

[33/A-13]

SEAT No. _____

No. of printed pages: 01

SARDAR PATEL UNIVERSITY
BBA - ITM (4 Years) SEMESTER – III
Business Information System (UM03CBB104)

DATE : 26/11/2018, Monday TIME : 2:00 PM to 4:00 PM

Total Marks : 60

- Q.1 Describe Knowledge requirement for MIS design with diagram. [15]
- OR
- Q.1 [A] Define MIS. Explain functions of MIS. [08]
[B] Describe Communication System. [07]
- Q.2 [A] Explain different types of objectives. [09]
[B] Describe PERT CPM. [06]
- OR
- Q.2 [A] Explain types and sources of planning information. [09]
[B] Explain problems with planning. [06]
- Q.3 Explain nature and causes of human relations problems. [15]
- OR
- Q.3 Describe modification to the basic model of organization structure. [15]
- Q.4 [A] Explain TQM. [08]
[B] Explain basic elements of Control Cycle with Diagram. [07]
- OR
- Q.4 Define Management Control. Describe principles of controlling. [15]

X
①