

INDIAN INSTITUTE OF BANKING & FINANCE

(An ISO 9001 - 2008 CERTIFIED ORGANISATION) Kohinoor City, Commercial-II, Tower-1, 2nd Floor, Kirol Road, Kurla (West), Mumbai - 400 070 Web-site : www.iibf.org.in

DIPLOMAIN BANKING & FINANCE

Rules & Syllabus 2012

ABOUT THE DIPLOMA

There will be a growing demand for qualified manpower for the banking and finance sector in the coming years on account of expansion of volume of business and large scale retirement of personnel. Banking and finance industry will require professionally qualified manpower endowed with banking and finance knowledge and skills together with technology-familiarity, customer-orientation and hands-on application skills who can be assigned to various desks/jobs with minimal training intervention at the bank level.

In view of the huge current as well as potential demand for the professionally qualified manpower for the banking and finance sector, and to ensure a steady stream of industry-ready professionals at the entry-level, IIBF has designed this course as professional qualification who aspire for a career in banking and finance.

The course will give knowledge inputs to the candidates and expose them to the operational processes and modern banking environment so that they can man the counters at the bank from the first day of their joining the bank. It is expected that successful candidates of Diploma in Banking & Finance would have a competitive edge and will be absorbed by banks and financial institutions and Diploma in Banking & Finance would emerge as a preferred professional qualification with graduation for employment in banking and finance industry.

Hosting of the Resume of successful candidates on IIBF's website for employment:

IIBF will host on its website details of all the successful candidates and make it available to its member Banks / Institutions which include Reserve Bank of India, State Bank of India, Public Sector Banks, Private Sector Banks, Foreign Banks, Co-operative Banks and IT / BPO companies providing services to banking industry, for considering them for employment.

INDIAN BANKS ASSOCIATION (IBA) HAS APPROVED DIPLOMA IN BANKING & FINANCE EXAMINATION CONDUCTED BY IIBF AS A DESIRABLE QUALIFICATION ALONG WITH OTHER PRESCRIBED ENTRY LEVEL QUALIFICATION FOR RECRUITMENT IN BANKS.

Salient Features

- Diploma in Banking & Finance will impart banking and finance knowledge and skills together with technology-familiarity and customer-orientation
- High quality academic rigor and specially prepared courseware.
- Candidates undertaking the course will have comprehensive and up-to-date knowledge in the subject of banking and finance. The Diploma offers practical insights into the subjects while, at the same time, emphasizes robust theoretical foundation.
- The course will make the candidates job ready.
- The course is so designed that most employers would value it for talent scouting.
- This will ensure that banks can reduce their post recruitment training intervention.
- The course is cost effective and at the same time high in quality. At an additional fee, candidates
 can seek educational support in the form of e-learning / virtual classes / contact classes.
- The diploma carries professional recognition among the banking and finance community as it is equivalent to banking industry recognized JAIIB qualification of IIBF.
- The certification is backed by a system of high professional standards of the Institute.

Educational Support

- Specially developed courseware.
- e-learning support / Class room learning.

ELIGIBILITY

12th Pass

SUBJECTS OF EXAMINATION

- (1) Principles & Practices of Banking,
- (2) Accounting & Finance for Bankers,
- (3) Legal & Regulatory Aspects of Banking

EXAMINATION FEES/REGISTRATION FEES

First Block of 2 attempts	₹3,200/-@
Second Block of 2 attempts	₹2,100/-

@includes registration fees of₹500/-, CBS learning and exam fee for first block of 2 attempts.

MEDIUM OF EXAMINATION

The examination will be conducted in English medium only.

PATTERN OF EXAMINATION

(i) Each Question Paper will contain approximately 120 objective types multiple choice questions, carrying 100 marks including questions based on case study / case lets. The Institute may, however, vary the number of questions to be asked for a subject. There will NOT be negative marking of wrong answers.

Questions for the Examination will be asked calling for:

- (a) Knowledge testing, (b) Conceptual grasp, (c) Analytical / logical exposition, (d) Problem solving, (e) Case analysis
- (ii) Examination will be held in on three consecutive Sundays (one paper each Sunday).
- (iii) Information about mode of examination (online / offline) and centres will be provided alongwith Examination Application Form.

