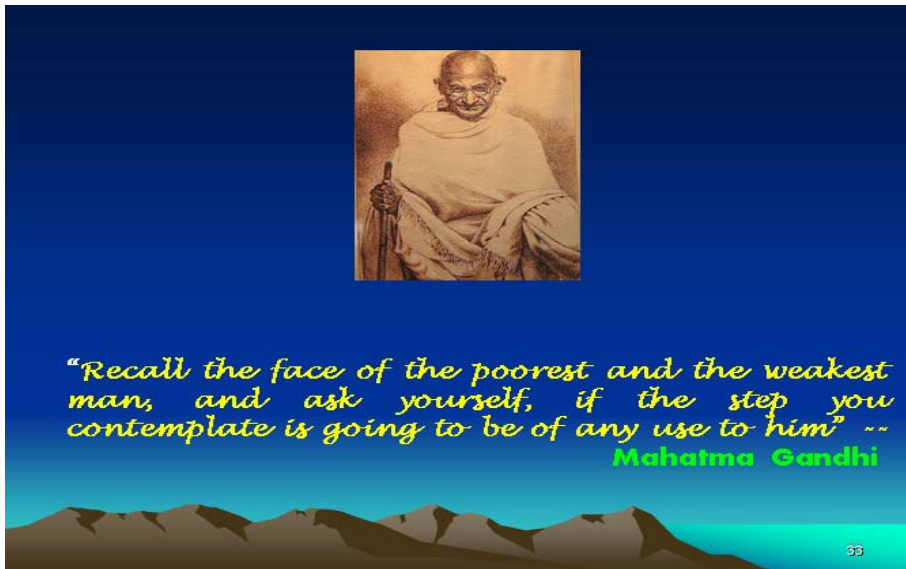




Employees' State Insurance Scheme

CITIZEN'S CHARTER

REVISED EDITION: JANUARY 2012



Employees' State Insurance Corporation
(Ministry of Labour & Employment, Govt. of India)

Headquarters
(ISO 9001-2008 Certified)
Panchdeep Bhawan, C.I.G. Marg
New Delhi-110 002
Website:- www.esic.nic.in/www.esic.in

FOREWARD TO THE THIRD EDITION

ESI Corporation is the country's first multi-dimensional social security scheme for workers in the organized sector, introduced in – 1952. ESIC has the country's largest medical infrastructural facility and caters to about 6 crore beneficiaries which makes us one of the largest health service providers in the world. It covers the Insured Person & his/her family at the lowest contribution for multiple health insurance without any upper cap on individual expenditure. It also offers medical care to retired/ disabled insured person for self and spouse for a nominal contribution of Rs. 120/- per annum. It offers economic protection through cash payment in the event of sickness, temporary/ permanent disablement & maternity, death due to employment injury or occupational disease and unemployment.

Employees' State Insurance Corporation is one of the few Government Organisations that adopted and released its Citizen Charter as early as 2002. Its Revised edition was last issued in January, 2007.

Today Employees State Insurance Corporation caters more than 6 crore beneficiaries all over India. To provide accredited services to the beneficiaries, it has set up Regional Offices, Sub-Regional Office, Branch Offices, Hospitals and Dispensaries which are ISO Certified. Office environment for visitor has been improved through renovations. To ensure hassle free services to the stakeholders activities like Registration of Employer, Employees and payment of ESI Contribution has been made online. Benefit payment are also being channeled through ECS. PDB/DB payments are made through ECS and gradually all the payments will be made through ECS.

In order to provide information on services of ESIC, I feel, that this publication shall be of great use and help. I look forward to its extensive use by the stakeholders and staff.



(Dr. C.S. KEDAR, I.A.S)
DIRECTOR GENERAL, ESIC

NEW DELHI
THE 19th MARCH, 2012

PREFACE TO THE 3RD EDITION

Employees' State Insurance Scheme is a multidimensional Social Security Scheme mandated to provide both cash compensation and medical benefits against a single contribution in certain contingencies, and Employees' State Insurance Corporation is the nodal authority to ensure effective implementation of the scheme.

In order to remain focused on our commitment towards the primary stakeholders, 6 crore beneficiaries and 4.5 lakh employers, the corporation issued its first edition of Citizens' Charter in 2002 specifying the standard of its services, information about the organization, grievance redressal mechanism etc. which was later revised in the Year, 2007.

In the recent past, the corporation has taken a good number of measures to make its services hassle free and more client friendly. Introduction of e-governance process in the organization is a giant step forward in this direction. Transferring of cash benefits to beneficiaries' bank accounts through ECS, No claim from PDB/DB beneficiaries, opening of 24 x 7 helpline in all important offices and provision of super-specialty care through reputed medical institutions are some other recent initiatives which are set to reaffirm our commitment for continuous improvement of our services. Promulgation of "Right to Information Act, 2005" has also contributed its mite in our time-bound delivery of services with absolute transparency.

Updating the existing "Citizen's Charter" has been necessitated due to simplification of our service delivery processes by above initiatives. I believe that our stakeholders will find this revised edition very useful.

NEW DELHI
THE 19th MARCH, 2012



(B.K. Sahu)

INSURANCE COMMISSIONER, ESIC



ESI SCHEME OF INDIA

- The country's first multi-dimensional social security scheme for workers in the organized sector, introduced in – 1952.
- Covers beneficiary population of six crores today.
- Has the country's largest medical infrastructural facility.
- Is the most affordable social security system with the lowest contribution rate for multiple health insurance benefits.
- Takes care of the Insured Person and his/her dependents from day one of entering insurable employment.
- Is the only health insurance scheme that offers comprehensive medical care to workers and their families without any upper cap on individual expenditure.
- Offers medical care to retired/disabled insured persons for self and spouse for a nominal contribution of Rs. 120/- per annum.
- Offers financial protection through cash payments in the event of sickness, temporary/permanent disablement, maternity, death due to employment injury or occupational diseases and unemployment.

MISSION

A very large social security network that provides protection against basic economic risks namely.

Sickness, maternity, disability and death.

It is a product of simple and liberal welfare legislation.

It is an Efficient, Honest and Consumer friendly Organization and its employees act like Missionaries with Zeal.

Security and Service in the hour of need is its Motto.

It ensures protection during Disease, Disability and Distress.

VISION PANCHDEEP

We are committed to:

- **Augmenting better coordination and awareness of the scheme among all stakeholders of the scheme and**
- **Bringing improvement**
 - **Towards prompt delivery of services to IPs and Employers.**
 - **Towards prompt handling of grievances of IPs and Employers.**
 - **Towards creating better work environment in our Offices.**
- **Extension of scheme to new areas and new sectors of employment, Compliance to the Act involving revenue and recovery related items of work, Cleanliness towards upkeep of our offices and office records & Control over lax certification/misuse of benefits.**
- **Skill Development and positive human relations (through Training and interaction among all involved in the Scheme) of our staff & officers.**
- **Ensuring simplification of Rules, Regulations and Procedures to provide hassle-free services.**

ESI SCHEME OF INDIA

“A Participative Health Insurance Scheme for a Happy and Healthy Nation.”

EMPLOYEES' STATE INSURANCE SCHEME OF INDIA

CITIZENS' CHARTER

1. INTRODUCTION

Employees' State Insurance Scheme of India, is an integrated social security scheme tailored to provide protection to workers in the organized sector and their dependants in contingencies, such as sickness, maternity and death or disablement due to an employment injury or occupational disease. Towards this objective the scheme provides free full medical facilities to insured persons and their dependants, as well as, cash compensation for any loss of wages or earning capacity of an insured person.

2. APPLICABILITY OF THE ESI ACT

The ESI Act applies to any premises/precincts, where 10 or more persons are employed. The “appropriate Government”, State or Central, is empowered to extend the provisions of the ESI Act to various classes of establishments, industrial, commercial, agricultural or otherwise in nature. Under these enabling provisions, most of the State Govts. have extended the ESI Act to certain specific classes of establishments, such as, Medical and Educational Institution, shops, hotels, restaurants, cinemas, preview theatres, motor transport undertakings, newspaper and advertising establishments etc., employing 10 or more persons.

3. ORGANISATION

As provided under the ESI Act, the Scheme is administered by a duly constituted corporate body called the 'Employees' State Insurance Corporation (ESIC)'. It comprises members representing Central and State Governments, Employers, Employees, Parliament and the medical profession. Union Minister of Labour & Employment functions as Chairman of the Corporation whereas the Director General, as its chief executive, discharges the duty of running the day-to-day administration.

A Standing Committee representing all stakeholders is elected from the body corporate for managing the affairs of the scheme and monitoring the progress of implementation of various corporate decisions and policies etc. from time to time.

The Medical Benefit Council, a statutory body advises the Corporation on matters related to administration of medical benefit under the ESI Scheme.

4. INFRASTRUCTURE

The central headquarters of the Corporation is located at New Delhi. For the purposes of coverage, revenue collection, extension of the scheme to new classes of establishments, implementation of the scheme in new areas, coordination with the State Governments and general administration, the Corporation has established Regional, Sub-Regional and Divisional Offices across the country mostly located in the State Capitals.

Given the huge number of beneficiaries – about 5.55 crores now, the Corporation has set up a wide spread network of service outlets for prompt delivery of benefits in cash and kind that includes full medical care. Medical facilities are provided through a network of 1388 ESI Dispensaries, over 1678 Panel Clinics, besides 148 ESI hospitals and 42 hospitals annexes with a total 27739 beds. For providing super-speciality medical care, the

Corporation has tie up arrangements with advanced medical institutions in the country, both in the public and private sector. The medical benefit is preliminary administered by the State Governments except in Delhi and Noida.

The payment of cash benefits is made at the grass roots level through as many as 619 Branch Offices and 180 Pay Offices that function under the direct control of the Corporation.

