S-29 June, 2013 AC after Circulars from Cirular No.03 & onwards

- 14 -

DR. BABASAHEB AMBEDKAR MARATHWADA UNIVERSITY CIRCULAR NO.ACAD/NP/Mgt.Sci./M.B.A. & M.C.A./Syllabus/12/2013

It is hereby notified for information of all concerned that, on the recommendation of the Faculty of Management Science, the Academic Council at its meeting held on 29-06-2013 has accepted the Revised Syllabi of [1] "Master of Business Administration" [M.B.A.] and [2] "Master of Computer Application" [M.C.A.] Semester-I & II" under the Faculty of Management Science as per Appendix-"A" & "B" respective.

This is effective from the **Academic Year 2013-2014** and onwards.

All concerned are requested to note the contents of this circular and bring the notice to the students, teachers and staff for their information and necessary action.

University Campus,
Aurangabad-431 004.

REF.NO.ACAD/NP/MGT.SCI./SYLL./
M.B.A./M.C.A./2013/25091-190

A.C.M.A.I.No.32.

A.C.M.A.I.No.32.

Board of College and
University Development.

Copy forwarded with compliments to :-

- The Principals, affiliated concerned Colleges,
 Dr. Babasaheb Ambedkar Marathwada University.
- 2] The Director, University Network & Information Centre, UNIC, with a request to upload the above Syllabi on University Website [www.bamu.ac.in].

Copy to :-

- The Controller of Examinations,
- The Superintendent, [Professional Unit],
- 3] The Superintendent, [Co-Ordination],
- 4] The Programmer [Computer Unit-1] Examinations,
- 5] The Programmer [Computer Unit-2] Examinations,
- The Director, [E-Suvidha Kendra], in-front of Registrar's Quarter,
 Dr. Babasaheb Ambedkar Marathwada University,

.=**=-

- 71 The Record Keeper,
- Dr. Babasaheb Ambedkar Marathwada University.

Dr. Babasaheb Ambedkar Marathwada University Aurangabad



Revised Syllabus and Course Structure for

"Master in Business Administration"

(M.B.A.)

Semester-I & II

Effective from the Academic Year 2013 – 14 & onwards

MASTER OF BUSINESS ADMINISTRATION (MBA)

- 0.356 The degree of Master of Business Administration (M.B.A) shall be conferred on a candidate who has pursued a full time course of study of four semesters spread over two years or part time course of six semesters spread over three years after taking Bachelor Degree in any faculty of this University and has passed the prescribed examination of M.B.A.
- 0.357 The course of study for the M.B.A degree shall be Full Time as well as part time. The full time M.B.A course shall be of two years consisting of Four Semester and part time course shall be of three years consisting of six semesters. Duration of each semester, both in full time and part time M.B.A. course shall be of 15 weeks from the date of the commencement of the semesters.
- 0.358 Every candidate for the M.B.A degree shall besides under going the course of instructions mentioned above has to undergo practical work/sessional work by way of case studies. Project report, factory visits, mid-semester test, seminars, tutorials and assignments to the satisfaction of the teacher concerned and shall be required to maintain a record of it.
- 0.359 "A candidate shall be declared to have passed the MBA Examination if he/she secures at least 45% marks in each individual paper and at least 50% marks in aggregate of the total marks prescribed for the course. A student to be eligible for the award of degree has to clear all the papers offered during two years of programme within the span of four years from the date of registration in the program. If a candidate fails to secure 50% marks in aggregate, has an option to reappear for not more than two papers to make up the deficiency in aggregate marks.

A regular student will be allowed to re-appear in any paper in any semester. However, the total number of attempts for a paper shall not exceed three during the span of the programme. As regards the ex-students, they will be allowed to re-appear only in the April/May Semester examination, subject to total number of attempts for a paper not exceeding three during the span of the programme."

0.360 (a)

- (I)A candidate shall not be allowed to appear for the semester examination unless the Head of the Institution or University Department, in consultation with the concerned teacher, certifies the completion of the Sessional / practical work.
- (II) Each of Semester (MBA) examination shall carry 100 marks and shall be distributed as under
 - 1) Written examination 60 Marks
 - 2) Internal examination 40 Marks
- (III) Internal assessment marks shall be awarded by Head of the department in consultation with the faculty members subject to moderation by H.O.D / Director and shall be based on
 - 1) Class room participation and attendance

10marks

- 2) Submission of written assignment, term papers and viva-voce
- 10marks

10marks

- 3) Participation in seminars, case discussions & group work activities 10marks
- 4) Class test, quizzes, individual and group oral presentations

S-[F] NPW-02 June-2013-2014 All Syllabus Mgt.Sci. M.B.A. Syllabus Sem.-I & II.doc - 4 - 0.360 (b)

(I) "The minimum marks for passing the examination for each semester shall be 45% in each theory and sessional for all the courses of the semester."

O - 360(c)

To be eligible for promotion to the second year of the programme, a student of full time MBA Programme, must clear successfully at least 12 out of the 16 papers offered during first year (first and second semester) of the programme. However appearance at the first semester and third semester examination is compulsory for promotion to next semester."

O-360 (d)

- (i) The Batch of Students for class room teaching and Sessional /Practical work shall consist of not more than 60 students and shall be of 5 to 10 students for in plant Training and Project work.
- (ii) The Aggregate Teaching work load for each batch of students shall be of 60 clock hours for a semester period.
- (iii) The concerned Head of the Institute/University Department shall submit the Internal Marks to the Controller of Examination of the University.
- (iv) No. Students shall permit to appear for the last semester (i.e IV semester for full time & VI semester for part time) unless he or she submits the project report as required.

O-360 (e)

At the end of second semester, all students will have to undergo summer training (CP-304) of 8-10 weeks with an industrial, business or service organization by taking up a project study. The condition of successfully completing the programme shall not be deemed to have been satisfied unless a student undergoes summer training under the supervision of the department in organizations as approved by the Departmental/Faculty from time to time. Each student will be required to submit the project report to the Department/Faculty for the work undertaken during this period within three weeks of the commencement of the third semester for the purpose of evaluation in the third semester."

