





**GSPC GAS**

**GSPC GAS COMPANY LIMITED**

Regd. Office : 2nd Floor, Block No. 15, Udyog Bhavan, Sector – 11, Gandhinagar – 382016, Gujarat.  
Corporate Office : Unit No. 101 to 106, 1st Floor, Info Tower-1, Infocity, Gandhinagar.

**For Verification**

2 a) Attach photocopy of any two of the following document as a proof of residential address (Please tick).

- |   |                          |  |                          |
|---|--------------------------|--|--------------------------|
| 1) Ration Card  | <input type="checkbox"/> | 5) Latest House Tax Bill (Local Municipal) | <input type="checkbox"/> |
| 2) Latest Electricity Bill                              | <input type="checkbox"/> | 6) Society Certificate                     | <input type="checkbox"/> |
| 3) Latest Telephone Bill                                | <input type="checkbox"/> | 7) Election Identity Card                  | <input type="checkbox"/> |
| 4) Ownership of Property<br>(Registered deed/Sale deed) | <input type="checkbox"/> | 8) Passport                                | <input type="checkbox"/> |

2 b) Pay order or Cheque of Rs. \_\_\_\_\_ in favour of 'GSPC Gas Company Ltd.

**Consent / Declaration**

- If rented, then kindly provide the declaration (consent of owner) as under.

**Consent of Owner**

I am the owner of above-mentioned property / site & I hereby declare that I have no objection in GSPC GAS COMPANY LIMITED carrying out pipe line activities for providing piped natural gas connection at above mentioned property/site

Owner's Name : \_\_\_\_\_

Owner's Signature : \_\_\_\_\_ Phone No. : \_\_\_\_\_

3) All information provided is true and correct. I/We have read and understood the terms and conditions and will unconditionally abide by the same.

4) Please find enclosed Pay Order / Cheque No. \_\_\_\_\_ dated \_\_\_\_\_ drawn on \_\_\_\_\_ favouring 'GSPC Gas Company Ltd.' for the sum of Rs. \_\_\_\_\_ /-\* towards Registration Charges and Rs. \_\_\_\_\_ /-\* towards refundable deposit as per the terms and conditions stated hereinafter.

Yours faithfully,

Date \_\_\_\_\_

(Signature of the Applicant)

\*(PLEASE NOTE THAT PAYMENTS IN CASH WILL NOT BE ACCEPTED.)

\*(NON-MICR Cheque will not be accepted)





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**CONTRACTUAL TERMS AND CONDITIONS FOR  
SUPPLY OF PIPED NATURAL GAS TO  
DOMESTIC CUSTOMER(S)**

The agreed terms and conditions between the GSPC Gas Company Ltd (herein after referred to as "Supplier") and the applicant named in the registration form (hereinafter referred to as "Customer") for the supply of piped Natural Gas (herein after referred to as 'PNG') are stated below:

