# **UNIVERSITY OF MUMBAI**



Syllabus for the B.S.W.

Program: B.S.W.

Course: Social Work

(Credit Based Semester and Grading System with effect from the academic year 2011-2012)

# Appendix

# **BSW Part I Syllabus**

Semester I

# Paper – 1 Basic Communication & Programme Media

Marks 50 Hours 30

# **Objectives**

Enable students to

- 1 Develop self awareness and sensitivity.
- 2 Appreciate the importance of methods of communication and their effective use.

# 3 Equip

Unit	Topic	Hours
1		5
	Introduction to Social Work Practice	
	Definition of Social work, History and need for professional social	
	work in India. Components of professional social work:	
	Knowledge, skills and attitudes.	
	Goals of Social work Practice.	
2	Importance and Rationale of Communication in social work	5
	practice. Types and use of communication and program media as	
	per age and development stages of groups. Steps and skills in	
	use of programme media.	
3	Program media suitable to different client groups such as	5
	children, youth, women, special groups in institutions, schools,	
	community , hospitals and varied settings.	
4	Self-awareness; Inter personal relationship skills; Self-	5
	acceptance; Empathy vs Sympathy, non judgmental Vs prejudice	
	Self confidence and self image.	
	Perspective building process in social work.	
5	Fact-finding skills: Survey, Home visits, Observation	5
	Initial contact skills with client groups, community mapping,	
	Interviews, Fund raising and resource mobilizing. Writing skills;	
	recording skills Preparing assignments and class presentations;	
6	Skills for development of personality (team building, public	5
	speaking, leadership; time management;) simple administrative	
	procedures . Issues and concerns for intervention with	
	individuals, families, groups and communities. Awareness of the	
	problems through field assignments, project based field visits	
	and introduction to social welfare organisations working with	
	individuals, groups and communities	

themselves with program skills for social work intervention.

- 1. Direct Social Work Practice: Theory and Skills.(1996)Hepworth, D;Rooney,R;Larsen, Jo Ann; Wadsworth, USA 2.Human Relationship Skills: Nelson –Jones, Richard (1994) Better yourself Books, Mumbai.
- 2. Lewis, Hedwing. Body Language of guide for Professional (2<sup>nd</sup> Ed) Response Books, New Delhi. (2000
- 3. Douglas, T. (1993) A Theory of Groupwork Practice, London: Macmillan.
- 4. Hawley, Robert, C Hawley, Isabel, L: Vol 1 &2
  Developing Human Potential: Handbook of activities for personal and social growth Era press MA.1975
- 5. Human Relationship Skills: Nelson Jones, Richard (1994) Better yourself Books, Mumbai.
- 6. Wilson, Susanne: Writing records in Social Work Practice(To be added)

## Paper – 2 Society

Marks 100 Hours 60

## Objectives:

## Enable students to

- Develop an understanding of society as a system of social relationship and various social processes
- Develop capacity to analyze social stratification and social change in India by using relevant theoretical concepts.
- Gain understanding of socio-cultural composition and divisions in Indian society

Unit	Topics	Hours
1	Fundamental Concepts:	8
	a) Society b)	
	Social Organisation: Groups, Communities, State	
2	Composition of Indian Society:	8
	a) Pluralist Nature, Unity in Diversity: Geographic, Social, Cultural, Linguistic,	
	Religious and Ethnic Groups.	
	b) Divisions of Indian Society: Features of Tribal, Rural, Urban Societies	
3	Culture:	7
	Concept, Characteristics, Components, Functions	
4	<b>Socialisation:</b> Concept, Agents, Importance and effects of Faulty Socialisation.	7
5	Social Institutions:	7
	Concept and Types: Marriage, Family, Religion - their Characteristics and	
	Functions.	
6	Social Processes:	7
	Co operation, Competition, Conflict, Accommodation, Assimilation.	
7	Stratification of Indian Society:	8
	Meaning, Types: Caste, Class and their Characteristics	
	Social Change:	
8	Concept, Theories of Social Change in India: Sanskritzation, Westernisation,	
	Modernisation Social Movements & Social Change	8

## **Bibliography**

- Shankar Rao, C.N, (2005)Sociology, S.Chand &Co Ltd, New Delhi,
- Sharan, Raka (1991) A Hand Book of Sociology , Anmol Publications, New Delhi`
- 3. Sharma. K.R,(1997),Indian Society, Atlantic Publishers, New Delhi
- 4. Ahuja.R (2002) Society in India, Rawat Publications, Jaipur
- 5. Mukherjee .R, (1991) Society, Culture Development, Sage Publication, New Delhi.
- 6. Singh.U.S (1998), Sociology, Priya Books, Allahabad Wallace Richard, (1985) Sociology, Allyn and Bacon Inc.

## Paper – 3 Health & Nutrition

#### Enable students to

- Gain knowledge of the health situation of poverty groups in India with respect to the holistic concept of health.
- Develop an understanding of concept, content and importance of community health in India.
- Understand the concept of nutrition and nutritive low cost meal in the context of malnutrition in India and plan nutrition programmes for different target groups.
- Appreciate the efforts of government and NGOs in promoting mother/child and community health in India.

Unit	Topic	Hrs
1	Nutrition-concept and functions of food.	8
	Nutrients- definition, types, sources, functions and deficiencies	
	Protein, Carbohydrate, Fats, Vitamins A,B, C and D, Calcium	
П	Malnutrition-definition, types of malnutrition, vicious cycle of malnutrition, factors	8
	affecting malnutrition in India.	
	Nutritional diseases-symptoms and prevention: Protein and energy malnutrition, Iron	
	deficiency, Aneamia, Iodine deficiency disorder.	
Ш	Balanced Diet-concept and basic five food group systems.	7
	Meal planning-importance, factors affecting meal planning.	
	Cooking Methods for retention of maximum nutrients.	
	Planning locally available low cost food for improving one's diet	
IV	Applied Nutritional Programme	7
	Various nutritional programmes in India with special reference to ICDS.	
V	Health	7
	Concept of Health: Biomedical, Ecological, Psycho-social and Holistic.	
	Dimensions of health -Physical, Mental, Social and Spiritual.	
VI	Factors affecting health: physical, social, political economic, gender inequalities,	7
	cultural superstitions and beliefs, sanitation factors, environment, and health care	
	services	
VII	Mother and child health care	8
	Ante- natal care, post- natal care, Neo natal care, and Immunization	
VIII	Childhood diseases: Scabies, Diarrhea, Dehydration, Ear and Eye Infection, Neo	8
	Poliomyelitis.	
	Personal Hygiene,	
	Family Life Education	

## **Bibliography**

- 1. Swami Nathan, M.(1997), Advanced Text Book on Food and Nutrition, volume I& II, The Banglore Printing and Publishing Co. Ltd, Banglore.
- 2. Gopalan, C, Sastri Rama., BalaSubramanian, S.C. (1989), Nutritive Value of Indian Foods. National Institute of Nutrition, Indian Council of Medical Research, Hyderabad
- 3. Shukla, P.K. (1992), Nutritional Problem of India, Prentice Hall, New Delhi.
- 4. Voluntary Health Association of India, (1992), State of India's Health, Voluntary Association of India, New Delhi.
- 5. Park.K. (2005)18<sup>th</sup> edition Preventive and Social Medicine, Banarsidas Bhanot Publisher Jabalpur
- 6. Lankester, Ted. (1994) Setting up community health programmes, Macmillan and Company, New York.
- 7. Chalkley, A. M.(1987), A Text Book for Health Worker (vol 1&2), Wiley Eastern Limited, New Delhi

# **Paper 4: Community Health Education**

Marks 50 Hours 30

# Objectives:

Enable students to

- Understand the need of community health education in India.
- Develop skills to plan community health education programme.
- Develop ability to analyse, appreciate and prepare communication messages related to health practices for different target groups.

Unit	Topics	Hrs
1	Health Education in India	5
	Definition and Concept of Health Education: Aims and Objectives, Methods of Health	
	Education, Principles of Health Education in India.	
	Role of a Health worker in community setting.	
П	Community Health	5
	Concept, Background of community health.	
	Community Diagnosis and Health Action Plan.	
	Organising and Planning for Community health programme.	
Ш	Communication in Health Education and Training:	5
	Messages, analysis of media messages: Information, Education, Communication (IEC).	
	The Process of change behaviour: Information, Motivation and Guidance	
	Principles of Health Education.	
IV	Education of Training Methodology: Role of Professional Social Worker in the multi	5
	disciplinary team.	
V	Planning for Health Education: Goals, programme content, Choice of media specific to	5
	target group, evaluation, and reports.	
VI	Agencies of Health Education: Formal and informal	5

# Paper - 5: Basic of Computers I

Marks: 50 Hours: 30

# **Objectives**

Enable students to

Equip themselves with skills and knowledge in the area of information technology so as to enhance their performance in their professional practice

Unit	Topics	Hrs
1	Microsoft Word Description, Introduction to word, Opening & Saving a Document,	5
	Opening a New Document, Navigating document	
2	Finding and Replacing a word in a Document, Checking spelling in a document,	5
	Formatting documents in word, Different Layout in word,	
	Inserting breaks Heading and page numbers, pictures, Print & print preview features	
	in a document, Saving a document as templates in a document	
3	MICROSOFT EXCEL Introduction to Spread sheets, Spread sheets Basics, Formatting a	5
	Spreadsheet, Functions of Microsoft Excel.	
4	Calculations, Formulas, Results & Grades	5
5	Graphs, Repeat Information, Office Assistant, Title BAR, Performing Operations	5
	through Menus, Cell addresses, Cell Pointer - Name of the Current Working Cell,	
	Standard Tool Bar	
6	Formatting Tool BAR, The Formula Bar, Status bar, Components of an Excel Workbook,	5

Closing Excel	Workhook	without Saving	Quitting M	Aicrosoft Excel
CIUSITIE EXCEL		. Williout Javille	. Quitting iv	יוונוטטטונ באנכו.

Paper -6 English
MARKS : 50
HOURS : 30

# Objectives

## Enable students to

Increase abilities in areas such as vocabulary, conversation, reading, comprehension, note taking, report writing and summarizing passages.

Understand and appreciate the prescribed text.

Unit	Topics	hours	References
T	Conversation pieces ( Learning to	5	Access book II & III: English Conversation and
	speak and understand )		Practice by D.H Spencer. BBC. Linguaphone Texts
П	Comprehension ( Story telling )	5	English through Reading by Bhaskar and Prabhu.
			English language course for college
			Book II – Hill and Daswani.
Ш	Correct English Usage	5	Short Remedial English course
			2. Intermediate English grammar by Raymond
			and Murphy.
IV	Detailed textual study	15	Eight Short stories by K.N.Vasudeva Panikar.
	Two old Men – Leo Tolstoy		Communication Skills in English by K.J.Kumar.
	My Uncle Jules – Guy de Maupassant		
	Mrs.Packletide's Tiger – Saki		
	Princess September – Somerset		
	Maugham		

Field Work Begins: 15hrs/week x 12 weeks. Total 180 hrs

# BSW Part I Syllabus Semester II

Paper 7, Basic Processes & Techniques

Marks 100 Hours 60

# Objectives:

- Develop understanding of social work as a process of planned change in a problem situation.
- Develop beginning ability to study the problem situation at the micro level and formulate goals of change.
- Acquire skills related to the problem solving processes and utilization of the formal and informal resource systems of social work practice.
- Develop sensitivity to the feeling of others and awareness of one's own.
- Appreciate and utilize recordings to enhance learning.

Unit.	Topics	Hours
1.	Social Work profession	7
	History & Philosophy of social work in India	

	Social Reform Movement, Voluntary social work and its implications for social work profession. Definition of professional Social Work Practice and its	
	evolution	
2.	Values and principles in Social Work Practice	8
3.	<b>Units of intervention</b> : communities, groups, individuals and families in society. Definition and characteristics.	8
4.	Steps in problem solving process: Initial, Middle and End in relation to the units of intervention.  Fact finding tools :Interview, Home visit, Survey, Community Mapping, Discussions, Observations.	8
5	<b>Programme media in handling groups</b> : Recreational, Educational, Short term groups, Organizational skills in planning issue based camps.	8
6.	Problem / issue based intervention: use of different methods of social work.  Role of Social worker. Code of ethics of social work profession	8
7	Problem solving techniques as used with Individuals Supportive, Referrals, provision & Mobilization of services. Fund Resource mobilization.  Beginning skills in problem solution at Individual / family level.	8
8	Reports : Recording , beginning skills in analysis of data	5

- 1. Louis Johnson, 1998, Social work Practice: A Generalist Approch., Allen AND Bacon Publishers
- 2. Rameshwari Devi and Ravi prakash, 2001, Social Work Practice. MAngal Deep Prakashan.
- 3. Krist Karen. K. Krist and Anshuman 2003, social Work and social Welfare, Critical thinking and perspectives, Thomason Learnig Academic Resource Center.
- 4. Wilson and Rynland, 1949, Social Group Work Practice Creative use of Social Processes Hougton and Millfin
- 5. Armando t. Moraes and Shefor Publishers, 1995, social work profession of many faces.
- Jose Anthony Joseph & Gracy Fernandes 2006, An enquiry into ethical dilemmas in Social Work Research Unit, College of Social work Nirmala Niketan, Mumbai 4000 20
- 7. Suanna Wilson, 1976, Recording: guidelines for Social Workers, Colloier Macmillan Publishers, London

Paper-8: Social Problems

Marks: 100 Hours 60

Objectives:

- 1. Develop knowledge about social problems affecting society
- 2. Understand the social and behavioral factors responsible for and contributing to social problems
- 3. Understand the relevant governmental and non-governmental interventions.