DURATION OF EXAMINATION

The duration of the examination will be of 2 hours.

In case of offline examination, before the commencement of the examination, there will be briefing about how to write the examination.

PERIODICITY AND EXAMINATION CENTRES

- The examination will be conducted normally twice a year in May / June and November / December on Sundays.
- (ii) Alist of Examination centers will be provided along with the Examination Application Form.

PASSING CRITERIA

- (i) Pass: Minimum marks for pass in every subject-50 out of 100 marks.
- (ii) Candidate securing at least 45 marks in each subject with an aggregate of 50% marks in all subjects of examination in a single attempt will also be declared as having completed the examination.
- (iii) Candidates will be allowed to retain credits for the subject/s they have passed in one attempt till the expiry of the time limit for passing the examination as mentioned below:

TIME LIMIT FOR PASSING THE EXAMINATION

- (i) Candidates will be required to pass the examination within a time limit of 2 years (i.e. 2 blocks of 2 consecutive attempts). Initially a candidate will have to pay course fee which includes CBS learning and first 2 attempts examination fee. In case a candidate is not able to pass examination in the first 2 attempts, candidate should necessarily submit the Examination Application form for the second block of 2 attempts, without any gap on payment of requisite examination fee. If they do not submit the examination form immediately after exhausting the first 2 attempts, the examination conducted will be counted as 3rd attempt for the purpose of time limit for passing.
- (ii) Candidates not able to pass examination within the stipulated time period of two years are required to re-enroll themselves afresh by submitting a fresh Examination Application Form. Such candidates will not be granted credit/s for subject/s passed, if any, earlier.

"CLASS OF PASS" CRITERIA

- 1) The Institute will consider the FIRST PHYSICAL ATTEMPT of the candidate at the examination as first attempt for awarding class. In other words, the candidate should not have attempted any of the subject/s pertaining to the concerned examination any time in the past and has to pass all the subjects as per the passing criteria and secure prescribed marks for awarding class. Candidate re-enrolling for the examination after exhausting all permissible attempts as per the time limit rule will not be considered for awarding class.
- First Class: 60% or more marks in aggregate and pass in all the subjects in the FIRST PHYSICAL ATTEMPT.
- First Class with Distinction: 70% or more marks in aggregate and 60 or more marks in each subject in the FIRST PHYSICAL ATTEMPT.

PROCEDURE FOR APPLYING FOR EXAMINATION

Examination Application Forms will be available at the Institute's website www.iibf.org.in which could be downloaded and filled in. The application forms will be also available at the Institute's Zonal Offices, Corporate Office and also at such other centres / offices as may be notified from time to time. Examination Application Forms duly filled in (for the detailed instructions refer the Examination Application Form) along with requisite examination fee should be submitted to the respective Zonal Office at Mumbai, Chennai, New Delhi, Kolkata. The Institute accepts no responsibility for delay or inconvenience arising from the candidate's failure to reach the Examination Application Form in time or if the form is incomplete or failure to furnish all the essential information about himself / herself and the details of his / her examination.

PROOF OF IDENTITY

Non-members applying for Institute's exam / course are required to submit a copy of any one of the following documents along with Examination Application Form. Forms without the same shall be liable to be rejected.

1) Photo i/card issued by Employer or 2) PAN Card or 3) Driving License or 4) Election Voter's i/card or 5) Passport

STUDY MATERIAL/WORKBOOK

The Institute has developed a courseware to cover the syllabus. Candidates are advised to make full use of the courseware and also the updates put on the IIBF website from time to time. However, as banking and finance fields are dynamic, rules and regulations witness rapid changes. Hence, candidates should keep themselves updated on latest developments by going through Master Circulars issued by RBI, visiting the websites of organizations like RBI, SEBI, BIS etc.

The Institute has published study books and work books to facilitate study and they will be available at outlets / showrooms / distributors of Macmillan Publishers India Ltd. and Taxmann Publication Pvt. Ltd. as under:

Study books in English Medium : Macmillan Publishers India Ltd.