1. The Customer agrees to purchase PNG to be supplied by the Supplier upto and at one identified place in the said premises which is located at address stated in the registration form.
2. The supply of the PNG shall be subject to realization of the interest free refundable registration deposit and the refundable security deposit paid by the Customer as stated in the registration form above. On the realization of the registration charges, the Customer shall have precedence over commencement of supply of PNG as and when the Supplier starts its supply in Customer's locality/society. However the Supplier shall refund such charges, in case the Supplier is unable to begin the supply of PNG and decides against its supply to the Customer permanently without assigning any reason for it.
3. Customer shall make use of the PNG for his own household only and shall not re-supply to any other person, place or premises under any circumstances. The rights under this contract are not transferable or assignable. The right to supply PNG to any person claiming under or on behalf of the Customer shall be exclusively with the Supplier and on such terms and conditions as it deems fit. In case of death or insanity of the Customer his legal heir/ guardian may be substituted for himself at the option of the Supplier.
4. All piped work, fittings, meter and other materials used for the purpose of supply of PNG upto and including the appliance valve shall be provided on its own by the Supplier and shall remain the property of the Supplier and the Customer shall remain the custodian of such properties. The Customer shall have no claim or ownership right in or right to use the property or the infrastructure of the Supplier and he cannot subject the property to any lien or mortgage or charge or attachment. The Supplier shall be entitled to use its property to supply PNG to more than one Customer. The manner and mode of supply of PNG is at the absolute discretion of the Supplier.
5. Customer will not himself interfere or permit interference with such property by persons other than the authorized representatives of the Supplier. Such authorized representatives will have access to the Customer's premises to perform jobs like meter reading, maintenance, inspection, checks, additional kitchen, geyser points etc. as and when required. A penalty of Rs. 500 /- shall be imposed for breach of these conditions.
6. The Supplier reserves the right to accept or reject this application for registration or withdraw the supply of PNG to the Customer at any time without assigning any reason whatsoever.
7. The Supplier shall take all reasonable steps to provide the Customer with PNG of consistent and satisfactory standard. However the Supplier shall not be responsible for any delay, loss, cost or inconvenience arising due to any reason beyond the control of the Supplier or for suspension of supply for maintenance or repairs etc.
8. The Customer shall pay the price of PNG consumed at the rates decided by the Supplier at the time of billing. The rates decided shall also depend upon the category and area of the Customer and shall be varied/ revised at Supplier's sole discretion at any time without prior notice to the Customer.
9. The Customer shall pay annual contract renewal charges and any other charges as may be decided by the Supplier from time to time.
10. The bi-monthly bill shall be raised on the basis of actual consumption of PNG as recorded through the meter and shall include other charges recoverable by the Supplier along with all the applicable tax, duty, cess or any other charges. All the tax, duty, cess and such other charges for all the payments made under this contract are to be borne by the Customer and he also undertakes to reimburse the Supplier all such amounts which may be demanded or levied in future by any authority from or on the Supplier and such amount has not been collected by the Supplier from the Customer. If the actual meter reading is not possible as the Customer's premise is found locked /inaccessible at the time when Supplier has arranged for meter reading or for any other reason, the bi-monthly bill shall be raised on the basis of previous bi-monthly bill value and the differential amount will be adjusted in the next bill on actual basis.
11. Customer shall make payment in full of the bill raised by the Supplier before the due date specified in the bill. No part payment shall be accepted. Any default in the payment of bill will attract penalty and compensation for late payment mentioned in the bill.
12. PNG supply will be discontinued without any notice if more than two bills remain outstanding or unpaid billing amount is in excess of Rs.1000, whichever is earlier. Supply shall be resumed only after clearance of all the outstanding dues with applicable interest and penalty. PNG supply shall also be discontinued on breach of any of the terms and conditions of this contract or any loss/ damage to the property of the Supplier by the Customer and the resumption of supply shall be at the sole discretion of the Supplier and on such terms and conditions as it deems fit. In all cases of resumption of supply after discontinuation, a sum of Rs. 100 will be charged. In case of repeated defaults Customer's PNG supply shall be discontinued on permanent basis.
13. The Customer declares that it has taken and shall abide by all the necessary permissions, clearances, consents or no objection from and abide by all rules and regulations framed by all concerned persons and authorities and is legally entitled to receive the supply of PNG at the said premises and shall use the PNG only for legal and lawful purposes.
14. The Customer shall identify and intimate the place where the PNG has to be supplied and there shall be no modification or amendment thereafter. The Customer agrees to provide all the space, passage etc. to enable the Supplier to fit the pipes and other fittings. In case of any trenches dug, holes are cut in the wall/floor and other similar work, their reinstatement will be the sole responsibility of the Customer. If the Customer requires the supply of PNG at any other place than he shall apply afresh for it and the Supplier may provide the supply of PNG and on such terms and conditions as it deems fit.
15. It shall be the duty of Customer to point out the Supplier immediately any defects or leakage in PNG supply. The Customer shall be deemed to be in exclusive possession and control of the





