

LIST OF BCSBI CODE COMPLIANCE OFFICERS & NODAL OFFICERS FOR GRIEVANCE REDRESSAL
CHIEF GRIEVANCE REDRESSAL OFFICER/ PRINCIPAL CODE COMPLIANCE OFFICER OF THE BANK

Shri Manoj Kapoor, General Manager, (Customer Excellence Branch Banking) Star House, C-5, G-Block, 2nd floor, East Wing, Bandra-Kurla Complex, Mumbai-400 051 Tel No. 022-66684860 Fax No.022-66684502 e-mail: manoj.kapoor@bankofindia.co.in

Nodal Officer for Grievance Redressal /BCSBI compliance officer at HO,:

Dr. Saanjiiv Pathak, Assistant General Manager,
Customer Excellence Branch Banking Dept, Head Office.

Star House, C-5, G- Block, 2nd floor, East Wing,
Bandra-Kurla Complex, Mumbai-400 051

Tel No. 022-66684479 Fax no. 022 66684502 e-mail: sanjeev.pathak@bankofindia.co.in

Branch Managers are the Nodal Officer for Grievance Redressal at the Branch

THE ZONAL MANAGER OF EACH ZONE IS THE NODAL OFFICER FOR GRIEVANCE REDRESSAL AT

ZONE AS LISTED BELOW:

Agra (NBG-North-II)	1 st Floor, Jeevan Prakash, LIC Bldg., Sanjay Place, M.G. Road, Agra - 282002	Shri Suresh Kumar Verma	0562-2521324, 2525953, Fax: 0562-2852536	zo.agra@bankofindia.co.in
Ahmedabad (NBG Central)	Bank of India Bldg., Post Box No.8, Bhadra, Ahmdabad-380 001	Shri Parshuram Panda	079-25353091 25353088/055 6Fax:079-25354159/ 25350451	zo.ahmedabad@bankofindia.co.in
Amritsar (NBG- North-I)	C/O Amritsar Main Branch, Hall Bazar, Amritsar	Shri Anil Jain	0183 – 2560216 2210547 Fax No 0183 – 2210456	Zo.amritsar@bankofindia.co.in
Andhra Pradesh (NBG-South)	28-2-49 Dasapalla Complex, Suryabagh, Vishaka Patnam 530020	Shri Venkat Reddy Devireddy	0891-2535688, 2718378 Fax: 0891-2535778	zo.andhrapradesh@bankofindia.co.in
Bardhaman (NBG-East)	Parbati Bhavan, 1 st floor, Badamtala, Kalna Road, Bardhaman-713101	Shri Salil Prasad Banerjee	0342-2664060/ 2665701/ 702/703	zo.Bardhaman@bankofindia.co.in
Bengaluru (NBG-South)	11, Bank of India Bldg., Kempegowda Road, Bengaluru-560009	Shri Shadaksharappa Eswarappa	080-22959400/01 Fax:080-22289054	zo.bengaluru@bankofindia.co.in
Bhagalpur (NBG-North-II)	Adampur Chowk, Bhagalpur-812001	Shri Arunabha Chandra	0641-2242150, 2420688 Fax: 0641-	zo.bhagalpur@bankofindia.co.in