Work book in English Medium : Taxmann Publication Pvt. Ltd.

The price of each book and detail list of outlets is mentioned below.

Candidates may purchase directly from outlets / showrooms / distributors of the above.

Candidates who purchase books directly from outlets of publishers will be offered a discount of 20% on the cost price of the book. Candidates desirous of purchasing books by post will not be offered any discount. However the postage will be borne by publishers. Candidates would be required to send their indent to publishers' outlet along with a Demand Draft for the cost of book/s. The Demand Draft should be drawn in favour of M/s. Taxmann Publication Pvt. Ltd. and or M/s. Macmillan Publishers India Ltd. as the case may be. (No cheques will be accepted). Candidates are requested not to send any request for the purchase of books to the Institute's Zonal Offices / Corporate Office.

ENGLISH MEDIUM

Name of the Book	Price
Principles & Practices of Banking	₹365.00
Accounting & Finance for Bankers	₹365.00
Legal & Regulatory Aspects of Banking	₹365.00

WORK BOOK

Name of the Book	Price
JAIIB - Work Book	₹485.00

ADDRESSES OF STUDY MATERIAL PUBLISHERS

Addresses of Macmillan Publishers India Pvt. Ltd. Branches & Showrooms for English Medium Books

New Delhi

2/10 Ansari Road, Daryaganj,

New Delhi-110002

Phone: (011) 23273624 / 23273814 /

47972200

E-mail: mildel@macmillan.co.in

Kolkata

Unit No 302, L&T Chambers, (3rd Floor), 16 Camac Street,

Kolkata-700017

Phone: (033) 22834481-5 E-mail: milcal@macmillan.co.in

Chennai

21 Patullos Road, Chennai-600002 Phone: (044) 28520646 / 30915100 E-mail: rnilmds@macmillan.co.in

Bhopa

76 Malviya Nagar, TT Nagar, Bhopal-462003 Phone: (0755) 2553895 / 2576029

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Mumba

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Sinha Kothi, Sinha Library Road, Patna-001

Phone : (0612) 2232550 / 2224348 E-mail : milpat@macmillan.co.in

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Plot no.17, 1st floor,

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Bangalore

Jaico Publishing House, 14/1, 1st Main Road, 6th Cross, Gandhi Nagar, Bangalore-560009 Phone: 080-22267016 / 22257083

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M/s. Selvi Book, Shop. 92, Nethaji Road, Near New Arya Bhavan Signal,

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Tanjore

M/s. Sri Murugan Publications, Raja Rajan Vanigga Valaga Arangam, Southrampet, Tanjore-613001 Phone: (04362) 272922 / 272168

Palayamkottai

M/s. Eagle Book Centre, 168 Trivandrum

Road, Opp to VOC Ground, Palayamkottai-627002 Phone: (0462) 2578899

Trichy

M/s. International Books, 76, Nandhi Koil Street, Trichy-620002

Phone: (0431) 2703743 E-mail: intbok@yahoo.co.in,

ntbok@gmail.com

ADDRESSES OF TAXMANN PUBLICATION PVT. LTD.

Branches & Showrooms for Hindi Medium Books and Workbook

Jaina Book Agency

649-A, Girgaum Road, Dhobi Talao,

Mumbai - 400 002

Tel.: 22012143, 22018485

Asia Law House

Shop No. 10, Aiyangar Plaza, Between UTI & Central Bank

Bank Street Kothi, Hyderabad - 500 095

Tel.: 24742324

Standard Book Distributors

104, Labh Complex, 12-B, Sattar Taluka Society, Opp.Old High Court Rd., Ahmedabad - 380 014

Tel.: 7540731,7540732 Student Book Centre

527, Kalbadevi Road, Opp. Edward Cinema,

Mumbai - 400 002 Tel.: 22050510, 22080668

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Student Agencies (I) Pvt. Ltd.