	Topic	
	Social Problems: Definition, Types, Theoretical approaches	8
1	Social and Behavioral Factors	
	<b>Prostitution:</b> Definition, Magnitude, Profile, Causes, Effects,	8
2	Prostitution of men, women and children, Children of prostitutes,	
	Child prostitution.	
	Laws: JJ Act, PITA, IPC, rescue & shelter homes	
	NGO Interventions: Advocacy, media, networking, vocational training,	

ary: Definition, Types: Adult-child, organized-unorganized, nitude, Prevention of Beggary Act-1956, Beggars' Home  e: Definition, Types: Adult crime and juvenile delinquency nitude.  EIPC, CrPC, Evidence Act, JJ Act, Prisons and OH/SH bilitation: Efforts of GOs-NGOs, Prisoners' rights  tance Addiction: Definition and types (tobacco, alcohol, drugs)  es, Consequences, Children of addicts and addicted children	7 7
e: Definition, Types: Adult crime and juvenile delinquency nitude. : IPC, CrPC, Evidence Act, JJ Act, Prisons and OH/SH bilitation: Efforts of GOs-NGOs, Prisoners' rights tance Addiction: Definition and types (tobacco, alcohol, drugs) es, Consequences, Children of addicts and addicted children	·
hitude. IPC, CrPC, Evidence Act, JJ Act, Prisons and OH/SH bilitation: Efforts of GOs-NGOs, Prisoners' rights tance Addiction: Definition and types (tobacco, alcohol, drugs) es, Consequences, Children of addicts and addicted children	·
: IPC, CrPC, Evidence Act, JJ Act, Prisons and OH/SH bilitation: Efforts of GOs-NGOs, Prisoners' rights tance Addiction: Definition and types (tobacco, alcohol, drugs) es, Consequences, Children of addicts and addicted children	7
bilitation: Efforts of GOs-NGOs, Prisoners' rights tance Addiction: Definition and types (tobacco, alcohol, drugs) es, Consequences, Children of addicts and addicted children	7
tance Addiction: Definition and types (tobacco, alcohol, drugs) es, Consequences, Children of addicts and addicted children	7
es, Consequences, Children of addicts and addicted children	7
•	
NDDCA Coft addictions Documenting and askabilitation	
: NDPSA, Soft addictions, Prevention and rehabilitation.	
e: Child Abuse – Definition.	7
s: Economic, Verbal, Physical, Sexual, Family Violence	
nitude, Nature, Causes, Consequences	
: Equal Wages Act, JJA, IPC, PITA, Child Labor Act, DV Act, CEDAW	
paign against child labour and National Commission for Child Protection	8
ren infected with HIV/AIDS and children of AIDS-infected parents	
onvention for Rights of Children. Juvenile Justice Act. National Protection	
0.05	
0 05	
	8
l Problems related to youth.	1

- 1. Ian Robertson, 1963, Social Problems, Random House, New York.
- 2. S.K Ghosh, 1996, The World of Prostitution, APH Publishing Corporation, New Delhi.
- 3. Leelamma Devasia, 1991, Girl Child in India, Ashish Publishing House New Delhi.
- 4. S. Mishra, 1989, Street Children, Welfare Department, Government of Maharashtra.
- 5. Norman S> Elberstien( Ed), 1945, Child Abuse and Neglect : A medical reference, John Wiely and sons, New York.
- 6. Judith Ennew, 1986, The Sexual Exploitaion of Children, Polity Press, Oxford.
- 7. Curt A. Barthol, Ann M. Barthol, 1989, Juvehille Deliquency- A Systems Approach, Prentice Hall, New Jersy.
- 8. Man Singh Das and Vijaykumar Gupta(Eds), 1995, Social Values among Young adults, M.D Publishing Private Ltd. New Delhi.
- 9. Shanker Sen, 2005, Trafficking in Women and Children in India, Chaman Enterprises, New Delhi.

Paper: 9 Human Growth and Development

Marks 100 Hours 60

## Objectives

- 1. Develop knowledge of the Life Span Approach in Psychology and instill sensitivity towards differences and similarities amongst individuals
- 2. Develop knowledge of the concept, theories and factors affecting personality
- 3. Obtain knowledge on various schools of thoughts with reference to personality development

4. Develop skills in identifying delayed developmental milestones.

UNIT	TOPICS	HOURS
I	Introduction to Psychology:	7
	Definition, Viewpoints, Contemporary Perspectives, Subfields	
II.	Personality Development:	7
	Concept and characteristics of personality development, Factors affecting	
	Personality: Nature v/s Nurture Theory.	
	Relevance of the study of Personality development to Social Work.	
III.	Personality Theories:	7
	Psychoanalytical School of thought-Freud & Eric Erickson. Freud's Structure of	
	personality	
	Psycho-sexual theory of Freud, Defense Mechanisms	
	Erikson's Psycho-social theory	
IV.	Personality Theories:	7
	Humanistic and Behavioural Schools of Thought, Maslow's self-actualization	
	theory, Person-centered theory of Carl Rogers	
	Classical conditioning and Skinner's Operant conditioning.	
V.	Prenatal Development:	8
	Conception, Stages of prenatal development and Three Trimesters of	
	Pregnancy, Stages and methods of childbirth, pregnancy related	
	complications, myths related to pregnancy, Factors affecting Prenatal	
	development, Maternal factors (nutrition, emotional well-being of the	
	mother, attitudes of significantly individuals) and paternal factors, Prenatal	
	and postnatal care, Developmental milestones achieved during prenatal	
	development.	
VI.	Lifespan Approach to Development (Part I):	8
	Introduction, Definition and characteristics of Developmental Psychology,	
	Principles, characteristics and aspects of Human Development, Stages of human	
	development in the Indian Context, Infancy to Middle Childhood- physical, social,	
	cognitive developmental milestones.	_
VII.	Lifespan Approach to Development (Part- II)	8
	Adolescence to Late Adulthood-physical, social, cognitive developmental	
	milestones	
VIII.	Behaviuoral Problems and Disorders in Children	8
	Types of Disorders - Emotional, Conduct, Attention Deficit Hyperactivity, Mental	
	Retardation, Autism. Related Services.	

**Note:** There will be skills laboratory sessions on the following:

- 1. Presentation on Prenatal and Postnatal care
- 2. Relevance of Play and Play Therapy
- 3. Methods and programme skills for identifying and promoting referrals for children and adults with delayed developmental milestones
- 4. One Day Workshop on Personality Development

## **Bibliography:**

- 1.Benjamin A. Lahey, An Introduction to Psychology, 1998, Sixth Edition, Tata McGraw Hill EditionMorgan C T, King A.R, Weiz JR,Schopler J, 1993, Introduction to Psychology, Seventh Edition, Tata McGraw Hill Edition
- 2. Elizabeth Hurlock, Personality development, McGraw Hill Co, New Delhi, 1974

Frager and Freidman, Harper Personality and Personal Growth, Row Publishers, New York, 1984

- 3. Bishop Ledford, Harper Interpreting Personality Theories, Row Publishers, New York, 1970
- 4. Theories of Personality, Hall & Lindzey, New York. 1978
- 5. Personality & Personal Growth Frager&Friedman (1985) . Harper Row Publishers, New York
- 6. Feldman Robert, 1997, Understanding Psychology, McGraw Hill Company, New Delhi
- 7. Human Development, Ninth Edition, Diane E Papalia, Sally Wendkos Olds, Ruth Duskin Feildman, Tata Mcgraw Hill, 2004
- 8. Life-Span Human Development Sigelman C,Shaffer D R, Second Edition, Brooks/Cole Publishing,1995
- 9. Child Development, Eleventh Edition, John W.Santrock, Tata McGraw Hill, New Delhi, 2007.
- 10. Child Development, Sixth Edition, Elizabeth Hurlock, 1978, McGraw Hill.
- 11. Developmental Psychology, Childhood and Adolescence, 1999, David R Shaffer, Fifth Edition Brook/Cole publishing Co.

# Paper 10 Basic of Computers

Marks: 50 Hours: 30

# **Objectives**

Enable students to

Equip themselves with skills and knowledge in the area of information technology so as to enhance their performance in their professional practice

Unit	Topics	Hours
1	Working in Excel ,Moving inside a work Book,	5
	Formatting worksheet, Inserting Worksheet,	
	linking worksheets, Inserting Rows, Inserting Columns.	
2	Inserting Sheets, Formatting cells, Formatting rows, Deleting rows,	5
	Deleting columns, Sorting a Database.	
3	MICROSOFT POWERPOINT	5
	Introduction to Power point, Inserting a text, Inserting auto shapes,	
	Inserting Clip arts, Inserting pictures, Slide Layouts, Slide Designs, Adding	
	notes.	
4	Background with slide designs, with patterns, textures, pictures, The	5
	Power point window, Creating presentations with animation Schemes,	
	Creating presentations with Custom Animation.	
	Creating presentations with Slide Transitions, Creating buttons for slides,	
	Action setting for the slides, Presentations with Hyperlinks,	
	Presentations with mouse clicks, Presentations Automatically, Printing	
	Presentations	
5	MICROSOFT ACCESS	5
	Introduction to Access, Creating database using Access Wizard,	
6	Customise a database, Creating a blank database in Access, Database for	5
	specific needs, Creating a forms in Access,	
	Creating a Reports in Access	
		l

Paper - 11: English II

MARKS: 50 HOURS: 30

Objectives:

Increase abilities in areas such as vocabulary, conversation, reading, comprehension, note taking, report writing and summarizing passages.

Understand and appreciate the prescribed text.

Unit	Subject Matter	Hours	References	
1	Conversation pieces (Learning to speak and	5	Access book 2 and 3:	
	understand )		English Conversation and practice by	
			D.H.Spencer,	
			BBC Linguaphone texts.	
II	Comprehension ( Story telling )	5	<ol> <li>English through Reading by</li> </ol>	
			2. Bhaskar	
			3. and Prabhu.	
			4. English language course for	
			5. college	
			6. Book II – Hill and Daswani.	
Ш	Correct English Usage	5	3. Short Remedial English course	
			4. Intermediate English grammar –	
			5. Raymond and Murphy.	
IV	Detailed textual study	15	Eight Short stories by K.N.Vasudeva	
	<ol> <li>The ReapingRace – Liam O'Flaherty</li> </ol>		Panikar.	
	2. "My Lord, the Baby"- Rabindranath		Communication Skills in English by	
	Tagore		K.J.Kumar	
	3. God lives in the Punch- Prem Chand			
	4. The Tax Collector – Pearl Buck.			

Paper 12, Field Work 15 hrs/wk x 12 weeks Total 180 hrs. Marks 100

# **BSW Part II Syllabus**

Semester: III

# Paper 13 Agency Administration

Marks 50 Hours 30

# Objectives

- Understand the concept of effective administration.
- Appreciate the relevance of social work administration as a method of Social Work.
- Develop skills in basic processes of agency administration

UNITS	TOPICS	HRS.
1	Introduction to Social Work Administration as a method in Social Work.  Administrative process. Scope and functions of administration, the multidimensional roles of an Administrator. Basic principles of Administration	5
2	Social Work Organizations. History of Voluntary action in India. Ngos in the social welfare and development sector, Role and functions of nongovernmental organizations. Classification of ngos- service providers, empowerment ngos, support ngos, and umbrella and network ngos	5

3	Administrative Processes Part I: Planning- Importance, principles of planning, steps involved in planning.  Organizing: fundamental principles of organising, organising processes and steps.  Staffing: recruitment, selection, appointment, orientation, promotion, appraisal and termination.  Direction: importance and strategies of direction and supervision	5
4	Administrative Processes Part II: Coordination Principles And Techniques. Reporting: Importance and Steps involved in Reporting. Budgeting: Types and Steps involved in Budgeting. Monitoring and Evaluation: Purpose and Methods of Monitoring and Evaluation.	5
5	Effective Administrative Communication  Definition of communication , communication system, criteria for effective communication	5
6	Skills of an Administrator: Technical skills, human skills and conceptual skills.  Preparing program proposal, Resource mobilization, Time management, Conducting meetings, Team building.	5

- 1. Trecker .H.B.Social Work Administration Principles And Practice. Association press, New York, 1971.
- 2. Trecker.H.New Understanding of Administration, Association Press, New York, 1971.
- 3. Bhattacharya Sanjay , Social Work Administration and Development, Rawat Publications , New Delhi, 2006.
- 4. Skidmore R.A Social Work Administration-Dynamic Administration And Human Relationships, Boston Allyn And Bacon, 1995.
- 5. Singh. N: Principles of Administration, Theory Practices-Techniques Deep and Deep Publications, 2003.
- 6. Kapur.S.K. Principles and Practices of Administration- Mastering The Art of Effective Administration. S.K. Publishers, Delhi 1994.
- 7. P C Tripathi.P. N. Reddy, Principles of Management Second Edition 1971 Tata Mc Graw Hill Publishing Company Limited.
- 8. Allock bebra(ed): Handbook Of Practical Administrative Skills Jaico Publishing House, 1995
- 9. Hardingham Alison Royal Jenny Team Work In Practice- Putting Together, 1995.
- 10. Anthony R. Montebello Work Teams That Work Skills For Managing Cross The Organisation, Jaico Publishing House, Mumbai, 1996.

