



BG-309

Seat No. _____

B.B.A. (Sem. - VI) Examination

March/April - 2014

Advanced Personnel Management

(EC : 603)

Time : 3 Hours]

[Total Marks : 70

- 1 What are the styles of conflict management ? 11
Discuss.
- 2 Why is organizational change often resisted by 12
individuals and groups within the organization ?
How can such resistance be prevented or overcome ?

OR

- 2 "There is no universally consistent motivational 12
device applicable to everyone. What motivates
people is situation." Discuss the statement.
- 3 Define team building and explain steps in team 12
building process.

OR

- 3 What is OD ? How is it undertaken by 12
organizations ?
- 4 Discuss concept of HRD and HRD climate in India. 11
- 5 Define motivation. Appreciate its importance to a 12
modern enterprise.

OR

- 5 Identify the structural (external) and personal 12
(internal) factors that contribute to conflict.

6 Explain in detail Employee Provident Fund Act 1952. **12**

OR

6 Describe the Factories Act 1948 and explain how the Factories Act 1948 benefits the employees. **12**