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156, Tardeo Road, Mumbai - 400 034

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C. Sitaraman & Co., 37, Royapettah High Road,

Chennai-600 014

Tel.: 28111516, 28117069, 28113950

Law Point

6C, R. N. Mukherjee Road, Opp. Birla Building, Stephen House,

Kolkata - 700 011

Tel.: 22101821

Krishna Law House

35-36, Gokhale Market,

Opp. Tis Hazari Court, Delhi -110 054

Tel.: 23969866, 23919317 Book Corporation

108, Nandan Complex, Near Mithkhali Rly. Crossing, Mithakhali, Ahmedabad - 380006

Tel.: 6465385 Puliani & Puliani

Ground Floor, Sujatha Complex,

1st Cross Gandhinagar, Bangalore - 560 009 Tel.: 2265500, 2254052 Modern Law House

1/1, A. D. A. Flat,

(Near Bishop Johnson School), M. G. Marg, Allahabad - 211001

Tel.: 2560700, 2560616 Arora Law Agency

Shivala Road, Hussainpura, Amritsar - 143 001

Tel.: 2584548

Commercial Book House

LG-2, 23, Aakarshan Bhawan, Anasari Road, Darya Ganj, New Delhi - 110 002

Tel.: 23267860

M/s. Taxmann Publication Pvt. Ltd.

35, Bodke Building, M.G. Road, Opp. Mulund Railway Station, Mulund (West), Mumbai - 400 080 Tel.: 022-25934807/32516684/25644807 E-mail: nileshbhanushali@taxmann.com

M/s. Taxmann Publication Pvt. Ltd.

59/32, New Rohtak Road, New Delhi - 110 005

Tel.: 011-45562222 E-mail: sales@taxmann.com

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7, Abhinav Arcade, Ground Floor, Nr. Bank of Baroda, Pritam Nagar, Paldi, Ahmedabad - 380 007

Cell: 9909984900

E-mail: bdurgaprasad@taxmann.com

TUTORIAL/CONTACT PROGRAMMES

Tutorial / Contact programmes will be organized by the Institute / accredited Institutions. For further details candidates may get in touch with Zonal Office or logon to the Institute's website www.iibf.org.in.

SYLLABUS

The details of the prescribed syllabus which is indicative are furnished in the booklet. However, keeping in view the professional nature of examinations, all matters falling within the realm of the subject concerned will have to be studied by the candidate as questions can be asked on all relevant matters under the subject. Candidates appearing for the Examination should particularly prepare themselves for answering questions that may be asked on the latest developments taking place under the various subjects of the said examination although those topics may not have been specifically included in the syllabus. The Institute also reserves to itself the right to vary the syllabus / rules / fee structure from time to time. Any alterations made will be notified from time to time. Further, questions based on current developments in banking and finance may be asked.

Candidates are advised to refer to financial news papers / periodicals more particularly "IIBF VISION" and "BANK QUEST" published by the Institute.

SYLLABUS

PAPER - 1: PRINCIPLES & PRACTICES OF BANKING

Objective:

The candidates would be able to acquire knowledge in the following:

- Various functions associated with banking.
- Practice and procedures relating to deposit and credit, documentation, monitoring and control.
- An insight into marketing of banking services and banking technology.

Module A - Indian Financial System.

(1) Recent developments in the Indian Financial system; market structure and financial innovation. RBI, SEBI, IRDA etc. their major functions, (2) Role and Functions of banks - Regulatory provisions / enactments governing banks, (3) Retail banking: Approach, products, marketing etc., (4) Wholesale Banking; international banking; (5) Role and functions of Capital markets, (6) Role and Functions of Mutual Funds, (7) Role and Functions of Insurance Companies - Bancassurance, (8) Importance of risk management in banks-types of risk-impact and management Factoring & Forfaiting, (9) Alliances / mergers / consolidation, (10) ADR / GDR / Off Balance Sheet Items, (11) Participatory Notes, (12) Credit Information Bureau Ltd., (13) Fair Practices for Debt Collection, (14) Basel-II, (15) Banking Codes and Standard Boards.

Module B - Functions of banks

Deposits:

Banker-Customer relations - Know your Customer (KYC) guidelines-Different Deposit Products - services rendered by Banks - Mandate and Power of attorney; Banker's lien - right of set off - garnishee order - Income tax attachment order etc.