5. CONTRIBUTION

The ESI Scheme is mainly financed by contributions raised from employees covered under the scheme and their employers, as a fixed percentage of wages. Present rates of contribution are as under: -

- (i) Employees' Contribution : 1.75 percent of wages
- (ii) Employers' Contribution : 4.75 percent of wages

- Employees' earning upto Rs.100/- a day as wages are exempted from payment of their part of contribution.
- The State Govts. bear one-eighth share of expenditure on Medical Benefit within the per capita ceiling of Rs.1200/- per annum and any additional expenditure beyond the ceiling.

6. WAGE CEILING

Employees of covered units and establishments drawing wages upto Rs.15,000/- per month come under the purview of the ESI Act, 1948 for multi-dimensional social security benefits.

7. SOCIAL SECURITY BENEFITS

Quantum, Scale and Contributory Conditions :

Employees covered under the scheme are entitled to medical facilities for self and dependants. They are also entitled to cash benefits in the event of specified contingencies resulting in loss of wages or earning capacity.

The insured women are entitled to maternity benefit for confinement. Where death of an insured employee

occurs due to employment injury or occupational disease, the dependants are entitled to family pension payment as the dependants benefit.

Various benefits that the insured employees and their dependants are entitled to, the duration of such benefits and contributory conditions thereof, are as under: -

I) Medical Benefit

Medical care for self and families are admissible from day-one of entering into insurable employment. Whereas, the primary, out patient, inpatient and specialist services are provided through a network of Panel Clinics, ESI Dispensaries and Hospitals. Super Speciality services are provided through a large number of empanelled medical institutions on referral basis.

Eligibility to Medical Benefit

- From day-one of entering insurable employment for self and families such as spouse, dependant parents and children, own or adopted.
- For self and spouse on superannuation, or retirement under VRS or, premature retirement subject to having been in insurable employment for five years before leaving employment or in case the IP who ceases to be in an insurable employment on account of permanent disablement due to employment injury till the date on which he would have vacated the employment on attaining the age of superannuation had he not sustained such permanent disablement.
- The rate of contribution for superannuated/disabled IP is Rs.120/- per annum payable in lump sum at the Branch Office for availing reasonable medical care for self and spouse.

ESI MEDICAL SCHEME

Medical Care set up

Medical care is provided through a network of ESI Hospitals, ESI Dispensaries and diagnostic centres as well as through tie-up arrangements with other medical institutions. The medical care is, by and large, administered through the respective State Government except in Delhi & Noida and Model Hospitals in each State which are run directly by the Corporation.

SYSTEM & LEVEL OF MEDICAL CARE SERVICES

ESI Scheme is provided medical care under different systems depending upon the requirement of the region. The various systems prevalent are:-

- Allopathy
- Ayush which include Ayurveda, Sidha, Unani, Homeopathy and Yoga

ESI Scheme provides all three different levels of care i.e. Primary care, Secondary care and Tertiary care (Super Speciality care). Primary care is provided through dispensaries & panel clinics. Secondary care is provided through diagnostic centres and hospitals. Tertiary care is provided by entering into tie up arrangement with specialized private and government diagnostic facilities and hospitals,

MEDICAL BENEFITS AVAILABLE

ESI scheme is provided full medical care to its beneficiaries which include preventive, promotive, curative and rehabilitative services.

PROVISION OF MEDICAL CARE

Medical care services to beneficiaries are provided by two ways:-

- Direct Provision through ESI schemes own network of dispensaries, diagnostic centres and hospitals.
- Indirect Provision through tie-up with private clinics (panel system), diagnostic centres and hospitals.

DIRECT PROVISION

The direct system functions through a network of dispensaries (1403), ISM Unites (93), Hospitals (146), and annexes (42). As on 31.03.2011, the Corporation has commissioned 18587 beds in 146 ESI Hospitals, 694 beds in 42 Hospital annexes and reserved 3054 beds in other hospitals to provide indoor treatment (total 22335 beds). In addition medical care services are also provided through Mobile Dispensaries and Employers utilization dispensaries. The services of mini dispensaries, mobile dispensaries and employer's utilization dispensaries are also utilized in places where the establishment of full time dispensaries is not justified/ possible due to various reasons.

INDIRECT PROVISION

A total of 1540 panel doctors are engaged in providing primary medical services through the indirect system. Under the panel system, the clinics of Registered Medical Practitioners are approved for providing outpatient care. There is a prescribed procedure to empanel such clinics. In establishing arrangements for outpatient care, due consideration is given to the distance to be covered, density of insurable population etc. In addition the services not available in ESI hospitals and Diagnostic centres and tertiary (superspeciality) medical care services are provided through tie up with reputed private/ govt. medical institutions.

SCALE OF MEDICAL BENEFIT

Full Medical care is provided as per the need of the patient irrespective of the amount of contribution. In CGHS reimbursement & treatment is provided as per capping.

MEDICAL BENEFIT

As per the provision of Section 58 of the ESI Act, State Govt. is the designated agency for delivery and administering medical care. Accordingly the medical care services under ESI scheme in the states is provided by the respective State Government except in Delhi and Noida where the medical care services are provided directly by ESI Corporation.

SHARING OF MEDICAL CARE EXPENDITURE

For providing a uniform scale of medical care, the Corporation, as per the provisions of Section 58(3) of the Act, enters into an agreement with the State Govts. and the expenditure on medical care is reimbursed within the prescribed ceiling. The ceiling is revised from time to time which at present is Rs. 1200/- per IP family unit per annum w.e.f. 01.04.2009. Out of this, Rs. 700/- is earmarked for administration and Rs. 500/- for other expenses (i.e. drugs and dressings, super specialty etc.). W.e.f. 01.04.2012 it will be Rs. 1500/- (900/-+600/-) per IP family unit/ annum. In addition, there is a provision to reimburse actual administrative expenditure to the State Governments on fulfillment of certain conditions. Besides this, an additional incentive of Rs.50/- per I.P. per family unit is being given to the State Govt. on fulfilling stipulated terms and conditions for improvement of medical scheme.

In addition, ESI Corporation is incurring expenditure outside the ceiling fully and on shareable basis on various heads.

NEW INITIATIVES BY ESIC FOR IMPROVING AND AUGMENTING MEDICAL CARE SERVICES

i) REMOVING DIFFICULTIES FACED IN FUNCTIONING DUE TO DUALITY OF CONTROL

ESI Corporation has taken number of decisions for over coming difficulties being faced in the delivery of medical care services through ESI Hospitals and dispensaries due to duality of control. The various actions taken are:

- a) **REVOLVING FUND SCHEME:-** To ensure supply of drugs and dressings and repair & maintenance of equipments, ESIC has set up revolving fund with the consent of state government. Under this scheme the payment is made by ESIC against the valid sanction of the state government out of the money kept with the State Medical Commissioner office of ESI Corporation.

- b) **MODEL HOSPITAL SCHEME:-** ESI Corporation has taken a decision to set up one hospital in each State as Model Hospital. At present, ESIC has set up Model Hospital in 18 states (annexure). These hospitals are being up graded as per norms and standards laid down by ESI Corporation. The expenditure on Model Hospitals is fully borne by ESI Corporation. Following is the list of hospitals being directly run by ESI Corporation :-

ESIC MODEL HOSPITALS AND OCCUPATIONAL DISEASES CENTRES

Sl. No.	State	Place
1	Andhra Pradesh	Nacharam, Hyderabad
2	Andhra Pradesh	Super Specialty Sanath Nagar, Hyderabad
3	Assam	Beltola
4	Jharkhand	Ranchi
5	Jharkhand	Aditya Pur
6	Karnataka	Rajajinagar , Bangalore
7	Kerala	Asarmam, Kollam
8	Kerala	Ezhukone
9	Kerala	Paripally
10	Kerala	Udyogmandal
11	Orissa	Rourkela
12	Punjab	Ludhiana
13	Rajasthan	Jaipur
14	Rajasthan	Bhiwadi
15	Uttar Pradesh	Noida
16	Bihar	Phulwari sharif
17	Gujarat	Bapu Nagar, Ahmedabad
18	Gujarat	Naroda, Ahmedabad
19	Jammu	Bari Brahmna
20	Maharashtra	Andheri, Mumbai
21	West Bengal	Joka, Kolkata
22	Tamil Nadu	KK Nagar, Chennai

23	Madhya Pradesh	Indore
24	UT of Chandigarh	Chandigarh
25	Haryana	Gurgaon
26	Haryana	Manesar
27	Delhi	Basaidarapur
28	Delhi	Rohini
29	Delhi	Jhilmil
30	Delhi	Okhla
31	Himachal Pradesh	Baddi
32	Gujarat	Vapi

ii) OCCUPATIONAL DISEASE CENTRE:-

ESI Corporation has set up five occupational disease centres at Basaidarapur (New Delhi), Chennai (Tamil Nadu), Kolkata (West Bengal), Mumbai (Maharashtra) and Indore (Madhya Pradesh) for prevention and early detection and diagnosis of occupational diseases amongst ESI beneficiaries. Special emphasis is being given for prevention of occupational diseases in insured persons working in hazardous industries.

iii) EXPENDITURE ON SUPER SPECIALTY TREATMENT

To provide cashless and hassle free medical services, ESI Corporation has taken a decision for bearing the super specialty expenditure directly. For this tie up arrangements have been made directly by ESIC with reputed and Govt./ private hospitals for super specialty investigations and services.

iv) IVF TREATMENT

ESI Corporation is providing artificial reproduction and IVF treatment facilities to insured persons.

v) EXPANSION OF AYUSH FACILITIES

ESI Corporation is expanding provision of AYUSH facilities in ESI Hospitals and dispensaries as per the local requirements of the area. For promoting the same, the total expenditure on provision of AYUSH facilities in the first five years is fully borne by ESI Corporation.

