

21 OCT 2019

Seat No.....

Examination October -2019

B.B.A SEM-3

Performance Management

Time: 02: 030 Hours Paper: 308(H) -Code: 20709 Marks: 70 Marks

Q.1 (A) Discuss Dimensions of Quality Performance Management in detail. 14

OR

Q.1 (A-i) Write a detailed note on "Job Analysis". 07

Q.1 (A-ii) Write a detailed note on "Culture". 07

Q.1(B) Give Meaning for the following (Any 4) 04

1. Employee 2. Quality 3. Effectiveness

4. Empowerment 5. Potential 6. Performance

Q.2 (A) Discuss Organizational Structures in detail. 14

OR

Q.2 (A-i) Write a detailed note on "Performance Appraisal System". 07

Q.2 (A-ii) Write a detailed note on "Contemporary thinking on Employment Practice". 07

Q.2(B) Give Meaning for the following (Any 4) 04

1. Team 2. Moral 3. Competency

4. Leadership 5. Quality Circle 6. Reward

Q.3 (A) Discuss Reward System in detail. 14

OR

Q.3 (A-i) Write a detailed note on "Performance management in MNCs". 07

Q.3 (A-ii) Write a detailed note on "Importance of Performance Management". 07

Q.3(B) Give answer For the following (Any 3) 03

1. Productivity 2. Industrial Restructuring 3. Performance evaluation

4. Performance Management 5. Monitoring

Q.4 (A) Discuss Indian Ethos and Performance Management in detail. 14

OR

Q.4 (A-i) Write a detailed note on "Indian Thoughts on Performance Management".07

Q.4 (A-ii) Write a note on "Western Thoughts on Performance Management".07

Q.4(B) Give answer For the following (Any 3) 03

1. Ethos
2. Ethics
3. Ethical Dilemma
4. Values
5. Immoral