

## **Terms and Conditions**

**Campaign Dates:** September 21, 2016 – September 20, 2017 (hereinafter referred to as “Offer Period”)

### **Details of the Offer:**

Citibank and EazyDiner are launching an offer (hereinafter referred to as “Offer”) during the above mentioned Offer Period. Details of the Offer extended to all users of valid Citibank Credit & Debit cards issued in India except Corporate Credit cards (hereinafter referred to as “Customers”) via the EazyDiner website and Mobile App only in India and the terms and conditions governing the usage of the Offer are detailed herein below.

The below offers are incremental benefits for Citibank Customers making a reservation / booking on EazyDiner’s website and App (“**EazyDiner Platform**”) only. The below offers are valid across all the restaurants listed on EazyDiner Platform for the cities like Delhi NCR, Mumbai, Bangalore, Chennai and Pune.

- Get incremental 500 EazyRupees upon EazyDiner app download / sign up on EazyDiner
- Get 2x EazyRupees for every completed reservation / booking on Eazydiner platform
- Save 500 EazyRupees from the base redemption offer
- Exclusive 2 week booking window for new and reputed restaurant launches
- Preferential access: In an event of a tie-up for reservation / booking, Citibank customers would be given priority

### **Redemption of EazyRupees:**

- EazyDiner shall issue the redemption meal voucher within 48 hours from the redemption request.
- Redemptions will be valid only at the given set of restaurants listed under the redemptions options.
- Redemption value shall not exceed the meal voucher value, i.e. any consumption at the restaurant beyond the value of the redemption voucher shall be payable at the restaurant.
- EazyDiner at any point of time, without prior notice can change the list of restaurants for redemption.

### **Detailed Terms and Conditions**

1. Customers are required to enter the first 6 digits of their valid Citi Credit or Debit card in the ‘Enter Promo Code’ field under ‘Me’ section. If the first 6 digits of the card as entered by the User are correct, the user will be entitled for all the benefits valid for a Citi card holder as per the Terms and Conditions mentioned herein.
2. The Offer fulfilment will be in the form of EazyRupees
3. The Offer is valid only during the Offer Period.

4. Reservation / bookings completed during this Offer Period will only be considered.
5. Products and services are subject to availability.
6. This Offer shall not be valid on cancelled reservations / bookings or in case of no-show.
7. The incremental EazyRupees will be processed to the customer's EazyDiner account within 3 days of successful utilization of the reservation / booking
8. The Customer cannot club two Citibank offers during the Offer Period.
9. Offer is valid only if the payment is made using Citi Credit or Debit Card except Corporate Credit cards
10. The Offer cannot be transferred or assigned to any other person or customer.
11. Existing EazyDiner terms and conditions as available on EazyDiner website apply in addition to the terms and conditions stated herein
12. EazyDiner will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or if the claim is not eligible under the Offer.
13. Citibank and EazyDiner reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
14. The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, shall be subject to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only.
15. Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the products/services under the Offer must be addressed in writing, by the Customers directly to EazyDiner at [contact@eazydiner.com](mailto:contact@eazydiner.com) and that Citibank shall not entertain any communication in this regard.
16. Citibank or EazyDiner shall in no way be liable if any Customer is unable to login to EazyDiner Platform due to incompatibility of device, internet usage plans, or any other reason whatsoever.
17. Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of availing the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
18. Nothing herein amounts to a commitment or representation by Citibank or EazyDiner to conduct further such Offers.
19. If the Offer and/or anything to be done by Citibank or EazyDiner in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or EazyDiner, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or EazyDiner, then Citibank and/or EazyDiner shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.

20. The terms & conditions of the Offer shall be in addition to & not in substitution/derogation to the rules & regulations governing the use of the Citibank credit card, debit card, net banking services and/or the Citibank websites as stated above. Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Terms & Conditions and the Cardmember terms and conditions. Customer can view the Citibank Cardmember terms and conditions as well as the complete terms and conditions on the online portal <http://www.citibank.com/india>
21. All of Citibank's and EazyDiner's actions shall be on a best-effort basis only.
22. The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein.

This product/service is offered by branches of Citibank, N.A. in India.

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