Payment and collection of Cheque - duties and responsibilities of paying and collecting banker-protection available to paying and collecting banker under NI Act - endorsements - forged instruments - bouncing of cheques and their implications.

Opening of accounts for various types of customers - minors - joint account holders - HUF - firms - companies - trusts - societies - Govt. and public bodies Importance of AML.

Credit:

Principles of lending - various credit Products / Facilities - working capital and term loans - Credit Appraisal Techniques - Approach to lending; - credit management - credit monitoring - NPA Management.

Different types of documents; Documentation Procedures; Stamping of documents Securities - Different modes of charging - types of collaterals and their characteristics Priority Sector

Lending - sectors - targets - issues / problems - recent developments - Financial Inclusion.

Agriculture / SMEs / SHGs / SSI / Tiny Sector financing

New Products & Services - Factoring, Securitisation, bancassurance, Mutual Funds etc.

Credit Cards / Home Loans / Personal Loans / Consumer Loans-Brief outline of procedures and practices.

Ancillary Services: Remittances, Safe Deposit lockers etc.

Module C - Banking Technology

Electronic Banking-Core Banking-Electronic products

Banking Technology - Distribution channels - Teller Machines at the Bank Counters - Cash dispensers - ATMs - Anywhere Anytime Banking - Home banking (Corporate and personal) Electronic Payment systems.

On line Banking - Online enquiry and update facilities - Personal identification numbers and their use in conjunction with magnetic cards of both credit and debit cards, smart cards, signature storage and display by electronic means, cheque truncation, microfiche, note and coin counting devices.

Electronic funds transfer systems - plain messages (Telex or data communication) - structured messages (SWIFT, etc...) - RTGS

Information Technology - Current trends - Banknet, RBI net, Datanet, Nicnet, I-net, Internet, E mail, etc...- Role and uses of technology up gradation - Global developments in Banking Technology - Information Technology in finance and service delivery Impact of Technology on Banks - Protecting the confidentiality and secrecy of data - effect on customers and service quality - Computer Audit - Information System Audit.

Information System Security and Disaster Management.

Module D - Support Services - Marketing of Banking Services Products

Marketing Management - Meaning, Importance and Functions - Marketing of Services - Product Research & Development - Test marketing of bank products - Product Life Cycle - Product Modification - New Product Development - Packaging and Branding of bank products - Diversification - Pricing of bank products and services - Objectives, Strategies and Methods - Factors Influencing the Pricing Decisions, Importance of Pricing. Distribution - Factors Influencing - Direct and Indirect Channels of bank products - Physical Distribution - Channel Functions and Services - Promotion - Promotion Mix and Role of Promotion in Marketing - Marketing Information Systems.

Role of DSA/DMA in Bank Marketing

Channel Management

Selling function in a bank

Portfolio and Wealth Management

Tele marketing / Mobile Phone banking

PAPER - 2: ACCOUNTING & FINANCE FOR BANKERS

Objective:

The candidate would be able to acquire the knowledge of the basics of financial mathematics and basics of accountancy and develop an understanding of the basic financial concepts.

Module A - Basics of Business Mathematics

Calculation of simple Interest and compound interest -Fixed and Floating interest rates - calculation of EMIs - Calculation of front end and back end interest - Calculation of Annuities - Calculation of provisions for NPA and risk weights for Basel-II - Interest calculation using products / balances.

Bonds - Calculation of YTM - Duration - Bond Pricing - Premium and Discount - Bond valuation rules preliminary method, definition of debt, rules on compounding in respect of loan accounts, penal interest etc.

Capital Budgeting - Discounted cash flow - net present value - pay back methods.

Depreciation - different types - methods of calculation

Foreign Exchange Arithmetic for beginners.

Module B - Accounting in Banks / Branches

Definition & Scope and Accounting Standards - Nature and purpose of accounting; historical perspectives - Origins of accounting principles - accounting standards and its definition and Scope.

Generally Accepted Accounting Principles - USA

Transfer Price mechanism

Basic Accountancy Procedures - Concepts of accountancy - entity going concern - double entry systems, Principles of conservatism - revenue recognition and realization - accrual and cash basis.