O-360 (f)

- (i) The final project study (CP 402) shall commence from third semester and the report should be submitted towards the end of the fourth semester. The project topic should be selected in consultation with the guide allotted by the Institute.
 - The project report should cover the theoretical background, field study and comparative analysis. Alternatively the students may take up the problems from the industry and construct a case study. The case study should offer the solution to the concerned industry. Such case studies can also be submitted as project reports."
- (ii) The project topic should be in the area of specialization and should necessarily include field work or library work.
- (iii) The student will be expected to make a presentation/viva-voce of the project work towards the end of the last semesters.
- (iv) Out of aggregate 100 marks assigned to the project report, the report preparation will be assigned 50 marks, its presentation and viva voce will carry 50 marks. The project report, presentation and viva-voce will be evaluated jointly by the internal and external examiner."
- (v) Three typed copies of project report shall be submitted by the candidate to the concerned teacher for Evaluation.

S-[F] NPW-02 June-2013-2014 All Syllabus Mgt.Sci. M.B.A. Syllabus Sem.-I & II.doc - 5 -

(vi) A candidate shall not be allowed to appear for III semester Examination of Full Time 2 years Course and IV semester of part time course unless he /She completes the inplant training and submit the reports to the concerned teacher.

O- 360 (g) The award of division for MBA Degree shall be as follows:

Division	No of Marks to be scored.
Second (II) First (I) Distinction	50% and above but less than 60% 60% and above but less than 75% 75% and above.

R-361

- (i) A Student who has failed in any of the semesters under the old scheme will be allowed to appear for the respective semesters of new course under this scheme.
- (ii) A student who has been admitted to the first semester of the old course but has not passed the I semester examination of the old course shall be admitted to the First Semester of the new course.
- (iii) A student who has passed I semester of the old course shall be admitted to the 2nd semester of the new course.
- (iv) A student who has passed the 2nd semester of the old course shall be admitted to the 3rd semester of the new course.
- (v) A student who has passed the 3rd semester of the old course shall be admitted to the IV semester of the 4th semester of the new course.
- (vi) Additional Special Subject.
 - A Candidate, who has passed the MBA examination of this University, may be allowed to appear for the MBA examination, with other electives and shall have to keep terms for the same.
- (vii) Such candidate shall be issued with a passing certificate for the additional elective, but the marks obtained in the additional elective will in no way affect his/her original performance for which he would get the degree.

O-362

(i) The following shall be the structure and syllabus for the M.B.A. full time and part time course.

[M.B.A Full time Course will be of Two Years consisting of Four Semester]

Course	Subject Title	Periods		Distribution of Marks		Total	Credits	Duration
Code		Lect.	Tutorial	Int	Ext	Marks	Credits	of Exam
101	Organisational Behaviour & Effectiveness	45	15	40	60	100	4	3 hrs.
102	Statistical Methods	45	15	40	60	100	4	3 hrs.
103	Business Economics – I (Micro Economic)	45	15	40	60	100	4	3 hrs.
104	Environment and Management	45	15	40	60	100	4	3 hrs.
105	Business Communication & Soft Skills Development	45	15	40	60	100	4	3 hrs.
106	Corporate Governance & Ethics	45	15	40	60	100	4	3 hrs.
107	Accounting for Managers	45	15	40	60	100	4	3 hrs.
108	Computer Application in Management	45	15	40	60	100	4	3 hrs.
					TOTAL	800		

MBA SEMESTER II

Course	Subject Title	Periods		Distribution of Marks		Total		
Code		Lect.	Tutori al	Int	Ext	Marks	Credits	Duration of Exam
201	Research Methodology	45	15	40	60	100	4	3 hrs.
202	Optimization Techniques	45	15	40	60	100	4	3 hrs.
203	Business Economics – II (Macro Economics)	45	15	40	60	100	4	3 hrs.
204	Human Resource Management	45	15	40	60	100	4	3 hrs.
205	Financial Management	45	15	40	60	100	4	3 hrs.
206	Marketing Management	45	15	40	60	100	4	3 hrs.
207	Production & Operation Management	45	15	40	60	100	4	3 hrs.
208	International Environment & Management	45	15	40	60	100	4	3 hrs.
					TOTAL	800		

S-[F] NPW-02 June-2013-2014 All Syllabus Mgt.Sci. M.B.A. Syllabus Sem.-I & II.doc - 7 - "R-363" Part time MBA Course shall be of **Three** Years duration, consisting of **Six** Semesters. The part time MBA Course will be on pattern with MBA full time course except the semester wise break up as shown below:-

MBA Semester I (Part Time)

Course	Subject Title ourse		Periods		Distribution of Marks		G II	Duration of Exam
Code		Lect.	Tutorial	Int	Ext	Total Marks	Credit	
101	Organisational Behaviour & Effectiveness	45	15	40	60	100	4	3 hrs.
102	Statistical Methods	45	15	40	60	100	4	3 hrs.
103	Business Economics – I (Micro Economics)	45	15	40	60	100	4	3 hrs.
104	Environment and Management	45	15	40	60	100	4	3 hrs.
105	Business Communication & Soft Skills Development	45	15	40	60	100	4	3 hrs.
	TOTAL							

MBA Semester II (Part Time)

Subject Title	Periods		Distribution		Total	Credit	Duration
			of Marks		Marks		of Exam
			Int	Ext			
	Lect.	Tutorial					
Corporate Governance &						4	3 hrs.
Ethics	45	15	40	60	100		
Accounting for Managers						4	3 hrs.
	45	15	40	60	100		
Computer Application in						4	3 hrs.
Management	45	15	40	60	100		
Research Methodology						4	3 hrs.
	45	15	40	60	100		
Optimization Techniques						4	3 hrs.
-	45	15	40	60	100		
			ī	OTAL	500		
	Corporate Governance & Ethics Accounting for Managers Computer Application in Management Research Methodology	Lect. Corporate Governance & Ethics 45 Accounting for Managers 45 Computer Application in Management 45 Research Methodology 45 Optimization Techniques	Corporate Governance & Ethics 45 15 Accounting for Managers 45 15 Computer Application in Management 45 15 Research Methodology 45 15 Optimization Techniques	Corporate Governance & Ethics	Of Marks Lect. Tutorial Int Ext Corporate Governance & Ethics 45 15 40 60 Accounting for Managers 45 15 40 60 Computer Application in Management 45 15 40 60 Research Methodology 45 15 40 60 Optimization Techniques 45 15 40 60	Corporate Governance & Ethics Lect. Tutorial Int Ext Marks Corporate Governance & Ethics 45 15 40 60 100 Accounting for Managers 45 15 40 60 100 Computer Application in Management 45 15 40 60 100 Research Methodology 45 15 40 60 100 Optimization Techniques 45 15 40 60 100	Corporate Governance & Lect. Tutorial Tutorial Ext