# **Paper 14 Contemporary Development Problems**

Marks 100 Hours 60

#### Objectives:

- 1. Understand the concept of development and the characteristics of development and under-development
- 2. Analyse the developmental issues and the government response
- 3. Develop understanding about the Indian economic planning as a strategy for economic development.

Unit	Topic	Hours
1	Concept of development	4
	Definitions, Values, Objectives	

2	Characteristics of developing Countries	8
	Low level of living, Low level of production.	
	High rate of population growth, increasing unemployment and	
	underemployment, High dependence on Agriculture	
	Export of primary products, Unfavorable Social and political conditions	
3	Indicators of development	7
	Human Development Index, Human Poverty Index,	
	Gender Development Index, Interstate and Inter -country	
	comparison	
4	Millennium development goals	7
	The formation of the goals, Eight millennium goals. Implementation	
	mechanisms,	
5	<b>Underdevelopment</b> . Historical Perspectives, External factors Internal	6
	factors	
6	Developmental issues. Inequality ,Poverty Indebtedness	10
	Food security, Food Insecurity and Hunger, Population increase,	
	migration, unemployment, poor bank amenities	
7	Government response Five year plans	10
	Poverty alleviation programme, Institutional reforms,	
	Employment Generation Schemes	
8	Introduction to Indian Economic Planning:	8
	Objectives, Achievements and failures, new economic trends.	

- 1. Michael TOdaro 2000, Economic Development, 7<sup>th</sup> Edition, Pearson Education Ltd,
- 2. Vandana Desai and Robert B. Potter, (Ed)The Companion of Development Studies
- 3. Uma Kapila, 2004, Understanding the problems of Indian Economy, Academic Foundation.
- 4. Jean Drez and Amartya Sen, 1997, India Development, second edition, Oxford University Press
- 5. Datt R., and Sundaram K.P.M, 2<sup>nd</sup> Edition, Development issues of India Economy.
- 6. World Development Indicators, 2004, World bank
- 7. Vibhuti Patel and Manish Karne, 2007, Macro Economic Policies and the Millinnum Development Goals, Gyan Publishing House, New Delhi.
- 8. Ian Rox, 1979, Theories of Underdevelopment, Macmillon Press
- 9. Stuart Corbridge, 1995, Development Studies: A Reader, Oxford UNiveity PRss London.
- 10. C.T Kurien, 1974 Poverty and Development The Christian Institute for the study of Religion and society, Bangalore.
- 11. Mukesh Eswaran, 1994, Why poverty persist in India, Oford University Press.
- 12. Chaudhari P, 1978, the Indian Economy, Vikas Publishing House, New Delhi.

# Paper 15 Politics

Marks: 50 Hours: 30

# Objectives:

- Understand various political concepts such as state, constitution, government, power, democracy,
   political parties and public opinion.
- Understand the composition and functions of the Union Legislature and Executive in India.
- Understand Federalism in India and the nature of Centre and State relationship.

UNIT	TOPICS	Hrs
1	Introduction to Politics :	5

	Relevance of the study of polities to Social Work,	
	Concept of State: Elements and Functions,	
	Concept of Power: Meaning, Features	
2	Concept of Democracy : Meaning, features,	5
	Type of democracy: Parliamentary and Presidential Merits and Demerits	
	o Democracy	
3	Political parties, Pressure groups, Public Opinion:	5
	Their meaning, features roles and functions	
4	Constitutional Foundations of Indian State :	5
	Basic values enshrined in the Indian Constitution, Salient features	
5	Composition and Functions of Indian Government:	5
	Union Legislature: Composition role and functions.	
	Union Executive: Composition role and functions.	
6	Concept of federalism :	5
	Federal features of Indian state.	
	Centre and state relations in Indian federation.	

Gokhale, B.K (1984), Political Science, Himalaya Publishing House, Mumbai

Johari, J.C (2004) Principles of Modern Political Science, Sterling Publishers Pvt Ltd ,New Delhi

Jatkar, S.D., Krishna Rao, V (1990), Political Theory and Institutions, Sterling Publishers New Delhi Siwach, J.R (1990) Indian Government and Politics, Sterling publishers, New Delhi

Mehra, A..K, Khanna, Kueck, G.W (ed) (2003) Political Parties and Party system, Sage Publicaations

Dubey, S.N, (20030 Indian political system, Laxmi Narain Agarwal Edu. Publishers Agra Awasthy, S.S (2001) Indian Government and Politics, HAR ANAND publications, New Delhi Sikri, S.C (2002) Indian Government and Politics, Kalyani Publishers, New Delhi

## Paper 16 Education Systems & Services

Marks: 100 Hours: 60

## Objectives:

- Understand education as an instrument of social change.
- Sensitize students towards education as a Right of every child/person
- Develop critical understanding of education as a system in India.
- Develop programme skills in dealing with various groups in education.
- Appreciate the role of social work intervention in the field of education.

Unit	Topic	Hours
1.	Historical review & situational analysis of education system in India: pre-	6
	independence, post-independence, post-reform. National education policy.	
	Analyzing the Formal education system, magnitude and characteristics.	

2.	Goals of education: understanding the leaner needs, characteristics, socio-economic, cultural influence on the learner. Shift of education from "few to all."  The components & basic elements of education: teacher, curriculum, knowledge, skills & attitude	6	
3.	Structure of education system in India, pre-primary to higher, public-private process and structures, (CBSE, Central, municipal school, zilla parishad, ashram schools)	8	
4.	<b>Issues of education-</b> issues related to access, retention, and achievement. urban-rural, unorganized sector	7	
5.	Intervention by Govt. and NGO efforts- policies, programmes, Sarva Shiksha Abhiyan, Campaign for right to education, National Literacy Mission.	7	Bibliograph y: 1. Mali M.G. Education of Mass Mittal publication New Delhi. 2. Ram and Sharma, 'National Policy on Education an Overview.'V
6.	Literacy movement in India and other countries  Perspectives in adult education: Paulo Freire, Mahatma Phule,  Dr.Ambedkar, Dr.Amartya Sen, Mahatma Gandhi	8	
7.	<b>Problems of special groups</b> : girls, minorities, learning disabled, tribal, college youth.	8	
8.	Skills & programmes in implementing education in schools and communities Understanding the learner –needs, characteristics, socioeconomic and cultural factors influencing the learner, principles and conditions of learning.  Steps in planning the NFE-Skills involved, role of educator, use of programme media related with education	10	

ikas Publishing House Pvt.Ltd., New Delhi-1995

- 3. Mohanti, J., Current Issues in Education, Cosmo Publications, New Delhi-1992
- 4. Chavan S., 'Education for All 'Promises and Progress, Rajat Publications, New Delhi-2003
- 5. Rajan, K.R., 'Mass Literacy The Ernackulam Expeirment' Ernakulam District Literacy Society, Cochin, 1991
- 6. Freire Paulo, Pedagogy of the oppressed, Penguin Books, London, 1993.
- 7. Global education an analysis, Commonwealth Publishers,
- 8. P.R.Trivedi, U.KSingh, K.N.Sudarshan(1994) New Delhi

# Paper 17 Graphics & HTML- Language

Marks: 100 Hours: 60

## **Objectives**

Enable students to

Equip themselves with skills and knowledge in the area of information technology so as to enhance their performance in their professional practice

Unit	Topics	Hours
1	Coral draw Introduction, creating designs, Selecting & deselecting objects, Drawing & shaping tools, Using freehand tools, Grouping & ungrouping objects, Choosing outline thickness, Using fill tool	10
2	Inserting Text symbols, clip art, Mirroring objects Rotating & Skewing objects, Using Transform Docker ,Fitting Text to Path, Using power clips, Applying drop shadows, Distortion of effects Distortions Naturally, Combining distortion with blends	10
3	Photoshop, Creation of layers, Tools, Work with shapes Work with lasso tool, Create images with masks, Create a stroke path with the pen tool,	10

	Uses of Healing Brush, Clone stamp tool, Patch tool, Apply patterns with custom tool, Use of eraser tool, Back grounds	
4	use of burn and dodge tools, Shadow highlight command,	10
	Replace colour commands,	
	Variations command, Use of sponge tool, Hue/saturation command,	
	Liquefy filter, Lense Blurr, Resample your image,	
	Crop & straighten your images, Roll Over	
5	HTML	10
	Introduction to Hypertext Markup Language,	
	Definition for HTML, Off Loading of HTML document onto an Internet	
	Server, Browser, Tags, How to write an HTML document, How to save an	
	HTML document, How to run an HTML document, How to demonstrate a	
	Heading, Ordered List Types, Unordered List Types, Definition List,	
	Preformatted Text	
6	How to create symbols, Linking,	10
	Hyper Referencing a gif & jpg file, Tables, Alignment of Text in Tables,	
	Frames, Linking to a website	

Paper- 18 : English III

MARKS: 50 HOURS: 30

Objectives:

Enable students to:

Consolidate and perfect the skills acquired in areas such as vocabulary, class presentation, comprehension, selective record writing and synopsis of articles relevant to social issues.

Unit	Subject Matter	Hours	References
1	Guided Conversations	03	Access Book III
П	Letter Writing – formal letters	02	Communication skills in English
			by K.J. Kumar
Ш	Rapid Reading and Comprehension	10	Oliver Twist by Charles Dickens.
IV	Details Textual study	15	"Ten Short Stories" by Jatin
	<ol> <li>What men live by – Leo Tolstoy</li> </ol>		Mohanty
	<ol><li>The Romance of a busy broker –</li></ol>		
	O'Henry		
	3. A cup of Tea- Katherine Mansfield		

Field Work Begins: 15hrs/week x 12 weeks. Total 180 hrs

# **BSW Part II Syllabus**

Semester IV

## Paper 19 Development Administration

Marks 50 Hours 30

# Objectives

- Understand evolution of development administration.
- Appreciate the role of governance at central, state and local level.
- Understand the structure and the functions of the Local Self Government.

organizations.

• Appreciate the role of voluntary sector, public –private partnership.

Units	Topics	Hours
1	Development Administration	5
	Evolution of development administration, Approach, changing trends.	
	Constitutional distribution of power, Union list, state list, Concurrent list.	
2	Administrative Structure Of Social Welfare at Central Level	7
	Ministry of Social Justice and Empowerment: Structure & functions	
	Four Bureaus: 1. SC Development, 2. B C Development, 3. Disability, 4. Social Defence	
	, their structure and role,	
	National Commission for SC,	
	National Commission for Safai Karamcharis , National Institutes - welfare , developmental schemes, programmes.	
	National Commission For Minorities	
	National Commission For Minorities	
	Administrative Structure At State Level	
	Government of Maharashtra	
	Dept. of Social Justice and Empowerment,	
	Structure & functions at state level, administrative divisions& district.	
	State level Mahamandals (eg. Annabhauh Sathe Mahamandal )	
	MMRDA, MUTP	
3 & 4	Local Self Government Local self govt,	10
	URBAN – Muncipal Corporation of Greater Mumbai.,	
	(elected representative & bureaucracy set up , committees ) ,	
	74 <sup>TH</sup> Constitutional amendment	
	Nagar Parishad , Nagar Palika (Municipal Corporation )	
	Rural- Panchayati Raj zilla parishad , panchayat samati , gram panchayat ( elected	
	representative & bureaucracy , committies	
	73 <sup>RD</sup> Constitutional amendment, gram sabha, GO and NGO Interventions,	
_	Adarsh gaon (Ideal village ).	_
5	Legal Frame Work of an NGO: Role of voluntary organizations,	4
	public – private partnership, Registration of non government organization,	
	Societies Registration Act -1860, The Indian Public Trust Act -1882, Foreign	
	Contribution Act -1976, Personnel policy of the staff	
6	Company's Act - Section 25, Tax exemption for the organisations	4
0	BUDGETS: concept & importance of budgets, planned & unplanned budget, Types of budget- national, state, local self government, NGO.	4
	Budgeting process.	
	Corporate Social Responsibility	
	Corporate Social Responsibility	

# **Bibliography**

- 1. Jain A &Unni S, Development Administration, Seth Publisher Pvt Ltd., Mumbai, 2000.
- 2. Bakshi P.M, Seventh Schedule In The Constitution Of India. Delhi, Universal Law Publishing Co. Pvt. 2000
- 3. www.socialjustice.nic.in,
- 4. www.ncm.nic.in
- 5. www.maharashtra.gov
- 6. www.localgovernmentinindia.org
- 7. Website Of Information Center On Local Governance In India

- 8. Desai Shruti , In Commentary On The Mumbai Muncipal Corporation Act , 1888 III Of 1888 As Amended By The Mumbai Muncipal Corporation ( Amendent ) Act ,43 Of 2000, Mumbai ,Snow White Publishers Pvt. Ltd , 2001 .
- 9. Singh Hoshiyar, Administration of Rural Development, In Administration Of Rural Development in India, New Delhi, Sterling Publishers Pvt. Ltd., 1995.
- 10. Abraham Anita , Formation And Management Of Ngos, Universal Law Publishing Co. Pvt. Ltd., New Delhi, 2003.
- 11. Palekar S. A., 2003, Financial Administration, in Public Administration, Serial Publications, New Delhi.