vi) STARTING OF MEDICAL EDUCATION INSTITUTION

As a part of initiative for overcoming the shortage of medical manpower and improving the services in ESI Hospitals, ESI Corporation has under taken a project for starting medical colleges, nursing colleges, dental colleges and training school for other para medical staff in ESIC/ESI Hospitals. Six PGIMSRs have already started functioning in Kolkata, Delhi, Mumbai (2), Chennai and Bangalore.

vii) CHANGE IN THE PATTERN OF REIMBURSEMENT OF MEDICAL CARE EXPENDITURE TO THE STATES

ESI Corporation has taken a decision to reimbursement the administrative expenditure incurred by the State Govt. on actual basis without ceiling subject to fulfillment of certain conditions. This will ensure State Govt. to post the medical and para medical staff in ESI Hospitals and dispensaries as per norms and standards of ESI Corporation and will help in providing proper medical care facilities to ESI beneficiaries.

viii) HOSPITAL DEVELOPMENT COMMITTEES

Hospital Development Committees have been constituted in all ESI Hospitals and have been given adequate administrative and financial powers for taking decisions for improvement in medical care facilities.

ix) MODERNIZATION AND UPGRADATION OF INFRASTRUCTURE

- It has been decided by the Corporation to modernize/upgrade/expand all ESI hospitals in a phased manner and to bring them at par with private corporate hospitals. The bench mark fixed is that all treatment (including diagnostic) is made available to Insured Person in-house and he is referred outside only as an exception.
- Modernisation/upgradation/expansion of 29 ESI Hospitals at various locations is under implementation.

x) HIV/AIDS PREVENTION & FAMILY WELFARE

ESIC has undertaken a programme to strengthen the family welfare and HIV/AIDS control activities under project Sankalp in association with M/S HLL Ltd in the state of Karnataka and Uttar Pradesh.

xi) PROVISION OF PRIMARY AND SECONDARY CARE SERVICES BY ESIC DIRECTLY

ESI Corporation has decided to provide primary and secondary medical care services in the areas directly where the concentration of IPs is more than 5000 and there is no dispensary within 8 kms (5 kms in hilly areas) and where concentration of IPs is 25000 (15000 in hilly areas) and there is no hospital within 25 kms. This facility will be available till the ESI establishes its own hospital and dispensary.

xii) PROVISION OF SUPERSPECIALTY SERVICES FROM ANY OF THE TIE UP HOSPITAL OF ESIC ANYWHERE IN THE COUNTRY

Patients can avail super specialty treatment from any of the networked/ tie up hospital of ESIC (7900) as per his choice anywhere in the country. To ensure easy availability of super specialty services and treatment on cashless basis, ESI Corporation has entered into tie up with more than 800 reputed private and Govt. institutions. ESI beneficiaries now have a choice to avail super specialty treatment as per need from any of the tie up / networked hospitals of ESIC in any part of the country. The total expenditure on super specialty is now borne by ESI Corporation directly. This has resulted in increase in satisfaction level of ESI beneficiaries and also lessened the burden of expenditure on State Govt.

xiii) COMPUTERISATION OF FUNCTIONS OF HOSPITALS & DISPENSARIES

ESIC has taken up computerization of all its functions both on Insurance and medical side including hospitals and dispensaries. The IT enablement of functions will also help in analyzing the data to effectively address the challenges before ESI Corporation.

II) Sickness Benefit (Cash)

Sickness Benefit is payable to an insured person in cash, in the event of sickness resulting in absence from work and duly certified by an authorized medical officer/practitioner.

- The benefit becomes admissible to insured persons in respect of whom contribution is paid or payable for at least 78 days in corresponding contribution period of six months and have completed 9 months in insurable employment.
- Sickness Benefit is payable for a maximum of 91 days in two consecutive benefit periods of sickness benefit at 70% of average daily wages.

II (a) Extended Sickness Benefit (Cash)

Extended Sickness Benefit becomes payable to insured persons for the period of certified sickness in case of specified 34 long term diseases and in case of rare diseases that need prolonged treatment and absence from work on medical advice.

- For entitlement to this benefit an insured person should have been in insurable employment for atleast two years. He/she should also have paid contribution for a minimum of 156 days in the preceding four contribution periods or say two years.
- ESB is payable for a maximum period of two years (including 91 days as SB) on the basis of proper medical certification and authentication by the designated authority.
- Amount payable in cash as Extended Sickness Benefit is 80% of the average daily wages.
- The benefit is payable within 7 days following the submission of complete claim papers at the Branch Office concerned.

II (b) Enhanced Sickness Benefit (Cash)

This cash benefit is payable to insured persons in the productive age group for undergoing sterilization operation, viz. vasectomy/tubectomy.

- The contributory conditions are same as for the normal Sickness Benefit.
- Enhanced Sickness Benefit is payable to an Insured Women for 14 days for tubectomy and for 7 days in case of vasectomy in respect of male IPs.
- The amount payable is 100% of the average daily wages.

III Maternity Benefit (Cash)

Maternity Benefit is payable to Insured Women in case of confinement or miscarriage or sickness related thereto in a benefit period.

- For claiming the benefit, the contribution for at least 70 days in the immediately proceeding two consecutive contribution periods should be payable and in case of new registered Insured Women confinement/miscarriage and sickness related thereto in a benefit period is sufficient.
- The benefit is normally payable for 12 weeks in case of normal delivery and 6 weeks in case of miscarriage, which can be further extendable by 4 weeks on medical grounds.
- The rate of payment of the benefit is 100% of the average daily wages.
- The benefit is payable within 14 days of submission of duly authenticated claim papers.

IV Disablement Benefit (Cash)

Disablement Benefit is payable to insured employees, being in insurable employment, suffering from physical disablement due to employment injury or occupational diseases.

- An insured person should be an employee on the date of the accident.
- Temporary disablement benefit @ 90 per cent of the average daily wages is payable till temporary disablement lasts.
- In case of permanent disablement, the cash benefit is payable for whole life. Amount payable is worked out on the basis of loss of earning capacity determined by a Medical Board.

- Disablement Benefit is payable within one month of submission of the Accident report with complete claim papers.

V Dependants' Benefit (Cash)

Dependants' Benefit (Family Pension) becomes payable to dependants of a deceased insured person where death occurs due to employment injury or due to occupational disease.

- A widow can receive this benefit on a monthly basis for life or till her re-marriage.
- Son upto age of 25 years and unmarried daughter can received benefit.
- Other dependants like parents including a widowed mother etc. can also receive this benefit under certain conditions.
- The rate of payment is 90 per cent of the average daily wages distributed among the dependants in a fixed prescribed/ ratio/ proportion.
- The first payment is payable within a period of three months following the death of an insured person and thereafter periodically on regular monthly basis.

VI Other Benefits

Some other benefits offered by the Scheme are:-

- Funeral expenses** on death of an I.P. subject to a maximum of a Rs10,000/- payable at the Branch Office. The claim of such payment should be made within three month of the death of IP.
- Vocational Rehabilitation** in case of physical disablement due to employment injury under 45 years of age with 40 percent or more disablement. Payable as long as vocational training lasts - actual fee charged or Rs.123/- a day whichever is higher
- Free supply** of physical aids and appliances such as crutches, wheelchairs, dentures, spectacles and other such physical aids.
- Preventive health care** services such as immunization, family welfare service, HIV/AIDS detection, treatment etc.
- Confinement Allowance** @ Rs.2500/- is paid to an insured woman or insured person in respect of his wife in case confinement occurs at a place where necessary medical facilities under ESI Scheme are not available. This is paid for two confinements only.
- Unemployment Allowance** named as Rajiv Gandhi Shramik Kalyan Yojana, is payable to workers facing involuntary unemployment due to closure of factory/establishment or retrenchment or permanent invalidity not less than 40% arising out of non-employment injury and the contribution in r/o him have been paid/payable for a minimum of three years prior to the loss of employment. The daily rate of Unemployment Allowance is 50% of the average daily wages. This allowance is payable for a maximum period of 12 months during entire life either in one spell or in different spells of not less than one month's duration. Unemployment Allowance recipients if desirous of upgrading their skill may get training for shorter period through AVTI. The entire fee is paid by the corporation and also to and fro rail journey fare is reimbursed by the corporation.
- Super Speciality Treatment (SST)**
The insured persons and their family members are entitled to Super Speciality medical care and /or reimbursement on these including cost of supply of medicines there to if the I.P completes three months service and contribution for 39 days in r/o self and six month service and 78 days contribution in case of family members.
- A Sum of Rs. 100 is paid to PDB/beneficiaries for visiting Branch Office to submit life certificate.

8. SERVICE STANDARDS

Maximum time limit for payment of cash benefit available with ESI scheme after submission of claim with all required documents: -

S.No.	Name of Benefit	Maximum time limit for payment
1.	Sickness Benefit	7 days
2.	Extended Sickness benefit	-do-
3.	Enhance Sickness Benefit	-do-

4.	Maternity Benefit	14 days
5.	Disablement Benefit	1 months
6.	Dependents' Benefit	3 months
7.	Unemployment allowance	1 months
8.	Funeral Expenses	Same day

Where a benefit payment is not made within the time limits specified in sub-regulations, it shall be reported to the appropriate (Regional) Office and shall be paid as soon as possible.

9. ADVANTAGE TO EMPLOYERS

- ❖ Exemption from applicability of Workmen's Compensation Act, 1923 in respect of employees covered under the Scheme.
- ❖ Exemption from applicability of Maternity Benefit Act, 1961 in respect of insured women.
- ❖ Any sum paid by way of contribution under the ESI Act is deducted in computing 'income' under the Income Tax Act.