MBA Semester III (Part Time)

Course Code	Subject Title	Periods		Distribution of Marks		Total	Credit	Duration of Exam
		Lect.	Tutorial	Int	Ext	Marks	Cicuit	
	Business Economics – II							3 hrs.
203	(Macro Economics)	45	15	40	60	100	4	
	Human Resource							3 hrs.
204	Management	45	15	40	60	100	4	
	Financial Management							3 hrs.
205	Tillaliciai Mallagement	45	15	40	60	100	4	
206	Marketing Management	45	15	40	60	100	4	3 hrs.
207	Production & Operation Management	45	15	40	60	100	4	3 hrs.
TOTAL						500		

"R-364

For admission to III semester, a candidate of Part Time MBA Programme must have successfully cleared 8 out of 10 papers offered for first and second semesters. However, for promotion to Fifth semester, a candidate must have cleared 16 out of 21 papers offered upto fourth semester and must have cleared all the 10 papers of first and second semesters. However, it is necessary to appear for first, third and fourth semester examinations.

DETAIL SYLLABUS

MBA I SEMESTER

MBA SEMESTER I

Course		Pe	Periods		ution of	Total		
Code	Subject Title	Lect.	Tutorial	Int	arks Ext	Marks	Credits	
		LCCI.	Tutoriai	1111	EXt			
101	Organisational Behaviour &							
101	Effectiveness	45	15	40	60	100	4	
102	Statistical Methods	45	15	40	60	100	4	
	Business Economics – I							
103	(Micro Economics)	45	15	40	60	100	4	
104	Environment and Management	45	15	40	60	100	4	
104	Business Communication & Soft	73	13		00	100	-	
105	Skills Development	45	15	40	60	100	4	
106	Corporate Governance & Ethics	45	15	40	60	100	4	
100	Corporate Governance & Etines	73	13	70	00	100		
107	Accounting for Managers	45	15	40	60	100	4	
100	Computer Application in			4.0	10	100		
108	Management	45	15	40	60	100	4	
	TOTAL							
	TOTAL							

Course Code 101: Organisational Behaviour and Effectiveness

Course Contents

Unit-I Concept of Management:

- Definitions of Management,
- Managerial process (Only Overview),
- Evolution of Management Thoughts: F.W Taylor, Henri Fayol, Mary Parker Follet and Elton Mayo.

Unit- II Perception:

- Meaning & Process,
- Factors Affecting Perception,
- Managerial Implication of Perception.

Unit-III Learning:

- Meaning,
- Learning Curves,
- Principles of Learning,
- Theories of Learning,
- Managerial Implication of learning.

Unit- IV Motivation:

- Motivation process,
- Theories of Motivation: Maslow's Need Theory, Herzberg's Theory, ERG theory, McGregor's Theory X &Y

Unit- V Personality:

- Meaning,
- Personality Traits,
- Determinants of personality,
- Freud's Theory of personality,
- Jung's personality Typing.

Unit-VI Leadership & Decision making

- Meaning,
- Traits of a leader,
- Functions of Leadership,
- Different leadership Styles,
- Different Theories of Leadership.
- Meaning and process of **Decision making**

Unit-VII Organizational Structures & Organizational Change:

- Types Organizational Structures
- Concept of Change,
- Process of change,
- Different Models for Change Management,
- Change Agent

Unit- VIII Organizational Effectives

- Concept
- Models
- Role of Organizational Culture & Climate in effectiveness

- 1. Aswathappa K, "Organizational Behavior (text, Cases & Games)", Sixth Revised edition, Himalaya Publishing House, New Delhi.
- 2. Stephen P. Robbins, "Organizational Behavior, Fifth Edition, Pearson Education India.
- 3. P. Subba Rao, "Management And Organizational Behavior (text, Cases & Games)", Fourth Edition, Himalaya Publishing House, New Delhi
- 4. Tripathi.P.C & Reddy .P.N , "Principles of Management", Fifth Edition, Tata McGraw Hill Private Ltd, New Delhi

Course Code 102: Statistical Methods

Course Contents

Unit – I Statistics:

- Meaning,
- Definition,
- Importance
- Limitations and Distrust.

Unit – II Statistical Data:

- Primary data,
- Secondary Data,
- Methods of collecting Primary and Secondary Data.

Unit – III Classification,

Tabulation.

Series and Presentation through Graph and Diagrams.

Unit – IV Measures of central tendency:

 Mean, Median and Mode: Meaning, Merits, Demerits, Computation and application.

Unit – V Measures of Dispersion:

- Meaning,
- Significance,
- Properties of a good measure of Dispersion.
- Mean Deviation, Standard Deviation: Meaning, Merits, Demerits, Computation and Application.

Unit – VI Correlation Analysis:

- Meaning, Uses, Types,
- Karl Pearson's Coefficient of correlation, Properties, Assumptions, Merits, Limitations and Computation of Correlation (Ungrouped data only), and Interpretation.

Unit VII Regression Analysis:

- Meaning, Uses,
- Regression lines and Equations,
- Regression Coefficient,
- Solving Regression Equation and Estimations.

Unit – IX Analysis of Time Series:

- Meaning, Requirements, Objective and utility of study,
- Components,
- Methods of measurement- Moving Average method and Least Square method.

- Jhunjhunwala Bharat., Business Statistics-A Self Study Text Book, New Delhi, S. Chand & Co. Ltd, 2008.
- 2. Richard I Levin and David S.Rubin, Statistics for Management, Pearson, 2009.
- 3. Gupta S.C. and Mrs. Indira Gupta, Business Statistics, New Delhi, Himalaya Publishing House, 2010.
- 4. Anand Sharma, Statistics for Management, Delhi, Himalaya Publishing House, 2009.
- 5. Gupta S.P. and Gupta M.P., Business Statistics, New Delhi, Sultan Chand, 1997.
- 6. Shrivastav, Statistics for Management, Tata McGraw Hill.
- 7. Gupta S.P., Statistical Methods, New Delhi, Sultan Chand & Sons, 2008.
- 8. Srivastav V.K., Shenoy G.V., Sharma S.C., Quantitative Techniques for Managerial Decisions, New Delhi, New Age International(P) Ltd., 2005.

