UNIVERSITY OF THE PUNJAB

REVISED NOTIFICATION

In supersession of this office Notification No. D/7302/Acad., dated 5-11-2010, it is hereby notified that the Vice-Chancellor has, in exercise of the powers vested in him under Section 15(3) of the University of the Punjab Act, 1973 and in anticipation of the approval of other relevant bodies, been pleased to approve the recommendations of the Board of Studies in Banking & Finance made at its meeting held on 12-04-2011 regarding approval of the Examination Rules and the Revised Scheme of Studies, Syllabi & Course of Reading for 3 ½ years MBA program after 14 years of Education under Annual System for the Affiliated Colleges with effect from Academic Session 2010.

The Examination Rules and the Revised Scheme of Studies, Syllabi & Course of Reading for 3 ½ years MBA program after 14 years of Education under Annual System for the Affiliated Colleges are enclosed herewith vide Annexure 'A' & 'B'.

Admin. Block Quaid-i-Azam Campus, Lahore,

Sd/-Prof. Dr. Muhammad Akhtar Registr**ar**

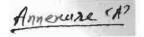
No. D/1580 /Acad.

Dated 26-04-12011.

Copy of the above is forwarded to the following for information and further necessary action:-

- 1. Dean, Faculty of Commerce.
- 2. Principal, Hailey College of Banking & Finance.
- 3. All the Principals of Affiliated Colleges for 3 ½ years MBA Programme.
- 4. Controller of Examinations.
- 5. Deputy Controller (Examination)
- 6. Deputy Controller (Conduct)
- 7. Deputy Controller (Computer)
- Secretary to the Vice-Chancellor.
- 9. Secretary to the Registrar.
- 10. Assistant Registrar (Statutes)
- 11. Assistant (Syllabus)

Deputy Registrar (Academic)
for Registrar



STATUTES AND REGULATIONS FOR 3 ½ YEARS MASTER OF BUSINESS ADMINISTRATION EXAMINATION AFTER 14YEARS EDUCTION UNDER ANNUAL SYSTEM

Statutes:-

1. The examination for the Master's Degree, in Business shall consist of four parts, hereinafter called Part-I, Part-II, Part-III and Final Part (thesis & internship).

The Part 1 <u>Annual Examination</u> shall be held towards the end of first academic year, followed by the <u>Supplementary Examination</u> of that year. The Part-II Annual Examination shall be held towards the end of second academic year followed by the Supplementary Examination of that year. The Part-III Annual Examination shall be held towards the end of third academic year, followed by the Supplementary Examination of that year. The final part of examination will be viva voice examination of thesis and Internship Report.

2. The Outlines of Tests in each subject and the marks allotted are given in the Syllabus. These Outlines can be revised from time to time, by the Academic Council with the approval of the Syndicate.

The Syllabi and Courses of Reading, prescribed by the Syndicate, are specified in the Syllabus. The Syllabi and Courses of Reading can be revised from time to time, by the Academic Council with the approval of the Syndicate, Such changes, pertaining to Part-I Part-II and Part-III Examination shall be notified at least one year before the commencement of the Examination of each Part.

3. English shall be the medium of Examination in all the subjects.

Regulations:-

I. Time Schedule

- 1. Each academic year, normally shall start in the month of September, and will be of twelve month's duration, eight months for teaching and the remaining four months for examinations and vacations.
- 2. Part I, II & III Annual Examination's will normally be held in May/June, or such other date as may be fixed by the Syndicate, to be followed by Supplementary Examinations in September/October, or such other dates as may be notified.

II. Admission

- 3. Total number of seats, their allocation, eligibility and the procedure for admission to the first academic year leading to Part I Annual Examination, will be prescribed separately for affiliated colleges.
- 4. Admission to the second or third academic year class, leading to the Part II or III Examination, shall be either on regular or on provisional basis.
 - (a) The regular admission may be given, at the time of normal admission, to those candidates who have qualified, in accordance with the prescribed Statues and Regulations, the Part I or II Annual Examination as the case may be.

- (b) The provisional admission to the second or third academic year class may be given to those candidates:-
 - (i) who have not yet been able to qualify the Part I, or II Annual Examination on account of their result having not been declared:
 - (ii) Who have got exemption in Part I or II Annual Examination;

Provisional admission, of the above-noted categories of students shall be deemed to have been converted to regular admission, with effect from the date of commencement of the second or third academic year class, on their having passed Part I or II Examination within the prescribed number of chances.

If a provisionally admitted student fails to appear in, or does not qualify, in accordance with the prescribed Rules and Regulations and within the prescribed number of chances, Part I or II Examination, his provisional admission shall stand cancelled.

III. Enrolment and Dropping out

5. The total period of enrolment, in the College for the Master's degree Programme, shall not exceed 3 ½ academic years in all—first academic year leading to Part I Annual Examination and the second academic year leading to Part II Annual Examination and third academic year leading to Part III Annual Examination Final year (Fourth year) leading to thesis and Internship.

Provided that one-year break between first academic year and the second academic year may be allowed by the Syndicate, on the recommendations of the Admission Committee of the affiliated College, in the case of a student who qualifies Part I Annual Examination immediately following the Part I academic year attended by him but who is unable to continue on account of valid reasons. Provided further that such a candidate will avail only two chances instead of the three chances, prescribed in Regulation 14, for clearing Part II Examination.

- 6. The name of a regular student of first/second/third academic year class of the Master's degree programme shall be dropped from the roll of the College if:
 - (a) he does not fulfill the attendance requirement as prescribed in Regulation
 11 infra; or
 - (b) he becomes a defaulter in the payment of dues by not paying the fee upto the tenth of the month in which it is payable and continues to remain a defaulter by non-payment of dues even with a late fee fine of Rs.500/-upto the end of the month.
 - (c) He absents himself from the class without proper sanction for a period of consecutive fourteen working days.

Provided that if the cause of absence for more than fourteen days is explained to the satisfaction of the Principal of the Affiliated College concerned such a student may be re-admitted within ten days after his name is dropped from the rolls.

7. A student shall cease to be a regular student as soon as his classes are terminated towards the end of the academic year.

IV. Migration

- Under extra-ordinary circumstances, the Vice-Chancellor, on the recommendation of the Principal may allow migration of students from an affiliated college to an other affiliated college and vice-versa, provided that;-
 - (a) the institutions concerned agree for the migration of such a students and
 - (b) the courses of studies are recognized as equivalent.
- 9. Inter-College migration may be allowed on the recommendation of the Principals concerned, with the written approval of the Dean of the Faculty provided that, the student concerned has been offered admission on merit basis, in the College to which he wishes to migrate.
- The migration will be allowed only in genuine cases.

V. Attendance

- 11. A candidate with an attendance of less than 75% of the total number of lectures delivered to his class shall not be allowed to take the Part I/Part II & Part-III Examination, provided that:-
 - (a) the Head of the College may condone, for valid reasons, deficiency upto 5% of the total number of lectures delivered to his class. Besides, the Vice-Chancellor may, on the recommendations of the Principal, condone upto another 5% of the total number of lectures delivered to his class.

Provided that the students failing short of lectures above this percentage, may be permitted to appear in the next Examination provided they rejoin, the College to make up the deficiency and attend 75% of the lectures delivered upto the date of Commencement of the next Examination as regular students.

(b) In the case of a student, participating in games of national and international level, as verified by the Director of Sports and recommended by the Principal concerned, 75% of the requisite attendance in lectures will be calculated on the basis of total number of lectures, delivered to his class in a course, minus the number of lectures delivered to this class on the days actually spont by the sportsman in such sports and games. However, the College shall arrange, before the commencement of Part I /Part II & Part-III Examinations, special lectures for the student concerned in order to make up the deficiency in lectures calculated in the aforementioned manner.

VI. Examinations

 MBA Part-I, Part-II and Part-III Annual Examinations shall be held towards the end of each academic year followed by the Supplementary Examination of each year.

The exempted candidate may be allowed to appear in the failing papers of Part-II or Part-III along with Part-III or Part-III examination, if otherwise eligible.

In case an exempted candidate fails to qualify Part-I or Part-II examination his/her result of Part-II or Part-III be declared if he/she is not passing Part-II or Part-III examination. This will

enable the candidate to reappear in the failing papers of Part-II or Part-II as well as that of Part-II or Part-III examination.

Where an exempted candidate who appears in the failing paper of Part-I or Part-II alongwith Part-II or Part-III examinations simultaneously fails to qualify Part-I or Part-III examination but passes his/her Part-II or Part-III examination, his/her result of Part-II or Part-III examination will not be declared until he/she clears Part-I or Part-II examination within the chances permissible to him/her.