Record keeping basics -account categories - debit and credit concepts - journalizing - Maintenance of Cash / Subsidiary books and Ledger -Trial Balance - Adjusting and Closing entries - Day Book and General Ledger Posting.

Module C - Bank Accounting and Balance Sheet

Rules for bank accounts, cash / clearing / transfer vouchers / system - subsidiary book and main day book - General Ledger -Branch v/s Bank Accounts Bank Balance Sheet Structure - accounts - categories -Assets, Liabilities and Net Worth Components.

Accounting for NPA/Provisioning/Suit Filed Accounts.

Preparation of Final Accounts - Final Accounts of Banking Companies.

Disclosure requirements

Module D - Other Accounts

Partnership accounts - partner's fixed capital accounts - Current accounts - loan accounts - treatment of intangibles like goodwill - admission / retirement / death of partner.

Company accounts - classes of Share Capital - issue/ forfeiture of Shares - issue of Bonus Shares.

Bank reconciliation statement - Capital & Revenue Expenditure / Depreciation / Inventory Valuation / Bill of Exchange / Consignment Account / Joint Venture - Special accounts - Leasing and Hire - Purchase Company accounts - Accounts of Non - Trading Concerns - Accounting from incomplete records - Receipts and Payments Account - Income and Expenditure Account, Ratio Analysis.

Module E - Computerized Accounting

Accounting in electronic environment - methods - procedures - security - rectification.

Core banking environment is to be highlighted. Standard books maintained for different accounts are to be shown as model

PAPER - 3: LEGAL & REGULATORY ASPECTS OF BANKING

Objectives:

The candidates would be able to acquire knowledge in

- the legal & regulatory framework of the banking system
- and the various laws and enactments affecting day to day Banking operations

Module A - Regulations and Compliance

The questions in this section will be with reference to legal issues and problems

- A. Provisions of RBI Act 1935 ,Banking Regulation Act 1949 Banking Companies [Acquisition and transfer of undertakings Act 1970 & 1980]
- B. Government and RBI's powers
 - · Opening of new banks and branch licensing
 - · Constitution of board of directors and their rights
 - Banks share holders and their rights
 - CRR/SLR concepts
 - Cash / currency management
 - Winding up amalgamation and mergers
 - Powers to control advances selective credit control monetary and credit policy
 - Audit and Inspection
 - Supervision and control board for financial supervision its scope and role
 - Disclosure of accounts and balance sheets
 - · Submission of returns to RBI etc.
 - Corporate Governance

Module B - Legal aspects of banking operations

Case laws on responsibility of paying / collecting banker Indemnities / guarantees - scope and application - obligations of a banker - precautions and rights-laws relating to bill finance, LC and Deferred Payments - Laws relating to securities - valuation of securities - modes of charging securities - lien, pledge, mortgage, hypothecation etc - registration of firms / companies - creation of charge and satisfaction of charge.

Module C - Banking Related Laws

Law of limitation

Provisions of Bankers Book Evidence Act

Special features of Recovery of Debts Due to Banks and Financial Institutions Act, 1993

(a) TDS, (b) Banking Cash Transaction tax, (c) Service Tax, (d) Asset Reconstruction Companies

The Securitisation and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002.

(a) The Consumer Protection Act, 1986, (b) Banking Ombudsman, (c) Lok Adalats (d) Lender's Liability Act

Module D -Commercial Laws with reference to banking operations

Indian Contract Act, 1872 (Indemnity, Guarantee, Bailment, Pledge and Agency etc)

The Sale of Goods Act, 1930 (Sale and Agreement to Sell, Definitions, Conditions and Warranties, Express and Implied, Right of unpaid Seller etc)

The Companies Act, 1956 Definition, features of company, Types of Companies, Memorandum, Articles of Association, Doctrines of Ultravires, indoor management and constructive notice, membership of company - acquisition - cessation, rights and duties of members and register of members, Prospects and directors.

Indian Partnership Act, 1932 Definition and types of partnership, relation of partners to one another - Relation of partners to third parties, Minor admitted to the benefits of Partnership, Dissolution of firm, Effect of non - registration - The Transfer of property Act

(i) Foreign Exchange Management Act 2000, (ii) Prevention of Money Laundering Act (iii) Right to Information Act, (iv) Information Technology Act.