Course Code 103: Business Economics – I (Micro Economics)

Course Contents

Unit – I Economic System

- Introduction to economic : Functions and Objectives
- Types of economics: Capitalistic, Communalistic, Mixed, Laissez-faire
- Economic thought: Classical, Political economy, Marxism, Neo-classical and Keynesian theory
- Economics And Society: Role of economics in society and its problems

Unit – II Fundamentals of economics

- Business economics
- Micro economics and Macro economics
- Economic Profit and Accounting Profit
- Decision Process and Time perspective
- Marginal Analysis and Opportunity Cost

Unit – III Demand and Supply

- Meaning, Types and determinants of demand
- Law of demand and its limitations
- Elasticity of Demand
- Law of Supply
- Market Equilibrium
- Demand forecasting

Unit – IV Production and Cost

- Theory of Production
- Law of return to scale
- Theory of cost
- Break-even Analysis

Unit V Market Structures

- Monopoly
- Oligopoly
- Monopolistic competition
- Perfect competition

Unit VI Market Failure

- Negative Externalities in Production
- Positive Externalities in Consumption
- Non Governmental solutions to Externalities
- Asymmetric Information

Unit VII Consumer Choice Theory

- Consumer Behavior
- The Consumers Choice

- 1. Robert L. Sexton, Exploring Economics, 6th ed., Cengage Learning
- 2. John Sloman, Economics,6th ed., Pearson Education
- 3. Irwin B. Tucker., Economics, Thomson/South-Western
- 4. Roger Arnold, Economics, Cengage Learning
- 5. Case, Fair, Oster., Principle of economics, 10th ed., Pearson Education
- 6. K.K Dewett, Modern Economic Theory, S. Chand, New Delhi, 2012
- 7. D. N. Dwivedi, Managerial Economics, 7th ed., Vikas publication, New Delhi, 2012
- 8. D.M. Mithani, Managerial Economics, 6th ed., Himalaya Publishing House, Mumbai, 2012.
- 9. Abha Mittal, MicroEconomics, S. Chand, New Delhi, 2012

Course Code 104: Environment Management

Course Contents

UNIT-I

Introduction: Definition, need, Scope and Significance of environment management, Fundamentals of Eco System. Broad outline of National environment – Policy definition of Environment with particular reference to management. Environmental issues relevant to India, Sustainable Development.

UNIT-II

Present Status of Environment Management, Major issues: Role and Functions of the government as a planning, organizing, directing, implementing and controlling agency, Managerial aspects involved in Environment management.

UNIT-III

Environmental Quality Management - Overview of the role and responsibility of the industries. Total Quality Environmental Management, ISO 14000 EMS certification and Environmental Audit.

UNIT-IV

Major Legislation like Air (P. and C.P.) Act, Water (P.And C.P.) Act, Environment Protection Act, 1986. Wild life Protection Act etc.

UNIT-V

Energy Management-Fossil fuels use and Energy Balance; Forest Management: Forests Products and Trade. Waste Management (Including hazardous Waste Management)

Unit-VI

Issues and Developments in Environmental Management:

Role of Biodiversity in International Trade, Environmental Ethics and Corporate Ethics, Global Warming, Environmental Geology & Natural Disaster Management: Causes and consequences.

- 1. N.K. Uberoi: Environmental Management ,Excel Books.
- 2. Krishnamoorthy: Environmental Management, Prentice Hall India.
- 3. Vijay S. Chitnis: Changing Face of the planet and Environmental Law, Snow White.
- 4. Tietenberg: Environmental and Natural Resources Economics, Pearson Education.
- 5. G.N. Pandey: Environment Management, Vikas Publishing.
- 6. Y.K. Saxena and N.K. Oberoi: Environment Emplaned, Excel Books.
- 7. Mahanty, S.K.: Environment & Pollution Law Manual, University Law Publishing,

Course Code 105: Business Communication & Soft Skills Development

Course Contents

UNIT-I

Business Communication

- Meaning, Objectives, Importance & Process
- b) Types Verbal-Non verbal, Formal-Informal
- c) 7 C's of Communication
- d) Barriers & Measures to overcome the barriers to Communication
- e) Do's and Don'ts' in Business communication

UNIT-II

Communication Skills

- Reading Skills: Rapid Reading, Comprehension.
- Speaking Skill: Speech-preparation, Guidelines for Effective speech, Negotiation.
- Listening Skill: Importance & Benefits, Process, Barriers & Guidelines for
- Effective Listening.
- Presentation Skill: Types of Presentations, Making & propositions of
- Presentation, **Public Speaking skills**.
- Interview: Types, Preparation, Conducting and Appearing
- Meeting Planning, Agenda, Layout, Leading the meeting, drafting Minutes.

UNIT-III

Written Communication

- Meaning, Merits, Limitations & <u>Legal Aspect</u> of Written communication.
- Letter writing: Types of layout of Business letter, Essentials of Good letters-
- Unpleasant, Pleasant, bad and neutral message.
- Purpose of letters: Resume, Application.
- Report Writing: Meaning & Nature, Formats Formal, Informal reports, Writing
- Reports, Data collection, organizing, presentation of the Report.
- Drafting Skills: Documents, Policies, Procedures, Rules, Note taking etc.

UNIT-IV

Organizational Communications

- Meaning, Importance & Current Scenario of Organizational Communication
- Internal communication: Notice, Circular, Memo.
- External Communication Enquiries, Quotations, Bank & Financial Institutions

UNIT-V

Soft Skills: (Personality, Etiquettes and manners)

• Dressing sense, Smart look, Greeting methods, body Languages (Kinesics & Proxemics), Eye Contact, Facial expressions, Comfort level, sitting poster, building the confidence level, team work & leadership, Time management, Decision making, stress management, basic Courtesy.

