BA 7105 ORGANIZATIONAL BEHAVIOUR

Valliammai Engineering College Department of Management Studies BA 7105 ORGANIZATIONAL BEHAVIOUR

UNIT - 1 Part - A

- 1. Why should organizational behavior be studied? Give two reasons.
- 2. State any two nature of OB?
- 3. What is the need for studying O.B?
- 4. What do you mean by the "Collegial Model"?
- 5. What are rational and emotional behaviour models?
- 6. Give the systems model of organizational behaviour.
- 7. Define organizational behaviour.
- 8. What are the contributing sciences to organizational Behaviour?
- 9. State the importance of study of OB?
- 10. What is the scope of OB?
- 11. 'Human behavior has a cause-effect relationship'-Justify.
- 12. What is systems approach to OB?
- 13. List any three contributing disciplines to the field of OB?
- 14. What are the concepts of OB?
- 15. What are different models of OB?
- 16. Define organization?
- 17. Explain the characteristics of basic approaches of OB
- 18. What do you mean by contingency approach to OB?
- 19. Explain the nature of OB
- 20. Explain the Scope of Organization Behaviour

- 1. Explain the various organizational behaviour models. What are the managerial implications of it?
- 2. "Human behaviour is more complex than what people believe". Do you agree with this? What are the factors that add complexity in human behaviour?
- 3. Explain the managerial roles.
- 4. Bring out the need and importance of organizational behaviour.
- 5. How does the study of organizational behaviour make you into a better manager? Explain.
- 6. Discuss the issues and challenges faced by organization in the present scenario?
- 7. Bring out importance of OB. Brief the basic concepts which regard to the nature of people?
- 8. Explain any one model of OB. What independent and dependent variables are identified for construction of an OB model?
- 9. Hawthrone experiment _ Explain main changes introduced and their results.
- 10. Explain the role and skills set required for an organization manager?

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UNIT 2 Part - A

- 1. Differentiate between Job enrichment and Enlargement.
- 2. What is meant by stereotyping?
- 3. What is classical conditioning?
- 4. What is a perceptual error?
- 5. What is Halo effect?
- 6. What is vicarious learning?
- 7. State the characteristics of Type A personality.
- 8. Mention the schedules of Reinforcement.
- 9. What are the functions of attitudes?
- 10. Define impression management.
- 11. What is personality?
- 12. What is perceptual process?
- 13. What is learning curve?
- 14. What are the sources of values?
- 15. Define Personality?
- 16. What is learning?
- 17. List the components of Attitude.
- 18. What is self-efficacy?
- 19. What are different types of personalities?
- 20. What are the importances of motivation?

- 1. Discuss the theories of personality in detail.
- 2. Discuss the impact of motivation on work behaviour.
- 3. How does personality relate to organizational behaviour? Explain the various personality theories.
- 4. Enumerate on the factors influencing perception.
- 5. Explain the content theories of motivation.
- 6. Explain the theory of classical conditioning and its practical implications.
- 7. What is perception and what are the factors that affect perception? Discuss in detail.
- 8. Explain the two factor theory of motivation?
- 9. Explain Maslow's Hierarchy of Need Theory and Herzberg's Two-Factor Theory of Motivation.
- 10. Explain the influencing factors and determinants of personality.

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UNIT 3 Part - A

- 1. Define role conflict.
- 2. What is group cohesiveness?
- 3. How are group decisions made?
- 4. What are the objectives of quality circle?
- 5. Define Maslow's need hierarchy theory.
- 6. What is Delphi technique?
- 7. What are formal groups?
- 8. What are the three aspects of conflict?
- 9. What is an informal group?
- 10. Explain the concept "nominal group technique".
- 11. What is group think?
- 12. What is group?
- 13. What are the functions of group?
- 14. What do you mean by group norms?
- 15. Differentiate between formal and informal groups?
- 16. How work group are formed?
- 17. What do you mean by team building?
- 18. Suggest any four ways to maintain the group dynamics.
- 19. Mention any four reasons for conflict?
- 20. How do you manage conflict?

- 1. Explain group decision-making techniques.
- 2. Describe the communication process.
- Discuss the situations under which group decision making is better than individual decision making. Suggest some measures to improve group decision making.
- 4. How do groups make decisions? What are the advantages and disadvantages of group decision making?
- 5. What is transaction analysis? Describe its advantages and limitations.
- 6. Discuss the symptoms of Group think.
- 7. Give some guidelines for effective communication.
- 8. What are the different forms of groups that exist in an organization? Explain each one briefly.
- 9. Explain in detail why groups can make higher quality decisions than individuals. Give suitable examples.
- 10. How does group dynamics play role in an organization? Explain

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UNIT 4 Part – A

- 1. Who is an autocratic leader? Give an example.
- 2. What is reference power?
- 3. How is leadership different from management?
- 4. Why do organizational politics emerge?
- 5. Highlight the merits and demerits of Power.
- 6. What is grapevine communication?
- 7. Mention the different bases of power?
- 8. What does Coordinates (5,5) mean in the managerial grid?
- 9. List the sources of power.
- 10. What is charismatic leadership?
- 11. Who is charismatic leader?
- 12. What are the responsibilities of power centers?
- 13. Define leadership?
- 14. What is expert power?
- 15. List the bases of personal power?
- 16. What are different qualities of a leader?
- 17. What are the importances of power in an organization?
- 18. Distinguish leaders and managers?
- 19. Define power?
- 20. Highlight the factors influencing communication

- 1. Discuss the theories of leadership. Give all the essential aspects.
- 2. Explain power and politics in an organization.
- 3. Examine the different styles and theories to the study of leader behaviour. Is there a best style? Discuss.
- 4. What are the factors influencing organizational communication?
- 5. Give factors that influence organizational politics.
- 6. What are the contingencies of power and how does it moderate the effectiveness of power? Discuss in detail.
- 7. Discuss the essential characteristics required for good manager in the present economic recession.
- 8. Explain the different sources of power. How they create power centers in organizations?
- 9. Discuss various styles of leadership, its advantages to the organization.
- 10. Explain the types of leadership styles and the leadership theories.

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UNIT 5 Part - A

- 1. State the factors affecting organizational climate.
- 2. Define effectiveness and efficiency.
- 3. How is culture learnt?
- 4. What are the factors which effect OE?
- 5. What is culture shock?
- 6. What is Organizational Development (OD)?
- 7. What are the three phases of change process?
- 8. Define organizational culture.
- 9. Name the determinants of organizational culture.
- 10. List the consequences of stress?
- 11. What is pro-active change?
- 12. Define coercion?
- 13. List the general approaches to handle resistance in an organization?
- 14. Explain job satisfaction?
- 15. What is an organizational climate?
- 16. What is organizational culture?
- 17. What are the three steps in Lewin's model for change?
- 18. What are the characters of OD?
- 19. How to react for proactive change?
- 20. Define Stress?

- 1. Discuss change process in an organization.
- 2. What are the factors influencing perception? How the perception process is managed?
- 3. Explain organization climate.
- 4. What are the reasons for resistance to organizational change? How can you overcome them? Explain in detail.
- 5. What are the various sources of work stress? How do we deal with stress in the work place? Explain in detail.
- 6. Detail the steps in the process of OD. Explain its values.
- 7. What is the effect of stress and what are the factors that cause stress?
- 8. What are the factors related to job satisfaction in an organization? Explain
- 9. Discuss the causes of occupational stress and techniques to manage the stress?
- 10. Describe some dimensions of organization culture.