## Paper- 20 :Health Systems and Services

Marks100 Hours 60

## Objectives:

- Develop an understanding of health problems in India
- Develop capacity to perceive the role of clinical, environment and host factors in the causation, treatment and prevention of disease.
- Develop an understanding of the relationship between development and health status
- Appreciate the role of social workers in promoting qualitative health for the poor

Unit	Topics	Hours
1	Introduction of the Health Care System in India	7
	Concept of health, evolution of the concept of health, National Health Policy,	
	Health Structure, Its evolution and present status.	
2	Public Health Care System in India	8
	Concept of primary health care and community health, PHC/CHC, Rural hospitals,	
	specialized hospitals and training hospitals.	
	Services: Types and critical appraisal of services in the Indian context.	
3	Responsibility for Health, Levels of Health Care	7
	Primary/Secondary/Tertiary Indicators of Health	
4	Health and Development	8
	Privatization of health services, Health Tourism, Reproductive Health, Occupational	
	Health.	
5	Concept of Disease and Epidemiological Cycle, Prevention of Disease.	7
	The role of Agent, Host and Environment, Factors influencing individual, family and	
	community health, Iceberg concept of diseases, Health Education-Principles and	
	Methods.	
6	Communicable and Non-communicable Diseases	8
	Respiratory Tract Infections, Diphtheria / Whooping Cough, TB,	
	Insect borne diseases- Malaria, Intestinal Diseases, Poliomyelitis, Typhoid	
_	Hepatitis, Sexually Transmitted Infection, HIV/AIDS	
7	National Health Programmes	8
	National Malaria Eradication Programme, National Leprosy Eradication Programme,	
	National TB Programme, Total Sanitation Campaign ,STD Control Programme, Universal	
	Immunization Programme, National Family Welfare Programme, National AIDS Control	
	/ National Rural Health Mission	
8	Interventions in the Field of Health and the role of the social worker.	7
	- Role and functions of medical social worker in different settings, namely: Hospital,	
	Institution and community.	

- 1. M.C.Gupta, B.K.Mahajan, 2003, Textbook of Preventive and Social Medicine, Jaypee Bros., New Delhi
- 2. S.Curtis/A.Taket, 1996, Health & Societies Changing Perspectives, Hodder Headling Group, London.
- 3. John MacDonald, 1995, Primary Health Care, Earthscan Pub, London
- 4. Park & Park, Preventive and Social Medicine
- 5. M.C.Gupta; B.K.Mahajan; Textbook of Preventive and Social Medicine Jaypee, Brothers, New Delhi
- 6. . M.Das Gupta/L.Chen/Krishnan (Eds), 1996: Health, Poverty & Development in India; Oxford Press, Delhi.
- 7. Jane Stein, 1997, Empowerment and Women's Health
- 8. Ramchandran/Dharmalingam: Health Education A New Approach; Vikas Publishing House New Delhi.
- 9. K. Mahadevan, 1992, Health Education for Quality of Life; B.R.Publication Group
- 10. Ruchi Mishra, 2006: Health for All Today, Tomorrow; Adhyayan Publishers, N.Delhi.
- 11. A. Singhal/E.M.Rogers, 2003: Combatting AIDS, Sage Publications, N.Delhi.
- 12. Mann/Torantola/Netter (Eds), 1994, 'AIDS in the World', A Global Report, TISS, Mumbai.
- 13. M.C. Gupta/B.K. Mahajan, 2003, Text Book of Preventive & Social Medicine; Jaypee Brothers, N. Delhi.

## Paper: 21 Environment Studies

Marks: 50 Hours: 30

# Objectives:

- Develop sensitivity about the interconnectedness between environment and human beings.
- Understand the connections between environmental issues and development.
- Understand international, national, local governments and the responses of civil society groups to environmental concerns

Unit	Content	Hours
1	Concepts of Environment and Ecology Significant concepts and terminology in the understanding of environmental concerns, Pollution – types, causes and effects on human life	6
2	Environmental Impact on Human Development Inter-connectedness of environment and human life with specific reference to access and control of natural resources like land, water and forests	6
3	Environmental Degradation  Development trends and their impact on environment with reference to industrialization, changes in land-use, new trends in agriculture  Waste Management in urban areas-importance and significant experiments	4
4	Impoverishment of Communities/Populations due to Environmental Issues Project Displacement and impact on people in urban and rural areas. Role of Government, NGOs and civil society with respect to project displacement.	4
5	International and National Legislations for Environmental Issues International protocols and national legislations related to the conservation, protection and restoration of the environment.	6
6	Civil Society Interventions in Environmental Issues	4

Sustainable Development – its concept, goals and objectives
Major international, national and local NGOs working in the field of environmental issues – their role and contribution.

## **Bibliography**

- 1. Erik P. Eckholm, Down to Earth,1991, Affiliated East-West Press , New Delhi
- 2. Murali Krishna, Air Pollution and Control, 1995 Kushal & Co. Kakinada, AP.
- 3. Sven-Olof Ryding, Environmental Management Handbook, 1992, IOS Press, Amsterdam.
- 4. Purohit Kakrani Air, Environment and Pollution, 2002, Agrobios (India)
- 5. Arun Balasubramaniam, 1984, Ecodevelopment: Towards Philosophy of Environment Education
- 6. Vasant Gowarikar, Science, Population and Development, 1992, WHO.
- 7. Joyeeta Gupta, 'Our Simmering Planet', 2001 What to do about Global Warming- Books for Change Bangalore.
- 8. Walter Fernandes, 1989, Development, Displacement & Rehabilitation, Issue for National Debate, ISI, New Delhi.
- 9. Parsuraman S, 1997, Development Dilemma: Displacement in India, Macmillan Press, London
- 10. Peter and Susan Calvert:, 1999, The South, The North and the Environment, London, New York
- 11. V. Paranjpe, 1997, Rehabilitation Policy and Law in India. Right to Livelihood., ISI, New Delhi.

## **Paper 22 Development Communication**

Marks: 100 Hours: 60

# Objectives Enable students to

- Understand the concept of Development Communication and its significance in Social Work practice.
- Develop conceptual clarity of different types of media and their influence on development.
- Learn skills in the use of media for the purposes of development.
- Critical appreciation of values and ethical principles involved in media messages.

Unit	Topics	Hour
		S
1		7
	Basic Communication theory	
	Definition of communication, Purpose, Types, Level, Means, Barriers in	
	communication information. Historical development of Communication in society;	
	Contemporary dimension of communication.	
	Development communication: Meaning of development communication,	
	Relevance of communication to development, Different communication theories	
	and critique.	
2	Media and its influence on Development:	8
	Development paradigms and disparities; Functions and priorities of Media in	
	addressing development issues; Professional ethics and values in media messages.	
	Media as a watch –dog.	
3	Group Media :	10
	Meaning and relevance of group media in development.	
	Introduction to different teaching aids:	
	Photo Language, Posters, Stories, Flash cards, Games, Short films	
	Strengths and limitation of each of the aids, Selecting the appropriate media as	

per the needs. Skills in using the aids

## **Street Theatre**

Meaning of street theatre, Relevance of street theatre in communicating messages, Different aspects of street play, Designing a script for street play. Folk Media

Introduction to folk media – puppets, tamasha, nautanki etc.

Strengths and Limitations of folk media, Relevance of Folk media to development.

4	Public speaking and presentation	7
	Functions of Public speaking, Preparation, Designing the content, Skills for public	
	speaking, Power point presentations	
5	Mass Media:	8
	Meaning and relevance of mass media, Introduction to different forms of mass media,	
	Radio – Developmental programmes on Radio, Community radio, use of radio for	
	development, T.V - impact of TV on different groups, Role of TV in development,	
	Cinema – History of Indian cinema, understanding cinema, cinema a tool for education and development	
	Internet - Strengths and limitations of Internet, Internet for development	
	News paper- Important role of news paper, Critical analysis of papers- news paper	
	reporting, News papers and development issues, Writing letter to editor, preparing a	
	press release.	
6	Social Marketing	8
	Meaning of social marketing, Difference between marketing and social marketing,	
	characteristics of social marketing, Ps in social marketing, Case studies of social	
	one determined of decide marketing, i.e. in decide marketing, date decide of decide	
	marketing programmes.	
7	marketing programmes.	8
7	marketing programmes. Media Advocacy and Social mobilization .	8
7	marketing programmes.  Media Advocacy and Social mobilization .  Globalization, Mass Media, Culture and Development:	8
7	marketing programmes.  Media Advocacy and Social mobilization.  Globalization, Mass Media, Culture and Development:  Local cultural needs and development, National & International media organisations &	8
7	marketing programmes.  Media Advocacy and Social mobilization.  Globalization, Mass Media, Culture and Development:  Local cultural needs and development, National & International media organisations & policies (UNESCO) addressing imbalances in development, Globalisation of Media,	8
	marketing programmes. Media Advocacy and Social mobilization.  Globalization, Mass Media, Culture and Development: Local cultural needs and development, National & International media organisations & policies (UNESCO) addressing imbalances in development, Globalisation of Media, Democratization of Communication, Changing face of Indian Media; Prasar Bharti Bill.  Right to Information	8
<b>7</b>	marketing programmes. Media Advocacy and Social mobilization.  Globalization, Mass Media, Culture and Development: Local cultural needs and development, National & International media organisations & policies (UNESCO) addressing imbalances in development, Globalisation of Media, Democratization of Communication, Changing face of Indian Media; Prasar Bharti Bill.	

## Bibliography:

- 1. Kumar K.J. 2006, "Mass Communication in India", 3<sup>rd</sup> Edition, Jaico Publishing House Mumbai.
- 2. MacBride S. ,1982 ," Many Voices One World", UNESCO, (Low Cost edition) Mohan Primlani for Oxford & IBH Publishing Co. New Delhi.
- 3. Singh D., 2004, "Mass Communication and Social Development", Adhyayan Publishers, New Delhi.
- 4. Pereira M.,1994, "Development Communication Hand Book: Ideas, Skills, Illustration", Satprakashan Sanchar Kendra, Indore, M.P. India
- 3. Sondhi K., 1985, "Communication and Values", Somaiya Publications Pvt. Ltd., Mumbai
- 4. Parasar A., "Impact of Internet on Society", Aavishkar Publishers, Jaipur, India.
- 5. Singh S.P., 2005, "Media Psychology", Sublime Publications, Jaipur, India.
- 6. Bhargava G., 2004, "Mass Media & Public Issues", Isha Books, Delhi.
- 7. Mass Media 2001" (Chapters Part I & II Research, Reference and Training Division, Min. of Information & Broadcasting, Publication Division, Govt. of India.

Paper - 23: English IV

MARKS: 50 HOURS: 30

# **Objectives:**

## Enable students to:

Consolidate and perfect the skills acquired in areas such as vocabulary, class presentation, comprehension, selective record writing and synopsis of articles relevant to social issues.

