services - Industrial Counseling and Intervention Programmes.

Block - V

Human relations – Participative management – Quality circles – Total quality management – Industrial relations – Employee communication – Human Engineering – Working conditions – Improvement in work environment – International Human Resource Management.

- 1. David A. De Cenzo "Personnel / Human Resource Management", 3rd Ed. Prentice Hall of India Private Limited, New Delhi 11000/1998.
- 2. K. Aswathappa Human Resource and Personnel Management, 3rd Edition, Tata McGraw Hill, New Delhi.
- 3. Gary Dessler Human Resource Management, 9th Edition Pearson Education 2003.

Paper - IX

COUNSELLING AND BEHAVIOUR MODIFICATION (MSY 24)

Block - I

Basic concepts – Meaning of Guidance and Counseling and their differences – Approaches to counselling, person centred, Gestalt, Psychoanalytic, Cognitive, Trait factor, Behavioral and eclectic approach - Assessment Techniques - Important Factors – Tools of Assessment.

Block - II

Goals of counselling – counselling process – characteristics of counselor – Group counselling – special areas of counselling - applied areas multicultural counselling – Ethical issues.

Block - III

Basic concepts of Behaviour Modification: Behaviour Counselling: Salient Features Enhancement of Client's Involvement – Some Misconceptions about Behavioral Approach. Relaxation Techniques: Jacobson's Deep Muscle Relaxation Training, Autogenic Training, Yoga and Meditation.

Block - IV

Assertion Training – Basic Dimensions – Training procedure – Components of Social Skill Training – Uses of social skill training – Precautionary points – systematic desensitization -. Operant Conditioning Techniques – Basic Paradigm – Schedules of Reinforcement – Aversive Conditioning and application – Token Economy – Shaping – Chaining – Other Operant Procedures, Premack's Principle and Prompting.

Block - V

Cognitive Behaviour Modification – Fundamental Aspects – Cognitive Restructuring – Meichenbaum's Self Instructional training – Beck's Model – Rational Emotive Therapy (Ellis) – Thought Stopping and Variations – Problem Solving Techniques.

- 1. Nelson-Jones, R. (1994). The theory of practice of counseling psychology Cassel London.
- 2. Rimm, D.C. and Masters, J.C. (1974), Behaviour Therapy: Techniques and Empirical Findings. New York: John Wiley and Sons.
- 3. Robert C. Carson. James. N. Butcher and Susan Mincka (1996) Abnormal Psychology and Modern Life, 10th Edition, New York; Harper Collins College Publishers.
- 4. Swaminathan V.D. and Kaliappan, K.V. (1997), Psychology for effective living Behaviour modification, Guidance, Counselling and Yoga, Chennai. The madras Psychology society publication.

Paper X

PROJECT WORK (MSY 25)

A Student can take up "Project Course" during 2nd year.

Objective:

The objective of the project is to help the student develop ability to apply various psychological concepts, tools and techniques to solve day-to-day life problems.

Types of Project

- 1. Case study of any organization
- 2. Field study (Empirical Study)
- 3. Survey

Selection of project:

Students are guided to select projects of their interest in consultation with resource persons.

Project Report Formulation:

The report may be organized into five or six chapters. The length of the project may be atleast 50 double space types pages not exceeding 1000 words. However 10% variation on either side is permissible.

Submission Project Report:

Two typed copies of the project report are to be submitted and one copy can be retained by the student.

Project Evaluation:

Two external examiners will be evaluating the project for a maximum of 100 marks.

Paper - X

HEALTH PSYCHOLOGY (MSY 25)

Block -I

An Introduction to Health Psychology: Meaning of Health Psychology - Relating Health Psychology to other fields -Nervous and Body system functions – The Endocrine System – The digestive System – The respiratory system – The Cardiovascular System – The Immune System.

Block - II:

Enhancing Health and Preventing Illness: Smoking – Reasons for smoking – Smoking and Health – Preventing and Quitting smoking – Alcohol use and abuse: Alcoholics– Reasons for use and abuse of alcohol– Preventing and treating for Alcohol abuse. Drug use and Abuse: Preventing and Stopping drug abuse. Nutrition: Consumption – Nutrition and Health – Weight control and diet – Exercise.

Block - III:

Becoming III and Getting Medical Treatment: Health Services – Perceiving and Interpreting systems – Using and misusing health services – The Patient-Practitioner relationship – adhering to medical advice. The hospital – Being hospitalized – Psychological problems of hospitalized patients.

Block - IV:

Stress Management: Stress - Definitions- Models of Stress - Theories of Stress - Stress reactions - Coping and Stress Management techniques- Pain and its management - Psychological reactions of a patient to loss - Stages of Acceptance by Kubler-Ross.

Block - V

Management of III and Yoga: Management of Chronic and Terminally iII – Quality of Life – Social support and rehabilitation. Role of Indian Treatment - Yoga Asanas – Principles in Yoga Practice – Pranayama.

- 1. Shelley E. Taylor. Health Psychology Third Edition. McGraw Hill International Editions, 1995.
- 2. Neil Niven, Health Psychology Second Edition. Churchill Livingstone, London
- 3. Taimini. L.K. (1973). Glimpses into the Psychology of Yoga The Theosopihical Publication House, Chennai.
- 4. Swaminathan, V.D, Latha Sathish, Psychology for Effective Living, Department of Psychology, University of Madras.