- 1. Communication Today By Ruben Roy, Himalaya Publication.
- 2. Business Communication By Sehgal & Khetarpal, Excel Books
- 3. Communication Skills Dr Rao & Dr. Das Himalaya Publication
- 4. The Ace of Soft Skills -by Gopalaswami Naresh-Pearson
- 5. Basics of Business Communication Lesikar & Flatley Tata McGraw Hills
- 6. Communication for Business Taylor Pearson Education
- 7. Business Communication Today Bovee, Thill, Schatzman Pearson Education
- 8. Rajendra Pal & J. S Korlahalli, Essentials of Business Communication, S. Chand & Sons, New Delhi.
- 9. Shaikh Saleem, Mathew Emmanuel, Nitin Bhatnagar, A.C Fernando & Mamta Bhatnagar Economics and Communication Skills, Pearson Education

Course Code 106: Corporate Governance and Ethics

Course Contents

Unit- I Concept of Corporate Governance:

- Meaning,
- Principles of corporate governance,
- Main Constituents of Good Corporate Governance.

Unit- II Corporate Governance Models around the world (only overview):

- Continental Europe
- United States
- United Kingdom

Unit- III Mechanisms and Controls for Corporate Governance in India:

- Indian Model of Corporate Governance, Role of Board of directors, Shareholders, Stakeholders, Bankers, Auditors, Agents, Investors etc.
- Structure and Responsibilities of the Board of Directors In India .
- Problems of corporate governance in India.

Unit - IV Organizational and legal Framework for Corporate Governance in India (only overview):

- Ministry of Corporate Affairs (MCA)
- Securities and Exchange Board of India (SEBI)
- Companies Act, 1956
- Companies Bill, 2012
- Securities Contracts (Regulation) Act, 1956
- Depositories Act, 1996

Unit - V Corporate governance practices in leading corporate in India (overview)

- TATA
- HPCL
- HUL
- Hindalco
- Videocon
- Infosys
- State bank of India
- Dr. Reddy's Lab

Unit – VI Cases on Corporate Governance in India:

- Harshad Mehta securities scam
- UTI scam
- Satyam Scam
- 2G Spectrum Scam
- Indian Coal Mining Controversy.

Unit –VII Business Ethics

- Concept of Values and Ethics,
- Work Ethos and Work culture,
- Significance of values in business management,
- Need for values in global change
- Corporate Social responsibility(CSR)
- Holistic approach for Managers in decision making,

- 1. Das, "Corporate Governance in India: An Evaluation", First Edition, PHI Learning Pvt. Ltd
- 2. Sharma Sunita, "Corporate Governance in India", First Edition, New Century Publications,
- 3. A.C. Fernando, "Business Ethics and Corporate Governance", Pearson Education India
- 4. Sanjay Bhayana ," Corporate governance practices in India" First Edction , Regal Publications
- 5. Shaikh Saleem, Business Environment, 2th ed., Pearson Education

S-[F] NPW-02 June-2013-2014 All Syllabus Mgt.Sci. M.B.A. Syllabus Sem.-I & II.doc - 22 -

Course Code 107: Accounting for Managers

Course Contents

Unit I:

Introduction: The nature, need, scope and concept of Financial Accounting, concepts ands conventions of accountancy,(GAAP), accounting cycle, Preparation of journal, ledger and trial balance

Unit II:

Preparation of final accounts, Depreciation: concept, nature, scope, causes and methods of depreciation. (Practical problems)

Unit III:

Funds flow analysis: Concepts of funds; ascertaining funds from operations; Other sources of funds; Uses of funds; Preparation and analysis of funds flow statement and cash flow statement. (Practical problems)

Unit IV:

Introduction to Management Accounting: Management of Accounting, Definitions, Relationship with financial accounting and cost accounting, Need and Importance of Management of Accounting, Role of Management accountant.

Cost concept, elements of cost classification of cost, method of costing, types of costing, Costing system, introduction to Activity based costing system (ABC) (theory)

Unit V:

Marginal Costing and CVP Analysis: Definition of Marginal cost and Marginal costing, assumptions, PV Ratio, CVP Analysis, Managerial Applications of Marginal Costing. Budget, budgetary control, standard costing and variance analysis.(practical problems)

- 1) Dr.jawahar lal: Accounting for management, Himalaya publication house, New Delhi.
- 2) S.N Maheshwari, introduction to Financial accounting, Vikas publication
- 3) Bhattacharya S.K. and Deardon John: Accounting for Management; Vikas Theory, Weilley Eastern Ltd.,
- 4) Sharma And shashi gupta, management accounting, kalyani publications
- 5) Jain and Narang, cost accounting, principles and practices, kalyani publication
- 6) Management Accounting, khan and jain, Tata Mcgraw Hill, new Delhi

S-[F] NPW-02 June-2013-2014 All Syllabus Mgt.Sci. M.B.A. Syllabus Sem.-I & II.doc - 23 - Course Code 108: Computer Application in Management

Course Contents

Unit-I

Fundamentals of Computer:- Characteristics of computer, Components of Computer, Generations of computer, Classification of computers, Computer Language, Flowchart, Types of Software.

Unit-II

Data Processing and Data Communication:- Data Processing – Data Storage Hierarchy, Data File Organisation, Data Transmission Modes, Types of Transmissions, Data Communications, Transmission Media, Different Types of Network: LAN, WAN, MAN, Network Topologies, Application Portfolio Development, Program Development Life Cycle.

Unit-III

Management Information System:- Importance of MIS, Need for MIS, Objectives of MIS, Conceptual Design of MIS, Logical model of MIS, MIS its role in different levels of management, Applications of MIS.

Unit-IV

Range of Application: - Scientific, Business, Educational, Industrial, national Level and Planning.

Unit-V

Enterprise Resource and Planning (ERP):- Need, Advantages, Disadvantages of ERP, History of ERP, MRP, MRP-II, Related Technologies to ERP, Modules of ERP, Market Players of ERP.

PRACTICAL EXERCISE

Excel Exercise: Working in Excel, sheet Creation, Entering Data, Layout and Formatting of Sheet Preview and Print, Working with Rage, Rows, Columns, Total, Sorting Using Formatting, Toolbars, Format Cells, Cell Content Moving And Coping Worksheet, Chart, Tapes Of Chart, Printing Chart Objects, Formatting Charts, Formula Functions, Analyzing Data With Excel.