U	Subjec	t Matter	Hours	References
n				
it				
I	Revisio	n of guided conversation and	05	Access Book II, III, IV
	Compr	ehension		
Ш	Revisio	n of correct language usage	05	TOEFL
П	Letter	Writing – formal and informal letters	05	Communication Skills in English
1				by K.J Kumar
1	Details	textual studies	15	
V	1.	The Earth – E Bates		Ten Short Stories by
	2.	A case of Identity- Arthur Conan		Jatin Mohanty
		Doyle		
	3.	The Rocking- Horse Winner – D.H.		
		Lawrence		
	4.	The Bet _ Anton Chekov		
	5.	The Highway- Ray Bradbury		
	6.	A Canary for one – E. Hemingway		
	7.	Lawley Road- R. K Narayan		

Paper 24, Field work: 15 hrs/week x 12 weeks Total 180 hrs Marks 200

**BSW Part III Syllabus** 

Semester: V
Paper- 25: Research

Marks: 50 Hours: 30

# Objectives:

- Recognize and utilize research as a process in social work practice.
- Understand quantitative research methodology and basic univariate statistics
- Conduct a simple and need based survey relevant to field practice

Unit	Topic	Hours
------	-------	-------

1	Meaning&Relevance of Research	5
1	Meaning of Social Work Research, Research & Scientific method,	
	The Uses of Research in Social Work Practice, Ethical issues in	
	Research	
2	Planning for a Research Study	5
	Problem Identification: Literature review, Delimitation of Scope,	
	Specifying Objectives, Hypothesis, Stating the Rationale.	
	Problem formulation: Concepts and Operational Definition, Variables and	
	Indicators, Measurement of variables	
3	Research Design	5
	Meaning, Contents, Functions.	
	Types and Features: Survey Design, Exploratory design, Descriptive design,	
	Explanatory design.	
4	Sampling	5
	Meaning& Relevance of sampling. Types of Sampling: Random Sampling	
	Techniques, Non random Sampling Techniques.	
5	Tools of Data Collection	5
	Different Methods and Tools of Data Collection.	
	Rationale for Choosing a particular tool for Data collection.	
	Preparation and administering of the tools in Survey Research.	
6	Data Processing and Analysis	5
	Data processing: Meaning, Functions. Editing. Categorizing. Coding& Code Book.	
	Tabulation. Data Analysis. Data Interpretation	
	Use of Simple statistics: Percentages, Measures of Central tendency, Report	
	Writing.	

Note: Theory is reinforced through simple research exercises, so that the student develops the confidence to collaborate as part of a research team.

# **Bibliography:**

- 1. Rubin, and Babbie, E, (2001) Research Methods for Social Work, Wadsworth, Belmont (USA) (chapters1, 4)
- 2. Polansky.N.A (ed) (1975) Social Work Research, University of Chicago Press, Chicago (Introduction, Chapter
- 3. Lal Das.D.K. (2005), Designs of Social Research, Rawat Publication, Jaipur
- 4. Babbie e. (2004), the Practice of Social Research, Wadsworth, Belmont(USA) (chap 1)
- 5. Singleton Jr. R.A and Straits.B.C, (1999) Approaches to Social Research Oxford University press, New York
- 6. Ramachandran,p.(1993), Survey Research for Social Work,Institute of Community Organization Research, Mumbai
- 7. Nachmias.F.C and Nachmias.D (5<sup>th</sup> ed) (1996) Research Methods in the Social Sciences, Arnold,London (chapters9,10,11)

## Enable students to

- Understand the theoretical perspectives for effective interventions with individuals and families
- Provide an exposure to the Generalist practice skills while working with individuals so as to develop a sound practice base in students.
- Understand the different types of problems, their interrelatedness, dynamics, their impact on individuals, families and groups

UNIT	Topics	HRS
	Historical development of direct practice with individuals and families, underlying	
	philosophy of direct practice, practice principles of working with individuals and	
1	families.	5
	Historical background of family social work, underlying principles guiding family	
	social work, Family concept[inclusive definitions on the family], human rights and	
	the family,[individual rights to have a family, the individual rights within the family	
2	and families rights with reference to the environment] family as a system,	
	developmental stages and the variations affecting the family life cycle.	5
3	Problem solving processes while working with individuals,	5
	Components: person, problem, place and process.	
	Overview of the helping process: Phase I - exploration, engagement, assessment	
	and planning. Phase II - implementation and goal attainment. Phase III- termination,	
	planning maintenance strategies and evaluation.	
4	Assessment techniques while working with individuals and families - Family	5
	dynamics, Family meetings, Graphing family composition, Genogram, Charting the	
	family's relationship with the ecosystem-ecomap/family communication map,	
	interviewing family units. Home- visits, importance of professional relationships –	
	transference and counter transference reactions in social work.	
5	Recordings- importance of recordings while working with individuals and families.	5
6	Problem solving techniques while working with individuals and families.	5
	Supportive Technique: Acceptance, Sympathy/Empathy, Assurance, Facilitation of	
	expression of feelings, Allaying feelings that are overpowering, Building of self	
	confidence, Encouragement, Being with the client, Emotional support, Action	
	oriented support.	
	Resource mobilization and Environmental modification: Providing or procuring	
	material help, Change of physical environment.	
	Enhancing information and knowledge.	
	Counseling Techniques: Reflective discussion, Motivation, Clarification Correcting	
	perception of the viewer, Modeling Role playing, Partialisation, Removing guilt	
	Feelings, Universalisation, Setting limits, Confrontation, Renewing family links,	
	Improving communication patterns, Changing attitudes.	

## **Bibliography**

- 1. H.Hepworth, Ronalld H Rooney, 1997, Direct social work practice –theory and skills, fifth edition Joann. Lauren. brooks/cole publishing company
- 2. Dean Louis Johnson, 1989, social work practices a generic approach [third edition], allyn and bacon
- 3. Howard Goldstein, 1973 social work practice a unitary approach, university of south Carolina press
- 4. Murli Desai ,1994 family and intervention a course compendium tata institute of social sciences
- 5. R.k., upadhay [ed],2003 social casework a therapeutic approach rawat publications
- 6. Helen Pearlman: social case work –a problem solving process, university of chicago press, 1957

- 7. Grace Mathew: an introduction to case –work, tata institute of social sciences, 1992
- 8. Alfred kaudishir,1990,the social work interview-a guide for human service professionals ,third edition: Columbia university press.

## Paper – 27 Groups

Marks: 50 Hours: 30

Objectives:

Enable students to:

Understand the relevance of social group work as a method of Social Work

Develop an understanding of various types of groups, their processes and dynamics, stages of development and models of interventions

Appreciate and utilize different types of recording in group work to enhance self learning Develop skills in work with for therapeutic and non therapeutic purpose.

UNIT	Topics	HRS
1	Historical development of social group work as a method in social work. The focus of group work practice. Values in group work practice. Principles of working with groups.	5
2	Classification of groups: formed and natural groups. Typology of groups: treatment and task groups.  Treatment Groups: educational growth, remedial, socialization.,  Task Groups: committees, administrative groups, delegate teams, treatment groups, social action groups.  Therapeutic Groups	5
3	Understanding group dynamics: communication and interaction patterns, group attraction, social control and group culture.	5
4	Group functions and roles: Task behaviors; Maintenance behaviors; Task and maintenance roles, Self-interest behaviors.	5
5	Group work recordings types of recordings and importance of recordings in social work	5
6	Group work interventions in specific settings: application of group work techniques in the context of working with specific groups, special groups and specific settings. Role of a group worker.	5

## **Bibiliography**

- 1. Harleigh b. Trecker, 1960 Social group work principles and practices., New York the women's press
- 2. Robert f. Rivas, Ronald w. Toseland,1995 introduction to group work practice, Mc Milan publishing company.
- 3. Marianne Schneider Corey: 1971, Groups Processes And Practice third edition brooks/Cole publishing company.
- 4. Harleigh b. trecker [ed]1954 foundations and frontiers whiteside,inc.william morrow and company
- 5. Konopka, Gisela, 1970 Group work in the Institution, Association press, New york,

Paper – 28, Communities
Marks 100
Hours 60

## Enable students to

Develop understanding of communities as unit of intervention

Acquire analytical understanding of community dynamics and conflicts

Develop critical appreciation of different approaches to community organization and strategies involved

Develop sensitivity towards multifaceted composition of society and the issues of varied component groups

Unit	Topics	Hours
1	Community Organisation- History	4
	History of Community Organisation in the West – post-Indudstrialisation phase to contemporary times: Community Development; Social Action to Rights-Based Perspective History of Community Organisation in India – post-Independence period to present day situation: Community Development programmes to people's organizations to new social movements and citizen-groups.	
2	Community Organisation – Concept and Definitions	4
	Concepts of community, community development and community	
	organization.	
	Principles and values of Community Organisation	

3	Process of Community Problem-solving	10
•	Initial phase and fact-finding techniques.	10
	Importance of PRA and some of its main techniques	
	Social context of problem and its linkages to economic and political	
	, , , , , , , , , , , , , , , , , , , ,	
	systems.	10
4	Understanding Community Dynamics	10
	Sources of power and power structure in the community – urban and	
	rural. Concepts of power.	
	Leadership styles, community leadership and training of community	
	leaders. Caste, class, gender in Community Organisation	
5	Understanding Community Conflict	8
	Types of conflict in communities and strategies for conflict-resolution.	
	Strategies for Consensus, Conform and confrontation. Factors to be	
	considered while selecting strategies; SWOT Analysis.	
6	Overview of models and approaches in Community Organisation	8
	Locality Development, Social Planning, Social Action – significant	
	features and role of the organizer in each.	
7	Strategic Planning	8
	Organizational techniques in Community work.	
	Direct action strategies, mobilizing mass action, Building people's	
	Organisations and empowering them; concretization.	
	Capacity building and training of committees and CBOs in Community	
	work.	
	Sustaining Advocacy campaigns, networks, coalition and e-groups for	
	furthering issues.	
8	Current issues in Community Organisation with respect to urban and	8
	rural development and government and NGO interventions.	U
	Housing and urban planning	
	, , ,	
	Rural development and poverty alleviation	
	Tribal Development and livelihood issues	

# **Bibliography**

1. Encyclopedia of Social Work in India: Vol II

- 2. Rajni Kothari: Politics and People 1989- Vol II; Ajanta Publication.
- 3. Arthur Dunham 1965: Community Welfare Organisation T.Y.Crowell Company NY
- 4. Siddiqui H.Y:1997: Working with Communities An Introduction to Community Work. Hira Publisher.
- 5. Somesh Kumar 2002: Methods for Community Participation. Vistaar Publication, New Delhi.
- 6. Shah A.M.1996: Social Structure and Change: Community Organisation and Urban Communities. Sage Publication, New Delhi
- 7. P. Sainath.1996: Everybody Loves A Good Drought; Penguin Books India.
- 8. Desmond D'Abreo.1989 (Rev Ed) From Development Worker To Activist. DEEDS, Mangalore, Karnataka
- 9. Kramer and Specht: 1975(2nd Edition); Readings in Community Organisation practice. Preatice-Hall: USA.
- 10. Ledwin Margaret -2006: Community Development- A Critical Approach. Rawat Publication.
- 11. Rothman: 1976: Promoting Innovation and change in organisations and Communities: A Planning House.
- 12. Bokil Milind: 1987: Community Development- An attempt by peoples Multipurpose Development Society.
- 13. Pandit Vivek: 2000. Fearless Minds; National Centre for Advocacy Studies, Pune
- 14. Kumar G.:2006: Local Democracy in India: Interpreting Decentralization., Sage Publication London
- 15. Shah G.2004: Social Movements in India, Sage Publication 'New Delhi
- 16. United Nation 1996: Community Development in Urban Area.
- 17. Rath G.C(ed.)2006: Tribal Development in India,
- 18. Sage Publication, New Delhi

## PAPER -29, Human Behaviour

MARKS: 100 HOURS: 60

#### **Objectives:**

Enable students to

Develop a basic understanding of the various aspects and characteristics of human behaviour and its implications on individuals, groups and the society at large

Develop an understanding of normal and abnormal behaviour and promote positive and healthy living in people

Develop knowledge and sensitivity towards mental health problems in adults and children Understand the role of a social worker as part of an inter-disciplinary team in the area of mental health

UNIT	TOPIC	HOURS
1	Relevance of the study of Human Behaviour to Social Work Practice Understanding the concept of Human Behaviour	4
2	Study of Basic Concepts in Social Psychology Perception, Emotion, Motivation & Learning	9
3	Attitude, Prejudice, Stereotyping, Mass Behaviour and Aggression Theories, Characteristics and Implications	8
4.	Conflict and Stress Management Concept of Conflict and Stress, Types of Conflict and Coping with Stress	5
5	Mental Health-I Concepts of Normality and Abnormality Behaviuoral and Mental Illness of children and Adults Causes, Classification, and Treatment Approaches. An Overview	9
6	Mental Health-II Psychological Assessment- Concept, Need for Testing, Types of Tests and the use of various tests. Policies and Legal situation related to Mental Health in India	9

7	Community and School Mental Health Community Mental Health-Preventive,	8
	Promotive and Remedial Approaches	
	Various Approaches in School Mental Health Programme	
8.	Multidisciplinary Approach in the Field of Mental Health and the Role of the Social	8
	Worker Subfields of Psychology and the role of Interdisciplinary Team in Mental	
	Health	

#### **BIBLIOGRAPHY**

- 1. Nicky Hayes, Foundations of Psychology: An Introductory Text,1994,Routlede
- 2. Clifford Morgan, King, Weinz &Schopler, Introduction to Psychology, Seventh Edition,1986, New Delhi Tata MCgraw Hill Publishing Co Ltd
- 3. Robert S Feldman, Understanding Psychology, 2004, New Delhi, Tata Mcgraw Hill Publishing Co Ltd
- 4. Benjamin Lahey, An Introduction to Psychology, Sixth Edition, 1998, New Delhi, Tata McGraw Hill Publishing Company Ltd.
- 5. Psychology, Saundra K. Ciccarelli, Glenn E Meyer, 2006 Pearson Education.
- 6. Supriya Paliwal, Social Psychology, RBSA Publishers, 2002
- 7. Jeffrey S Nevid, Spencer A Rathus, Beverly Greens, 2003, New Jersey, Prentice Hall
- 8. Donna M Gelfand, Clifford J Drew, Understanding Child Behavior Disorders, Fourth Edition , 2003, Thomson, Wadsworth
- 9. Nolen Hoeksema Susan, Abnormal Psychology, Third Edition, 2005, New Delhi, Tata McGraw Hill Publishing Company Ltd.
- 10. Murthy R Srinivasa & Others, Manual Of Mental Health Care for Multipurpose Workers, Bangalore, ICMR, Centre for Advanced Research, MCMH, 1988

## Paper – 30, Gender Issues

Marks: 50 Hours: 30

# Objectives Enable students to

- Develop respect and recognition for women as equal contributors to development
- Acquire knowledge about different kinds of oppression on women and acquire skills in dealing with gender issues
- Develop an appreciation of governmental and nongovernmental initiatives towards women's empowerment and utilize relevant schemes in their practice.