- 13. No student shall be permitted to take Part-I/Part-II or Part-III Examination as a regular student unless he submits an examination admission form, duly signed by the Principal of the College, certifying that:-
 - (a) the student concerned has been on the rolls of the College during the academic year immediately preceding the examination;
 - (b) he has attended, subject to the provision of regulation 11 above, not less than 75% of the total number of lectures delivered to his class, during the academic year immediately preceding the examinations:
 - his performance, as judged through class tests, assignments etc. has been satisfactory;
 - (d) his character and conduct have been good:
 - (e) he has cleared all the dues of the College (including Hostel dues) and has paid, in full, the prescribed examination fee, and
 - (f) he has, in case of Part II or Part-III Examination, passed the Part I or Part-II Examination in accordance with the prescribed Regulations.
- 14. (a) A candidate appearing in Part-I/Part-II or Part-III Annual examination shall be entitled to three chances in all (1+2). He shall be eligible to avail himself of the first chance i.e. Annual Examination to be held towards the end of his academic year, as a regular student, while the remaining two chances, i.e. the Supplementary Examination immediately following the Annual Examination and the next immediate Annual Examination, may be availed by him as a late College student. Such a late college student shall have to submit an examination admission form duly signed by Principal of the College.
- (b) if a candidate fails to appear in, or does not qualify, either a portion, or whole, of Part I Part-II or Part-III Examination, in the aforementioned three chances, (1:2) in accordance with the prescribed Regulations, be shall no longer be eligible to appear in any subsequent Part-I, Part-II or Part-III Examination.

VII. Grading

- (a) The degree of MBA, shall carry a maximum of 2600 marks, including a minimum of 2400 marks for the written papers, 200 marks for Internship.
- 16. Every candidate, in order to be deemed to have passed Part-I/Part-II and Part-III Examination of MBA, whether Annual or Supplementary, shall be required to pass, as a whole, each of the Part-I/Part-III and Part-III Examinations by securing 50% of the maximum number of marks allocated to each paper intennship report and thesis number of marks, assigned to that subject, for the Part I, and Part III and Part-III Examinations. No grace marks will be granted on Papers, or division in any case.

Provided further that a candidate, passing 6 subjects out of 8 subjects in his first chance, in Part I/Part II and Part-III Examinations, may be allowed to appear in those two papers in which he/she failed.

17. The candidates who quality Part II, Part III, Part-III and thesis Examinations in accordance with the prescribed Regulations and Gain 60% or more of the total number of marks assigned to the subjects shall be placed in the first class, those securing less than 60% but not less than 50% shall be placed in the second class.

VIII. Setting of Written Question Papers and Marking of Answer Books

- 18. Each written question paper will be set in such a manner that 5 out of 7 questions shall be attempted. Provided that where a part of a question paper is of objective type, the condition of choice will not be applicable in case of the said part.
- 19. For setting a written question paper, there shall be one external Examiner.
- 20. The model question paper shall be set normally by one Internal Examiner but if the subject is taught at more than one place i.e. University and affiliated colleges, the number of Internal Examiners may be increased, according to requirement, subject to a maximum of four.
- 21. The Regulations relating to marking of Answer Books are as under:-
 - (i) The answer r books shall be marked only by the Paper Setter/External Examiner and he will return the marked answer books direct to the University.
 - (ii) The Additional External Examiner, if any, will send 20 scripts duly marked to Paper Setter/External Examiner within 48 hours for approval of his standard of marking. The External Examiner will return scripts within 24 hours to the Additional External Examiner concerned.
 - (iii) Each additional/External Examiner will complete his marking within prescribed time limit and send the whole lot direct to the Secrecy Branch and the Λwards and Counterfoils to the Controller of Examinations.
 - (iv) One of the working Teachers whose students are appearing in the Examination will be requested to set a specimen Question paper for the guidance of the paper Setter/External Examiner in each paper.

22. Internship & Viva-Voce

All the student have to do the internship for a period of 6-8 weeks under the supervision of supervisor from within the college. The students will submit written report and their Viva-Voce examinations will be conducted by the following committee:-

- (i) Principal of the concerned College/or his nominee.
- (ii) Internal superviser from the concerned College.
- (iii) Principal Hailey College of Banking & Finance /Convener Board of Studies in Banking & Finance or his nominee.
- (iv) Senior most teacher of Hailey College of Banking & Finance.

X. Declaration of results and Award of Degree

- 23. As soon as possible, after the termination of Part I, Part-II or Part-III examinations and viva-voce examination, the Controller of Examinations, shall publish a list, of successful candidates, showing the total number of marks obtained by them. No degree shall be issued by the University on the basis of qualifying Part I, Part-II or Part-III Examination only.
- 24. For the final declaration of the award the results of the Master's degree examination, based on Part I and Part II, Part-III and Internship evaluation is a pre requisite.
- 25. Each Successful candidate shall be granted a degree stating the class/division in which he has passed.

Year - I	Name of Subjects
1-	Principles of Management
2-	Business Communication & Report Writing
3-	Financial Accounting
4-	Economics
5-	Principles of Banking
6-	
7-	Principles of Marketing
•	Business Mathematics & Statistics
8-	Information Technology for Business Executives
Year - II	Name of Subjects
1-	Mercantile Laws
2-	Financial Management
3-	Human Resource Management
4-	Production & Operation Management
5-	Business Research Methods
6-	Cost & Management Accounting
7-	Auditing - Elective (Finance Specialization)
8-	Business Taxation - Elective (Finance Specialization)
9-	Consumer Behavior Elective (Marketing Specialization)
10-	Advertising and Promotional Strategies Elective (Marketing Specialization)
Year - III	Name of Subjects
1-	Entrepreneurship
2-	Strategic Management
3-	Management Information Systems
4	Organizational Behavior
5-	Logic and Critical Thinking
6-	Economy of Pakistan
7-	Corporate Finance – Elective (Finance Socialization)
8-	Investment and Portfolio Management Elective (Finance Specialization)
9-	Giobal / International Business Elective (Marketing Specialization)
10-	Marketing Research Elective (Marketing Specialization)

COURSE OUTLINE

Year I

Name of Course: Principles of Management

Course No: B. Admin 501

Maximum Marks: 100 (75+25)

Nature: Compulsory

Contents

A: Concepts (75 Marks)

- Introduction: Understanding basic concepts Management, Functions of Management, Ethics in Management, Role of Manger, Organization Culture and Environment constraints, Organization culture and its issues Clerical and Neo Clerical theories of Management.
- Decision Making, Process and Problems.
- Planning Process and its importance, Types of Planning Establishing goals and developing plans, Management by objectives, Contemporary issues in Planning.
- Organization Structure and Design; Basic Concepts for designing organizational structure, Line and Staff Authority Relationships, Decentralization and Delegation of Authority and Responsibility.
- Leadership Theories and Issues, Leaders Vs Manager, Organizational Conflicts and their Resolution
- Motivation; Early theories of motivation, Contemporary Theories of Motivation, Issues of Motivation.
- Defining Control approaches to design Control System Control Process, Controlling for organizational performance, Tools for controlling Organization Performance.

B: Cases for analysis (25 Marks)

Books Recommended

- I- Management by Stephen P.Robbins & Mary Coulter (Latest Edition)
- 2- Management by Kontz. MC Graw Hill Publication (Latest Edition)
- 3- Management—Text & Cases by Prof. Dr.Khawja Amjad Saeed (Latest Edition), Lahore: Khawaja Publications

Reference Material

1- To be informed and provided by resource person

COURSE OUTLINE

Year

Name of Course: Business Communication & Report Writing

Course No: B. Admin 502

Maximum Marks: 100

Nature: Compulsory

Contents

- Language description; Use of dictionary for pronunciation, spelling & meaning
- Fundamentals of Grammar & Usage
- Understanding the Foundations of Business Communication
- The seven C's of Effective Business Communication
- Communication in Teams
- Business Communication in Global, Ethical & Technological context
- Applying three steps writing process
- Message Design: Planning, Writing & Completing
- Writing Letters, Memos, E-mail, and other Brief Messages
- Writing Routine, Goods News and Goodwill Messages
- Writing Bad-News Messages
- Writing Persuasive Messages
- Finding, Evaluating and Processing Information
- Communicating Information Through Visuals
- Short and Long Reports and Proposals
- Planning Business Reports and Proposals
- Writing Business Reports and Proposals
- Completing Business Reports and Proposals
- Strategies for Oral Communication
- Designing and Delivering Oral Presentations
- Planning, Writing and completing Oral Presentations
- Enhance oral presentations with electronic slide shows and overhead Transparencies
- Searching for Employment: the job application process
- Writing Resume and Application Letters

> Writing Employment Messages and Interviewing for jobs and follow up.

