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Q.P. Code: [07 DMB-HR 50]

(For the candidates admitted from 2007 onwards)

M.B.A. DEGREE EXAMINATION, MAY 2014.

Second Year

Human Resources Management

## PERSONNEL MANAGEMENT CONCEPTS

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

All questions carry equal marks.

- 1. Explain the role of a personnel manager.
- Describe the future of personnel management in India.
- What do you mean by personnel policies? Discuss the various types of personnel policies.
- Explain the guidelines for formulating personnel policies.

- Define Human Resource planning, and discuss the process of effective Human Resource planning.
- 6. What are the various sources of recruitment? Explain.
- 7. Discuss the methods of Training.
- 8. What do you mean by performance appraisal? Explain its methods.

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Q.P. Code : [07 DMB-HR 51]

(For the candidates admitted from 2007 onwards)

M.B.A. DEGREE EXAMINATION, MAY 2014.

Second Year

Human Resources Management

# METHODOLOGY OF TRAINING AND DEVELOPMENT

Time: Three hours Maximum: 100 marks

Answer any FIVE questions.

All questions carry equal marks.

- Explain the various training methods used in Indian industry. What is the need to compare the training methods with the objectives of training?
- What is management development? Explain the various methods of management development.
- What do you understand by learning organization?
  Explain the characteristics of learning organization.

- 4. What steps would you take if your performance appraisal system has a desperate and adverse impact?
- Define promotion. What are the principles and purposes of promotion? Explain.
- Explain the need and importance of performance appraisal. Also explain the process of performance appraisal.
- 7. How an employer can play an influential role in an employee's career development?
- 8. What are the points to be kept in mind while designing a training programme? As a HR Manager prepare a programme schedule to organize five days training programme for management trainees.

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Q.P. Code: [07 DMB-HR 52]

(For the candidates admitted from 2007 onwards)

M.B.A. DEGREE EXAMINATION, MAY 2014.

Second Year

Human Resources Management

# HUMAN RESOURCE DEVELOPMENT AND PLANNING

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

All questions carry equal marks.

- Write a lucid note on the changing role of a personnel manager under the present scenario of privatization.
- Write a detailed note on 'performance appraisal in Indian Industries'.
- 3. What is O.D.? What are the steps involved in implementing an O.D. program?

- Discuss the impact of different techniques of training and development.
- Explain the factors influencing wage and salary administration in an organization.
- Discuss the various types of promotion and transfer.
- Define Stress. Enumerate the categories of stressors and also find the identification of stress at various levels.
- 8. Explain the various job evaluation methods.

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Q.P. Code : [07 DMBHR 53]

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M.B.A. DEGREE EXAMINATION, MAY 2014.

Second Year

Human Resources Management

INDUSTRIAL RELATIONS MANAGEMENT

Time: Three hours Maximum: 100 marks

Answer any FIVE questions.

All questions carry equal marks.

- Discuss the main objectives and function of Industrial relations management.
- Enlist the need and significance of labour management relations.
- Elaborate the various practical difficulties involved in the unionism in emergent sector.
- Classify the various types of industrial disputes and suggest suitable prevention measures.

- Elaborate the main provisions in industrial dispute act.
- Explain the following terms:
  - (a) ESOP
  - (b) QWL
  - (c) Quality circles and
  - (d) Turn around management.
- Explain the process, strategies and tactics involved in worker empowerment, with examples.
- Draw the role of Labour Laws in the context of structural changes in Indian business scenario.

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(For the candidates admitted from 2007 onwards)

M.B.A. DEGREE EXAMINATION, MAY 2014.

Second Year

Human Resource Management

# PERFORMANCE MANAGEMENT SYSTEM AND STRATEGIES

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

All questions carry equal marks.

- Define Performance Management. Explain its linkage with other HR system elements of performance management.
- What is meant by Performance Appraisal?
  Elaborate the various methods of performance appraisal.
- Explain job employee benefits guided by Law.
- 4. State the importance issues in Executive Compensation.

- What are the steps in 360 degree feedback and Assessment Development Centers? Discuss.
- Discuss about the operational zing change through performance management.
- Define performance management. What are the process involved in PFM? Explain them.
- 8. Write a short notes on the following:
  - (a) Employee services.
  - (b) Health care.
  - (c) Job analysis.
  - (d) Job description.

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### M.B.A. DEGREE EXAMINATION, MAY 2014.

#### Second Year

Human Resource Management.

#### ORGANISATIONAL DEVELOPMENT AND CHANGE

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

All questions carry equal marks.

- Explain the various steps involved in the raise of OD.
- What do you mean by parallel learning structure and explain the importance of synergy concept in OD.
- Enlist the various OD interventions with suitable examples.
- Elaborate the need for change and enlist the various theories involved in the process of changing.

- What do you mean by action research. Enumerate the various process and approaches in action research.
- 6. Write short notes on the following:
  - (a) Instrumental training
  - (b) Behaviour modeling
  - (c) T group training.
- Describe the contemporary issues in the field of OD in Indian industries.
- Elaborate the various issues in consultant client relationship with global examples.