UNIT	TOPIC	HOURS
1	Scope and Significance of Gender Sensitivity in the professional practice of Social Work.	5
	Evolution of Gender Studies.	
	Relevance of Gender Studies in Social Work.	
2	Gender related stereotypes, myths and misconceptions.	4
3	Status of Women in India: Historical perspectives on women in India,	4
	Socio-religious reform movement of the 19 <sup>th</sup> century and role of socio-religious	
	reformers, Pre and Post independence period	
4	Patriarchal Factors influencing the status of women:	5
	Religion, Economic, Health, , Media, Caste and class, Politics.	
5	Gender related Violence: Concept, Definition, and types of Gender related violence	6
	Interventions: legal measures, social welfare services- Government and Non	
	Government. Legal measures, Social welfare services of Government and Non	
	Governmental organizations.	

National and international initiatives for the empowerment of women in India.

Constitutional rights for women. Government Departments at the national and State level. Towards Equality Report, 1974, National Perspective Plan ,1988, Shramshakti Report, 1998. National Commission For Women, 1992. National Plan Of Action For The Girl Child,(1991-2001). Five Year Plans. National Policy For Empowerment of Women, 2001. Schemes For Women's Empowerment. UN Decade and its impact. (1975-1985). Beijing Conference, 1995 and its relevance to India. UN Initiatives:1995-2006.

## **Bibliography**

- **1.** Poonacha V, "Understanding Women Studies", 1999, Research Center for Women's Studies, SNDT University, Contribution to Women's Studies Series: 11(Also refer 1-10)
- 2. Rajkumar P, Devi R, Indian Woman Today Deep PublicatioJha, Pujari n Women Tradition, Modernity & Challenge, Vol. 1: Women Liberation & Social Change, Vol. 2: Women in Flames, Vol. 3: Women Professionalism, 1998, Challenges and Prospects, Kanisha Pub. D. B
- 3. Bhasin K, Khan N, Some Questions on Feminism and its Relevance in South Asia, Gender Basis,1986, Revised 1999, Kali for Women, Women, Unlimited, New Delhi.
- 4. Andal N, Women and Indian Society, Opinions and Constraints, 2002, Rawat Publications
- 5. Bose M, Faces of Feminine-In Ancient, Medieval and Modern India, 2000, Oxford University Press
- 6. Desai, N. & Krishnaraj, M, Women and Society In India, 1987, Ajanta Publications, Delhi
- 7. Rao A, Gender and Caste Issues in Contemporary, 2003, Indian Feminism: Kali for Women, New Delhi
- **8.** Poonacha V, Women Empowerment and Political Participation, 1993, Gender and Politics: Book 3, Research Center For Women Studies, SNDT, Women's University
- 9. Kudchedkar S, Women Against Violence: Violence Against Women, 1998, Pencraft International
- 10. India's Five Year Plans, Complete Documents, First Five Year Plan(1951-1956) to Tenth Five year Plan(2002-2007), 2002-2007, Plus Midterm Appraisal, Academic Foundation, New Delhi, 2005, Planning Commission of India
- 11. National Perspective Plan for Women, 1988-200A.D, 1988, Minister of State For Youth Affairs, Sports, and Women & Child Development (301.412)
- 12. Committee on the Elimination of All Forms of Discrimination against Women 111(CEDAW)Nair L ,International Women's Decade: A balance Sheet,1984, Center For Women's Development Studies, New Delhi

Paper 31, Disability

Marks: 50 Hours: 30

#### **Objectives:**

- Develop an understanding of the various types of disabilities and their causal factors; and its familial and societal impact.
- Understand the changing perspectives when working with persons with disability.
- Develop understanding of the specific problems faced by disabled women and girls in India.
- Review International conventions on disability and examine legislations, national planning efforts and policies of the government and Voluntary organizations in the context of human rights of persons with disability in India.
- Understand the roles of different professionals in the multi-disciplinary rehabilitation team with an emphasis on the role of the social worker as a vital member of the team.

U	Content	Hrs
n		
it		
1	Definition of Disability. Different categories of disability. Causes, assessment,	6
	treatment or rehabilitation modalities	

2	Impact of disability on different areas of the individual's growth and development; Persons with disability-their familial and societal contexts; Disabling and enabling environments and their impact on the quality of life of persons with disability; problems and issues faced by them related to activities of daily living, education, sexuality, integration, employment and interpersonal relationships	7
3	Gender dimensions of Disability, Issues faced by women and girls with disability such as survival, mental health and self-esteem, bio-ethics and reproductive health, issues related to violence and abuse, specifically child abuse.	5
4	International and national perspectives and approaches to rehabilitation. International initiatives and UN instruments, the convention on the rights of persons with disability	4
5	Analysis of provisions in the Constitution of India and related legislations- The persons with Disability Act, the Rehabilitation Council of India Act, the National Trust Act, inclusion of PWDs in other legislations. Action taken by the government and their inclusion in development and rehabilitation, using the rights based perspective.	5
6	Role of different professionals in the multi-disciplinary rehabilitation team. The role of the social worker as a vital member of the interdisciplinary team.	3

- 1. Chandra, K., (1994). Handbook of Psychology for the Disabled and Handicapped, New Delhi Anmol Publications.
- 2. .Rauch J.B. (1988). Social Work and the Genetics Revolution: Genetic Services. Social Work Journal of the National Association of Social Workers, No.5, 389
- 3. Biglan A.W., VamJasselt V.B., Simon J. (1988). Visual Impairment. In VanHasselt V.B.(Ed.), Handbook of Developmental and Physical Disability (pp.471-562). New York: Perganon Press.
- 4. Bloom F. (1974). Our Deaf Children, London: Martins Publishers Ltd.
- 5. Matson J.L. (1988). Mental Retardation in Adults. In B.B. VanHasselt (Ed.). Handbook of Developmental and Physical Disabilities (pg.353-369).
- 6. 1.Chaturvedi, T.N. (1981). Administration for the Disabled: Policy and Organisational Issues. New Delhi: I.I.P.A
- 7. Mohsini, S.R. & Gandhi, P.K. (1982). The Physically Handicapped. Delhi: Seema Publications
- 8. Narasimhan, M.S. and Mukherjee, A.K. (1988). Disability: A Continuing Challenge. New Delhi: Wiley Eastern Ltd.
- 9. Thuppal, M. & Jayanthi, N. (1992). Impact of Intervention on the Parental Perceptions and Expectations of their Mentally Retarded Children. The Indian Journal of Social Work.
- 10. Alur Sathi, 1999 Women with disability. Action Aid Disability News. Vol.no.1 and 2, 11-14.
- 11. Bhambhani, Meenu, 1999 The burden of woman with Disabilities, Action Aid Disability News. Vol. No.1 and 2, 22-30
- 12. Raju Shoba, 1996 Gender and Disability. Ability July-Sept. 1996, 21-22
- 13. Desai, Capt. H.J.M. (1983). U.N. Concern for the Disabled. U.N. World Programme of Action Concerning Disabled Persons, France: Rehabilitation, Training and Employment Committee of the World Council for the Welfare of the Blind.
- 14. Goldenson, Robert M. (1978). Disability and Rehabilitation Handbook, McGraw Hill Inc.
- 15. .Egan, E. (1982). The Skilled Helper. 3<sup>rd</sup> edition. Brooks/Cole.
- 16. Oliver, M (1988). Social Work with Disabled people. London: The Macmillan Press.

Field Work Begins: 15hrs/week x 12 weeks. Total 180 hrs

Semester: VI

## Paper – 32 Integrated Practice in Social Work

Marks 100 Hours 60

Objectives:

Enable students to:

- Understand the changing approaches and trends in social work practice.
- Develop an understanding of critical practice and its application in social work practice.
- Appreciate ones role as change agent

Unit	Topic	Hours
1	Evolution of Integrated Practice Approach Concept and definition, Paradigm	5
	shift from remedial to developmental, method centered to problem focused.	
	Local to Global International Social Work. Human Right Perspective. Merits	
	and Demerits of Integrated Practice Approach.	
2	Theory base of Integrated Practice Approach: Systems Theory, Macro practice,	9
	Ecological model, PIE model, Critical practice, Remedial Practice – the value	
	base and relevance to Indian context.	
3	Problem solving strategies: Issue based work in different settings.	3
4	Social work intervention models : case studies	5
5	Challenges in Social work education and Practice: Professional Associations-	5
	Regional, National and International levels.	
	Role of social worker.	
	Interdisciplinary and multi disciplinary approach.	
6	Ethical Dilemmas in Social Work Practice.	3

#### Seminars 30 hrs

**Note:** There will be preparation and presentation of papers at a seminar by each student carrying 40 per cent marks as the internal assessment, on topics from subjects of Education, Health, Unorganized Labour, Disability and Ecology. There will be no Mid Semester Test in this paper.

## Bibliography:

- 1) Netting Ellen; Social Work; Macro Practice, Longmans Green and Company, New Yark.
- Krist Ashmen, Karen, 2003; Introduction to social work and social welfare. Critical thinking perspective, Singapore.
- 3) Allen June (2003) ;Critical social work, an Introduction to theories and practice. Rawat Publications.
- 4) Johnson Louise, 1989; social work practice; A generalist approach, Allyn and Bacon.
- 5) Bailey Roy, Brake mike; 1975; Radical social work, Edward Arnold Publishers.
- 6) Goldstenin Howard, 1973, social work practice, A unitary approach, University of South Carolina.
- 7) David Cox, Pawar Manohar(2006)International social work issues, strategies and programmes, Vistaar Publications.
- 8) Lena Dominell, 2005, social work, theory and practice for a changing profession, Policy Press, U.K.
- 9) Josantony Joseph and Gracy Fernandes, 2006, Ethical dilemmas in social work, Research Unit College of Social work Nirmala Niketan, Mumbai.

#### Paper- 33 Informal Sector

Marks: 100 Hours 60

Objectives:

- Define and understand the characteristics of informal sector work force.
- Understand the people and problems of the informal sector work force in urban and rural areas.
- Critically review legislations and social security measures related to the informal sector.

Understand efforts made by NGOs and Trade Unions to address the issues of informal sector.

Develop appreciation for the contributions of informal sector work force to the development of

the country.

Units	Topics	Hours
1.	Defining Informal sector: Magnitude, Concepts, Historical evolution, Globalization and the informal sector	7
2.	Characteristics of informal sector: Socio economic profile of the workers, Employment pattern, Wage pattern, Skill formation, Gender perspective,	6
3.	Migrant informal workers: Factors causing migration.  Types of migration, Profile of the migrant workers, Rights of the migrant labor force.	5
4.	Profile and the problems of the informal work force in the Urban areas: Self employed, Informal workers in Small scale Industry, Informal workers in Home based industry, Informal workers in Construction industry, Informal workers solid waste management industry.	10
5	Profile and the problems of the informal work force in the rural /coastal/forest areas: Self employed Informal workers in the agriculture/pastoral communities.  Informal workers in the mining and allied industry- mines, quarries ,sand dredging, Informal workers in fishing industry and Salt pans	10
6	Legislations and social security measures for the Informal workers: National labour commission reports, Legislations for the informal workers.	7
7	Government response to Informal labor force: Role of the Financial institutes in the informal sector-banks, credit Societies, Social security measures government corporations, Ministry of small scale industry.	7
8	Organizing the informal work force: NGOs, Trade Union, Cooperative movements, Micro-credits, Social entrepreneurship.	8

Exposure visits will be arranged to Government/ Semi- government organizations, NGOs, Trade Unions and Cooperatives working with informal work force as part of the course.