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- PNG once PNG enters the boundary of the premises of the customer and thereupon the Customer shall be solely liable for any leakage or for any damage caused to any person or property as a result thereof. Notwithstanding discontinuation of supply, the Customer shall indemnify the Supplier against all losses, damages, actions or claims that may be suffered or incurred by the Supplier due to any reason attributable to the Customer.
16. The Supplier reserves the right to amend/modify any or all of the terms and conditions without prior notice to the Customer. The Supplier will intimate such amendment / modification through public or individual notice as it deems fit.
  17. The Supplier reserves the right to assign or transfer all or any of its rights and obligations to any other body corporate by giving public or individual notice to Customer.
  18. The Supplier shall also be entitled to frame, modify and revise the general conditions of supply, applicable to all the domestic Customers. Such general condition framed and revised from time-to-time shall be binding on the Customer and shall be deemed to be part and parcel of this contract. These general conditions shall be intimated to the Customer through a public notice. In case of any inconsistency, these general conditions shall prevail over the terms and conditions stated herein.
  19. This contract shall be deemed to be binding on all the members staying along with the Customer in the said premises and his legal heir or guardian and they shall be liable jointly and severally for breach of any terms and condition of this contract as if they were Customer themselves under this contract.
  20. The tenure of this contract shall be one year from the date of commencement of supply stated in the bill or debit note and shall be renewed for a further period of one year at the option of the Supplier on the Supplier demanding the annual contract renewal charges from the Customer. Without prejudice to other rights of the Supplier in law or under this contract or otherwise, the Supplier may at any time, immediately and without notice terminate the PNG supply of the Customer and determine the contract, if:
    - i) his supply is permanently discontinued; or
    - ii) the Customer fails to pay the Supplier any sum due to the Supplier under these Terms and Conditions and/or otherwise within 90 days from the due date for payment thereof; or
    - iii) the Customer fails to comply with any of its obligations and/or commits any breach of the covenants or conditions on his part to be observed, performed or fulfilled; or
    - iv) the Customer dies and his legal heir do not submit to the Supplier the necessary documents as required by the Supplier on happening of such an event, or becomes insane or insolvent; or
    - v) the particulars as furnished by the Customer in the registration form are found to be false or incorrect; or
    - vi) the PNG is not consumed by the Customer, without permission of Supplier, for a continuous period of 26 weeks; or
    - vii) the Customer tampers/ modifies / alters Supplier's property including meter; or
    - viii) the yearly renewal charges are not paid for two billing cycle; or
    - ix) this application is not accepted or supply of PNG is withdrawn permanently.
  21. Customer may at any time, by written notice of one month to the Supplier request termination of PNG supply.
  22. On termination the Supplier shall have the absolute right to remove the said properties from the premises of the Customer as and when it deems fit and the Customer shall continue to be the custodian of such properties till then.
  23. the security deposit can only be refunded after making adjustment if any in the cases of
    - a. transfer of household
    - b. demolition or conversion of household to commercial asset
    - c. Customer falls under the tenant category and the owner wants to discontinue the tenant without extending the agreement.
    - d. Death of customer and the relatives of customers were not residing in the same house or city
    - e. Customer wants to sell the household and the new owner does not want to enroll for PNG.
  24. The entire responsibility and cost involved of obtaining no objection certificate (NOC) from authority, society, etc. will solely be of the customer. GSPC Gas will not be responsible for commissioning PNG in case of unavailability of NOC from society.
  25. The customer hereby undertakes that they would provide adequate rights of laying and installing PNG pipeline with route clearance decided by the company. There is no scope of re-routing after the installation of PNG pipeline. If, any objection / claim / notice or any sort of dispute is cropped up for installation of pipeline, the customer shall bring an NOC from the one who is creating such dispute. In absence of this, the supplier shall not commission the PNG connection to the customer.
  26. Under this contract words importing the masculine gender shall, where the context so admits, include the feminine gender and neuter gender. Words importing the singular number shall where the context so admits, include the plural number.
  27. All disputes arising out of this contract shall be referred to the sole arbitrator appointed by the Supplier, who can also appoint its employee as a sole arbitrator. The seat of Arbitration shall be decided by the arbitrator. However in case of any application or appeal to be preferred under the Arbitration and Conciliation Act, 1996, the courts at Gandhinagar would only have the exclusive jurisdiction.

**DECLARATION**

I confirm that I am authorized to make this application to GSPC Gas Company Ltd. for supply of piped natural gas. I do hereby declare that I have read and understood the above mentioned terms and conditions including the charges and rates stated therein and state that they are reasonable and I hereby accept the same in its entirety irrevocably and unconditionally and accordingly put and subscribe my hand to these terms and conditions.

\_\_\_\_\_  
(Signature of the Consumer)

Date : \_\_\_/\_\_\_/\_\_\_