10. INCENTIVES TO EMPLOYERS IN THE PVT. SECTOR PROVIDING EMPLOYMENT TO THE PERSONS WITH DISABILITIES

- ❖ Incentive Scheme for Employers for providing Employment to the Persons with Disabilities- this scheme has come into force w.e.f. 01.04.2008. Persons with disabilities employed on or after 01.04.2008 and drawing monthly wages upto Rs.25000/- are covered under the Scheme and Employers' share of contribution is paid by Government for three years.

11. RIGHTS AND DUTIES OF EMPLOYERS

(a) *Duties of Employers*

- ❖ An employer will apply on-line for coverage under the ESI Act, within 15 days after the Act becomes applicable to a factory or establishment and generate the code no.
- ❖ The employer will submit Declaration Form on-line in respect of all coverable employees in the unit to generate TIC and distribute these among the employees.
- ❖ The employer will obtain the particulars of a new entrant and submit Declaration Form on-line to generate TIC.
- ❖ The employer should send all his employees together with the respective families to the nearest PEHCHAN CAMP for capturing of bio-metrics and printing of Pehchan Card.
- ❖ The employer should hand over the 'PEHCHAN' CARDS to respective employees immediately on receipt of such card from ESIC office.
- ❖ The employer shall deposit both employee's and employer's contribution as per specified rates within 21 days of the following month.
- ❖ The employer will maintain an Accident Book and submit accident reports to the Branch Office, involving insured worker(s) on the job, within 24 hours of an accident.
- ❖ The employer will maintain all such records and registers as are required under the Act and produce them for verification/inspection before the authorized officers of the Corporation.
- ❖ The employer will facilitate proper inspection of records/register and the premises by visiting officers of ESIC when so required.
- ❖ The employer shall submit half-yearly Return of Contribution (RC) by 12th May/11th November every year with all columns properly filled.
- ❖ The employer shall indicate insurance number of IPs in chronological order in the return of contribution and his own code number in all correspondence.
- ❖ The employer will not make any false declaration or misrepresentation of the facts, concerning the applicability of the Act, or, admissibility of benefits to employees – regular, hired or contractual.
- ❖ The Employer will ensure that contribution is paid in respect of all contract labour, badili and casual workers drawing wages upto Rs.15,000/- a month.

- ❖ The employer will promptly report the date of closure of a factory/establishment to the ESIC Branch Office/Regional Office, preferably within seven days of such closure and clear ESI liabilities.
- ❖ The employer will report any change in business activity, address, ownership or the management to ESIC authorities forthwith.
- ❖ An employer will also ascertain the liability towards ESI dues, while taking over the ownership of a factory/establishment through purchase, gift, lease, license or otherwise as the new owner is liable to discharge past liabilities.

(b) Rights of Employers

- ❖ To be represented on ESI Corporation, Medical Benefit Council and other important committees of the Corporation that may be formed from time to time.
- ❖ To be supplied requisite Forms as may be required for fulfilling any obligation under the ESI Act.
- ❖ To recover employees share of contribution on the spot from the wages of insured person.
- ❖ To appeal to appellate authority of ESI Corporation in case of dispute on the claim.
- ❖ To appeal to Employees' Insurance Court if not satisfied with the findings of Appellate Authority.
- ❖ Right to seek exemption from the applicability of the Scheme in case benefits provided by the management are similar or superior to those available under the ESI Scheme.
- ❖ Right of access to all essential information concerning the applicability of the Act, benefits, contribution, inspections and other procedures.

12. SAFEGUARDS FOR INSURED PERSONS

1. To receive payment of any benefit under the Act that shall not be transferable or assignable.
2. Cash Benefits payable under the Act are not liable to attachment or sale in execution of any decree or order of any court.
3. Employer shall not dismiss, discharge or reduce the wages or otherwise punish a covered employee during the period he/she is in receipt of Sickness Benefit or Maternity Benefit etc.
4. By reason of his liability to pay his share of contribution under the ESI Act, no employer shall directly or indirectly reduce the wages of a covered employee.
5. To register grievances/complaints at any level for immediate redressal.
6. To approach ESI Court against any action/decision of the Medical Board etc.

13. DELIVERY OF BENEFITS

The delivery of benefits with regard to the ESIC ensures that;

- The quality and quantity of benefits is as per norms and standards laid down by the Corporation for the purpose.
- The cash benefits are made available within the given time frame to insured persons and beneficiaries direct to their Bank Accounts, if made available.
- No harassment is caused to the beneficiaries across the counter at the grass root level by way of word or deed.
- All requisite information, procedural guidance etc. is made available to the beneficiaries for claiming benefits.
- All types of forms etc. are made available to the beneficiaries free of cost as may be required by them for filing claims etc.
- No beneficiary is exploited at any level in any way in the process of delivery of benefits.
- Office hours as notified for ESIC/ESIS establishments are strictly adhered to by the staff and displayed prominently so as to avoid any inconvenience being caused to the beneficiaries in smooth flow of benefits.
- Drugs, dressings, injections etc. as prescribed by the authorized doctors are made available timely.
- Provide Super-speciality services through tie up arrangements by ESIC with reputed and Govt. / private hospitals.
- Provide ambulance services and home visits by the doctors.
- A complaint box is fixed within the office premises for posting written complaints.

14. ROLE OF ESIC IN SERVING EMPLOYERS

- To develop a responsive, purposive and productive relationship with employers.
- Seek their active involvement in the improvement of the scheme as a confidence building measure.
- Provide them necessary guidance in fulfilling their lawful obligations under the ESI Act.
- Make available to them requisite Forms and Proforma as may be required by them from time to time.
- To ensure that any lax medical certification by IMOs/ Panel Doctors does not bring down the productivity of a factory or establishment.
- To ensure that in case of any difficulty, doubt or misunderstanding, employer is given a chance to be heard at an appropriate level.
- To ensure that all correspondence emanating from the employer is responded to, timely and objectively.
- To ensure that an employer is not being harassed by any official of the Corporation authorized to inspect the premises or the records.
- To ensure that any grievances received from employers are looked into promptly and pointedly for speedy redressal.

15. REDRESSAL OF PUBLIC GRIEVANCES

ESI Scheme being a multi- pronged service intensive Social Security programme for workers, an estimated 10 lakh beneficiaries visit the service outlets at the grassroot level daily, either for treatment or for availing cash benefits. In such a highly interactive and dynamic service delivery system, there is sufficient scope for any inadvertent or willful harassment being caused to the beneficiaries. Accordingly the ESI Corporation has set up the Public Grievances Redressal System at all levels i.e Hqrs. Office/ROs/SROs/DOs/Branch Offices/ESI Dispensaries/ ESI Hospitals. To ensure expeditious disposal and speedy redressal of public grievances under the ESI Scheme various measures have been taken by the Corporation. Grievances can be reported in writing, over telephone through Toll Free Helpline no. 1800-11-2526, by post or in person to any of the following Officers.

- Branch Office Level** : Manager of Branch Office
- Dispensary Level** : IMO Incharge
- Hospital Level** : Medical Superintendent/Deputy Medical Superintendent
- State/Regional Level** : (i) Public Grievance Officer
(ii) Regional Director ESIC
(iii) Director/Joint Director I/c, ESI Corporation
(iv) Senior State Medical Commissioner/ State Medical Commissioner
(v) Director, Medical, ESI Scheme
- Corporate Level (Hqrs)** : i) Director General
ii) Medical Commissioner
iii) Insurance Commissioner
iv) Director (Public Grievances)

ESI Corporation, CIG Marg
Panchdeep Bhawan,
New Delhi-110002
E-mail: jd-pg@esic.nic.in/esic-hqrs@esic.in
PHONE NOs. 011-23234092/93/98
FAX No. 011-23234537

The Corporation has taken measure to strengthen the internal Grievance handling Machinery by imparting required training to its Officers & members of Staff. In these Workshops, the emphasis is given on understanding of the nature and types of public grievances in Corporation and ways and means to redress these grievances effectively. Thrust has also been given to build up a client friendly work environment in the field offices and establishments.

The Public Grievance System has introduced its e-mail address on internet from Nov. 2004 so as to lodge the grievance through e-mail by all the stakeholders.

16. RIGHT TO INFORMATION

Under Section 3 of the Right to Information Act, 2005, any citizen of India can seek information related to Employees' State Insurance Corporation by submitting an application with requisite fee from the following Central Public Information Officers (CPIOs) [within the meaning of sections 5 and 2(c) of the RTI Act]: -

a) Medical Establishments

ESI Hospital	-	Asstt. Director/Dy. Director (C.P.I.O.)
D(M)D	-	Asstt. Director/Dy. Director (C.P.I.O.)
D(M) NOIDA	-	Asstt. Director/Dy. Director (C.P.I.O.)
ESI Dispensaries	-	IMO Incharge (C.P.I.O.)

b) Regional Offices

Regional Office	-	Asst. Director/Dy. Director (C.P.I.O.)
Sub-Regional Office	-	Asst. Director/Dy. Director (C.P.I.O.)
Divisional Office	-	Asst. Director/Dy. Director (C.P.I.O.)
Branch Office	-	Branch Manager (C.P.I.O.)

c) Headquarters Office - Director/Addl. Commissioner (RTI/C.P.I.O.)

17. TOLL FREE HELPLINE

In order to bring transparency in the system and to provide easy step to stake holders to access the information pertaining to ESIC and to make the ESI Scheme customer friendly, a Toll Free Helpline Number 1800-11-2526 is installed and activated since 01.12.2006 (functioning all the working days from 9:30 A.M to 5:30 P.M). Now the toll free helpline is functional for seven days round the clock w.e.f. 01.07.2011. Advertisement has also been made in all national leading dailies in this connection. The system is functioning under the direct supervision of Public Grievance Cell and reviewed by the Insurance Commissioner & Director General. At present, System is operated manually, but efforts are being made to develop software and to launch 24X7 helpline for handling beneficiaries issues.