# Bibliography:

- 1. Decent work and the informal economy', Report VI, 2002 International Labour Office .Geneva. .
- 2. Sarath Davala, 1994, Unprotected Labor In India'
- 3. Dutt .R& Sundharam -Indian Economy (2006 edition) .S.Chand &Co, New Delhi.
- 4. Desai, Vasant Small scale industries and Entrepunership (2001) .Himalaya publishing house ,Mumbai.
- 5. Abdul Aziz (1984),'Urban poor and urban informal sector'Ashish publishing house, New Delhi

- 6. Martha Chen, Renana Jhabvala, Frances Lund, 2002, 'Working paper on the informal economy -supporting workers in the informal economy, a policy framework, employment sector, International Labor Organisation.
- 7. Report of the national commission on labor (2002-1991-1967), Economic Indian Informal Services, 2003.
- 8. Renana Jhabvala, RKA Subramanya 'The Unorganized Sector work security and social protection.
- 9. Agarwal..A.N (2001) .- Indian economy: problems of development and planning, Vishwas Prakashan, Mumbai

# Paper - 34 The Elderly

MARKS: 50 HOURS: 30

# Objectives:

- Understand the demographic profile of the elderly in India
- Develop knowledge about and sensitivity towards the various characteristics, changes and special needs of individuals during the developmental stage of late adulthood
- Cultivate ability to challenge personal stereotypes of aging while gaining an understanding of the changes during this period.
- Identify and utilize various services and programmes that would promote the quality of life for the Elderly

UNIT	TOPIC	HOURS
1	Demographic Profile of the Elderly and its implications: Concept of Ageing, Demographic Profile of the Elderly and its implications, Globalization and Ageing, Human Rights Perspective in Understanding Older	5
	Adults, Myths and Assumptions about Ageing	
2	Theoretical Approaches/ Perspectives on working with the Elderly: Theoretical Approaches for working with Older People, Disengagement Theory, Activity Theory, and Continuity Theory. Psycho dynamic, Ecological, Lifespan.	5
3	The characteristics, changes and special needs of individuals during the developmental stage of Late Adulthood The changes (Physical, Mental and Emotional) and special needs of Older Adults, Factors affecting Health Ageing, Importance of promoting Healthy Ageing, Concept and Components of" Quality of Life", Ageing and methods of coping with biological and mental changes/degeneration during Late Adulthood.	5
4	Issues and influences affecting the aged. Gender dimensions of ageing. Rural urban perspectives, migration, disability, Socio-Economic and Demographic implications, Health implications	5
5	National and international governmental and nongovernmental initiatives, policies, schemes and legal provisions for Older Adults. UN Policies and Programmes for Older Adults. National Policy on Ageing in India. Constitutional provisions and legal provisions for Older Adults in India. Role of Government and NGOs in the development of adequate services for the rural elderly.	5
6	Types of Services and Schemes for the Elderly: Residential and Non-Residential(Day Care Services, self Help-Groups and Home-based Care)Welfare Schemes-Financial and Social Security, Housing, Access Services. Preparing for the late adulthood stage.	5

- 1. An Aging India: Perspectives, Prospects and Policies, Phoebe S. Leibig, S. Irudaya Rajan, Rawat Publications 2005,
- 2. Social Situation of the Aged in India, A.S. Kohli, Anmol Publications Pvt Ltd, New Delhi, 1996
- 3. Older Persons in India: Dr Arvind K.Joshi, Serials Publications, 2006, p33
- 4. The realities of Ageing-An Introduction to Gerontology, Kart, C.S., 1997, Boston, Allyn & Bacon
- 5. Social Gerontology: A Multidisciplinary Perspective, Fifth Edition, Nancy Hooyman, H.Asuman Kiyak, Allyn & Bacon,1999
- 6. Gerontological Social Work in India: Some Issues and Perspectives/edited by Murli Desai and Siva Raju. Delhi, B.R., 2000,
- 7. Bio-Social dimensions of Ageing, 2000, Shimla Institute of Advanced Studies.
- 8. Ageing; Concepts and Controversies, Moody, H. 2000, California: Sage Publications
- 9. Changing Indian Society and Status of Ages, Husain, M.G., 1997, New Delhi: Manak Publications
- 10. Ageing-Human Development, Modi, I.(ed), 2001Jaipur: Rawat Publications
- 11. Handbook of Indian Gerontology, P.V.Ramamurti D Jamuna, Serial Publications, 2004
- 12. The Greying of India, Chakraborti, R.D., 2004, New Delhi, Inter-India, C
- 13. India's Elderly 'Burden or Challenge? Rajan I Mishra, U.S.and Sarma S.P., 199,New Delhi, Sage Publications

Paper - 35: Para Legal Education

Marks: 50 Hours: 30

## Objectives:

- Develop basic understanding about Indian Legal System- procedures and essential laws in practice.
- Understand the operational aspects of the Police System and Court Procedures.
- Acquire basic understanding about the Legal Aid Services.
- Acquire skills to make appropriate use of Legal Procedures.

Unit	Content	Hours
1.	Introduction to Indian Legal System and its Structure:	5
	Indian Constitution, Major Acts-India Penal Code /Criminal Procedure Code,	
	Evidence Act, Civil Procedure Code.	
	Structure of Police. Overview of Hierarchy of Courts and Prison Administration.	
2.	Indian Constitution	5
	Preamble, Fundamental rights and Directive Principles of State policy	
	Amendments to Fundamental Rights and Directive Principles of State Policy	
3.	Indian Judicial System	5
	Structure, Criminal Courts and Civil Courts, Nature and Types of Civil /Criminal	
	Cases, Procedure of civil suit notice, affidavit, plaint.	
	Criminal Courts: Magistrate and Sessions, City Civil courts, Family Courts,	
	Consumer Courts, High Court, Supreme Court.	
4.	Concepts and procedures in Law enforcement: NC,FIR, Arrest, Summons,	5
	Warrant, Bail, Charge Sheet, Police Custody and Judicial Custody, Rights of Arrested	
	Person, Rights of Women and Children in Jail.	
5.	Writ petitions: Habeas corpus, mandamus, prohibition warrants, certiorari	5
6.	Concept of Legal aid, Need for legal aid:	5
	Legal aid schemes and Problems, Lok adalat and its functioning,	
	Legal aid to marginalized, National Legal Services Authority,	
	Public Interest Litigation, role of Special Executive Officers and role of NGOs in	
	legal aid.	

- 1. Sinha, B.S.: Law and Social Change in India. New Delhi. Deep & Deep Publications, 1983 Dhagamwar.
- 2. Vasudha: Role and Image of Law in India. [The tribal experience] New Delhi. Sage Publications India Private Ltd., Dec 2005
- 3. Ambedkar on Law-Constitution and Social Justice –Shabbir Mohammad Rawat Publication.
- 4. Constitution of India with three amendments-Ministries of Law & Justice, New Delhi A Short Commentary on the Bombay City Civil & Sessions Court rules, 1949-
- 5. Rajhwant Mohan, Law Publishers -1977. Code of Civil Procedure-1908-Lal Mohan, Delhi Publishing House
- 6. Mathew P.D., Legal Education Series, Indian Social Institute, New Delhi,1998

Paper- 36: Human Rights

Marks: 100 Hours: 60

## Objectives:

- Understand the concept of Human Rights and their evolution.
- Develop understanding about various forms of violation of Human Rights and the marginalized groups affected by the same.
- Make familiarity with the prevailing National and International conventions and procedures for protection of Human Rights.

Unit	Topics	Hours
No.		
1	Concept, Definition, Origin and Evolution of the Notion of Rights.	7
	Concept of Natural Rights, the American Declaration of Independence and the Bill	
	of Rights. The French Declaration of Human Rights of Man.	
2	The Universal Declaration of Human Rights.	7
	Scope of Human Rights, Distinction between – Customary, Legal, Moral Rights,	
	Individual and Collective Rights, Civil, Political, Socio-Economic and Cultural	
	Rights.	
3	Human Rights and Violation Affecting specific Groups in Society.	7
	Rights of Women, Children, Aged	
	Mentally, Physically Disabled and Rights of PLHA.	
4	Rights of Refugees, Political Asylum Seekers.	7
	Rights of Victims of Genocide and Terrorism	
5	Human Rights and Marginal Groups:	8
	Scheduled Castes, Scheduled Tribes, Nomedic and Denotified Tribes	
	Minorities(Regional, Religious, Linguistic )	
	Forms of violation- Casteism, Untouchablity , Social Exclusion, Segregation and	
	Sub castes, Ostracism, Denial of Basic Facilities, Unequal Distribution of Natural	
	Resources, Land Alienation, Displacement, Bonded Labour, Indebtedness, Identity	
	Crisis, Myths and Misconceptions, Issue of Creamy Layer, Reservation Debate.	
	Redressal Mechanism –Atrocity Act, Bonded Labour Act, Minority Act.	
6	Human Rights and International Declarations:	8
	Slavery Convention 1926, Convention of the Political Rights of Women (1952)	
	United Nations Declaration on the Elimination of All Forms of Racial	
	Discrimination (1963).	
	International Convention on the Elimination of all Forms of Racial Discrimination	
	(1966).	
	Convention on the Elimination of all Forms of Discrimination against Women	
	(1979). United Nations Convention on the Rights of Child (1989).	

	The international Bill on Human Rights, Universal Declaration of Human Rights International Covenant on Economic Social and Cultural Rights, Optional Protocol	
	to the International covenant on civil and political Rights, Instrument of Accession	
	by India to the Human Rights of Covenants.	
7	Nature, Structure and functions of National Human Rights Commission -	8
	State Human Rights Commission	
	Human Rights Commission for minority Human Rights Commission for Schedule	
	Caste	
	Human Rights of Commission for schedule Tribes	
	Human Rights Commission for Nomadic and De-notified Tribes.	
	Human Rights Commission for Women and Children.	
8	The Role of Regional, National and International Non-Governmental	8
	Organizations in Furthering Human Rights-	
	Social Work Profession and Mechanism to Protect Human Rights.	
	Contribution of Social Movements to the Protection and Promotion of Human	
	Rights.	

- 1. Iyer, K. (1984), Human Rights and the Law, Vedpal Law House, Indore.
- 2. Donnolly, J (1973) The concept of Human Rights, London, Bodley Head.
- 3. Waldron.J.J (1984) (Ed).Theories of Rights, Oxford University press.
- 4. Finnis, J, (1980) Natural Law and Natural Rights, Oxford, Press, Clarendon
- 5. Rehaman, M.. (2000) Human Rights and Human Development, Manak Publication, Delhi.
- 6. Seghal,,B.P.S (1995) Human Rights in India, Problems and Prospects, Deep &Deep Publication, New Delhi.
- 7. Thorat .S.(2004), Caste, Race and Discrimination: Discourses in International Couthest, Rawat Publication, Jaipur.
- 8. Bhatnagar G.(1999)Human Rights of Dalits: Societal Violation, Gyan Publication, New Delhi
- 9. Mendelson, Oliver and Upendra Baxi,(1995) The Rights of Subordinated People, Oxford University Press, Madras
- 10. Vijapur, Abdulrahim (Ed) (1991) Essays on International Human Rights, South Asian Publishers Pvt Ltd, New Delhi.
- 11. National Human Rights Commission, Annual Reports, New Delhi.
- 12. Livezey, Lowell W.(1986) Non Governmental Organisationas and the Ideas of Human Rights , ,
  Princeton , University, New Jersy
- 13. Reicher, E.(2003) Social Work and Human Rights, Rawat Publication, Delhi.
- 14. Narula . S. (1999) Human Rights Watch, New Work.

# Paper- 37: Peace Education

Marks: 50 Hours: 30

#### Objectives

- Become familiar with the concepts of Peace and Conflict and the source of conflict in the Indian socioeconomic and political context
- Understand the meaning and features of Nationalism, Communalism, Fundamentalism, Fascism and Terrorism.
- Understand the factors contributing to the origin of prejudices and stereotypes.
- Study the role played by International, government, non-governmental organizations and civil society groups towards peace building.
- Help students develop attitudes and strategies to respond appropriately to conflicts
- situations.