			2226084, 2406026	
Bhopal (NBG-Central)	New Zonal Head Qtrs.Bldg., Opp: Central Jail, Jail Road, Bhopal - 462011	Shri Devender Paul Sharma	0755- 2553354 2554404 Fax: 0755-2553779	zo.bhopal@bankofindia.co.in
Bhubaneshwar (NBG-East)	1/1D, Jayadev Vihar, Nayapalli, Bhubaneshwar 751105	Shri Amit Roy	0674 - 2362644 / 2361318 2559257 Fax0674- 2362247, 2559247	Zo.bhubhaneshwar@bankofindia.co.in
Bokaro (NBG-Jharkhand- Chhattisgarh)	1 st floor,E-17,CITI centre Sector-IV, Bokaro steel city,Jharkhand- 827004	Shri A. K Sahoo	06542- 226252/ 231520 231067,23150 1, 231263 Fax: 06542- 222496/23157 3	zo.bokaro@bankofindia.co.in
Chandigarh (NBG-North-I)	Star house, SCO 76- Sector -31A , Chandigarh 160030	Shri Bhupinder Singh	0172-2703212 2671504/2655 588 Fax: 0172- 2704350	zo.chandigarh@bankofindia.co.in
Chennai (NBG-South)	Bank of India Bldg., 2nd Floor, 17,Erabalu, Chetty St., Chennai - 600001	Shri K. Raghuraman	044-66777510 66777500/501 Fax: 04466777505/ 515	zo.chennai@bankofindia.co.in
Coimbatore (NBG-South)	Star house 324, Oppanakara Street, P. Box No.337, Coimbatore- 641001	Shri Samba Murtysastry Kurry	0422-2397221, 2397056 Fax: 0422-2390806	zo.coimbatore@bankofindia.co.in
Dehradun (NBG-North-II)	Shree Mahavir Tower, Shimla Bye-pass Road, Sevla Kalan, Dehradun- 248171	Shri Vishwajeet Singh	Phone No: 0120 – 2404030/138 fax-0120- 2403782 /83	ZO.Dehradun@bankofindia.co.in
Dhanbad (NBG-Jharkhand / Chhattisgarh)	S.R. Mansion, Shastri Nagar, P.O. Dhanbad, Dhanbad- 826 001	Shri C. S. Sahay	0326- 2304012/2303 650 Fx: 0326- 2302522 2303040	zo.dhanbad@bankofindia.co.in
Gandhinagar (NBG Central)	1 st Floor, Bank of India Bldg.,Sector No.16, Gandhinagar 382016	Shri Akhilesh Jalota	079-23222659 23223561 Fax: 079-23223397	zo.gandhinagar@bankofindia.co.in

Ghaziabad (NBG-North-II)	B-32, Sector-62 Sandipani, STC Bldg., B-32, Sector 62, Noida 201307	Shri Ajit Kumar Mishra	0120- 2404132/134, 2404030 Fax: 0120-2403782,	zo.ghaziabad@bankofindia.co.in
Goa (NBG-West-I)	Dempo House Post Box, No.291, Campal, Panaji 403 001	Shri G. K Das	0832-2424627, 2404404/2404 400,Fax:0832- 2421505 2437003	zo.goa@bankofindia.co.in
Guwahati (NBG-East)	Saikia Commercial Complex, Sreenagar , G.S Road, Christian Basti, Guwahati - 781005	Shri Vincent Lakra	0361- 2347993/4/5 FAX) 0361- 2347994	Zo.guwahati@bankofindia.co.in
Hazaribagh (NBG-Jharkhand / Chhattisgarh)	P.B.No.34,Vidya Niwas, Raja Ram Mohan Roy Rd. Zulu Park, Hazaribagh 825 301	Shri Ethiraju Sivasubramanian	06546- 223983/22779 2 Fax:06546- 222900	zo.hazaribagh@bankofindia.co.in
Howrah (NBG-East)	4 th floor, 5, B.T.M Sarani, Kolkata- 700001	Shri S. K. Mishra	033-26665782/ 3523, 22623525,26,2 7 Fax: 033- 22623529	zo.howrah@bankofindia.co.in
Hubbali- Dharwad (NBG-South)	Shiva-Naga Plaza, 1 st floor, Basaveswarnagar Cross, Gokul Road, Hubbali- 580030.	Shri S. R. Dodda ppagoudar	0836-2333305/ 02	Zo.HubballiDharwad@bankofindia.co.in
Indore (NBG-Central)	345-A,PU-4 Sch.-54 A.B Road, Indore 452003	Shri R.K. Shrivastava	0731- 2445101 / 111 2445100 -150 Fax: 0731- 2445145/7	zo.indore@bankofindia.co.in
Jaipur (NBG-North-I)	Star House,,B- 4,Sector 2, Jawaharnagar, Jaipur- 302004.	Shri Tilak Raj	0141- 2656221, 2658002, 2656234 Fax- 0141-2366483, 2656223	zo.jaipur@bankofindia.co.in
Jamshedpur (NBG- Jharkhand / Chhattisgarh)	Bank of India Building, P.B no. 36 Main Road, Bistupur, Jamshedpur, 831 001	Shri A. P. Yadav	0657- 2434285 2436469 Fax:0657- 2428978	zo.jamshedpur@bankofindia.co.in
Jodhpur (NBG-North-I)	C/O PratapNagar Branch Jashoda Tower Akhaliya Circle,Jodhpur	Shri Khursheed Anwar	0291-2760086, 2755443, 2754443	ZO.Jodhpur@bankofindia.co.in