Books Recommended

- 1. Effective Business Communication
 - by Murphy (Latest Edition)
- Business Communication Today by Bovee Thill Schatzman (Latest Edition)

Reference Material

- 1. English for Business, A Functional Approach by J. Chilver
- 2. Practical English Usage by Michal Swan
- 3. A Practical English Grammar by A.J Thomson & A.V. Martinet.
- 4. Basic Business English by Robert E. Barry
- The Mayfield Handbook for Technical Writing http://wcb.mit.edu/odsuc/wac engineering/Mayfield/toc.html

COURSE OUTLINE

Year I

Name of Course: Financial Accounting

Course No: B. Admin 503

Maximum Marks: 100

Nature: Compulsory

Contents

- Introduction to Business and Business Organizations. Organization Structures: Sole Proprietorship, Partnership and Joint Stock Companies, Sources of Finance for the Business Organizations, Major Activities of Business. Accounting Information: A Means to an End. Accounting Systems: Financial Accounting System, Managerial Accounting System.
- Fundamental Accounting Concepts, Definitions, Scope and Conceptual Framework of Accounting .Users of accounting information. Purpose, Components and Presentations of Financial Statements: Statement of Financial Position. Accounting Equation. Effects of Business Transactions on Accounting Equation. Income Statement. Components of Financial Statements.
- Double Entry System for Assets, Liabilities, Capital, Revenue, Expenses, Discounts and Drawings. The Accounting Cycle. Journal, Ledger. Use of Accounts. Debit Credit Entries. Trial Balance. Concepts of Net Income, Retained Earnings and Dividends.
- Sales Journal and Ledger, Purchase Journal and Ledger, Return Journals. Cash Books. Petty Cash Books. General Journals.
- Adjusting Entries: Conversion of Assets to Expenses. Conversion of Liabilities to Revenues. Accrued Expenses and Revenues. Adjusting Entries and Accounting Principles. Effects of Adjusting Entries. Use of Worksheet.
- Relationship amongst the Financial Statements. Closing the **Temporary Equity**Accounting, after Closing Trial Balance. Preparing Financial **Statements of**proprietorship.
- Merchandising Companies, Their Operating Cycle and Income Statement, General Ledger Subsidiary Ledger Accounts, Perpetual and Periodic Inventory System. Modifying an Accounting System. Transactions Relating to Purchases and Sales. Evaluating the performance of Merchandising Company.
- Cash Management and Bank Reconciliation Statement. Short term Investments. Accounting for Marketable Securities. Management and Accounting for Accounts

Receivables. Accounting for Notes Receivables and Interest Revenues.

- The Flow of Inventory Costs and Cost Flow Assumptions: Specific Identification.

 Average Costing, FIFO. LIFO Methods and Its JIT Inventory Systems. Taking a Physical Inventory. Treatment of Shrinkage and Losses of Inventory. Techniques for Estimating CGS and Ending Inventory. Financial Analysis.
- Acquisition of Plant Assets. Methods of Deprecation: Straight Line, Declining Balance Methods, the Units of Output Methods, Sum of Years' Digit Method. Disposal of Plant and Equipment. Intangible Assets: Amortization; Goodwill, Patents, Trade Marks. Franchises, Copyrights, R&D Costs. Natural Resources.
- Current Liabilities. Long Term Liabilities. Accounting for notes Payable and Bond Payables. Special Types of Liabilities. Evaluating the Safety of Creditors Claims. Estimated Liabilities and Loss Contingencies.
- Formation of Corporations. Paid-in-Capital of a Corporation. Accounting for Issuing Shares at Face Values, Premium and Discount. Account Purchase and Sale of Treasury Stock. Market vs. Book Value of Stocks. Treasury Stocks. Stock Splits.
- Preparation of Finance Statements for Limited Companies.

Books Recommended

- 1- Financial and Managerial Accounting: The Basis for Business Decisions (Latest Edition Available) by Williams, J.R., Haka S.F. Bettner M.S. Meigs R.F. McGraw-Hill Irwin.
- 2- College Accounting: A Practical Approach (9th Edition) by Slatter. Prentice Hall Business Publishing (Latest Edition)
- 3- Business Accounting I by Frank Wood and Alan Songster. (Latest Edition)
- 4- College Accounting by Haddock, Brock, Hahn And Reed. (Latest Edition)

COURSE OUTLINE

Year

Name of Course: Economics

Course No: B. Admin 504

Maximum Marks: 100

Nature: Compulsory

Contents

- The Nature and Scope of Economics: Definition of Economics. Different Schools of Thoughts, Micro vs Macro Economics, Positive vs Normative Economics, Islamic, Market, Command and Mixed Economics, Production Possibility Frontier.
- Demand: Individual Vs Market Demand, Determinates of Market Demand. The Demand schedule, Shift in Market Demand.
 Supply: Individual Vs Market Supply, Firm Vs Industry, Determinants of Market

Supply. The Supply Curve, Shifts in market Supply.

- Market Equilibrium: Kinds of Market, Conditions for Stability of Market Equilibrium, Impact of Shift in Demand and Supply on Market Equilibrium, behavior of Competitive Firm, Efficiency and Equity of Market, Decision in Competitive Market, Rationing by Prices, Price Ceilings and Price Floors Programmes.
- Elasticity of Demand and Supply: Own Price, Income and Cross Elasticity, Price Elasticity of Demand and Price Elasticity of Supply, Short Run Vs Long Run Elasticity, Application of Elasticity to major Economic Issues.
- Consumer behaviour and Utility Maximization: Approaches to consumer behaviand Coordinal and Ordinal Approach. Law of Diminishing Marginal Utility. La EquiMarginal Utility, Substitution and Income Effect, Consumer Choice and Budg Constraint.
- Production and Business Organization: The Law of Diminishing Returns, Tot Average and Marginal Product, Returns to Scale, Productivity and aggregate Productic Function, Nature of the firm.
- Costs of Production: Relevant Cost, Opportunity Cost, Explicit Vs Implicit Cost
 Incremental Vs Sunk Costs, Short Run Costs, Average and Marginal Cost Economics
 of Scale Vs Economics of Scope. Link between Production and Costs.
- Market Structure: Monopoly, Oligopoly, Monopolistic Competition, Equilibrium of Perfectly Competitive Firm in the Short and Long Run, Equilibrium of a Monopoly Firm in the Short and Long Run, Costs and Benefits of Monopoly.

- Factor Market: Marginal Productivity Theory of Resource Demand, Determinants of resource Demand Elasticity of Resource demand and Optimal Combination of Resources.
- Macro Economics: Introduction to Macro Economic, issues, Objective and Instruments of macro economics.
- National Income, Concepts Measurement Circulation flow of National Income, Nominal and Real GDP Economic Growth, Businesses Cycle.
- Unemployment and its Types. Okuns Law.
- Inflation, Measuring Types and Effects. Measures to Control Inflation, Monitory Policy fiscal Policy.
- Income Inequality and Poverty.
- Balance of Trade and Balance of Payment

Books Recommended

- 1- Brue, McConnel, **Economics** (International Edition).
- 2- Samuelson Nordhaus, **Economics** (Latest Edition)
- 3- Campbell R. McConnel And Stanley L. Bruce Economic (Principles, Problems and Policies)

Reference Material

- Quarterly Review Reports by the Board of Directors of State Bank of Pakistan
- Annual Report of the State Bank of Pakistan Pakistan Economic Survey
- World Development Report of the World Bank

COURSE OUTLINE

Year I

Name of Course: Principles of Banking

Course No: B. Admin 505

Maximum Marks: 100

Nature: Compulsory

Contents

- Origin and Evolution of Banking Types of Banks and Banking System.
- Concept and functions of Commercial Bank, Role of Commercial Banks in Economic Develop Organizational Structure of Commercial Bank. Bank Failure and cash reserve.
- Banker and Customer Relationship, nature, types, Rights, Duties and Liabilities, Termination of Contractual Relationship.
- Bank Deposits, Types, Account Opening Procedure, KYC due diligence.
- Negotiable Instruments, Kinds and legal conditions. Kinds of Endorsement, features of Bank Draft.
- Credit creation by Commercial Banks.
- Types and Features of Bank Advances, Principles of Lending, Securitization of Loans and Advances, Mortgage, Pledge, Hypothecation.
- E Banking.
- Letters of Credit, Different Types and Kinds of L/C. Procedure of establishment and negotiation. Advantages. Problems faced by Pakistani exporters.
- SBP, Evolution importance of SBP an Economy, Functions of SBP, Role of SBP in Economic Development
- Islamic Banking Vs Conventional Banking Growth of Islamic Banking Different modes of financing of Islamic Bank.

Book Recommended

1- Banking & Finance (for Post Graduate Students) by Prof. Riaz Ahmed Mian (Latest Edition)
Lahore: Azeem Academy

Reference Material

- Muhammad Ayub (2002) Islamic Banking and Finance: Theory and Practice: State Banking of Pakistan
- Abdul Wadood Khan (1999) Method for Starting Interest-Free Banking 25/1 Street No. 15, Cavalry Ground, Lahore.
- Small and Medium Enterprise Development Authority, SMEDA (2002) How to Approach Banks: A Guide for Pakistani Entrepreneurs International Trade Centre.
- 4. Kapoor, G.P. (2004) Commercial Banking A.P.H. Publishing Corporation New Delhi.
- 5. Melvin, Michael (2002) International Money and Finance 6th Edition Addison Wesley Educational publishers India.
- Shekhar, K.C (1974) Banking Theory and Practice 5th Edition Vakas Publishing House Ltd. New Delhi.

COURSE OUTLINE

Year

Name of Course: Principles of Marketing

Course No: B. Admin 506 (75+25)

Maximum Marks: 100

Nature: Compulsory

Contents

A: Concepts (75 Marks)

- Definition of Marketing. Marketing Process. Its scope and understanding.
- Consumer needs and customer satisfaction and other basic concepts in understanding Marketing.
- Development of Marketing Strategy and Marketing Plan.
- Marketing Environment
- Managing Marketing Information.
- Consumer Markets and Consumer Behavior. Model of Consumer behavior, Characteristics affecting consumer behavior, Buying Decisions behavior and process, Business Markets and Buyer Behavior.
- Segmentation, Targeting and Positioning. Product, Services and Branding Strategies. New Product Development and Product Life Cycle Pricing of Product: Considerations and Approaches. Pricing Strategies.
- Marketing Channels and Supply Claim Management. Integrated Marketing
- Marketing Ethics and Social Responsibility.
- Personal Selling and its process.