Units	Topics	Hours
1	Meaning of Peace. Difference between positive and negative peace. Goals of Peace Education. Concept of secularism according to the Indian Constitution. Definition of Conflict. Sources of Conflict. Role of Conflict in human lives. Constructive and destructive impact of conflicts.	5
2	Meaning of Communalism. Causes of communalism in India. Communalism and Nationalism. Communal Conflicts and Violence. Role played by the State and Police machinery. Role played by the media. Communalism and its impact on the Minorities, Gender and Caste.	5
3	Meaning of Prejudice. Origins of Prejudice, Stereotypes and the reasons for having stereotypes. Dispelling of the commonly held myths about different religious communities.	5
4	Role of the UN and its agencies in Peace building. role played by the Truth and Justice Commission of South Africa and the role played by world leaders like Mahatma Gandhi, Martin Luther King and Nelson Mandela in peace building.	5
5	Common human values preached by different religions and the role played by the Bhakti and Sufi movements. Meaning of Syncretism and its value in India.	5
6	Role played by Civil Society groups and educational institutions towards peace building.  Different approaches to responding to conflicts. Forcing, Compromising, Avoiding, Accommodating, Conflict Resolution and Mediation.	5

- 1. Arslan, Mehdi and Janaki Rajan (Eds), "Communalism in India: Challenge and Response", Manohar Publications, New Delhi, 1994
- 2. Centre for Dialogue & Reconciliation, "Truth: Understanding not Vengence, Reparation not Retaliation, Justice not Victimization", Himmat Publications Trust, New Delhi, 2000.
- 3. Centre for Study of Society and Secularism, "Impact of communal riots on women"
- 4. Centre for Study of Society and Secularism, "A Report of the Experience of Children in the Riot Affected Areas of Bombay 1992-1993"
- 5. Dadhich Naresh (Ed), "Towards a More Peaceful World International and Indian Perspectives", Aalekh Publishers, Jaipur, 2004.
- 6. Engineer Asghar Ali, "Communal Challenge and Secular Response", Shipra Publications, Delhi, 2003
- 7. Gadkari Jayant, "Hindu Muslim Communalism: A Panchnama", Damodar Dharmanand Kosambi Educational Trust, Mumbai, 1996
- 8. Gandhi A, "World Without Violence; Can Gandhi's Vision Become Reality", Willy Eastern Ltd, New Delhi, 1994
- 9. Jaffrelot Christophe, "The Hindu Nationalist Movement and Indian Politics-1925 to 1995", Viking, Penguin, New Delhi, 1996.
- 10. Jugal Shreesh and Babu B. Ramesh (Edited), "The United Nations and World Peace", Sterling Publishers Private Limited, New Delhi, 1990
- 11. Kothari Rajini, "Communalism in Indian Politics", Rainbow Publishers Limited, Delhi, 1998
- 12. Kumar Krishna, "Learning from conflict", Orient Longman, Mumbai, 1996
- 13. Mazumdar Bharati, "Gandhiji's non-violence in theory and practice", Mani Bhavan, Mumbai, 2003

- 14. Namishray Mohan Das, "Caste and Race Comparitive Study of BR Ambedkar and Martin Luther King", Rawat Publications, Jaipur 2003.
- 15. Nelson, Todd, D. "The Psychology of Prejudice", Allyn & Bacon, Boston, 2002
- 16. Puniyani Ram (Ed), "Religion, Power and Violence Expression of Politics in Contemporary Times", Sage Publications, New Delhi, 2005
- 17. Thapar Romila, "Politics of Religious Community", Seminar, Vol.365, January, 1992
- 18. Zakaria Rafiq, "The Widening Divide, An Insight into Hindu-Muslim Relations", Penguin Books, New Delhi, 1991

Paper 38 Field work 15 hrs/week x 12 weeks Total 180 hrs Marks 200

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

# FIELD WORK EVALUATION CRITERIA BSW: I, Semester II Paper 12 Field Work Marks 100, Hours 300

## **Analytical Ability**

**OUTCOME GOAL** 

With the help of the instructor, the student acquires knowledge and understanding of the agency, its goals, objectives, administrative structure, its client system, and services offered. The student is able to understand the linkages between the services and needs of the client system.

#### **INDICATORS**

- The tasks taken up by the student and his/her recordings reflect the ability of the student to understand the relevance and applicability of the different tools of fact finding such as surveys, home visits, interviews, PLA techniques and small group discussions.
- The weekly recordings and the individual report submitted after the initial 3 weeks of field work reflect the knowledge gained and theory learned in the classroom.

#### **Skills:**

## **OUTCOME GOAL**

With the help of the instructor, the student is able to understand the process of programme planning, implementation and evaluation and is able to address simple problems of individuals and groups.

- Utilizes various tools of fact-finding like home-visits, interviews, simple surveys, PLA techniques, meetings, and observation
- Partializes the problem and uses appropriate techniques of problem solving.
- Works on referral services, conducts recreational and or educational groups and participates in different aspects of community work such as attending meetings, organizing and mobilizing community participation in programmes.
- Identifies and helps in the mobilization of material and human resources.
- Establishes working relationships with the client system, staff and team members.
- g) Participates in the planning, organizing, co-coordinating, implementing and evaluating of agency programs, and in carrying out simple administrative tasks.

#### **OUTCOME GOAL**

The student shows responsibility in relation to one's role in the agency, and is aware of self as an individual and as a professional

#### **INDICATORS**

- Exhibits regularity, punctuality and commitment to tasks undertaken;
- Functions as a team member and executes the given tasks;
- Is aware of ways in which biases and cultural backgrounds affect relationships;
- Is aware of self, feelings and body language when relating to others;
- Acknowledges the need for working co-operatively with colleagues and staff;
- a) Appreciates and acknowledges the expertise of other team members.

# Participation in Orientation / Exposure Visits and Educational Camp Marks 05 OUTCOME GOAL

The student is able to appreciate the importance of Orientation / visits and Camps organized by the college and actively participates in them. The student is able to appreciate and learn from the work of other organizations in the field of social work and is able to understand the importance of the dignity of labour and the importance of community living.

#### **INDICATORS**

- Attends and actively participates in the orientation visits/exposure visits and camps
- Involves in the planning and execution of tasks in the organization of the camp.
- Critically evaluates the programmes, and makes constructive suggestions.
- Sensitive to local culture.
- Adheres to camp discipline and is sensitive to other group members.
- Writes reports and makes presentation.

## **Use of Field Instruction**

## **OUTCOME GOAL**

Understands and recognizes the role of the faculty advisor, field instructor, and field contact, and takes responsibility for learning.

#### **INDICATORS**

- Attends conferences regularly
- Seeks guidance of instructor and understands need for conferences.
- Follows up on tasks discussed with the faculty advisor/field instructor
- Submits recordings regularly

Field Work Evaluation Criteria

BSW – II, Semester IV

Paper 24 Field Work

Marks 200, Hours 360

## **Analytical Ability**

#### **OUTCOME GOAL**

The student acquires knowledge and understands the agency, its philosophy, goals, administrative structure and services. The student also develops an in-depth understanding of the problem situation and the client system and is able to see its reflection in theory.

- Independently collects relevant information about agency/clients by reading files and documents as well as through the use of appropriate fact finding techniques.
- Assesses the magnitude of the problem situation and makes a profile of the community/group/agency.

- Recordings reflect understanding of the link between client needs and agency services; and the role of other agencies working on similar issues.
- The work undertaken by the student and his/her recordings reflect understanding of the relevant welfare services/schemes and systems such as ICDS, PDS, education, health and sanitation.

## **Skills:**

## **OUTCOME GOAL**

The student acquires skills relevant to the problem solving process and develops administrative and communication skills that aid in the process..

#### **INDICATORS**

- Identifies and partializes the problem into smaller units for work.
- Understands and identifies simple intervention strategies in relation to the problem situation.
- Independently responds to simple problems of individuals, families, groups communities, and agencies.
- Uses different techniques and problem-solving methods.
- Performs administrative tasks like keeping diaries, writing case sheets, minutes of the meetings, reports of the events, filing, program budgeting and simple accounting.
- Writes monthly agency reports which are process oriented, analytical and reflective.
- Plans and implements educational programs and sessions for women, children, youth and specific target groups.
- Prepares effective IEC material for awareness campaigns.
- Compiles relevant reference material about an issue as an aid to documentation.
- Works in coordination with the staff of the agency and students placed in the same organization.

## **Professional Development:**

#### **OUTCOME GOAL**

The student shows responsibility and maturity in relation to one's role in the agency and awareness of self as an individual and as a professional.

#### **INDICATORS**

- Is able to introspect on ones own actions and is aware of one's self, feelings and body language when interacting with others in the field.
- Is aware of ways in which biases and cultural backgrounds, affect relationships and is aware of the differences that arise because of caste, class, culture and religion;
- Shows interest in agency work and practices co-operation in group activities;
- Shows consistency in taking up and completing tasks;
- Volunteers for special tasks;
- Shows awareness of one's own strengths and limitations in evaluating the performance.

## Participation in Orientation / Exposure visit and Educational Camp

#### **OUTCOME GOAL**

The student is able to appreciate the importance of Orientation / exposure visits and Camps organized by the college and actively participates in them. The student is able to appreciate and learn from the work of other organizations in the field of social work and is able to understand the importance of community living.

- Attends and actively participates in the orientation visits/exposure visits and camps
- Involves in the planning and execution of tasks in the organization of the camp.
- Critically evaluates the programmes, and makes constructive suggestions.
- Sensitive to local culture.
- Adheres to camp discipline and is sensitive to other group members.
- Writes reports and makes presentation.

## **Use of Field Instruction:**

## **OUTCOME GOAL**

The student understands and recognizes the role of the faculty advisor, field instructor, and field contact, and takes responsibility for learning.

- Attends conferences regularly.
- Submits recordings regularly.
- Shows willingness to learn- reads relevant articles/books referred by the instructor.
- Comes prepared for conferences and initiates discussions on issues / concerns related to field work
- Follows up on tasks discussed with the faculty advisor/field instructor

# Field Work Evaluation Criteria BSW – III, Semester VI Paper 38 Field Work Marks 200, Hours 360

## **Analytical Ability:**

## **OUTCOME GOALS**

Acquires critical understanding of the agency's philosophy, goals, structure and services and analyses them in relation to the needs and problems of the client system.

Shows ability to make a systemic analysis of the problem situation and understands the implications for practice.

#### **INDICATORS**

- The student independently undertakes fact-finding tasks and by the end of the year submits an evaluative report on the problems/situations/programmes, which reflect his/her understanding of the integrated approach to problem solving.
- Plans, strategizes and implements tasks independently and suggests and identifies new areas of work.
- Identifies areas for research and conducts simple studies to understand problem situation/issue..
- Evaluates agency policies and goals in relation to client needs and proposes means to enhance agency functioning.
- Reviews and analyses government policies and legislations related to the problem area
- Identifies documentation needs in the agency and compiles relevant data.
- Writes varied reports, articles, features and press releases.
- Reads and reviews books, journals and other relevant articles for perspective building and theoretical understanding.

## **Problem Solving Skills**

## **OUTCOME GOALS**

Effectively utilizes social work techniques in the process of problem solving and works effectively with the various practice systems at the micro and macro levels.

## **INDICATORS**

- Utilizes an integrated approach to problem solving which reflects an understanding of the four practice systems.
- Strategizes and uses innovative/creative techniques in problem solving and evaluates the results of the intervention.
- Works with different government and non-organisations to advocates for client needs and achieve agency goals.
- Represents the agency at meetings and campaigns.
- Works with different cadres of staff in the agency, and understands their roles and functions.
- Conducts staff development programmes for para-professional staff of the agency.
- Conducts small studies on issues related to agency's goals and writes reports on the same.
- Develops and uses appropriate programme media.
- Effectively uses community resources, welfare services and media to achieve objectives of the agency.
- Performs administrative tasks such as attending staff meetings, writing minutes, summarizing the proceedings of the meetings, maintain records / accounts etc.

## **Professional Development**

#### **OUTCOME GOAL**

The student shows responsibility and maturity in relation to ones role in the agency and awareness of self as an individual and as a professional and shows commitment to social work values and the social work profession.

#### **INDICATORS**

- Is able to introspect on ones own behaviour and is aware of one's self, feelings and body language when interacting with others in the field.
- Is aware of ways in which biases and cultural backgrounds, affect relationships, and is aware of the differences that arise because of caste, class, culture and religion.
- Shows interest in agency work and initiates activities/actions that build co-operation and team spirit.
- Shows consistency in taking up and completing tasks;
- Volunteers for special tasks and shows leadership in the team.
- Shows awareness of one's own strengths and limitations and is open to suggestions and learning from others.

# Participation in Orientation / Exposure visits and Educational Camp

#### **OUTCOME GOAL**

The student is able to appreciate the importance of Orientation / Exposure visits and Camps organized by the college and actively participates in them. The student is able to appreciate and learn from the work of other organizations in the field of social work and is able to understand the importance of community living.

#### **INDICATORS**

- Attends and actively participates in the orientation visits/exposure visits and camps (before, during and after)
- Involves in the planning and execution of tasks in the organization of the camp.
- Critically evaluates the programmes, and makes constructive suggestions.
- Sensitive to local culture.
- Adheres to camp discipline and is sensitive to other group members.
- Writes reports and makes presentation.

## **Use of field Instruction:**

#### **OUTCOME GOAL**

Understands and recognizes the role of faculty advisor, field instructor, and field contact, and takes responsibility for learning.

- Attends conferences regularly and initiates opportunities for self learning.
- Comes prepared for conferences and takes responsibility for initiating learning
- opportunities for the group.
- Submits recordings regularly
- Follows up on tasks discussed with the faculty advisor/field instructor
- Raises issues related to larger professional concerns related to field work
- Shows willingness to learn- reads relevant articles/books referred by the instructor