18. VIGILANCE RELATED ISSUES

For vigilance related issues employers and employees covered under the Scheme can contact the Regional Director, ESIC or their area or write to the:-

Chief Vigilance Officer/Director (Vigilance)

Employees' State Insurance Corporation,
Panchdeep Bhawan, CIG Road,
New Delhi-110002.
Tel. : 011-23221105(CVO)/23230145(Director)
011-23234092 (Extn. 293/311)

19. ONLINE SERVICES

In ESI Corporation, bilingual (Hindi & English) portal based Website www.esic.nic.in and www.esic.in are already pressed into service. The following services can be availed online by stakeholders incase of need.

- i) Registration of employers & employees
- ii) Online payment of ESI Contribution by the employers
- iii) Payment of Cash benefits at Branch Offices
- iv) Facilitation of Medical Care at Dispensaries & Hospitals
- v) I.T. Roll Out programme under "Project Panchdeep"
- vi) Stakeholder empowered to lodge Grievance and get redressal through internet facility anytime & anywhere in ESIC.

- vii) Stakeholder empowered to lodge online public grievance through CPGRAM, Govt. of India vide their Website <http://pgportal.gov.in> and Helpline portal <http://helpline.rb.nic.in>

20. GENERAL INFORMATION

For any other information about the scheme individuals or organizations may log on to ESIC website: www.esic.nic.in or contact any of the following Officers.

Branch Office Level : Manager of Branch Office

Dispensary Level : IMO Incharge

Hospital Level : Medical Superintendent/Deputy Medical Superintendent

State/Regional Level :
(i) Public Grievance Officer
(ii) Regional Director ESIC
(iii) Director/Joint Director I/c, ESI Corporation
(iv) Senior State Medical Commissioner/ State Medical Commissioner
(v) Director, Medical, ESI Scheme

Corporate Level (Hqrs) :
i) Director General
ii) Medical Commissioner
iii) Insurance Commissioner
iv) Director (Public Grievances)

ESI Corporation, CIG Marg
Panchdeep Bhawan,
New Delhi-110002
E-mail: jd-pg@esic.nic.in/ esic-hqrs@esic.in
PHONE NOs. 011-23234092/93/98
FAX No. 011-23234537

Regional Offices(ROs)/Sub-Regional Offices/Divisional Offices

Addl.Commissioner/ Regional Director/ Director/Joint Director (I/c)	Address & Website of the concerned Office	Tel No.(Office) & Email Address
Hyderabad, Andhra Pradesh Sh. B. Ramakoti	ESI Corporation , Panchdeep Bhawan, 5-9-31/1/B, Opp. Old Gandhi Medical College, Basheerbagh Main Road, Hyderabad-500063. http://www.apesic.nic.in/	040-23266025, 23266016, 23266027, 23266037 23231987(Res) 040-23266010 (Fax) rd-ap@esic.nic.in
SRO, Vijayawada (Andhra Pradesh) J.S.Murthy, Jt.Director(I/c)	14-20-27, Gandhi Nagar, Padnabha Building, Vijayawada-520003	0866-2571880(D), 0866-2570464 dir-bza@esic.nic.in
SRO, Visakhapatnam (Andhra Pradesh) Sh. C. Bose	Sub-Regional Office, NTR Sahakara Bhawan, D.No.58-14-57/1, II Floor, marripalem, Vuda Layout, NAD (Post) Visakhapatnam - 530 009	0891-2733219 (T) 0891-2733126 (T) 0891-2796635 (F) sro-vizag@esic.nic.in
Guwahati, Assam P.Barua, RD	ESI Corporation, Panchdeep Bhawan, P.O.Bamuni Maidan, Guwahati-781021.	0361-2550357, 0361-2550075(R) esic@gul.dot.not.in rd-assam@esic.nic.in
Patna, Bihar Gautam Ghosh, RD	ESI Corporation, Panchdeep Bhawan, Belly Road, Opp.C.R. Building, Patna-800001.	0612-2521928 0612-2533314(Fax) root@esic.bin.nic.in rd-bihar@esic.nic.in
Ranchi, Jharkhand L.Jamir, RD	ESI Hospital Campus, Namkum, Ranchi-834010	0651-2261581 0651-2261569(T/F) rd-jharkhand@esic.nic.in

Raipur, Chattisgarh J.K.Dagar, RD	ESI Corporation, 18, South Avenue, Choubey Colony, RAIPUR (Chattisgarh) http://www.esicraipur.org	0771-2254589 0771-2254598 (F) rd-cgarh@esic.nic.in
Delhi A.K.Verma, AC & RD	ESI Corporation, D.D.A. Shopping Cum-Office Complex, Rajendra Place, New Delhi-110008. http://esicdelhi.org.in	011-25745044 011-25734381(Fax) 011-25731762(Fax) rd-delhi@esic.nic.in rd-delhi@esicdelhi.org.in rdesidel@bol.net.in
SRO, Rohini (Delhi) Pranaya Sinha, Director	ESI Corporation, Sector 7, Near Sai Baba Mandir, Rohini, New Delhi	011-27048945 011-27056510(T/F) 011-27040347 dir-rohini@esic.nic.in
SRO, OKHLA (Delhi), M.K.Sharma, Director	ESI Corporation, Sub-Regional Office, C-149, Okhla Industrial Area, Phase-1, New Delhi - 110 020	Dir : 011-26814613 DD(F) : 011-26817130 Fax : 011-26813811 EPABX: 011-26371775 011-26811288 dir-okhla@esic.nic.in
DO, Nandnagri, (Delhi), Ashok Chandra, JD	ESI Corporation, Divisional Office, Nandnagri, Delhi-110093	011-22123685 011-22123948 (Fax) do-nandnagri@esic.nic.in
Goa	ESI Corporation, Panchdeep Bhawan, IIIrd floor,EDC ,Plot No: 23, Patto, Panaji, Goa-403001 http://www.esicgoa.org.in	0832-438858(TeleFax) 0832-2438859- DD(Fin.) esicgoa@goatelecom.com rd-goa@esic.nic.in
Ahmedabad, Gujarat L.K. Pattnaik, AC & RD	ESI Corporation, Ashram Road, Ahmedabad-380014. http://esicgujarat.org	079-27540544 079-25740498 (Fax) esiabd@adl.vsnl.net.in rd-gujrat@esic.nic.in
SRO, Vadodara (Gujarat) M.H. Chandarana, JD	ESI Corporation, Urmil Society, ESI Dispensary, No. D-1, Alka Puri, Baroda - 452 008 http://esicvadodara.org	0265-2324442 0265-2324446 (Fax) dir-vadodara@esic.nic.in
SRO, Surat (Gujarat) Joint Director I/c, Sh. N.K. Tiwari	ESI Corporation, ESI Hospital Complex, Majura Gate, Ring Road, Surat - 395 001	0261-2233195 0261-2235621 (Fax) dir-surat@esic.nic.in

Faridabad, Haryana A.K.Srivastava, RD	ESI Corporation, Panchdeep Bhawan, Behind Lakshmi Narayan Mandir, Sector-16, Faridabad, Haryana-121002	0129-2284728 0129-2282442(Fax) 0129-2264078(F) esicfdb@nicfdb.chd.nic.inrd-haryana@esic.nic.in
SRO, Gurgaon (Haryana) M.S.Dahiya, Director	Sub Regional Office, ESI Corporation, Plot No. 47, Sector 34, Near Hero Honda Chowk, Gurgaon - 122001 Haryana http://esicgurgaon.in/	0124-2370270(T/F) esicggn@gmail.com sro-gurgaon@esic.nic.in
DO, Ambala Deoki Nandan, JD	Divisional Office,	0171-2521447 0171-2521943(Fax) sro-ambala@esic.nic.in
Himachal Pradesh, Parwanoo, B.S.Negi, Director	ESI Corporation, Near ESI Hospital Parwanoo	01792-235056 01792-235057 01792-235134(Fax) dir-parwanoo@esic.nic.in
Jamu & Kashmir, Rattan Kumar, RD	ESI Corporation, Panchdeep Bhawan, 10-B (Radha Bhawan), Shastri Nagar, Jammu-180004	0191-2459568 (T) 0191-2459682 (F) rd-jnk@esic.nic.in
Bangalore, Karnataka K.F.Janvekar, AC & RD	ESI Corporation, Panchdeep Bhawan, No.10, Binny Peth, Binny Fields, Bangalore-560023. (Karnataka) http://www.esickar.gov.in/	080-26740764 080-26741307(F) esicbng@kar.nic.in rd-karnataka@esic.nic.in
SRO, Hubli (Karnataka) A.Srinivasan, JD	ESI Corporation, Niketan Shoppee, Sarvoday Circle, Keshwapur Hubli-580023.	0836-2354627 (T/F) 0836-2237303 (Ph.) 0836-2237827 (Fax) esihbl@vsnl.com dir-hubli@esic.nic.in
DO, Gulbarga (Karnataka) S.Nazeer Ahamed, JD	ESI Corporation, Divisional Office, #15, Arihant Nagar, Sedam Road, Gulbarga-585103	08472-278478 08472-278479 sro-gulbarga@esic.nic.in
SRO, Bommasandra (Karnataka) C.R.Nageswaran, Director	Sub Regional Office, E.S.I.Corporation, No.23, 9th 'B' & 'C' Main, B.T.M.Ring Road, Opp.Indian Oil Petrol Bunk, Bangalore	sro-bommasandra@esic.nic.in
SRO, Peenya (Karnataka)	Sub Regional Office, E.S.I.Corporation, Harini Towers, 8th Cross,	080-23376821/23376831 (T) 080-23376841 (F)

