

MANAGEMENT PROGRAMME

Term-End Examination

June, 2007

MS-43 : MANAGEMENT CONTROL SYSTEMS

Time : 3 hours

Maximum Marks : 100

(Weightage 70%)

Note : Attempt any **five** questions. All questions carry equal marks.

1. Explain in detail the various components of control systems.
2. What do you understand by Responsibility Centres ? Discuss their general nature and explain the criteria adopted for the measurement of their performance.
3. Explain the meaning of Investment Centre and discuss the methods available for the measurement of performance of such centres.

4. Explain the various metrics used for performance measurement and identify the purposes for which they are used.
5. Discuss in detail the various Organisational Incentive Plans.
6. Explain the unique features of Non-Profit Organisations and discuss the management control systems used in these organisations.
7. What are the characteristics of a project organisation ? How do these characteristics affect the control system design of a project ? Explain fully.
8. Write short notes on any **four** of the following :
 - (i) Business Process Re-engineering (BPR)
 - (ii) Budget Slacks
 - (iii) Value Added Analysis
 - (iv) Programme and Performance Budgeting (PPB)
 - (v) Transfer Pricing