Kanpur (NBG-North-II)	78-A, Raj bhavan Canal Road, (near Juhan Devi Girls College,Kanpur- 208 001	Shri Mina Ketan Das	0512-2306671,2304 318/4338 Fax: 0512-2304318, 2326026	zo.kanpur@bankofindia.co.in
Keonjhar (NBG-East)	Mining Road, Keonjhar Dist. Keonjhar-758001	Shri Pratignya R Kanungo	06766-255896, 255297 Fax: 06766-255292	zo.keonjhar@bankofindia.co.in
Kerala (NBG-South)	Kaloor Towers, Door No.36/195, Kaloor-Kadavanthara Road,Kaloor, Kochi-682017	Shri A B Vijaykumar	0484-2349686, 2344280, 2338480 Fax: 0484-2349720	zo.kerala@bankofindia.co.in
Khandwa (NBG-Central)	1 st floor Anand nagar branch, B.T.College Road, Anand Nagar, Khandwa - 450001	Shri Sukhdev Singh Khera	0733-2248534 / 2248569 2248746 Fax:0733-2249338	zo.khandwa@bankofindia.co.in
Kolhapur (NBG-West-II)	1519, Jaydhava Bldg., 2nd floor, Laxmipuri, Kolhapur-416005	Shri Balkrishna K Arsekar	0231-2646375,2646 371 Fax:0231-2646377	zo.kolhapur@bankofindia.co.in
Kolkata (NBG-East)	5, BTM Sarani, Brabourne Road, Kolkata-700001	Smt B. Sengupta	033-22318938 , 22481973 Fax: 033- 22104375	zo.kolkata@bankofindia.co.in
Lucknow (NBG-North-II)	Star House, Vibhuti Khand, Gomti nagar, Lucknow	Shri M N A Ansari	0522-2721592, 2721541, 2721486 Fax:0522-2215919, 2721511	zo.lucknow@bankofindia.co.in
Ludhiana (NBG-North-1)	1 st Floor, 579 R, Model Town, Ludhiana -141 002	Shri S B Singh	0161-2410809, 2405977, Fax: 0161-2410648	zo.ludhiana@bankofindia.co.in
Mumbai North (NBG-West-I)	2 nd Floor, BOI Bldg., Opp: Natraj Market, S.V. Road, Malad West, Mumbai 400 064	Ms. Mamata N Bhat	022-28827770/ 28821399, 28824842,Fax: 022 - 28827771, 28825578	zo.mnz @ bankofindia.co.in
Mumbai South (NBG-West-I)	4 th floor, Bank of India Bldg., 70-80,M.G. Road,P.B no.238, Fort, Mumbai 400 023	Shri K. Rajaraman	022-22623656,226 22717 Fax:022-22625985,226 73509	zo.Mumbaisouthzone@bankofindia.co.in