B: Cases (25 Marks)

Case studies, preferably from Pakistan covering aspects of Marketing.

Books Recommended

- 1- Philip Kotler / Kevin Keller: Marketing Management Latest Edition
- 2- Marketing: Cases by Prof. Dr. Khawaja Amjad Saeed, Lahore: Khawaja Publications, Latest Edition.(Edited)

COURSE OUTLINE

Year I

Name of Course: Business Mathematics & Statistics

Course No: B. Admin 507

Maximum Marks: 100

Nature: Compulsory

Contents

- Business Mathematics:

Introduction to Arithmetic and Algebra. Algebraic expressions and equations. Linear and quadratic equations and their solutions.

- Linear equations in two variables their graphic characteristics. Slope-intercept form of two-variable linear equations. Methods of constructing such equations and finding solutions.
- Inequalities and their graphs. Linear Programming problems and Graphic solution for maximization and minimization
- Series or progression. Descriptions of Arithmetic & geometric progression & their applications
- Mathematics of Finance: simple interest and compound interest methods of single payment calculations. Effective rate of interest. Annuities: their future values and present values. Sinking fund for repayment of loans. Cost benefit analysis.
- Derivatives and their use in Business and Economic, Matrix and their application in Business and Research.
- Meaning, Importance, Population & Sample, Descriptive & Inferential Statistics, Source of collecting statistical data Collection of Statistical Data, Rounding Off numbers
- Presentation of Data:
 - Classification, Tabulation, Frequency, distribution & graphic presentation charts & diagrams et. Histogram, Polygon, Frequency curve & Ogive. Sector Diagrams
- Measures of Central Tendency:
 - Types of Averages Arithmetic mean weighted arithmetic mean, Geometric Mean, Harmonic Mean; Median & Mode (For Grouped & Ungrouped, discrete and continuous data), properties of arithmetic mean, Empirical relation between mean, median, mode selection of appropriable measure of central tendency.

- Measures of Dispersion:

Absolute & Relative measure of dispersion - Range, Inter-quartile range, Mean deviation, Variance & Standard Deviation, Co-efficient of variation, Properties of variance

Simple Linear Regression & Correlation:

Regression, Scatter Diagram, Simple linear regression model, Estimation & equation of regression line, Least square regression line, Standard error of estimate.

Linear Correlation Model, Nature & Coefficient of correlation, Coefficient of determination, Properties of correlation coefficient

Statistical Inference:

Sampling, Types of population, Sampling methods for probability and nou-probability sampling. Sampling distribution of sample mean, difference of sample mean, proportion and differences of proportion and their comparison with population measures. Sampling and non sampling error, standard error.

Tests of hypotheses of normal and t-distribution about mean.

Probability:

Introduction, Functional Principal of counting, Permutation & Combination, Set theory & set operations, venn diagram.

Concept of probability, Random experiment, sample space, events, definition of probability

Laws of probability

Books Recommended

- Edward T. Dowling, Mathematics for Economist Schuam's outline series
 McGraw Hill, Latest Edition.
- 2- Frank S. Budnick, Applied Mathematics for Business, Economics and the Social Sciences, McGraw Hill, Inc., Latest Edition.
- 3- Dr. M. Afzal Beg Miraj Din Mirza & Prof. Sher Muhammad Chaudhry.: Statistics Theory and Methods.

Reference Material

1- Richard I. Levin, David S. Rubin, Joel P. Stinson, Everette S. Gardner, Jr. Quantitative Approaches to Management Latest Edition McGraw Hill.

COURSE OUTLINE

Year I

Name of Course: Information Technology for Business Executives

Course No: B. Admin 508

Maximum Marks: 100 (60+40)

Nature: Compulsory

Contents

A: Concepts (60 Marks)

- Basic Concepts and Definitions about Information Technology, Computer, Hardware, Parts of Computers, Kinds of Computers, Software, Types of Software, OS, Translators etc.
- Input Devices, Output Devices, Storage Devices, Processors and other Devices related to Computer.
- Computer Languages, Compilers, Interpreters, Assemblers etc.
- Database Management System Concept, Components of Database System, Database architecture, DBMS Languages, Benefits of Database Approach using DBMS, Limitation of Databases, relational Database Management System (RDBMS), Benefits of RDBMS.
- Introduction of Microsoft Word Main Screen, Movement in a Document. Text Selection, The Tab Stops, Text Movement and Copying, Saving, Opening a document, Formation, Spelling and Grammar, Tables, Print Preview, Printing a Document.
- Information System and its Impact in Contemporary Organizations Automation Benefits, Process Improvements, Capability Building, Future Direction, Managerial Functions, Management Information system. Developing MIS, Types of Information Systems: TPS, MRS, DSS, EIS, Expert Systems etc.
- Data Communication, Internet, Intranet and Extranet Technologies
- Electronic Commerce: Perception and Reality, E-Commerce E-Business Process Model, E-Commerce Tracks, E-Commerce Applications, Components of E-Commerce, Potential Benefits of E-Commerce, E-

Commerce Security, Digital Divide, Critical Success Factor.

- Information Systems Security and Control.
- Software Development Life Cycle: Feasibility Study, Requirements Determination, System Designing, System Development Methodologies, Software Quality Assurance, Implementation, Post Implementation Review, System Maintenance.
- System Development Techniques, Prototyping, Spiral, Component based Development, Incremental Development, etc.

B: Application to Business Executives (40 Marks)

History of IT, Global perspectives and IT, Managerial Functions and IT, Computer Networking, E-Phenomenon, E-Commerce, Business Process out sourcing, knowledge Management, Enterprise Resource Planning, Database Management System, Microsoft World, Microsoft Excel.

Books Recommended

- 1- Managing Information Technology in the Business Enterprise James A.O.Brien Latest Edition, McGraw Hill.
- 2- Management Information Systems, Kenneth C. Laudon, Jane P.Laudon Latest Edition. Prentice Hall.
- 3- Prof. Dr. Khawaja Amjad Saeed, Information Technology for Business Executives, Labore. Khawaja Publications, Latest Edition.

COURSE OUTLINE

Year II

Name of Course: Mercantile Laws

Course No: B. Admin 601

Maximum Marks: 100 (50+50)

Nature: Compulsory

Contents

A: Commercial Laws (50 Marks)

- Contract: Essentials of a valid contract, Different Classifications of Contract, valid void, voidables and unenforceable contracts. Essentials of valid contract, proposal offer Types of proposal, essentials of valid proposal acceptance and its validity. Communication of proposal and acceptance and their revocation.
- Consideration essentials of valid consideration exceptions to consideration unlawful consideration and objects.
- Contractual Capacity, Eligibility criteria to enter into contract free consent, coercion, Undue influence, fraud Misrepresentation.
- Performance of Contract.
- Contingent and Quasi Contract.
- Discharge and Breach of Contract. Remedies to Brach of Contract.
- ▶ _ Indemnity and Guarantee, Rights Duties and Liabilities of the parties.
- Contract of Bailment. Its essentials and Kinds. Rights, Duties and Liabilities of the Parties.
- The Contract of Agency, essentials of creating and termination of contract. Rights Duties and Liabilities.
- The Sale of Goods Act. Contract of Sale, its essentials conditions and warranties.
- Doctrine of Caveat Emptics, Clarification of Goods and their effect on contract, Transfer of Property, performance of Contract, Rights and Duties of Parties.
- Law governing partnerships.

- > Negotiable Instruments Act
- Law governing Carriage of Goods.

B: Company Law (50 Marks)

- 1- Introduction
- 2- Promotion and Incorporation of a Company
- 3- Preparation of Prospectus
- 4- Allotment of Shares
- 5- Sharcholders of a Company
- 6- Management of Companies
- 7- Meetings and Resolutions
- 8- Preparation of Annual Accounts
- 9- Exercise of Borrowing Power
- 10- Foreign Companies
- 11- Winding Up
- 12- Investigation
- 13- Arbitration, Arrangement and Reconstruction

Books Recommended

- Khawaja Amjad Saeed, <u>Mercantile and Industrial Laws of Pakistan Lahore:</u> Karachi: Oxford University Press, Latest Edition.
- 2) Khawaja Amjad Saeed, Company Law In Pakistan: Khawaja Publications, Latest Edition

Reference Material

- Bare Acts of above Laws.
- 1. Business Law by Khalid Mahmood Cheema, Latest Edition.