- 1. Pradeep.K.Sinha, Computer Fundamental, BPB publication
- 2. Dr. Mohd. Abdul Raffey, Fundamentals of Computer, Excel Publication.
- 3. ITL ESL, Fundamentals of Computers for Undergraduate Courses in Commerce and Management, Pearson Education.
- 4. Alexis Leon, ERP demystified, Tata Macgraw Hill

DETAIL SYLLABUS

MBA II SEMESTER

MBA SEMESTER II

Course	Subject Title	Periods		Distribution of Marks		Total	Credits
Code	J	Lect.	Tutorial	Int	Ext	Marks	
201	Research Methodology	45	15	40	60	100	4
202	Optimization Techniques	45	15	40	60	100	4
203	Business Economics – II (Macro Economics)	45	15	40	60	100	4
204	Human Resource Management	45	15	40	60	100	4
205	Financial Management	45	15	40	60	100	4
206	Marketing Management	45	15	40	60	100	4
207	Production & Operation Management	45	15	40	60	100	4
208	International Environment & Management	45	15	40	60	100	4
	TOTAL						

Course Code 201: Research Methodology

Course Contents

Unit- I Concept of Research:

- Meaning and Nature of Research,
- Objectives and Motivation for research,
- Significance of Research,
- Research Process.

Unit- II Formulation of research problem statements and objectives.

- Concept
- Process of research problem Selection
- Designing of Research problem statement and Objectives

Unit- III Secondary Data:

- Meaning,
- Advantages and disadvantages,
- Sources of Secondary data.

Unit- IV Hypothesis:

- Concept of Hypothesis,
- Types of Hypothesis.

Unit- V Research designs:

- Concept of research design,
- Descriptive Research designs,
- Exploratory Research Designs,
- Experimental Research Designs.

Unit- VI Sample Design:

- Concept, process of sample Design,
- Sampling Errors,
- Probability and non probability sample designs.

Unit- VII Data Collection Techniques:

- Questionnaire,
- Interview
- Observation.
- Case study

Unit-VIII Data Processing & Data Analysis:

- Different steps in data processing,
- Uni-variant, Bi-variant, Multivariate Techniques for data analysis (Only Overview, No calculations),

Unit- IX Hypothesis Testing:

- Overview of the different hypothesis testing techniques.
- ANOVA (One way with calculations).

Unit- X Format Report Writing

- 1. Kothari.C.R, "Research Methodology: Methods and Techniques", Second Edition, New Age International, New Delhi.
- Srivastava T.N. & Shailaja Rego, "Business Research Methodology", First Edition, Tata McGraw Hill Private Ltd, New Delhi.
- 3. Upagade & Shende, "Research methodology", First Edition, S.Chand & Company Ltd, New Delhi.
- 4. William G. Zikmund, Babin, Jon C. Carr, Mitch Griffin, "Research Methods", Cengage Learning, USA
- 5. Ranjit Kumar, "Research Methodology: A Step By Step Guide For Beginners, 2/E", Second Edition, Pearson Education India.

Course Code 202: Optimization Techniques

Course Contents

Unit - I

Operation research: Meaning, Definition, Importance, Application in Managerial Decision Making.

Unit - II

Linear Programming: Basic concepts, Graphical and Simplex methods of solving LP problems(Only two variables).

Unit - III

Solving Assignment and Transportation problems, Replacement theory.

Unit - IV

Queuing theory, Game theory and Simulation.

Unit - V

Project Management- PERT/CPM,, Decision theory, Inventory Management and Control Techniques(EOQ without shortages, with one price break)

Note:

It is expected that, students must acquire theoretical knowledge and understanding about the basic concepts and technical aspects of all the techniques prescribed in the syllabus. Besides, they must be able to solve problems on Linear Programming, Assignment, Transportation, Game, Replacement, Inventory Management and control etc.

- 1. RaoAdithan B., Operations Research, Delhi, jaicoPublishing house, 2010.
- 2. Narag A.S., Linear Programming and Decision making, New Delhi, Sultan Chand, 1995.
- 3. KantiSwarup Gupta, Manmohan P.K., Operations Research, Sultan Chand, New Delhi, 2003.
- 4. Sharma J.K., Operations Research: Theory and applications, New Delhi, Macmillan India Ltd, 1997.
- 5. Taha H.A., Operations Research- An Introduction, New York, McMillan, 1989.
- Narang A.S., Linear Programming and Decision Making, New Delhi, Sultan Chand, 1995.
- 7. R. HariPrakash, B. Durga Prasad, P. Sreenivasulu, Operations Research, New Delhi, Scitech Publications (India) Pvt. Ltd.

Course Contents

Unit I National Economy

- Circulation Model of Economic Flows
- Measuring National Income and National Output
- GDP as a measure of Economic Welfare
- Long run Economic Growth

Unit II: Macro Economic Issues and Analysis

- Reasons and Types of Unemployment
- Inflation
- Stagflation
- Recession

Unit III The Indian Economy

- Structure of Indian Economy
- Agriculture Sector
- Manufacturing Sector
- Service Sector

Unit IV Fiscal Policy

- Definition and Objectives of Fiscal Policy
- Govt. Budget constraints and Fiscal Policy
- Budget Process
- Fiscal Policy and its Implementation
- India's Taxation Policy and Reforms

Unit V Monetary Policy

- Meaning and Function of Money
- Evolution of Payment System
- RBI
- Fractional Reserve System
- The Money Multiplier
- Effects of Central Bank Interest Rates
- Expansionary and Contractionary Monetary Policy
- Instruments of Monetary Policy
- Implementation of Monetary Policy

Unit VII Globalization and Economic Reforms

- Definition and Overview
- New Industrial Trade Policy 1991
- International Trade and Trade Restrictions
- Critical Analysis of Globalization

Unit VIII Economic Development

- The problems of Underdevelopment
- Strategies for Economic Development
- Sources of Economic Development
- The Problem of National Debt
- Development Interventions

Unit IX Exchange Rates

- The Need for Foreign Currencies
- The Exchange Rate
- The Demand for Foreign Currency
- The Supply of Foreign Currency

