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## Paper ID [B0115]

(Please fill this Paper ID in OMR Sheet)

**BBA (304) (S05) (OLD) (Sem. - 3<sup>rd</sup>)**

### **HUMAN RESOURCE MANAGEMENT**

**Time : 03 Hours**

**Maximum Marks : 75**

#### **Instruction to Candidates:**

- 1) Section - A is **Compulsory**.
- 2) Attempt any **Nine** questions from Section - B.

#### **Section - A**

**Q1)**

**(15 × 2 = 30)**

- a) HRM Vs.HRD
- b) Nature of HRM.
- c) Define the term “Human Resource Planning”.
- d) What do you understand by Human Resources.
- e) Job Analysis.
- f) T-group Training.
- g) Application Blank.
- h) Training Vs. Development.
- i) Define Career Planning.
- j) Upgradation Vs. Promotion.
- k) Importance of team working.
- l) Define “morale”.
- m) Collective bargaining.
- n) Social security.
- o) Benefits of Quality Circles.

**Section - B**

**(9 × 5 = 45)**

- Q2)** Explain the Objectives of HRM.
- Q3)** Discuss the Process of Human Resource Planning.
- Q4)** Describe the Role of a Personnel Manager in an Industrial Organization
- Q5)** What is planning? Discuss importance of Human Resource Planning.
- Q6)** Critically discuss the various sources of recruitment of Employees.
- Q7)** What does training include? Why is training so important for the workers.
- Q8)** Briefly discuss the various methods of Performance Evaluation.
- Q9)** Discuss the Concept of Compensation? Distinguish between Time Wage and Piece wage System.
- Q10)** Briefly discuss the approaches to improve Quality of work life of employees in an industrial Organization.
- Q11)** What do you mean by discipline? State the features of a good grievance procedure.
- Q12)** Define Productivity? Explain the relationship between Job Satisfaction and Work Performance.
- Q13)** Discuss the Procedure of Collective bargaining.