	3rd Main, Off Ring Road, (Near FTI) II Stage, Industrial Suburb, Yeshwanthpur, Bangalore.	080-23373917 (JD's No.) sro-peenya@esic.nic.in
Thrissur, Kerala T.M.Joseph, RD	ESI Corporation, Panchdeep Bhawan, North Swaraj Round, Thrissur-680020. http://esickerala.gov.in/	0487-2331241, 0487-2338441 (F) rdesikerala@dataone.in rd-kerala@esic.nic.in
SRO, Kollam (Kerala) S.V.Krishna Kumar, Director	Sub-Regional Office, E.S.I.Corporation, St.thomas Shopping complex, Cross Jn. Q.S.Road, Kollam - 691001	0474-2761190, 2767247 0474-2760097 (Fax) sro-kollam@esic.nic.in Br.Office-Trivendrum - 0471-2335067 (Fax) Liaison Office - 0471-2325068
SRO, Ernakulam (Kerala) V. Subramainan, Director	Sub-Regional Office, E.S.I.. Corporation,	0484-2102016 0484-2102031 sro-ernakulam@esic.nic.in
DO, Kozhikode (Kerala) K.P.Appachan, Director		rd-kerala@esic.nic.in
Indore, Madhya Pradesh Sh. VVSR Ramachandra Rao	ESI Corporation, Panchdeep Bhawan, Nanda Nagar, Indore-452008 http://esicmp.in	0731-2576452 0731-2550485 (Fax) rd-mp@esic.nic.in
Maharashtra- Mumbai S.C.Chakraborty, AC & RD	ESI Corporation, Panchdeep Bhawan, 108, N.M.Joshi Marg, Lower Parel, Mumbai-400013. http://esicmaharashtra.gov.in	022-24933329 022-24933330 022-24925352(F) karabini@vsnl.com rd-maharashtra@esic.nic.in
SRO, Thane (Maharashtra) S.Biswas, JD	ESI Corporation, ESI Hospital Complex, 5th Floor, Wagle Estate, Thane-400 604	022-25805222 022-25806131 (F) dir-thane@esic.nic.in esicthane@mtnl.net.in
SRO, Marol (Maharashtra)	ESI Corporation, Panchdeep Bhawan, Plot No.9, Road No. 7 MIDC, Marol, Andheri (East)	022-28270207 022-28303542(F) dir-marol@esic.nic.in

	Mumbai-400 093	
SRO, Pune, (Maharashtra) S.K.Sinha, Regional Director	ESI Corporation, Site No.689/690, Bibe Wadi, Pune-411037 http://www.esicpune.in/	020-24218710 020-24215153(F) esipune@mah.nic.in dir-pune@esic.nic.in
SRO, Nagpur (Maharashtra) S.C.Bhardwaj, Director	ESI Corporation, Panchdeep Bhawan, Ganesh Peth, Nagpur-440018.	0712-2722987 0712-2729353 0712-2729359(F) esicngp@nagpur.dot.net.in dir-nagpur@esic.nic.in
SRO, Aurangabad (Maharashtra) D.T.Undirwade, JD	Sub-Regional Office, E.S.I.Corporation, IInd Floor, ESIS Hospital Building, P-16, Naregaon Road, MIDC, Chikalhana, Aurangabad(Maharashtra) PIN-431210	0240-2483144(T/F) 0240-2485949, 6452516 sro-aurangabad@esic.nic.in
DO, Nasik R.K.Choudhary, JD		
Bhubhneswar, Orissa G.S. Das, Director	ESI Corporation, Panchdeep Bhawan, Plot C, Janpath Unit No.IX Bhubaneswar-751007 http://www.esicorissa.nic.in/	0674-2540207 (T/F) 0674-2542174 0674-2542175 rdesicor@bsnl.in rd-orissa@esic.nic.in
Chandigarh, Punjab B.B. Puri, RD	ESI Corporation, Panchdeep Bhawan, Block No.3, Sector – 19-A, Madhya Marg, Chandigarh-160020 http://www.esicpunjab.org/	0172-2544126 0172-2542892(F) rd-punjab@esic.nic.in
SRO, Ludhiana (Punjab) K.S.Dhaliwal, JD	ESI Corporation, Sub-Regional Office, SCF 22,23, Phase - II, Focal Point, Ludhiana Punjab	0161-2670838-41 0161-2670839(Fax) sro-ludhiana@esic.nic.in
SRO, Jalandhar (Punjab) J.S.Dhanda, JD	ESI Corporation, Sub-Regional Office,	sro-jalandhar@esic.in
Jaipur, Rajasthan R.P.Meena, RD	ESI Corporation, Panchdeep Bhawan, Bhawani Singh Marg, Jaipur-302001 http://www.esicrajasthan.com/	0141-2385774, 0141-2385767 0141-2222047(F) esicjpr@raj.nic.in rd-rajsthan@esic.nic.in
DO, Jodhpur, Subroto Mukherjee, JD	Presently functioning from	

	RO Jaipur Office Complex	0141-2229058 sro-jodhpur@esic.nic.in
SRO,Udaipur(Rajasthan) G.C.Darjee, JD	5, Bhupalpura, (R.K.Plaza), Near Shastri Circle, Udaypur (Rajasthan) Pin – 313001	0294-2418807 sro-udaipur@esic.nic.in
Tamil Nadu- Chennai, K. Padmajanambiar, RD	ESI Corporation, Panchdeep Bhawan, 143, Sterling Road, Chennai-600034. http://www.esichennai.org/	044-28279952 044-2838559(Fax) esichennai@dataone.in edprochennai@gmail.com rd- tamilnadu@esic.nic.in
Tamil Nadu -SRO, Madurai, S.Mohd.Mohideen, AC & RD	ESI Corporation, 4th Main Road, K.K. Nagar, Madurai - 625 020 http://www.esicmadurai.org	0452-2532989 0452-2531255 (Fax) esimdu@vsnl.com dir-madurai@esic.nic.in
Tamil Nadu- SRO, Coimbatore Joint Director I/c, T.V. Jaya Sankran	ESI Corporation, Sub Regional Office Coimbatore, Panchdeep Complex, 1897, Trichy Road, Ramanathapuram Coimbatore - 641045 http://esicoimbatore.org/	0422-2315940 0422-2314430 0422-2315970(Fax) jtdr@md5.vsnl.net.in dir-kovai@esic.nic.in
Tamil Nadu-SRO, Tirunelveli Joint Director I/c, S. Ravichandran	ESI Corporation, Municipal Shopping Complex, Sindhupoonthurai, Tirunelveli-627001 www.esictirunelveli.org	0462-2332107 (Fax) 0462-2332105 sro-tirunelveli@esic.nic.in
Tamil Nadu - SRO Salem Joint Director I/c, S. Vasudevan	ESI Corporation, 39/57, Three Roads, Salem-636009	0427-2336941, 2336942 0427-2336943 (F) jdesicslm@hotmail.com sro-salem@esic.nic.in
Pondicherry (Puducherry) A.M. Madhavan, RD	ESI Corporation ESIC Complex, Bouvankare Street, Mudaliarpet, PUDUCHERRY-605004	0413-2354268 (R.D.) 0413-2357642 0413-2357662 (Fax) rd-pondi@esic.nic.in
Uttar Pradesh (Kanpur) P.K.Srivastava, AC & RD	ESI Corporation, Panchdeep Bhawan, Sarvodaya Nagar, Kanpur-208005	0512-2217957 0512-2224061(Fax) esic@knp.nic.in rd-up@esic.nic.in

	http://www.esicuttarpradesh.org/	
Uttar Pradesh- SRO,NOIDA B.S. Sandhu	ESI Corporation, C-22/12, Sector-57, NOIDA-201301 www.esicsronoida.org.in	0120-2584445 0120-2585644(Fax) sro-noida@esic.nic.in
SRO,Varanasi Anil Kumar, JD	ESI Hospital Campus, Pandeypur, Varanasi-221002 http://esicsrovaranasi.org.in/	0542-2502518 0542-2504553 0542-2500115 0542-2509098 (Fax) sro-varanasi@esic.nic.in
SRO,Lucknow D.K.Mishra, JD	Sub-Regional Office E S I Corporation A-11, Sector-J, Aliganj, Lucknow Uttar Pradesh	0522-2745170 0522-2745175 sro.lucknow@esic.in
Uttaranchal Capt.Upender Sharma, RD	ESI Corporation, Panchdeep Bhawan, Wing No.4, Shivpuri, Prem Nagar, Dehradun Uttarakhand	0135-2774763 0135-2774762 0135-2772099(Fax) rd-uchal@esic.nic.in
West Bengal G.C. Jena, AC & RD	ESI Corporation, Panchdeep Bhawan, 5/1, Grant Lane, Calcutta-700012. http://esicwestbengal.org/	033-22259236(T/F) join5279@dataone.in rd-westbengal@esic.nic.in
SRO, Barrackpore, West Bengal A.K. Mukhopadhyay	Sub-Regional office, E.S.I.Corporation 2nd Floor, Sinchi Tower, 177F, B.T.Road, Sodepur, P.O.-Panihati, Kolkata-700114 Dist-24, Parganas(North), West Bengal. http://www.esicbarrackpore.org/	033-25231503 033-25231949(Fax) dir-bpore@esic.nic.in

**Details of Medical Boards/ Peripatetic Medical Boards & Zonal Peripatetic Special Medical Boards
Constituted by the Corporation**

The details of Medical Boards, Peripatetic Medical Boards & Zonal Peripatetic Special Medical Boards, constituted by the Corporation for the purposes of section 54 & 54-A of ESI Act, 1948, including their jurisdiction and address with Contact Number of concerned Chairman alongwith Members of the respective Boards are indicated below. The Chairman of the Board are authorized to co-opt/induct any other Specialist in the Board as Member as per Requirement of the case from the Public/Private Sector Medical Institute (s) within their areas of jurisdictions in case the concerned specialist is not available in the hospitals mentioned in the Notifications.