- 1. Shaikh Saleem, Business Environment, 2th ed., Pearson Education
- 2. Robert L. Sexton, Exploring Economics, 6th ed., Cengage Learning
- 3. John Sloman, Economics, 6th ed., Pearson Education
- 4. Irwin B. Tucker., Economics, Thomson/South-Western
- 5. Roger Arnold, Economics, Cengage Learning
- 6. Case, Fair, Oster., Principle of economics, 10th ed., Pearson Education
- 7. D. N. Dwivedi, Managerial Economics, 7th ed., Vikas publication, New Delhi, 2012
- 8. H.L. Ahuja, Macroeconomics: Theory and Policy, 18th ed., S. Chand, New Delhi, 2012

Course Contents

Unit I Perceptive in human resource management (HRM)

- Evolution of human resource management
- Importance and Objectives of the HRM
- Role of human resource manager
- Human resource policies
- Concept of Human Resource Development

Unit –II Job Analysis & team analysis

- Concept of Job Analysis.
- Process of Job analysis
- Team Design and analysis

Unit – III The concept of best fit employee

- Importance of Human Resource Planning
- Process of Human Resource planning
- Process &Sources of the recruitment
- Selection process
- On boarding process

Unit –IV Training and executive development

- Importance of training
- Training Process
- Types of training methods and Techniques
- Executive development programs Self development
- Knowledge management.

Unit –V Sustaining employee interest

- Compensation plan: Rewards, Fringe benefits and incentives (overview)
- Concept of Career management Development of mentor
- Protégé relationships.

Unit –VI Performance Appraisal

- Concept of performance Appraisal Method of performance Appraisal
- Internal and External Mobility and Retentions

Unit- VI Industrial Relations

- Concept of Industrial Relations
- Importance and objectives of Industrial Relations
- Functions of Trade Union
- Concept Grievance and Grievance management procedure

Unit VIII Recent Trends in HRM

- Employer's Branding
- Competency mapping
- HR Balance Score Card
- HR matrix
- Right Sizing

- 1. Decenzo and Robbins, "Human Resource Management", Wiley, 8th Edition, 2007.
- 2. Dessler, "Human Resource Management", Pearson Education Limited, 2007
- 3. Mamoria C.B. and Mamoria S. "Personnel Management", Himalaya Publishing Company, 2007
- 4. Bernadin, "Human Resource Management", Tata Mcgraw Hill, 6th edition 2006.
- Eugence Mckenna and Nic Beach, "Human Resource Management", Pearson Education Limited, 2007.
- 6. Wayne Cascio, "Managing Human Resource", McGraw Hill, 2007.
- 7. Ivancevich, "Human Resource Management", McGraw Hill 2002.

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Course Code 205: Financial Management

Course Contents

Unit I:

Introduction: meaning of business finance, definition, nature ,scope and objectives of financial management.(wealth maximization Vs profit maximization) Functional areas of financial management. Emerging role of finance managers in India. Risk –return trade off, financial management process, measuring shareholders value creation: EVA and MVA.(theory)

Unit II:

Financial statement Analysis: - Concept, objectives and importance, types and limitation of financial analysis. Methods of analysis: - common size statement, Trend analysis, comparative statement analysis. Ratio analysis (practical problems)

Unit III:

Sources of Finance and Cost of Capital: long term and short term sources, Time value of money: concept, techniques, Bond valuation: concept, bond yield, bond market, Valuation of equity and preference stock. Specific cost of capital, determining the proportions, weighted Average cost of capital, floatation cost. (Practical problems)

Unit IV:

Investment decisions: capital budgeting process, project classification, value investing, investment evaluation techniques:- Pay back period, ARR, IRR, NPV and PI. Estimation of project cash flows:- elements of cash flow streams, incremental cash flows and cash flow for replacement projects Techniques for Risk analysis in capital budgeting(practical problems)

UNIT V:

Capital structure: Concept, basic assumptions, capital structure theories: NI, NOI traditional theory, MM Approach, taxation and capital structure, optimum capital structure, EBIT_EPS analysis, ROI-ROE analysis. Factors determining capital structure. Guideline for capital structure planning. Leverage analysis: concept, types of leverage, point of indifference (practical problems).

UNIT VI:

Dividend decision & Working Capital management cost:, introduction to dividend policy, dividend decision and valuation of the firm. Types of dividend policy. Concepts and characteristic of working capital. Factors determining working capital, Estimating working capital requirements, Working capital policy. Management of current assets – cash receivables and inventory.

S-[F] NPW-02 June-2013-2014 All Syllabus Mgt.Sci. M.B.A. Syllabus Sem.-I & II.doc - 34 - Books Recommended:-

- 1) Prasana Chandra, financial management, Tata Mcgraw Hill, 7th edition, new Delhi
- 2) R.K Sharma and Shashi K. Gupta, theory and practice, Financial Management kalyani publications.
- 3) M.Y. khan and P.K Jain, financial management, 6 edition, Tata Mcgraw Hill,
- 4) S.N Maheshwari, financial management, kalyani publication.
- 5) R.M Srivastava, Financial management, management & policy, Himalaya publishing house.
- 6) I. M Pandey, Financial Management, 10^{th} ed., Vikas Publishing .

S-[F] NPW-02 June-2013-2014 All Syllabus Mgt.Sci. M.B.A. Syllabus Sem.-I & II.doc - 35 - Course Code 206: Marketing Management

Course Contents

Market: Meaning, Definition & Types of market

Goods: Kinds of goods

UNIT-I

Marketing

- 1.1 Definition, Objectives & Functions of marketing, Marketing Process, Marketing Environment & <u>their impact on marketing Decision</u> -Opportunities In Rural market, Emergence of Service Sector & Retailing.
- 1.2 Marketing Management- Definition, Nature & Scope, Functions, Product & Pricing, Planning & Control, Promotion (Communication).
- 1.3. Forms of Marketing Organization Functional, Product or Brand oriented, Customer oriented, Market segmentation & Positioning, Market analysis and selection.