COURSE OUTLINE

Year

Name of Course: Financial Management

Course No: B. Admin 602

Maximum Marks: 100

Nature: Compulsory

Contents

- Meaning, Nature and Scope of Finance functions.
 Functions of Financial Management, Goals of financial Management, Viz. Profit Maximization and wealth Maximization Importance and Responsibilities and Financial Management
- Accounting and Finance a comparison. Review of Financial Statements, Income Statements and Balance Sheet, published reports of quoted companies.
- Cash flow statement Objectives and Analysis Preparation of Cash flow as per International Accounting Standard: Operating activities Investment Activities and Financing Activities.
- Time value of Money, Calculation of Present Value, Future value, Simple and Compound Interest, Discount Factor.
- Concept of Leverage, Operating Leverage Financial Leverage
- Leasing / Lease Financing, Concept of Leasing Types of Leasing, Lease versus Loan.
- Mergers and Acquisitions
- Interest Rates and Bond Valuation
- Dividend Policy
- Overview of Analysis of Financial Statements

Books Recommended

- 1- Principles of Financial Management by Lawrence J. Gitman (Latest Edition)
- 2- Financial Management by T.J. Gahagber & J.D. Andrew (Latest Edition)

COURSE OUTLINE

Year: II

Name of Course: Human Resource Management

Course No: B. Admin 603

Maximum Marks: 100 (60+40)

Nature: Compulsory

Contents

A: Concepts (60 Marks)

- Introduction to Human Resource Management
 - □ The Management Process
 - Human Resource Management at Work
 - Personnel Aspects of a Manager's Job, Personnel Mistakes
 - ☐ Basic HR Concepts
 - ☐ Line and Staff Aspects of HRM
 - ☐ Line Managers* HRM Responsibilities
 - □ Human Resource Managers' Duties
 - Human Resource Specialties
 - ☐ The Changing Environment of HR Management
 - ☐ High-Performance Work System Practices
 - ☐ The Human Resource Manager's Proficiencies
- Strategic role Human Resource Management and the HR Scorecard
 - The Strategic Management Process
 - Business Vision and Mission
 - ☐ Types of Strategies
 - ☐ Strategic Human Resource Challenges
 - ☐ Human Resource Management's Strategic Role
 - Creating the Strategic Human Resource Management System

Job Analysis

- ☐ Types of Information Collected
- ☐ Use of Job Analysis Information
- ☐ Steps in Job Analysis
- ☐ Methods of Collecting Job Analysis Information

Job Analysis

- ☐ Writing job description
- □ Writing Job Specification
- ☐ Job Analysis in a "Jobless" World
- Competency Based Job Analysis

Personnel Planning and Recruiting

- □ The Recruitment and Selection Process
- ☐ Planning & Forecasting
- □ Effective Recruiting
- □ Internal Sources of Candidates
- Outside Sources of Candidates
- ☐ Recruiting a More Diverse Workforce
- ☐ Development and Using Application Forms

Employee Testing and Selection

- ☐ Why Careful Selection is important
- ☐ Basic Testing Concepts
- Test Takers' Individual Rights and Test Security
- ☐ Legal Privacy Issues
- □ Types of Tests
- Work Samples and Simulations
- Background Investigations and Other Selection Methods
- ☐ The Polygraph and Honesty Testing
- ☐ Honesty Testing Programs

Interviewing Candidates

- ☐ Basic Features of Interviews
- □ Designing and Conducting An Effective Interview
- Ilow to Conduct a More Effective Interview
- → What can Undermine an Interview's Usefulness
- Designing and conducting an Effective Interview
- □ Interview Questions to Ask

Training and Developing Employee / Presentations

- Orienting Employees
- ☐ The Training Process
- □ Training Methods
- ☐ Management Development
- Management Organizational Change and Development
- Evaluating the Training Effort

Performance Management and Appraisal / Presentations

- Basic Concepts in Performance Appraisal and Performance Management
- ☐ An Introduction to Appraising Performance
- ☐ The New Workplace: Performance Appraisals and Joint Venture Collaboration
- Appraising Performance: Problems and Solutions
- ☐ The Appraisal Interview
- ☐ Creating the Total Performance Management Process

- Managing Careers
 - The Basics of Careers Management
 - ☐ Role in Career Planning and Development
 - ☐ Managing Promotions and Transfers
 - Enhancing Diversity through career Management
 - ☐ Career Management and Employee Commitment
 - a Retirement

B: Application to Pakistan (40 Marks)

Labour Policies in Pakistan, Current Industrial Relations Law, Industrial Relations in Islamic framework, Selected Cases.

Books Recommended

- 1- Human Resource Management by Gary Dessler, Latest Edition.
- 2- Personnel Management (HRM/HRD) Latest Edition by Prof. Dr. Khawaja Amjad Saced, Lahore: Khawaja Publications, Latest Edition.

Reference Material

- I- The English Newspapers (especially The Dawn), The Economics. The Time
- 2- Internet The relevant Institutional Web Pages

COURSE OUTLINE

Year: II

Name of Course: Production & Operation Management

Course No: B. Admin 604

Maximum Marks: 100

Nature: Compulsory

Contents

- The field of operation management; historical development of operations management
- Operation Strategy and Competitiveness
- Product and Service Design
- Facilities Location
- Capacity Planning
- Processes and Layout
- Quality Management
- Work Systems
- Aggregate Planning
- Scheduling
- Material Requirement Planning
- Just-in Time Production System
- Supply Chain Management
- Inventory Management
- Waiting Line Management

- 1- Operations Management, (Process and value Chain), Lee Krajewski, Larry Ritzman, Manoj Mathotre (Latest Edition).
- 2- Operations Management for Competitive Advantage, Chase, R.B., N.T. Aquilano and F.R. Jacobs (Latest Edition).

COURSE OUTLINE

Year II

Name of Course: Business Research Methods

Course No: B. Admin 605

Maximum Marks: 100

Nature: Compulsory

Contents

Business, Definition, Characteristics, Types, Factors Promoting Business Research, definition, Characteristics, Types, the Need for Research

- Business Research, Definiti9on, Characteristics, Types and Importance

 The Need of Research in Business Research in Business Research in Functional Areas of Business
- The Manager and Business Research why should the Manager know Research and what Research should the Manager should Understand

The Manager Researcher relationship. The Manager and the Researcher. The Manager and the Internal Researchers.

- Need of Research in Business, who does the Research?
 - Where and why study Research?

Need for Better Business Research and Its Criteria Hall Marks of Scientific Research

- Problem, research problem, definition, causes, types, formulation, importance.
- The Research Process, the Theoretical Framework, its Components.
 - The Variables, Definition and Types
- Hypothesis, Definition, Features Types and Needs.
 - The Development of Hypothesis. The Stages in its Development
 - Hypothesis Testing with Quantities and Qualitative Data.
- The Research Process. The Research Design, Definition, Features, Functions and Components

Difference B/W Research Design, Proposal & Plan. The Experimental, Design:

- Sampling and Sample Definition, Features Types and Needs Population, Universe, element and Sample
 - Types of Sample/Sampling the Probability and Non Probability Sampling.
- The Research Process: Research Instruments. Research Survey sample census Surveys and Pilot Surveys.
 - Data Definition, Nature and Types Primary and Secondary
- The Research Process Data Collection Sources, Methods and Settings Interview Definition, Nature Features Types, Importance.
- Data Collection Methods Types of Interview and their Respective Units and Demerits Questionnaire, Definition, Nature and Importance. Types of Question and Their Respective Merits and Demerits.
- Data Collection Methods Observation, Definition, Features Types and Importance Different Types of Observation and their Respective Merits and Demerits.
- Statistical Terms and Test Used in Business Research Description Statistics.

 Measures of Central Tendency and Dispersion Frequencies
- Data Analysis and Interpretation
 Data Completion, Processing Edition, Coding, Representation
 Data Analysis, Programming Validity and Reliability
 Data Interpretation
- Research Report Definition Components, Types

 Research Report Format Title, Table of Contents, Introduction, Executive Summary, Main Body, Summary and Conclusions, Plan of Action.

Books Recommended

- 1- Research Mythology for Business, --- Umma Sekaran (Latest Edition).
- 2- Business Research --- William Emmoy 1980 Edition Richard D. Irvin Inc. Ilinios USA.
- 3- Introduction to Business Research --- Prof. Fazli Wahid Additions, Research and Development Center, Peshawar.

COURSE OUTLINE

Year: II

Name of Course: Cost & Management Accounting

Course No: B. Admin 606

Maximum Marks: 100

Nature: Compulsory

Contents

- Introduction
 - ☐ Introduction to Cost and Management Accounting
 - Management Accounting Vs Financial Accounting
 - ☐ Cost Management System
- — Basic Cost Term Concept
 - Cost of Goods Sold Statement
 - u Income Statement
- Product Costing and Service Costing
 - ☐ Flow of cost in manufacturing firms
 - Types of product costing system
 - Concept of overhead application
 - Under/Over applied overheads
 - Overhead application rate
 - Accumulation of Cost in job order cost system
 - JOB order cost sheet
 - Preparing bids prices
 - Practice questions

☐ Activity analysis, Cost behavior and cost estimation □ Cost behavior patterns Using cost behavior pattern to predict costs ☐ Cost estimation → Cost Volume Profit Analysis ☐ Break even Point □ Break even Chart → Margin of Safety □ Why Important Budgetary Control System, Govt. Budgets Vs Corporate Budgets Operational Budgets Cash Budgets □ Master Budgets □ Zero Based Budgeting Standard Costing and Performance Measurement Setting standards for Materials, Cost, Labor cost, FOH Variance Calculation Analysis Preparing and Evaluating Performance Reports ☐ Using Accounting Information Managerial Decisions like: Make Vs Buy Decision Accepting or rejecting a special order Dropping or Adding a Product Comprehensive problem discussion and revision 2 Comprehensive practice and testing before final term exams Cash Receivable and Inventing Management, Optional Cash Policy, Credit Policy.

