

Self Generated 2FA OTP Using Mobile App- User Guide.

High value transactions in SIB internet Banking are secured with second factor authentication. I.e., a real time One time password (OTP)/dynamic password will be sent to users registered mobile number via SMS, which need to be entered to complete the transaction/critical activities. This OTP/ Dynamic password can be self generated by a mobile application installed in users mobile phone.

To apply and register for self generated OTP/ Dynamic password using mobile application, kindly follow the following procedure:

- Either Submit a online request through *Internet Banking > Other services > New service request > Mobile application based Two factor Authentication* or Submit a request to the branch, and forward the same to Marketing Dept for processing. Once the processing is over user can register for mobile application based Two Factor Authentication (2FA).
- 2. Search 'South Indian Bank 2FA' for downloading the application from respective App store/Play store.





- South Indian Bank -Log in to Internet Banking Windows Internet Explorer START_TRAN_FLA 👻 🔒 The South Indian Bank Ltd [IN] 😽 🗙 🏳 Bing 🚱 🔵 🗢 🙋 https://sibernet.southindianbank.co 🖕 Favorites 🛛 👍 🔊 SIBer Reports 🚯 SiberNet Admin Login 🍃 Finacle 🛐 🔹 🛐 👻 🚍 🖶 🔹 Page 🕶 Safety 🕶 Tools 🕶 🔞 🕶 🟉 South Indian Bank -Log in to Internet Banking SOUTH INDIAN Bank Home, Office or anywhere now banking becomes more easy. User ID* Login Password* Default Login Page: • Home Log In Clear Corporate Login Format: CorporateID.UserID Example: SIBPVLTD.EMPUSER1 A * 100% * 😔 Internet | Protected Mode: On 🧳 🙆 📧 🔳 ▲ ▲ ★ ↓ 49:22 AM 5/5/2015 S 3
- 3. Login to Internet Banking by entering User ID and Login Password.

4. You can see a popup message <u>**REGISTRATION ALERT**</u> at the middle of the Login screen. Click **Register Now** button to start the registration process.

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	Home My Accounts Fund Transfers Investments Other Services	Tax Payments Message Center Custon	ner Assist Login
	Home View Mini Statement What's New Regist	rion Alert! nentication to serve you better. er Now Transaction password expiry day(s): Last Login Attempt Unsuccessful:	e Refresh Accounts X = 360 360 01/12/15 16:04:46 PM IST
	What's New about upgraded version		
	Customizable Home page (Dashboard) with widgets.		



5. After downloading Snorkel OTP application in mobile, open the mobile application and set any password for the protection of the application.



6. After setting application password, accept the **terms and conditions** and Click **Register** button in Internet Banking screen.

Home	SOUTH Bank REGISTRATION	Logout Cus-
	Welcome CHRISTOUS to 2FA registration. Your contact information is christouspk@sib.co.in & 919539540692 as per our records. Contact the branch to update this information.	
Home	Download the SIB SnorkelOTP application from the store and start the registration process. You will receive a registration token via sms on your registered mobile number.	nts
View Mini Sta What's N	GPRS/Wifi not available	
In the transfe register OTP is transfe	Cancel Register	
	expiry day(s): Last Login Attempt Unsuccessful:	01/12/15 16:04:46 PM IST



7. You will receive a **registration token** as SMS in your registered mobile number. Enter the registration token and Clcik **Register** button in your mobile application to comple the process.

Register
Please login to internet banking and click 'Register' to receive the Registration Token via SMS
Enter Registration Token
Register >>
Not received SMS ? Please click 'Resend' SMS
o Odyssey Technologies Ltd

a) In case you didn't receive any registration token via SMS in a timely manner, you may click the button "Click here to receive OTP via Voice call" provided in the internet banking snorkel registration page.

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Home	Download the SIB SnorkelOTP application f store and start the registration proces You will receive a registration token via sms registered mobile number.	rom the ss. s on your	nts
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What's Ne	w about upgraded version	expiry day(s):	
Custom Facility Within b	zable Home page (Dashboard) with widgets. Io change User ID, ank payee registration for third party fund transfer.	Last Login Attempt Unsuccessful:	01/12/15 16:04:46 PM IST

• Mobile should be connected to internet via GPRS/ Wi-Fi to complete the registration.



• If mobile is not connected to Internet(GPRS/Wi-Fi) or registration token is not recognized following screen will appear on your mobile

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		Registrati	on Token	
		Snor	kelOTP	
	Connection error			
	_			
		TryAgain	Manualmode	
			SOUTH	1
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- Click 'Try again' to enter registration token again. OR
- Click 'Manual Mode' to manually enter *seed line* to complete registration as show below, and click 'GPRS/Wi-Fi not available' link, on the registration page of Internet Banking to display the seed lines.
- Enter the seed lines displayed on Internet Banking screen to the mobile application screen as per sequence against 'Enter Seed Line1,2,...'



iPod		8:07 PM			
	Manual mode				
	Click on "GPRS/Wi-Fi connection not available" link on the internet banking registration page.				
	Enter SeedLine 2				
90420346					
	1	2 авс	3 Def		
	4 Gні	5 JKL	6 MNO		
	7 PQRS	8 тиv	9 wxyz		
		0	×		

If the seed lines entered is improper or wrong, 'Invalid Seed ' will get displayed.

8. Once the registration token/seed line is entered correctly, '**Registration successful**' screen will appear.





- 9. Mobile application Registration completed
- 10. In case registration success message is not automatically displayed in Internet Banking screen, Click on **Get status** button in Internet Banking screen

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11. Internet banking Registration completed. Exit the web browser.

Dynamic password from snorkel mobile application is required for the following activities.

- Internet Banking Login
- Adding new Payee/Beneficiary
- Third party fund transfer
- External Fund transfer
- Online Bill payment/ E-commerce transactions

Open the snorkel mobile application > Enter application password > enter the code shown in the mobile application to the respective dynamic password field in internet banking, whenever required to complete the transaction.

Note: In case you change your mobile phone / forgot mobile application password you have to contact your branch or sent mail request to ibanking@sib.co.in for reregistering the snorkel application.