COURSES OF IIBF

A. Flagship Courses

- IS JAIIB
- IS CAIIB
- Diploma in Banking & Finance

B. Specialised Post Graduate Diploma Courses (for Member* and Non-Members**)

- Diploma in Treasury, Investment and Risk Management
- Diploma in Banking Technology
- Diploma in International Banking and Finance
- Diploma in Urban Co-operative Bank
- Diploma in Commodity Derivatives for Bankers
- Diploma for Micro Finance Professionals in collaboration with Sa-Dhan
- Management Course
- Diploma in Home Loan Advising

C. Specialised Certificate Courses (for Member* and Non-Members**)

- Certificate in Trade Finance
- Certified Information System Banker
- Certificate in Anti-Money Laundering / Know Your Customer
- Certificate in Quantitative Methods for Bankers
- Certificate in Credit Cards for Bankers
- Certificate Examination in Banking Oriented Paper in Hindi
- Certificate Examination in SME Finance for Bankers
- Certificate Examination in Customer Service & Banking Codes and Standards
- Certificate Examination in Basics of Banking / Credit Cards for employee of IT Companies
- Certificate Course for Business Correspondents / Business Facilitators
- Certificate Examination for Debt Recovery Agents

D. Management Courses

- Advanced Management Program in collaboration with SIES Mumbai, Welingkar-Mumbai, IMI-Delhi, IPE-Hyderabad.
- Project Finance Management Blended Course with IFMR, Chennai
- CAIIB linked MBA with IGNOU.

Educational support:

- Publishing specific courseware for each paper / examination and Workbooks etc.
- Tutorials through Accredited Institutions, Virtual Classes, e-learning through Portal, Contact Classes or Campus Training - Model Questions and subject updates on the net

Other activities:

- Research, Seminars, Conferences, Lectures, etc.
- Publications of books, Daily e-newsletter, monthly newsletter and quarterly journal
- Training & Consultancy and Financial Education
- * Members are employees of Banks and Financial Institutions who have enrolled as members of IIBF.
- ** Non-Members are eligible candidates for each course / examination without IIBF Membership.

The Syllabi, Rules / Regulations, Examination Forms and other information pertaining to the examinations are available with Institute's Offices at Mumbai, Chennai, New Delhi, Kolkata and also at such other centers / offices as may be notified from time to time. The same is also available at our website **www.iibf.org.in**.

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Shri Pratip Chaudhuri, Chairman, State
Bank of India

Shri Dilip Mavinkurve, Managing Director, State Bank of Mysore

Smt. Arundhati Bhattacharya, Deputy Managing Director & CDO, State Bank of India

Representing Public Sector Banks

Shri K. R. Kamath, Chairman & Managing Director, Punjab National Bank

Shri A. K. Misra, Chairman & Managing Director, Bank of India

Shri S. Raman, Chairman & Managing Director, Canara Bank

Shri J. P. Dua, Chairman & Managing Director, Allahabad Bank

Shri Arun Kaul, Chairman & Managing Director, UCO Bank

Shri M. Narendra, Chairman & Managing Director. Indian Overseas Bank

Shri T. M. Bhasin, Chairman & Managing Director, Indian Bank

Representing Financial Institutions

Shri T. C. A. Ranganathan, Chairman & Managing Director, Export-Import Bank of India

Representing Private Sector Banks

Shri Ananthakrishna, Chairman, Karnataka Bank Ltd.

Representing Co-operative Banks

Shri S. K. Banerji, Managing Director, The Saraswat Co-op. Bank Ltd.

Representing other Bodies / Experts

Shri M. Balachandran, Director, Institute of Banking Personnel Selection

Shri Y. H. Malegam, former Managing Partner, S. B. Blllimorla & Co., Chartered Accountants

Prof. Y. K. Bhushan, Senior Advisor, ICFAI Business School

Shri Allen C. A. Pereira, Director, National Institute of Bank Management (NIBM)

Dr. K. Ramakrishnan, Chief Executive, Indian Banks' Association (IBA)

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