Books Recommended

- I- Managerial Accounting by Ronald W. Hilton (Latest Edition)
- 2- Managerial Accounting by Matz & Usry (Latest Edition)

Economic Order Quantity, Optimal Capital Structure.

3- Cost Accounting by Dr. Zahid Mahmood, Muhammad Arshad Awan Sultan Mahmood.

COURSE OUTLINE

Year II

Name of Course: Auditing

Course No: B. Admin 607

Maximum Marks: 100

Nature: Elective (Finance Specialization)

Contents

- Auditing - Introduction, Definition

- Nature and Scope, Glossary Objects of an Audit

Difference between Accounting and Auditing

Advantages of Auditing

Qualities and Qualifications of an Auditor

- Continuous Audit features, advantages and disadvantages
 Final Audit features, advantages and disadvantages
- Interim Audit features, advantages and disadvantages
- Definitions, objectives and principles of systems of Internal Control Systems, Internal Check and control
- Difference between Internal Audit and External Audit. Considering the work of
- Audit Documentation, Engagement letter.
- Materiality & Audit Assurance, Management Presentation
- Over view of Audit Techniques, Audit Planning
- Audit evidence
- Liabilities of Auditor
- Different Types of Audit report
- Events subsequent to Audit Report
- International Auditing Practice Statement Audit of Financial Statement of Banks/Insurance Companies and other entitles.

Book Recommended

Principles of Auditing by Prof. Dr. Khawaja Amjad Saeed (Latest Edition), Lahore: Khawaja Publications.

Reference Material

- I- Companies Ordinance 1984.
- 2- International Auditing Standards

COURSE OUTLINE

Year II

Name of Course: Business Taxation

Course No: B. Admin 608

Maximum Marks: 100

Nature: Elective (Finance Specialization)

Contents

- Introduction to Income Tax Law
- Key Definitions
- Taxation of Salary Income
- Taxation of Company Income. Advance Tax Computations
- Taxation of Individuals, AOP and Retailers
- Treatment of Losses
- Exemptions & Tax Concessions
- Review and Revision
- Taxation of Special Industries including Banking Companies
- Taxation of Residents & Non-Residents, Avoidance of Double Taxation Treaty
- Filing of Returns, Assessments
- Revision, Amended Assessment & Appeals

Book Recommended

I- Income Tax Law in Pakistan by Prof. Dr. Khawaja Amjad Saeed, Karachi: Oxford University Press.

Reference Material

- 1- Income Tax Ordinance, 2001
- 2- Tax Laws of Pakistan by Dr. Ikram Ul Haq & Huzaima Bukhari

COURSE OUTLINE

Year II

Name of Course: Consumer Behavior

Course No: B. Admin 609

Maximum Marks: 100

Nature: Elective (Marketing Specialization)

Contents

Introduction
Defining Consumer Behavior
Customer and Consumers
The Ultimate Consumer
The Individual Buyer
A Subset of Human Behavior
Significance in Daily Lives
Application to Decision Making
Consumer Behavior and Marketing Management

Understanding Consumers & Market Segment
Views of the Market and Alternative Marketing Strategies
Market Aggregation & Segmentation
Limitation of Demographics in Predicting Consumer Behavior
Lifestyle and Psycho Graphic Segmentation
The Technique of Lifestyle Segmentation
Application of Lifestyle Segmentation
Benefit Segmentation
Product Positioning

Environment Influences on Consumer Behavior Culture Defined Culture Relevance to Marketing Decisions The Characteristics of Culture Implications of Culture Change for the Marketer Tracking Culture Change Cross Culture Understanding of Consumer Behavior Subcultures
The Nature of Subcultures
The Black Subculture
The Asian Subculture
The Hispanic Subculture
The Youth Subcultures
The Older Subcultures

Social Class
The Process of Social Stratification
The Nature of Social Class
Social Class Measurement and Categorization
Social Class Lifestyles
Social Class and Consumer Behavior

Social Groups
Group Defined
Groups Properties
Reference Groups
The Nature of Reference Group Influence
The Variability of Reference Group Influence
Case Study

- Significance of the Family in Consumer Behavior Families and Households
 Family Life Cycle
 Family Purchasing Decisions
- Personal Influence & Diffusion of Innovations
 The Nature and Signification of Personal Influence
 Communication and Influence Flow
 Opinion Leadership in Marketing
 Adoption and Diffusion of Innovations
 Marketing Implications of Personal Influence
- Personality and Self Concept
 Personality Theories and Applications
 Measuring Personality
 Some Major Personality Theories
 A Critical Review
 Psychographics
 Self Concept
- Motivation and involvement
 The Nature and Role of Motives
 Classifying Motives
 Motive Arousal
 Motive Structuring
 Motive Research
- Information Processing
 Information Acquisition

Perceptual Encoding Marketing Implications

- Learning and Memory Characterizing Learning Memory
- _____ Attitudes
 Definition of Attitude
 Characteristics of Attitude
 Functions of Attitudes
 Attitude Theories and Models
 The Peripheral Route to Developing Attitudes
- Changing Attitudes
 Strategies for Changing Attitudes and Intentions
 The Communication Process
 Source Factors
 Message Factors
- Problems Recognition
 Types of Consumer Decision
 Problems Recognition
 Marketing Implications of Problem Recognition
- Search and Evaluation
 The Information Search Process
 Studying the Information Search Process
 Measuring Evaluation Criteria
 Influencing Consumers Evaluation

- 1- Consumer Behavior
 David and Albert, M.G. Hill. (Latest Edition)
- 2- Consumer Behavior
 Harw Kins Etal Irwin. (Latest Edition)

COURSE OUTLINE

Year II

Name of Course: Advertising and Promotional Strategies

Course No: B. Admin 610

Maximum Marks: 100

Nature: Elective (Marketing Specialization)

Contents

- Advertising, Advertising Vs Publicity Importance & Reasons of Advertising Special Objectives of Advertising
- Forms of Advertising
 The Advertising Department
 Role of Advertising Manager
 The Advertising Agency
- Advertising and the Marketing Mix
 Developing Growth Strategies and Advertising
 Target Market Strategies and Advertising
- The Relationship of Advertising Manager & Advertising Agency Organizational Structure & Kinds of Advertising Agencies
- Revenue of Advertising Agencies Hiring and Firing Agency Case Study
- Media
 Strength and Weakness of Different Media
 Developing Media Objectives & Strategy
- Brand Development Index
 Category Development Index
 Techniques of Advertising Budgeting



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- Advertising Campaign
 Steps in Developing an Advertising Campaign
- Calculating the Cost for News Papers Magazine & T.V Ads. Current Charges of leading Newspapers, Magazines & T.V. Channels in Pakistan.
- Sales Promotion
 Sales Promotion Activities Designed Towar Middlemen
 Sales Promotion Activities Designed Toward Final Consumers
- Advertising Research & Steps in Conducting Advertising Research
- Copy Writing and Creative Strategy
 Copy Writing with the Aid of FCB Matrix
- Elements of Copy Writing & Message strategy
 Steps in advertising Layout
- Purpose of Visuals, Common Subjects of Visuals
 Writing Copy for Radio
- Checklist for Effective Copy, Creative Art Direction The Story Board, The T.V. Commercials
- T.V. Commercials that Sell
 Below & Above Average T.V. Commercials in Brand Switching
 Case Study

- 1- Advertising Excellence L.Boree Jhon V. Thrill George P.Dovel Marian Burk Wood, McGraw (Latest Edition).
- 2- Advertising Wright, McGraw Hill Publishers (Latest Edition).
- 3- Advertising Excellence L. BoeeWilliam, F.AronsX Irwin (Latest Edition).
- 4- Advertising Frank Jefkins Rupa & Co. Publishers Calcutta (Latest Edition).



COURSE OUTLINE

Year III

Name of Course: Entrepreneurship

Course No: B. Admin 701

Maximum Marks: 100

Nature: Compulsory

Contents

 Historical Background of Entrepreneurship Definitions, Theories of Entrepreneurship

- Traits of Successful Entrepreneurship
 - Types of Entrepreneurship
- Specific Entrepreneurship Areas

Business Development

Products & Services

Enterprises

Marketing

Operations

Management

Financial Management

Characteristics of Entrepreneurship

Entrepreneurship VS Management

Marketing Example

What can we do

Why not Managers

The Business Planning

Questions to Answer

The People

The Opportunity

The Context

Regulatory Management

Interest Rates

Demographic Trends

Inflation

Market Development
 What is Marketing
 Marketing on Shoe String
 Merchandising display & Store Front
 Business Plan Development
 Organization Plan
 Management Plan
 Marketing Plan
 Operation & Production Plan
 Financial Plan
 Overall Growth

- do-
- Labour
 Skill Requirement
 Compensation Plan
 Performance Compensation Plan
 Operations & Production Management
- Operations & Production Management What will be and how will be produced Quality Control Standards Transportation, Packaging & Shipping
- Risk & Reward
 Entrepreneurship gives the risk to other and capture the reward
- Addressing & Context
 What will Management do if the context grows unfavorable
- What is SMEDA. Its role and function

Books Recommended

- 1. Entrepreneurship by Robert D. Hisrich, Michald P. Peters, Dean A. Shepherd
- Essentials of Entrepreneurship & Small Business Management by T.W. Zimmerer & N.W. Scarborwgh
- 3. Fundamentals of Entrepreneurship by S.K. Mohanty.
- 4. Entrepreneurship by Dr. S.M. Naqi

Reference Material

Will be provided.