Muzaffarpur (NBG-North-II)	Pankaj Market, Saraiyaganj, Muzaffarpur-842001	Shri Manindra Kumar Baliarsingh	0621-2225685, 2221815 Fax:0621- 2212189	zo.muzaffarpur@bankofindia.co.in
Nagpur (NBG-West-II)	BOI Bldg., 3rd Floor, Sardar Vallabhpi Patel Marg P.B no.4, Kings-way, Nagpur 440001	Shri C.G Popere	0712-2531404, 2532205, Fax : 0712- 2520558	zo.nagpur@bankofindia.co.in
Navi Mumbai (NBG-West-I)	Bank of India Bldg., 2nd floor, Plot no.11 Sector-11, CBD Belapur,	Shri G.H.Sarangi	022-27564910/ 12/13, 27564126/ 909 Fax:27564911	Zo.Navimumbai@bankofindia.co.in
New Delhi (NBG-North-I)	Star House , H-2, Connaught Circus, Middle Circle, New delhi-110001.	Shri Sunil Kumar Relan	011-23310526 23722158 23311647 Fax:011- 23317365 23718085	zo.newdelhi@bankofindia.co.in
Patna (NBG-North-II)	Chanakya Place, Birchand Patel Marg, Patna 800001	Shri Sudhirranjan Padhi	0612-2220640, 2223369/567 Fax:0612- 2223178	zo.patna@bankofindia.co.in
Pune (NBG-West-II)	1162/6, Shivaji Nagar University Road, near Observatory, Pune 411005	Shri P.J Naik	020-25535421, 25535400/868 Fax:020 - 25533200	zo.pune@bankofindia.co.in
Raigad (NBG-West-I)	2 nd floor Hotel Meera Madhav, Opp. S.T Stand, Alibag402201.	Shri Girish Kumar Singh	02141-228895, 223995/2226 9 Fax:022- 222695	zo.raigad@bankofindia.co.in
Raipur (NBG- Jharkhannd / Chhattisgarh)	Star house, TATYAPARA, Kankallipara Road, RAIPUR 492001	Shri Niranjana Samantray	Tel.0771- 4212450/ 4212401, 4212403 FAX No 0771 4212404	zo.raipur@bankofindia.co.in
Rajkot (NBG-Central)	Bank of India Bldg., 1st Floor, Para Bazar, P.B. 24, M.G. Road, Rajkot 360 001	Shri S. K. Swain	0281-2240601, 2231277 Fax: 0281- 2224154	zo.rajkot@bankofindia.co.in
Ranchi (NBG- Jharkhannd / Chhattisgarh)	Pradhan Tower , Main Road, Ranchi South Jharkhand-834001	Shri Shanker Prasad	0651- 2330520/ 2331386, 2200837 Fax: 0651- 2330138	zo.ranchi@bankofindia.co.in

Ratnagiri (NBG-West-II)	Near Arogya Mandir, Ratnagiri-Kolhapur Highway, Shivajinagar, Ratnagiri 415639	Shri Pradeep B Kamble	02352-226145, 223155 Fax: 02352- 222782	zo.ratnagiri@bankofindia.co.in
Siliguri (NBG-East)	Goyal Mansion, Pranami Mandir Road, off Sevoke Road, Siliguri 734 401	Shri Susanta Sekhar Das	0353-2642221 , 2641718 Fax: 0353-2642985	zo.siliguri@bankofindia.co.in
Solapur (NBG-West-II)	Sahyadri Shopping Centre Old Employment Exchange Chowk, , Solapur-413 001	Shri Shashikant Bhavsar	0217-2319479, 2317077 Fax: 0217- 2310454	zo.solapur@bankofindia.co.in
Telangana (NBG-South)	P.T.I. Bldg., 1st Floor, 1-10-1199/2, A.C. Guards, Hyderabad - 500 004	Shri Vishwanath Gunta	040-2315172, 23315263, Fax: 040- 23315173	zo.telangana@bankofindia.co.in
Ujjain (NBG-Central)	Post Bag No.10, 18, Shanku Marg, Freeganj Ujjain- 456001	Shri A. K. Pathak	0734- 2574800 / 2525545 Fax: 0734-2515793	zo.ujjain@bankofindia.co.in
Vadodara (NBG-Central)	1 st Floor, Bank of India Bldg., Ellora Park, Subhanpura, Vadodara-390007	Shri A. K Jain	0265-2397895 2396114 Fax: 0265- 2327031 2397931	zo.vadodara@bankofindia.co.in
Varanasi (NBG-North-II)	B-20/44, A-7, Bhelupura, Varanasi-221010	Shri D. K Basu	0542- 2276209/94/ 6844 Fax: 0542- 2276210	zo.varanasi@bankofindia.co.in
Vidharbha (NBG-West-II)	BOI Bldg., 2nd Floor, Sardar Vallabhpaipatel Marg P.B no.4, Kingsway, Nagpur-440001	Shri Murali Krishnam L	0712-2533353, 2526909/504 Fax: 0712- 2541034	zo.vidarbha@bankofindia.co.in