A. Details of Medical Board

Sl. No	Notification No. and Date	Jurisdiction	Chairman	Members
1	R-12/19/1/98 - Ins.-II dated 27.08.03	All the areas falling under the cities of Ludhiana, Moga, Sangru, Malerkotla, Giiddarbaha and Abohar	Medical Superintendent ESIC Model Hospital, Bharat Nagar, Ludhiana 0161-772435/2772436 0161-2774351 (Fax)	(1) Specialist (Orthopedics) (2) Specialist (Surgery) ESIC Model Hospital, Bharat Nagar, Ludhiana
2.	R-12/19/1/2001-Ins.II dated 28.11.05	All the areas falling under the state of Karnataka	Medical Superintendent ESIC Model Hospital Rajaji Nagar, Bangalore-10080-23125892	(1) Specialist (Orthopedics) (2) Specialist (Surgery) ESIC Model Hospital, Rajaji Nagar, Bangalore
3.	R-12/19/1/2001-Ins. II Dated. 2.12.05	All the areas falling under the state of Orissa	Medical Superintendent ESIC Model Hospital Jilla Sundargarh, Rourkela-4	(1) Specialist (Orthopedics) (2) Specialist (Surgery) ESIC Model Hospital Jilla Sundargarh, Rourkela-4 (Orissa)

4.	R-12/19/1/2007 -Bft.II dated February, 2008	Haryana state namely Hissar, Bhiwani, Rohtak, Bahadurgard, Sonipat, Rai, Gurgaon, Tundanera, Dharauhea & Manasar	Director (Medical) Delhi ESI Hospital, Basaidarapur, New Delhi 011- 25100664 011- 25460187(F)	(1) Specialist (Orthopedics) (2) Specialist (Surgery) ESIC Hospital Basaidarapur, New Delhi
5.	R-12/19/1/2007-Bft-II Dt.. 20.08.2008	The Board will have the Jurisdiction over areas falling under the Branch offices of the J&K Region	MS ESI Model Hospital, Bari Brahamana, Jammu. 01923-220302 01923-221105(F)	1. Medical Officer (Orthopedics) 2. Medical Officer (Surgical)ESIC Hospital Bari Brahamana, Jammu.
6.	R-12/19/1/2007-Bft-II Dt : 31.12.2010	All the areas falling under the Regional office of Ahmedabad, Gujarat	Medical Superintendent, ESI Model Hospital BapuNagar Gujarat	1. Medical Officer (Orthopedics) 2. Medical Officer (Surgical Spl.)
7.	R-12/19/1/2010-Bft-II Dt : 31.12.2010	All the areas falling under the areas of SRO Gurgaon	Medical Superintendent, ESI Hospital Gurgaon	1. Medical Officer (Orthopedics) 2. Medical Officer (Surgical)
8	R-12/19/1/2010-Bft-II Dt : 31.12.2010	All the areas falling under the SRO Kollam	Medical Superintendent, ESI Hospital , (Kollam)	1. Medical Officer (Orthopedics) 2. Medical Officer (Surgical)
9	R-12/19/1/2010-Bft-II Dt : 31.12.2010	All the areas falling under SRO (Kollam)	Medical Superintendent, ESI Hospital ,(Kollam)Paripally	1. Medical Officer (Orthopedics) 2. Medical Officer (Surgical)
10	R-12/19/1/2010-Bft-II Dt : 31.12.2010	All the areas falling under SRO Kollam	Medical Superintendent, ESI Hospital , (Kollam) Ezhukone	1. Medical Officer (Orthopedics) 2. Medical Officer (Surgical)
11	R-12'19'1'2010-Bft.II Dt : 31.12.2010	All the areas falling under the SRO Noida	Medical Superintendent, ESI Hospital.	1Specialist (Orthopedics) 2 Specialist(Surgery)

			S RO Noida	
12	R-12/19/1/2007-Bft.II dated 25.3.2011	All the areas falling under the SRO Rohini, New Delhi	Medical Superintendent ESI Hospital Rohini, New Delhi	1 Specialist (Orthopedics) 2 Specialist (Surgery)
13	R-12/19/1/2007-Bft.II dated 25.3.2011	All the areas falling under the Regional Office Hyderabad	Medical Superintendent ESI Hospital Nacharam, Hyderabad	1 Specialist (Orthopedics) 2 Specialist (Surgery)
14	R-12/19/1/2007-Bft 14.3.2011	RD Kolkata vide his letter dated 19.1.2011 had requested for constitution of two additional Medical Boards at Asansol and Durgapur	Approval for Medical Board for Asansol and Durgapur was conveyed at dak stage on 20.1.2011 by IC	Reply given vide our letter dated 14.3.2011 for taking necessary action. No response received .
15	R-12/19/1/2007-Bft.II Dt. 6.9.2011	All the areas falling under the R.O. Himachal Pradesh (Parwanoo)	SSMC/SMC Himachal Pradesh (Parwanoo)	1 Specialist (Orthopedics) 2 Specialist (Surgery)
16	R-12/19/1/2007-Bft.II Dt. 6.9.2011	All the areas falling under the Branch Offices of whole Puducherry Region	SSMC/SMC Puducherry	1 Specialist (Orthopedics) 2 Specialist (Surgery)
17	R-12/19/1/2007-Bft.II Dt. 5.10.2011	All the areas falling under the state of Bihar	SMC/SSMC Regional Office Patna	1 Specialist (Orthopedics) 2 Specialist (Surgery)
18	R 12/19/1/2011 Bft.II Dt. 30.11..2011	All the areas falling under the state of West Bengal	M.S ESI Model Hospital Joka (Kolkata)	1 Specialist (Orthopedics) 2 Specialist (Surgery)
19	R 12/19/1/2011 Bft.II Dt. 30.11..2011	All the areas falling under the state of Delhi	M.S. ESI Model Hospital Okhla (Delhi)	1 Specialist (Orthopedics) 2 Specialist (Surgery)
20	R 12/19/1/2011 Bft.II Dt. 22.11..2011	All the areas falling under the state of Jharkhand	M.S. ESI Model Hospital Adityapur Jharkhand	1 Specialist (Orthopedics) 2 Specialist (Surgery)
21	R 12/19/1/2011 Bft.II Dt. 22.11..2011	All the areas falling under the state of Kerala	M.S. ESI Model Hospital Udhyogmandal (Kerala)	1 Specialist (Orthopedics) 2 Specialist (Surgery)

Details of Peripatetic Medical Boards

Sl. No.	Existing Notification No. et Date	Jurisdiction	Chairman	Member/Co-opted Member
1.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Punjab, Haryana, Himachal Pradesh, Jammu and Kashmir & Union Territory of Chandigarh.	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, Block No. 3, Sector-19/A, Madhya Marg, Chandigarh-160020 0172-2542907/0172-2542892(F)	1. Surgical Specialist from ESIC Model Hospital of the area. 2. Orthopedic Specialist from ESIC Model Hospital of the area.
2.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Maharashtra and Goa	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, 108, N.M. Joshi Marg, Lower Parel, Mumbai-400013 022-24172232(T/F) 022-22843329	---do---
3.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Tamil Nadu and Union Territory of Pondicherry ,	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, 143, Sterling Road, Chennai-600034 044-28214457(T/F)	--do--
4.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State (s) of West Bengal, Sikkim and North Eastern States,	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, Kolkata033-22364432(T/F)	
5.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Uttar Pradesh & Uttaranchal,	SSMCI SMC, C/o RO, ESI Corporation Panchdeep Bhawan, Sarvodaya Nagar, Kanpur-208005 Ph.0512-2235061(T/F)	
6.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Orissa,	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, Plot No. C, Janpath Unit No. IX, Bhubaneswar-751007 0674-2543289(T/F)	--do--

7.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) Pradesh of Andhra	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, 5-9-23,Hill Fort Road, Hyderabad-500063 040-23237382 (T/F)	--do--
8.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Karnataka,	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, Binny Fields, Binnypet, Bangalore- 560023 080-26742642 080-26741607(F)	--do--
9.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State of Gujarat	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, 5-9-ASHRAM MARG, AHMEDABAD,380014	--do--
10.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Madhya Pradesh and Chhattisgarh,	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, Nanda Nagar, Indore-452008 (P) 0712-2754557	--do--
11.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Rajasthan,	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, Bhawani Singh Marg, Jaipur-302001 0141-2220743/0141-2222047	--do--
12.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Kerala	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, North Swaraj Round, Thrissur,- 680020 0487-2330424 0487-2338441 (Fax)	--do--
13.	R-12/19/PMD/1/2001-Bft.II Dated 13.7.2006	State(s) of Delhi	Director (Medical) Delhi ESI Scheme, ESI Hospital Complex, Basaidarapur, Ring Road New Delhi-110015 011-25222323(Res.)	--do--

14.	R-12/19/PMD/1/2001-Bft.II dated 2008	State(s) of Bihar & Jharkhand	SSMC/SMC, C/o RO, ESI Corporation Panchdeep Bhawan, ESI Hospital Complex, Namkum,Ranchi-834010 0651-2260136 0651-26742642 0651-2261569(F)	--do--
15.	R-12/19/1/2001-Ins.II dated 16.06.04	Areas falling under the cities of Guwahati, Chandrapur, Amingaon Rangia, Dhubri, Jogighopa. Bongaigaon, Naigaon. Hagiroad, Tezpur. Charduar, Shillong and Silchor.	Medical Superintendent, ESI Model Hospital Beltola, Assam, 0361-2361082(T/F)	--do--
16.	R-12/19/1/2001-Ins.II dated 16.06.04	All the areas falling under the state of Bihar	Medical Superintendent ESI Model Hospital Phulwarisharif, Patna 0612-2556155(T/F)	1. Specialist (Orthopedics) 2. Specialist (Surgery) ESIC Model Hospital Phulwarisharif, Patna
17.	R-12/19/1/2007-Bft-II dated 22.11.2010	The Board will have the Jurisdiction over areas falling under the Branch Offices of whole Uttrakhand state	SMC/SSMC, RO ESIC Uttrakhand.	1. Specialist (Orthopedists) 2. ESI Hospital, Noida (U.P.) 3. Specialists (Surgery) ESI Hospital, Noida (U.P.)