UNIT-II

Marketing Mix

- 2.1. Product- Meaning, Classification, Product Life Cycle, New Product Development, Product Related Strategies, <u>Product line & Product Mix, Packaging and Labeling.</u>
- 2.2. Price- Meaning & Objectives of Pricing, Factors affecting Pricing decisions & Pricing Strategies, <u>Discounts and rebates</u>.
- 2.3. Place- Nature importance and <u>types</u> of marketing channels, Channel Design Decisions, Logistics Management- Physical Distribution, Warehousing and Transportation, <u>retailing</u> and whole selling.
- 2.4. Promotion- Promotion mix-Components, AIDA formula, Advertizing-Meaning, Importance & effectiveness, <u>Publicity and public relation</u>. Types & Media plan, Sales promotion-Tools, Guidelines & Personal Selling, Retailing- Types of Retail Formats.

UNIT-III

Global Marketing

3.1. Need, Importance & Problems in International Marketing, Levels of Involvement, Modes of Entry & Entry Strategies, Opportunity analysis, Global Brand

New trends in Marketing

Event Marketing, Emotional Marketing, Holistic Marketing, e-marketing, Agro Marketing, Non-Profit Marketing, Green Marketing, Viral Marketing, Customer Relationship Management (CRM), Legal Aspects of Marketing, building a creative marketing organization.

UNIT-V

Consumer Protection:

Need, Importance, Consumer Education & Awareness, Act related to Maximum Retail Price: Labeling and Packaging.

- 1. Marketing Management by RajanSexena Tata McGraw Hill
- 2. Marketing Management Arunkumar N. Meenakshi Vikas Publishing
- 3. Marketing Management Text & Cases by S H HKazami Excel Books
- 4. Marketing Management by S.A Sherlekar Himalaya Publishing House
- Marketing Management (Text & Cases in Indian Context) by Karunakaran– Himalaya Publishing House
- 6. Marketing Management:Global Perspective Indian Context by Ramaswamy- Macmillan
- 7. Principle of Marketing by Kotler& Armstrong PHI/ Pearson, LPE 9th edition
- 8. Marketing an Introduction by Kotler& Armstrong, Michael Hareker, Financial Times Prentice Hall, 2009
- 9. Marketing Management Stanton McGraw Hill
- 10. Marketing: Marketing in 21st Century Berman Biztantra (Willy India Pvt. Ltd.)
- 11. Marketing- Grewal & levy Tata McGraw Hill
- 12. Marketing Management Millenium Edition, Tenth Edition, Philip Kotler -Pearson

Course Contents

Unit I Production and Operations management:

- Concept,
- Nature
- Scope.

Unit II Plant Location & Plant layouts

- Criteria for selecting pant location
- Layout Planning and analysis,
- Types of Plant layouts,

Unit III Material handling:

- Objectives & Principles
- Material handling Equipments

Unit IV Production planning and control (PPC):

- Functions of PPC
- Factors Affecting Production Planning and Control,
- Production Planning and Control Procedures
- Capacity planning, Aggregate planning and Master Production Schedule
- Routing and Line Balancing(problems)
- Scheduling and loading

Unit V Production Control:

- Dispatching,
- Follow-up
- Evaluation

Unit VI Production planning

- Mass, production.
- Batch production.
- Job order production

Unit VII Materials Management

- Objectives, Planning, Budgeting and Control of Materials Management
- Purchasing Objectives, Functions, Policies,
- Make or buy Decision
- Vendor Rating and Value Analysis.
- Stores Management Nature, Layout, Classification and Coding.
- Inventory Objectives, Costs and control techniques

Unit VIII Maintenance Management

- Corrective, Preventive and Predictive maintenance,
- Replacement analysis,
- Total productive maintenance (TPM)

Unit IX Quality Assurance and Control

- Acceptance sampling
- TQM, JIT, 5S, Kaizan, Kanban, Ergonomics

Unit X Productivity Improvement Techniques (Overview)

- Work study;
- Method study;
- Work measurement

- Khanna. R.B, "Production and Operations Management", Second Edition, PHI Learning Pvt. Ltd.. New Delhi.
- 2. N G Niar, ""Production and Operations Management", First EdictionsTata McGraw-Hill Education,
- 3. S. Anil Kumar," Production And Operations Management", New Age International
- 4. Kanishka Bedi, "Production and Operations Management Concepts and Applications", First Edition Oxford University Press

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Course Code 208: International Environment and Management

Course Contents

Unit I:

Introduction of International Business Environment-Internal and External Environment, Need of Internationalization, Theories of International Business, Stages of Globalization, Types of International Business (Importing/Exporting/Licensing/ Joint Venture/FDI)

Unit II:

International Financial Management: Balance of Trade and Balance of Payment, Causes of Disequilibrium, Measures to correct disequilibrium, International Monetary Fund, World Bank, International Financial markets and Instruments, EXIM Policy, Foreign Exchange, Determinants of Exchange Rates, Circadian movement of Exchange Rates, Euro Currency Market, Stock Market, Off-shore financial centers, International banks.

Unit III:

International Marketing: Market Entry Strategies, Tariff and Non-tariff Barriers, Economic Integration and Regional Blocks, Country Evaluation and Selection.

Unit IV:

International Governance: GATT, GATS, World Trade Organization, TRIPS, BASEL I, BASEL II & BASEL III

Unit V:

Government Influence on Trade: Foreign Trade Policy, Export Oriented Zones, Export Processing Zones, Special Economic Zones, Export Subsidies, Import Cartels, Trade Quotas, Anti-Dumping, Safe Guard of Domestic Industry, Voluntary Export Restraints.

Unit VII:

International Production: Global Sourcing, Human Resource Development,
Multilateralism, Bilateralism, Determination of Dependency, Interdependency and
Independency of Trading Partner, India's competitive advantages- Potential & Threats.

Books for References:

- 1) Francis Chirunillam, International Business, 4th ed., Prentice Hall India
- 2) Dr. H.L. Ahuja, Economic Environment of Business, 6th ed., S. Chand Publication
- 3) Shaikh Saleem, Business Environment, 2th ed., Pearson Education
- V.K. Bhalla, N.S. Shiva Ramu, International Business Environment& Management, 12th ed., Anmol Publication Pvt. Ltd.
- 5) John D. Daniel, Lee H. Radegaugh, Daniel P. Sullivan, International Business, , 10th ed., Pearson Education.

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