COURSE OUTLINE

Year

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Name of Course:

Strategic Management

Course No:

B. Admin 702

Maximum Marks:

100 (75+25)

Nature:

Compulsory

Contents

A: Concepts (75 Marks)

- Towards Knowledge Based Economy, Understanding Strategy Scanning Environment,
- Developing Functional Strategies: Personnel, Marketing, Financial, Production / Operation, Procurement.
- Implementing Strategies: Change Management, Leadership, Organizational Restructuring, Strategic Controls, Project Focus, Sickness (Diagnostic Models), Tools for Strategic Management, Management Appraisal and Functional Strategies.

B: Case Studies (25 Marks)

Book Recommended

1- Strategic Management: Concepts and Cases by Prof. Dr. Khawaja Amjad Saced (Latest Edition). Lahore: Khawaja Publications.

Reference Material

- 1- Strategic Management and Business Policy: Thomas L. Wheelen (Latest Edition)
- 2- Strategic Management: Concepts and Cases by Peter Wright, Mark Kroll, John Parnell



COURSE OUTLINE

Year III

Name of Course: Management Information Systems

Course No: B. Admin 703

Maximum Marks: 100

Nature: Compulsory

Contents

- Introduction

Management Information System and Its Subsystems Information Resource Management Goals of Information System Key ISSUES and Challenges in MIS

Systems & Models

System

Components of system

Environment, Open Vs Specific Models, Levels of Models

 Models of Organizational System General Model of Organization Strategic Planning Model

Management & Decision Making I

Management

Contingency Approach

Roles of Manager, Planning and Control

Management Styles

- Management & Decision Making II
Managerial Decision Making
Characteristic of Effective Information
Types of Decision, Decision Making Process
Evaluating Decision Making Process

Database Management

Over View of Database Management System

Concept of File Limitations of File Database Models Database Administrator SQL, Concurrent Access Security, Data Dictionaries

- Networking II Networking Topologies Networking Media
- Protocols
 Transaction Processing
 Transaction Processing System
 Transaction Processing Cycle
 Transaction Processing Subsystems
 Management Reporting System
- Types of reports, Structuring Reports
 Role of MRS
- Decision Support System (DSS) II
 Group Decision Support System (GDSS)
 Components, Configuration, Classification and Goals
- Executive Information System (EIS)
 Executive, Executives' Role in Decision Making
 Executive Decision Making Environment
- Knowledge Based Systems
 Artificial Intelligence (AI), Al Applications
 Need for Expert Systems (ES)
 Components of ES, Developing ES
 ES Vs. Conventional Applications
 Used and Limitations of ES
- Office Information Systems (OIS)
 Office and Office Systems
 Types of Office Automation Systems
- Revision and Viva Voce

- 1- Management Information System Strategy and Action Thomas Case and Charles Parker. Latest Edition
- 2- Management Information System James A.O' Brien Latest Edition
- 3- Management Information Systems T. Lucey, Latest Edition

COURSE OUTLINE

Ш Year

Name of Course: Organizational Behavior

Course No: B. Admin 704

Maximum Marks: 100

Nature: Compulsory

Contents

Introduction to Organization Behavior The Challenges to the Modern Management Undergoing an paradigm Shift The new Perspective of Management The Hawthorne Studies

Theoretical Framework of OB Organizational Behavior Model

The Perception Process The Nature and Impact of Perception Sensation Versus Perception Sub Processes of Perception Perceptual Selectivity External Attention Factors Internal set Factors

Perceptual Organization Impression Management The Process of Impression Management Employment Impression Management Strategies

Personality and Attitudes

The Meaning of Perception The Development of Personality and Socialization The Nature and dimensions of Attitudes

Components of Attitudes

Antecedents of Work-Related Attitudes

Functions of Attitudes Changing Attitudes

Job Satisfaction

Organizational Commitment

Meaning and the Outcomes of Organizational Commitment

Motivation needs, Processes and Contents

The Meaning of Motivation

Primary Motives

Secondary Motives

General Motives

Content Theories of Motivation

Maslow's Need Hierarchy Theory

Herzberg's Two Factors Theory

Adlerfet's ERG Theory

- Learning Process

The Theoretical Processes of Learning

Behaviorist Theories

Social Learning Theories

Principles of Learning, Punishment and Reinforcement

Organizational Reward System

Money as Rewards

New Pay Techniques

Analysis of Monetary Reward System

Non-Financial Rewards

Behavioral Management

Interactive Conflicts and Negotiation Skills

Individual Conflicts

Interpersonal Conflicts

Inter Group Behavior and conflicts

Organizational Conflicts

Negotiation Skills

Traditional Negotiation Skills

Newly Emerging Skills

Stress: Causes Effects and Coping Strategies

The Meaning of Stress

Causes of Stress

Extra Organizational Stressors

Organizational Stressors

Group Stressors

Individual Stressors

Effects of Stress

Physical Effects

Psychological Effects

Behavioral Effects

Coping Strategies for Stress

Individual Coping Strategies

Organizational Coping Strategies

- Review

Presentations

Viva Voce

- 1- Organizational Behavior
 Fred Lauthans, Latest Edition Irwin Mc Graw Hill Publishers.
- 2- Organizational Behavior Rovert Kriether and Annigelo Kinick, Latest Edition, Irwin McGraw Hill Publisher, (1996)



COURSE OUTLINE

Year III

Name of Course: Logic and Critical Thinking

Course No: B. Admin 705

Maximum Marks: 100

Nature: Compulsory

Contents

- Definition of Logic
 Logic as Study of Thought
 Logic in terms of Art and Sciences
- Premises and Conclusions
 Basic Terms
 The order of Premises and Conclusion
 Conclusion Indicators and Premises Indicators
 Argument in Context
- Diagram for single Arguments
 Agreements and Disagreements of Attitude
- The Language
 Three Basic Functions of Language
 Discourse Serving Multiple Functions
 The Forms of Discourse
- Emotive words and the Logic of Emotions
 Emotively Neutral Language
- Truth and Validly Test Construction (Standardization and Generalization)
 Problem Solving
 Creativity Thinking and Invention
- Fallacies
 Fallacy of Relevance





Fallacy of Ambiguity

- Definition
 Purpose of Definition
 Types of Definition
- Proposition
 Kinds of Proposition
 Categorical Proposition
 Quality, Quantity and Distribution
- The Traditional Square of Opposition
 Contradictories
 Contraries
 Sub Contraries
 Sub alternation
 The Sequence of Opposition
 Existential Import
- Categorical Syllogisms
 Standard form Categorical Syllogisms
 Major, Minor and Middle Terms
 Mood
 Figure
 Venn diagram
- Symbolic Logic
 The value of Special Symbols
 The Symbols for Conjunction, negation and Disjunction
- _ Analogy
 Arguments by Analogy
 Appraising Analogical Arguments
- Science and Hypothesis
 The Value of Sciences
 Problem and its solution (Deduction)
- The Method of Deduction
 The Formal Proof of Validity
 The Rule of Replacement
 Proof of invalidity
 Reliability and Reliability

Book Recommended

1- Introduction to Logic Irvin Copi, Latest Edition

COURSE OUTLINE

Year III

Name of Course: Economy of Pakistan

Course No: 706

Maximum Marks: 100

Nature: Compulsory

Contents

Pakistan in the World Economy.

Macro Economic Framework and Performance.

- Agriculture Sector.

- Manufacturing Sector.
- Balance of Payment.
- Financial Sector.
- Resource Mobilization.
- Infrastructure Services.
- Macro Economic Framework and Performance of Pakistan & Experience.
- Pakistan Agriculture Policies, Industrial, Infrastructural Sector Policies, Commercial Policies, Monetary Policies, Fiscal Policies, Manpower Policies, Labour Policies.
- Islamic Financial System.
- Suggested Economic Strategy for Pakistan in the Third Millennium.

Book Recommended

1- **The Economy of Pakistan** by Prof. Dr. Khawaja Amjad Saced, Karachi: Oxford, University Press, Latest Edition.



COURSE OUTLINE

Year

Name of Course: Corporate Finance

Course No: B. Admin 707

Maximum Marks: 100

Nature: Elective (Finance Specialization)

Contents

- Introduction and Evolution of Corporate Finance, Firm and Finance Manager. Financial Environment, the Role of Finance Manager, Organizing a Business
- The Time Value of Money, Simple interest, Compound Interest, Compound Factor, Discount Factor, Present and Future Valuation, Annuities, Real and Nominal Interest
- Net Present Value and Other Present Value and Other Investment Criteria, Project Analysis. Types of Projects, Parametric and Non-Parametric techniques for Project Evaluation, (Pay Back Period Method, IRR, NPV, PI, CBA, etc)
- Introduction to Risk, Return and Opportunity Cost of Capital, Measuring and Calculation of Portfolio Risk, How Individual Securities affect portfolio Risk, Diversification and CAMP
- Measuring Betas
- Practical Problems in Capital Budgeting, Sensitivity Analysis
- Financing Decisions and Market Efficiency, Corporate Finance and Lessons of Market Efficiency
- Corporation Financing, Pattern of Corporate Financing, Common Stock, Preferred, Debt and Convertibles
- How Corporation issue Securities, Venture Capital, The Initial Public Offering, General Cash Offers by Public Companies, The Role of Underwriters.