C. Details of Zonal Peripatetic Special Medical Boards

Sl. No.	Existing Notification No. et Date	Jurisdiction	Chairman	Member/Co-opted Member
1.	R-12/19/SMB/98-Bft.II dated 28.06.2002	(North Zone) Delhi, UP, Haryana, Punjab and Rajasthan	Medical Superintendent, ESI Hospital-cum- Occupational Disease Centre, Basaidarapur, New Delhi 011-25100664 011-25460187(Fax)	1. Senior Research Officer/Deputy Director NIOH, Ahmadabad 2. Chest Specialist ESI Hospital cum Occupational Disease Centre Basaidarapur, New Delhi ESI Hospital cum Occupational Disease Centre Basaidarapur, New Delhi
2.	R-12/19/SMB/98-Bft.II dated 28.06.2002	(East Zone) Kolkata, Orissa, Bihar , Assam, Barrackpore	Medical Superintendent, ESI Hospital-cum- Occupational Disease Centre, Thakur- pukur, Joka Dist.24 Pgs. South, West Bengal, 033-24530042, 033-24672795(F)	1. Senior Research Officer/Deputy Director RIOH, Kolkata 2. Chest Specialist ESI Hospital cum Occupational Disease Centre Thakur-Pukur, Joka, Dist.24 Pgs. West Bengal ESI Hospital cum Occupational Disease Centre Thakur-Pukur, Joka, Dist. 24 Pgs. West Bengal
3.	R-12/19/SMB/98-Bft.II dated 28.06.2002	(South Zone) Chennai, Kerala, Bangalore, Andhra Pradesh, Coimbatore, Madurai and Hubli	Medical Superintendent, ESI Hospital-cum- Occupational Disease Centre, KK Nagar, Chennai 044-24893714 044-24891094(F)	1. Senior Research Officer/Deputy Director RIOH, Bangalore 2. Chest Specialist ESI Hospital cum Occupational Disease Centre K.K. Nagar, Chennai ESI Hospital cum Occupational Disease Centre K.K. Nagar, Chennai.
4.	R-12/19/SMB-98-Bft.II dated 19.2.2010	(West Zone) Mumbai, Ahmedabad, M.P., Goa, Pune, Nagpur, Thane, Marol, Aurangabad, Surat & Baroda	Medical, Superintendent, ESI Hospital cum- Occupational Disease Centre, Andheri 022- 28203266(R/F)	1. Senior Research Officer/Deputy Director NIOH, Ahmedabad 2. Chest Specialist ESI Hospital cum Occupational Disease Centre Chinchbad, Pune. ESI Hospital cum Occupational Disease Centre Chinchbad, Pune.

LIST OF MEDICAL SUPERINDENTS OF ESIC HOSPITALS

S.No.	NAME	HOSPITAL	TEL. OFFICE
1.	Dr. H.K. Setia	Dir(Med.) Delhi	28334604
2.	Dr. RK Kataria	Nacharam, Hyderabad (AP)	040-20081274
3.	Dr.RD Ojha	Sanath Nagar, Super Splty.AP	04023811818
4.	Dr. Imtiaz Hussain	Beltola, Guwahati, Assam	0361-2361082
5.	Dr. AP Singh	Phulwarishariff, Patna	0612-2555780
6.	Dr. N.K.Taneja	Chandigarh Admn.	0172-2650432
7.	Dr. Kulwant Kaur	Bapunagar, Ahmedabad	079-2281233
8.	Dr. S.L Vig	Gurgaon, Haryana	0124-2255133
9.	Dr. Anju Agnihotri	Manesar, Haryana	0124-2290189
10.	Dr. Ajay Raj Kamra	Baddi, Himachal Pradesh	0179-5650806
11.	Dr. Rajpal	Bari Brahmna, Jammu	019-23-221105
12.	Dr. Manorama Minz	Namkum, Ranchi, Jharkhand	0601-2261919
13.	Dr. AK Sharma	Adityapur, Jharkhand	0657-2383866
14.	Dr. A.K. Khokhar	Rajaji Nagar, Bangalore	080-23125892
15.	Dr. Hira Lal	Peeniya, Bangalore	
16.	Dr. SK Raju	Asramam, Kollam, Kerala	0474-2766618
17.	Dr. B.N.Gaurkar	Udyogmandal, Kerala	0484-2545164
18.	Dr. K.S, Solanki	Paripally, Kerala	0474-2575070
19.	Dr. RP Jayasree	Ezhukone, Kerala	0474-2522454 / 2529380
20.	Dr. K.C. Biswas	Nanda Nagar, Indore, M.P.	0731-2559080
21.	Dr. DP Gupta	Andheri, Maharashtra	022-28203266
22.	Dr. TB Batra	Rourkela, Orissa	0661-6536027
23.	Dr. Parmanand	Ludhiana, Punjab	0161-2772435
24.	Dr. Jayawarzary	Jaipur, Rajasthan	0141-2228040
25.	Dr. V.P. Mathur	Bhiwadi, Rajasthan	0193-221207, 08,
26.	Dr. (Mrs.) Shashi Agarwal	KK Nagar, Chennai, Tamil Nadu	044-24893714
27.	Dr. RS Jangpangi	Tirunelveli, Tamil Nadu	

28.	Dr. K.K pal	Joka, Kolkata, West Bengal	033-24530042
29.	Dr. S.R. Chauhan	Basaidarapur, New Delhi	25100664
30.	Dr. Padma Khokhar	Jhilmil, Delhi	22151329
31.	Dr. K. chaudhry	Okhla, New Delhi	26814161
32.	Dr. A.K. Vaid	Rohini, Delhi	27861033
33.	Dr. BJS Sarang	Director, Noida	0120-2411352
34.	Dr. Rakesh Julka	Wapi, Gujarat	0260245147/ 2453702
35.		Naroda, Ahmedabad	079-22812236

LIST OF Senior State Medical Commissioner/ State Medical Commissioner

	Name	Post	Telephone no.	Fax no.
1.	Dr. G.N. Bankapur	SSMC, Maharashtra and Goa	022-24172232	022-22843329
2.	Dr. H.K. Satia	SSMC, Delhi	011-28334604	011-28334958
3.	Dr.(Mrs.) Chaya Rani Gupta	SSMC, Punjab, J&K,	0172-2542907	02542892
4.	Dr. S.K. Choudhary	SSMC, West Bengal, Assam	033-22364432	033-22364432
5.	Dr. Pradip Kumar	SMC, Andhra Pradesh	040-27536615	040-23237382
6.	Dr. Sangeeta Narang	SSMC, Madhya Pradesh		
7.	Dr. Behra	SMC, Orissa	0674-2543289	0674-2543289
8.	Dr. R. Magesh	SMC, Tamil Nadu	044-28267080	044-28214457
9.	Dr. Sanghmitra Singh	SMC Uttar Pradesh	0512-2235061, 08009905525	0152-2235061
10.	Dr. S.K Murmu	SMC, Jharkhand	0651-2260136	0651-2261569
11.	Dr. N.K. Khatri	SSMC, kerala	0487-2330424	
12.	Dr. B.R. Kavishetty.	SMC, Karnataka	080-26742642	26741307
13.	Dr. H.P. Singh	SMC, Gujarat	079-32400502	079-27540498
14.	Dr. S.V. Gaiki	SMC,Raipur Chhattisgarh	0771-2253589	09406607174
15.	Dr. Sudha Choudhary	SMC, Bihar	0612-2530047	0612-2533314
16.	Dr.N.K Arora	SMC, Uttranchal / Uttrakhand	0135-2774762	0135-2771542
17.	Dr. (Mrs.) Kumud Sharma	SMC, Haryana	0129-2222980	0129-2299387
18.	Dr. (Mrs.) Davinder Marwah	SMC, Himachal Pradesh	01795-245964	01795-245962
19.	Dr. Vinod Chauhan	SMC, Rajasthan	0141-2220743	0141-2222047
20.	Dr. Suresh Kohli	Director (FW)	28331139	28334884
21.	Dr. Govinda Raju	SMC, Puducherry		

ESIC MODEL HOSPITALS AND OCCUPATIONAL DISEASES CENTRES

Sl. No.	Name & Designation	Telephone Number	
		Office/Fax	Resi./Mobile
1.	Dr. R.K. Kataria, MS ESIC Model Hospital Nacharam (Andhra Pradesh)	040-27173315(T/F)	
2.	Dr. R.D. Ojha, MS ESIC Super Speciality Hospital Sanathnagar (Andhra Pradesh)	040-23702455 040-23801122	
3.	Dr. Imtiaz Hussian ESIC Model Hospital Beltola (Assam)	0361-2361082(T/F)	0361-2363196
4.	Dr. A.P. Singh, MS ESIC Model Hospital Phulwarisharif (Bihar)	0612-2555780(T/F)	

ESI SCHEME TODAY - 2010-2011 (As on 31.3.11)

COVERAGE		
•	No. of States/UTs covered	29
•	No. of implemented centres	790
•	No. of Employees	1.54 crores
•	No. of Insured Persons/Family units	1.55 crores
•	No. Insured women	24.89 lakhs
•	No. of Beneficiaries	6.02 crores
•	No. of Employers covered	4.43 lakhs
INFRASTRUCTURE		
	No. of Regional/Sub-Regional/Divl. Offices	57
	No. of Branch/Pay offices	619/180
	No. of ESI Hospitals	147
	No. of Hospital Annexes	42
	Total No. of Hospital Beds	22,325
	No. of ESI dispensaries/ ISM Units	1402/93
	No. of IMOs/IMPs.	7983
	No. of Para-medical staff	45000

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