- Financial Planning, Financial Ratios, Application of Financial Analysis. Three Requirements for Effective Planning, Financial Planning Models, External Financing and Growth
- Short-Term Financial Planning, Components of Working Capital, Tracing Changes in Cash and Working Capital, Cash budgeting, Cash Management, Credit Management, Terms of sale and Commercial Credit Instruments, Credit Analysis and Collection Policy.
- Long term and Medium Term Lending and Borrowing, Capital Market VS Money Market, Money Market Investments, Term Loans, Capital Market Investments
- Merger and acquisitions, Estimating Economic Gains and Cost from Mergers. Motives for Mergers, Estimating Costs of Mergers, The Mechanics of a Merger, Merger Tactics
- Leveraged Buyouts, Proxy Contest, turnaround, Merger and the Economy, Practical Problems
- Corporate Liabilities and the Valuation of Options, Call Option, Put Option, Shares, Holding Calls and puts, What determines Option Values Application of Option Pricing Theory
- Heading and Financial Risk, Insurance, Hedging with Futures. Forward Contracts, SWAPS, Leasing, Dividend Policy and Capital Structure

Books Recommended

- Principles of Corporate Financing By Richard A. Brearly, Stewart C. Mayers & Alan J. Marcus, Latest Edition, Publisher McGraw Hill
- 2- Fundamentals of Corporate Finance By Ross, Stephen A. Westerfield, Randolph W. and Jordan, Bradford D.

Reference Material

- 1- Corporate Financial Management By A Besant C Raj, Latest Edition. Tata McGraw Hill Company Limited, New Delhi, India.
- 2- Corporate Financial Reporting (Theory and Practice) By Jawaharial. Latest Edition, Taxmann Allied Services (Pvt) Ltd.





COURSE OUTLINE

Year III

Name of Course: Investment and Portfolio Management

Course No: B. Admin 708

Maximum Marks: 100

Nature: Elective (Financial Specialization)

Contents

Introduction
 The Nature and Meaning of Investments
 Financial in Economic Concept of Investment
 Characteristics of Investment

- Objectives of Investment Investment Vs Speculation Investment Vs Gambling
- Types of Investors
 Individual and Institutional Investors
 Investment Avenues
- Introduction to Portfolio Management
 Phases of Portfolio Management
 Security Analysis
 Portfolio Analysis
 Portfolio Selection
- Portfolio Revision
 Portfolio Evaluation
 Evolution of Portfolio Management
 Historical Facts
- Phases of Evolution
 Speculative Phase
 Phase of Professionalism

Scientifie Phase Role of Portfolio Management

Investment and Risk Meaning of Risk Elements of Risk Systematic Risk Interest Rate Risk Market Risk Purchasing Power Risk

Unsystematic Risk Business Risk Financial Risk

Fundamental Analysis
 The Concept of Fundamental Analysis
 Economy – Industry – Company Analysis Frame Work

Economy Analysis
Growth Rates of National Income
Interest Rates
Government Revenue, Expenditure and Deficit
Exchange Rates
Infrastructure
Economic and Political Stability
Economic Forecasting

Industry and Company Analysis
Industry Analysis
Industry Life Cycle
Stages of Industry Analysis

Industry Characteristics
Demand Supply Gap
Competitive Conditions in the Industry
Performance Labour Condition
Attitude of Government
Supply of Raw Materials
Cost Structure

Company Analysis
The Concept of Company Analysis
Financial Statement
Analysis and Interpretation of Financial Statements

Stock Exchange
 Definition
 Functions
 Advantages and Disadvantages



Procedure of dealing on Stock Exchange Broker Order Contract Communication Settlement

Buyer and Sellers of Securities
Types of Speculators
Causes o Fluctuation in Security Prices
Types of Orders
Pakistan's Stock Market

- 1- **Investment: Analysis and Management** by Charles P. Jones, Latest Edition. published by Jon Wiley and Sons 1998.
- 2- Success in Investment by R.G Winflied and S.J Curry, Published by John Murry Publishers Ltd.
- 3- Investors Guide, Published by SECP
- 4- Portfolio Management, S. Kevin, Latest Edition, Prentice Hall of India (Pvt) New Delhi.





COURSE OUTLINE

Year II

Name of Course: Global / International Business

Course No: B. Admin 709

Maximum Marks: 100

Nature: Elective (Management Specialization)

Contents

- Challenges of International Business
 The Role of Small Business
 World Business Review
 Export and Import, Foreign Direct Investment
 The Study of International Market and Businesses
- Multinational Enterprise
 Nature and Characteristics of MNE
 Why firms become MNE
 Strategic Management on MNE
- Triad and International Business
 Role of Triad
 Triads dominate the concept of F.D.I
 Relationship of various Triad Members
 Dominance of Japan with in Triads
- International Politics and Economics Integration
 Political Ideologies and Economics
 Political and Economic System
 Govt. Control of Assets
- Privatization in Action
 Government Business Cooperation
 Economic Integration
 Trade Creation, Trade Diversion
 Level of Economic Integration



- International Culture, Trade and Finance
 Element of Culture
 Phenomenon Governing Cultural Latitude
 Strategic Management of Cross Cultural Training
 Trade theory and Trade Barriers
 International Monetary System
 Pre-Requisites in determining the monetary Funds
 Management of Foreign Exchange Market
- Global Strategic Planning
 Overview of Strategic Orientations
 Strategy Formulation
 Internal and External Environmental Assessment
- Organizing, Production, Marketing Strategy Global Organizational Structure Strategic Management & Organizing Strategy Generation of Goods and Services International Markets Assessment
- Human Resource Management
 Selection and Repatriation
 Training and Developing
 Types of Training
- Political Risk & International Financial Management Nature and Managing Political Risk
 Polycentric, Ethnocentric & Geocentric Solution
 Determining Parent-Subsidiary Relationship
- Managing Global Cash Flow International Fund Flow Funds Positioning Techniques
- Corporate Strategy Competitiveness
 Portent Diamond
 Determinants Enternal Visually
 Factor conditions, Demand Condition
- Related and Supporting Industries, Firm Strategy Role of change Government Critique and Evaluation
- Doing Business with E.C. Japan
 E.C Environment
 Emergence of a single European Market
 Profile of Japan
- Doing Business in North America and Non Triad Nation Canadian Economy & Business Environment Market Access to the Triad Latin America. Chile, Brazil

- International Business, Alan M. Rugman, Richard M. Hodgetts, International Edition, McGraw Hill
- 2- International Business Text and Cases, Jill Preston, Pitman Publishing

COURSE OUTLINE

Year

Name of Course: Marketing Research

Course No: B. Admin 710

Maximum Marks: 100

Nature: Elective (Marketing Specialization)

Contents

- Business Research Introduction Course introduction, course outline, methodology, decision making process, research industry, make or buy decisions, types of research designs, purposes and usages of field studies, surveys, field experiments and lab experiments, levels of understanding required by the researchers for various design.
- Problem Definition
 - Understanding of the complete research process, the management problem, defining research problem and developing research statement. Ingredients and benefits of research proposal and cost benefit analysis of research.
- Primary Data Collection Types of active primary data collection methods, personal interviews mail interviews, telephonic interview and computer aided interviews. Factors effecting the selection of interview techniques.
- Second data Collection and Source in Pakistan
 - Purpose and usage of secondary data collection. Different internal and external sources of secondary data collection.
- _ Theoretical Framework & Hypothesis Development
 - Exercises in Research Proposals International Market research and Ethical issues.
- Presentations on Research Proposals Presentations of Project titles and a gener description of the focus of study.
- _ The Research process
- Experimental Design
- Measurement of Variables Concepts of measurement, Measurement development process and levels of measurement.
- Attitude Scales of Measurement Comparative and non-comparative rating scales and attitude scales.

- Data Collection Methods
- Questionnaire Designing Techniques of Designing questionnaire, identifying the information required, preparing a profile of the target respondents, preparing the list of questions, phrasing and wording of questions, planning a layout and sequencing, protesting.
- Questionnaire Designing. Techniques of designing questionnaire, identifying the information required, preparing a profile of the target respondents, preparing the list of questions, phrasing and wording of questions, planning al layout and sequencing, protesting.
- Questionnaire Designing. Techniques of designing questionnaire, identifying the information required, preparing a profile of the target respondents, preparing the list of questions, phrasing and wording of questions, planning a layout and sequencing, protesting.
- Sampling Process Sampling process and the concepts of elements, population, sampling frame and probability and non-probability sampling designs. The methods, data reduction, coding, field controls and statistical estimates.
- Experimental Design Nature of experimentation, different errors effecting experimentation.
- Data Analysis & Interpretation
- Research Report Writing Purpose, usage and format of a research report Analysis,
 Finding, Conclusions and Recommendations

- 1- Marketing Research by Alvin C. Burns & Ronald F. Bush
- 2- Business Research By Donald R. Cooper and Pamela S. Schindler.
- 3- Marketing Research by Naresh K. Malhotra 3rd Edition.